Community Venues Booking Request Form

Privacy Notice: Council deals with personal information in accordance with law, including the Information Privacy Act 2009.

This form is to be completed when a customer would like to hire one of Council's community venues or spaces. Community venues/spaces can be used for multiple purposes, for example bingo sessions to a wedding reception. This form must be submitted to Council no later than four weeks prior to the event/hire. Please note submission of the application does not guarantee approval, approval is subject to assessment of applications and supporting documentation.



P: 07 4932 9000 | E: enquiries@rrc.qld.gov.au | W: rockhamptonregion.qld.gov.au | PO Box 1860, Rockhampton 4700 | ABN: 59 923 523 766

Applicant Details (applicant details must be the same as shown on the public liability insurance)					
Organisation nam	Organisation name: ABN/ACN:				
Contact name:			Preferred	contact number:	
Postal address:			<u> </u>		
Email:					
(Council will email app	provals where applicable)				
Hire Details					
Event/hire descrip	otion:				
Event/hire date/s:					
Anticipated attend	lance:				
Start time:	□ a	m / \square pm Finis	sh time:	□ am /	□ pm
Frequency of hire	Frequency of hire: One off event Weekly Fortnightly Monthly				
Community \	/enue/Space				
☐ Gracemere Co	ommunity Centre – please speci	fy area:			
Area:	☐ Main Hall ☐ Meeting		Meeting Room	2	
☐ Customs Hous	se – please specify area:				
Area:	☐ All Areas ☐ Balcony	/ ☐ Function	Room \square	East Long Room	
	☐ Customs House Courtyard	(outside space only ple		ities provided are at the back of Customs	House)
Has Humming	•	☐ Yes ☐ No			
	Museum of Art – please specify		tyle/tyne:		
Area:	☐ Program/Meeting Rooms	☐ The Deck		yer and Long Gallery	
, u o a .				,	
Chala/Tamaa	☐ Customs House Courtyard	•		,	
Style/Type:	·	heatre style	Workshop	☐ Cocktail style ☐ Seate	ed event
	☐ Other:				
Has Hummingbird Café been engaged? ☐ Yes ☐ No					
☐ Bauhinia House – is aircon hire required? ☐ Yes ☐ No					
OFFICE Date lodged: Amount paid: Receipt number:					
USE ONLY Date n	haid.	CSO.		Booking reference: BOOK/HALL/	

□ Schotia Place – is aircon hire required? □ Yes □ No
☐ Calliungal Youth Centre — 'The Green Shed' (not for profit community organisations or government funded agencies or programs only)
☐ Mount Morgan School of Arts
Equipment/Staging Details (Please include any equipment and/or staging by the applicant or a third party. Public Liability Insurance may be required. An onsite meeting may be required.)
Details of stylist/planner:
What staging equipment will be brought in:
How will the equipment be erected:
Tiow will the equipment be created.
How will festoon/fairy lighting be affixed: (if applicable)
Services Required (Customs House Courtyard Space only)
Do you require bollards to be removed? ☐ Yes ☐ No
How will lighting be affixed: (if applicable)
Food and Alcohol Details (a food business licence and liquor licence may be required)
Will food be served or sold? ☐ Yes ☐ No
If yes, please specify /what food will be served or sold? (The List of Food Vendors/Stall Holders Form must be completed if food is being sold)
Caterer name (if applicable): Contact details:
Will alcohol be served or sold? ☐ Yes ☐ No
(If alcohol is being sold, please contact the Office of Liquor and Gaming for relevant permits. Supporting documentation must be supplied to Council. Please note, liquor self-assessable exemptions will not be accepted by Council.)
Public Liability Insurance
Rockhampton Regional Council must be noted as an interested party on the Certificate of Currency and level of cover must be \$20 million. Please note public liability is only required under certain circumstances. If required, Council will contact the hirer to obtain a copy.

Supporting Documentation	
Please remember to provide the following supporting docume	ntation when submitting this form:
☐ Public Liability Insurance (if applicable)	☐ Liquor Licence (if applicable)
☐ Food Business Licence (if applicable)	☐ List of Food Vendors/Stall Holders Form (if applicable)
☐ Site Plan (if applicable)	☐ Risk Assessment (if applicable)
Declaration	
In making an application to hire the community venue/space, the	ne hirer acknowledges and agrees:
Charges Schedule. Bookings will not be confirmed until f	the balance of hire fees as set out in Council's <u>Fees and</u> ull payment is received at least 10 days prior to the event/hire.
with responsible work practices at all times.	d and ensure that use of equipment is undertaken in accordance
 That any designated officer or employee of Council shall purpose of inspection relating to Council business. 	, at all times, be entitled to access the venue/space for the
	posit/bond for the hire period and may apply the whole or part of any expenses, loss, damage or cleaning costs incurred by th their obligations.
 That Council reserves the right to cancel a booking in the situation. 	e event of a requirement of the venue/space for an emergency
 To be responsible for Council's costs of repairing or repla period. 	acing any damage to Council's property caused during the hire
That the entire Customs House site situated at 208 Quay School of Arts:	Street, Rockhampton City, Scotia Place and Mount Morgan
(a) are listed as State Heritage Places on the Queenslan Heritage Act 1992; and	nd Heritage Register in accordance with the Queensland
(b) will be subject to additional restrictions and limitation and historical, cultural and environmental value.	s on their use by the Hirer to protect and preserve their condition
Acknowledgement:	
The application must be in the name of the organisation (inco taking responsibility for management of the hire and must also	
I acknowledge and understand that I am responsible for the s event of a fire or other emergency situation. I also agree to fo provided by Council, including the appointment of evacuation	llow all emergency instructions provided in the Hire Agreement
I submit this form with the relevant supporting documentation my ability.	as required. I declare that the details are correct to the best of
Name: Signature:	Date:
Fees and Charges	
For a full list of fees and charges please refer to Council's Fee	es and Charges Schedule.
Payment Information	
In person You can pay at Council's Customer Service Centre Morgan; 1 Ranger Street, Gracemere.	res: 232 Bolsover Street, Rockhampton; 32 Hall Street, Mount
By phone Customer Service will contact you regarding payr	nent via credit card or debit once this form is received

Hirer Entry and Exit Checklist and Cleaning Checklist

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This form is to be completed when a customer is hiring one of Council's community venues or spaces, before and after hire. The hirer must report any damage upon entry and exit of the centre with photographic evidence emailed to bookings@rrc.qld.gov.au

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Hirer Entry And Exit Checklist							
Item	Entry Condition	Exit Condition	Item	Entry Cor	ndition	Exit	Condition
Tables	□ Damaged/broken□ Working order□ Dirty/clean	□ Damaged/broken□ Working order□ Dirty/clean	Cupboards	☐ Working	-	□ W	amaged/broken /orking order irty/clean ould not access
Chairs	□ Damaged/broken□ Working order□ Dirty/clean	□ Damaged/broken□ Working order□ Dirty/clean	Floors	□ Damag □ Dirty/cle	ed/broken ean	□ Damaged/broken □ Dirty/clean	
Kitchen Stove	□ Damaged/broken□ Working order□ Dirty/clean	□ Damaged/broken□ Working order□ Dirty/clean	Hotplate	□ Damag □ Working □ Dirty/clo	-	□w	amaged/broken /orking order irty/clean
Fridges	□ Damaged/broken□ Working order□ Dirty/clean□ Leaking□ Not cold	□ Damaged/broken□ Working order□ Dirty/clean□ Leaking□ Not cold	Toilets	□ Working	amaged/broken Vorking order Pirty/clean		amaged/broken /orking order irty/clean
Dishwasher	□ Damaged/broken□ Working order□ Dirty/clean□ Leaking	□ Damaged/broken□ Working order□ Dirty/clean□ Leaking					
Cleaning Checklist							
			Representative (please tick)				
Action Requ	ired				Hirer Council		Council
	ables have been cleane c.qld.gov.au if chair rub			ay. Advise			
Floors swept	and mopped.						
All centre equ	ipment returned to orig	inal location and in wor	king order.				
All benches, bars, servery areas, sinks etc. cleaned.							
Fridge, microwave, oven, stove, drip tray etc. cleaned.							
All decorations, posters, and other items have been removed.							
All hirers' equipment and consumables etc. have been removed from the centre prior to exiting.				entre prior			
All rubbish and recyclables including food scraps have been placed in the wheelie bins located outside.							
All lights and	air-conditioning have b	een turned off.					

All centre doors/windows have been locked on exiting.		
Any damage to Council property or equipment has been reported.		
Emergency exits and evacuation diagrams are left unobstructed.		

Cleaning Standard









Declaration

I submit this form with the relevant supporting documentation as required. I declare that the details are correct to the best of my ability.

Name: Signature: Date:

Venues and Parks for Hire Fees

Council owns a number of venues and parks which can be hired for functions such as weddings, parties, meetings, conferences and corporate events.

When booking outdoor functions please keep in mind the site selected may not look exactly the same for the event as at the time of booking due to seasonal changes.

Seniors Groups are entitled to 12 free Community Centre bookings per year for regular meetings.

Community Centres – Fees and Charges 2025-2026

Centre / Service		Fee	
Administration Fee		All bookings	\$46.00/booking
Bauhinia House			
Security Bond		Commercial/private	\$1,288.00/booking
		Not for Profit/Community Groups	\$330.00/booking
Main Hall	- maximum eight hours	Commercial/private	\$598.00/day
	- additional hours at hourly rate	Not for Profit	\$314.00/day
Hourly Rate	- maximum four hours	All hirers	\$57.00/hour
Cleaning (in the event)	t the hall requires additional cleaning	All hirers	\$62.00/hour
Calliungal Youth Cent	re "The Green Shed"		
Hire of Centre	- maximum four hours	Government Funded Agency	\$41.00/booking
		Not for Profit	\$31.00/booking
Customs House			
Security Bond		Commercial/private	\$2,000.00/booking
		Not for Profit	\$500.00/day
All Areas – Function Room, Plating Kitchen, Balcony and Downstairs Lawn area	 maximum eight hours additional hours at hourly rate 	All hirers	POA
Function Room	maximum eight hoursadditional hours at hourly rate	All hirers	POA
Downstairs Lawn Area	maximum eight hoursadditional hours at hourly rate	All hirers	РОА
Customs House Courtyard	maximum eight hoursadditional hours at hourly rate	All hirers	РОА
Balcony Area	- maximum eight hours	All hirers	POA



Community Centres – Fees and Charges 2025-2026

Centre / Service		Fee	
	- additional hours at hourly rate		
Plating Kitchen	- maximum eight hours	All hirers	POA
	- additional hours at hourly rate		
Cleaning (in the even from your event)	t the hall requires additional cleaning	All hirers	\$124.00/hour
Gracemere Commun	nity Centre		
Security Bond		Commercial/private	\$1,288.00/booking
		Not for Profit	\$330.00/booking
Main Hall	- maximum eight hours	Commercial/private	\$357.00/day
		Not for Profit	\$160.00/day
Day and Night		Commercial/private	\$452.00/day/night
		Not for Profit	\$181.00/day/night
Hourly Rate	- maximum four hours	Commercial	\$52.00/hour
		Not for Profit	\$28.00/hour
Training Rooms Per	- incorporated senior group	Commercial	\$41.00/hour
Room	please contact Council's Customer Service Centre for costing	Not for Profit	\$21.00/hour
Cleaning (in the even from your event)	t the hall requires additional cleaning	All hirers	\$62.00/hour
Mount Morgan Scho	ool of Arts		
Security Bond		Commercial/private	\$1,288.00/booking
		Not for Profit	\$330.00/day/night
Main Hall	maximum eight hours	Commercial/private	\$134.00/day
		Not for Profit	\$77.00/day
Day and Night		Commercial/private	\$165.00/day/night
		Not for Profit	\$98.00/day/night
Hourly Rate Per	maximum four hours	Commercial/private	\$26.00/hour
Room	incorporated senior group please contact Customer Service for costing	Not for Profit	\$13.00/hour
Cleaning (in the even from your event)	t the hall requires additional cleaning	All hirers	\$62.00/hour
Schotia Place			
Security Bond		Commercial/private	\$1,288.00/booking
		Not for Profit	\$330.00/booking



Community Centres – Fees and Charges 2025-2026

Centre / Service		Fee	
Main Hall	- maximum eight hours	Commercial/private	\$598.00/day
	- additional hours at hourly rate	Not for Profit	\$314.00/day
Hourly Rate	- maximum four hours	All hirers	\$57.00/hour
Cleaning (in the event the hall requires additional cleaning from your event)		All hirers	\$62.00/hour

Parks and Gardens – Fees and Charges 2025-2026

Service	Fee	
Application Fee	Private Ceremony/ Celebration (Parks & Reserves, etc.)	\$46.00/booking
Assessment Fee	Temporary Entertainment Event (50% reduction for Non-for-Profit)**	\$103.00/booking
Access to Power Point	Selected sites only and not relating to a Temporary Event	\$30.00/function*
Wedding/Ceremony	Botanic Gardens, Kershaw Gardens and Cedric Archer Park	\$242.00/wedding
Wedding/Ceremony	All Other Parks/Gardens	\$143.00/wedding
Temporary Event (Park Hire) – All Parks (includes access to and consumption of electricity, mowing or maintenance services as required)	Non-Commercial Use/Not for Profit	\$271.00/per day*
Temporary Event (Park Hire) – All Parks (includes access to park/reserve mowing or maintenance services as required)	Commercial Use	\$674.00/per day
Additional Services and Security deposit may be required depending on the location, the nature of the event/activity and any prior bookings.	POA – upon assessment of the application	

^{*}Community Event – An event that is not regular in nature (more than twice per year), that provides a community benefit to the Rockhampton Region and is not for profit and/or where all money raised is provided to a community organisation in the Rockhampton Region.

Community Organisation – An entity that carries on activities for a public purpose or an entity whose primary objective is not directed at making a profit.

**Local Not-for-Profit Community Organisation (LNFP)



A Community Organisation benefitting the Rockhampton Regional Council Local Government Area, and the organisation:

- i. has operating purposes other than to provide goods or services at a profit;
- ii. does not have as its principal objective the generation of profit;
- iii. is not an association or body of members representing entities that have the principal objective of generating a profit;
- iv. does not have in its governing rules, legislation, regulations or constitution, the objective of generating a profit;
- v. does not pay income tax;
- vi. is not able to transfer ownership or make distributions of surpluses to its members; and
- vii. receives contributions of labour or resources from members or supporters, who do not expect a commensurate pecuniary return.

All mandatory and supporting documentation must be provided to confirm booking.



Community Venues for Hire

Council has a number of community venues/spaces available for the public to hire. The venues/spaces can be hired for a number of different reasons, from performances to wedding receptions.

Bookings

Contact is to be made to Council's Customer Service Centre to confirm the availability of a community venue/space prior to submitting the Community Venues Booking Request Form.

Bookings must be made at least four weeks prior to the desired hire period.

Approval is only issued once payment and the completed Community Venues Booking Request Form (including all relevant supporting documentation) is received by Council.

Security Deposit/Bond

The hire of a community venue/space requires the payment of a security deposit/bond. The security deposit/bond is refunded to the hirer once a satisfactory inspection of the community venue/space has been conducted on completion of the hire period and following documents have been submitted to Council:

- Hirer Entry and Exit Checklist and Cleaning Checklist
- EFT Details Form

The community centre must be left in an acceptable standard or the security deposit/bond will be withheld to cover cleaning and/or maintenance costs. If damage is caused during the hire period, the hirer is responsible for the cost of repair/replacement to rectify the damage.

If a building fault occurs during the hire period (for example, water, sewerage or electricity), the hirer is to contact Council immediately on 07 4932 9000.

Security Breaches

Security breaches will incur a fee that will be charged to the hirer. Security breaches could include leaving the community centre unlocked (windows and/or doors) when leaving the centre.

Keys/Access Cards

Once the hirer has received approval of the hire from Council, the hirer is able to collect the keys/access card to the nominated community venue/space. Please note that keys/access card will only be provided as per the date noted of the Hire Agreement, keys/access cards will not be provided prior to this time.

If Council approval has not been received prior to the proposed hire period, please contact Customer Service on 07 4932 9000. Please note: Keys must be collected from the nominated Customer Service Centre between the hours of 9am to 4pm Monday to Friday.

Cleaning

Hirers are expected to use the cleaning equipment provided to ensure the community venue/space is left in an acceptable standard. A mop, bucket, broom and dustpan and brush set are supplied for the hirer to use. Please advise Council's Customer Service Centre if there are any issues with these cleaning supplies.



Heritage Listed Venues

The following Council venues are listed as State Heritage Places on the Queensland Heritage Register in accordance with the Queensland Heritage Act 1992, and will be subject to additional restrictions and limitations on their use by the hirer to protect and preserve their condition and historical, cultural and environmental value:

- (a) Entire Customs House site situated at 208 Quay Street, Rockhampton City;
- (b) Scotia Place; and
- (c) Mount Morgan School of Arts.

Hirer Responsibilities

The hirer of a community venue/space is responsible for the following:

- Cleaning the venue/space after use. If the venue/space isn't left in an acceptable standard, cleaning fees may apply and/or loss of security deposit/bond.
- The safety of all attendees to the venue/space and enforcement of the Building Fire Safety Regulation 2008.
- Ensuring no stage property, decorations, electric lighting, naked lights, candles, sparklers of any kind or articles of a similar nature be brought into the venue/space without Council approval.
- Ensuring no confetti, throwing rice, helium balloons or blue/yellow tack is permitted in or around the venue/space.
- Ensuring no notice, sign, advertisement, scenery, fittings and/or decorations of any kind be
 erected on the venue/space or attached or affixed to the walls, doors or any other portion of
 the venue/space, fittings or furniture, except where a carpeted wall, noticeboard or petition
 has been provided for this purpose.
- Ensuring any furniture used during the hire period is wiped down and returned to its original location or stacked in the designated area. Failure to wipe down furniture may result in additional cleaning fees. Any furniture and/or equipment must be carried when moved and not dragged along the floor.
- Ensuring any damage to furniture and/or equipment is reported to Council when returning the keys and/or swipe card. Any costs incurred by Council in repairing damaged property may be invoiced to the hirer.
- Ensuring the floors, walls, window furnishings or any other part of the venue/space or any fittings or furniture aren't broken, pierced by nails or screws or in any other way damaged.
- The provision of adequate security during the hire period to prevent theft and/or damage to the venue/space or the venue/space's equipment. Hirers are required to check that all doors and windows are locked and secure prior to vacating the premises. Failure to provide adequate security may result in future bookings being refused. Any damage or theft, which occurs due to the adequate security not being undertaken, may result in repair costs being invoiced to the hirer. If the hirer fails to secure the venue/space, Council may secure it at the hirer's expense.



Community Venues/Spaces Available for Hire

Gracemere Community Centre Address: 6-12 Barry Street, Gracemere, QLD 4702

What does the venue/space contain?	 Main hall Canteen Office with kitchenette Three training rooms Large kitchen Toilets
What does the kitchen contain?	 Sink with hot water No crockery or cutlery Electric stove Urn / zippy boiler
Capacity:	200 people
Photos:	CONN.

Customs House Address: 208 Quay Street, Rockhampton, QLD 4700

What does the venue/space contain?	Function roomEast long roomAir conditioning	Balcony areaCourtyard spaceToilets	Bar with fridgeWarming kitchenNo furniture
What does the kitchen contain?	SinkServing window	BenchesNo crockery or cutlery	 No dishwasher
Capacity:	100 people (round tables	s); 130 (theatre style)	
Photos:			



Rockhampton Museum of Art Address: 220 Quay Street, Rockhampton, QLD 4700

What does the venue/space contain?	 Program/education rooms Amenities Tables/chairs Air conditioning round including Long Gallery, Atrium and Deck
What does the kitchen contain?	 Sink with hot water Zippy boiler Small fridge Some cutlery and Dishwasher crockery available upon request
Capacity:	Between 14 – 60 people (program/meeting rooms); 150 people seated, 250 cocktail style (pending art installations); Deck 40 people maximum (cocktail style)
Photos:	



Address:235 Berserker Street

Bauhinia House

Corner of High and Berserker Street, Berserker, QLD 4701

What does the venue/space contain?	 Main hall Dressing room Large kitchen Fans/air conditioning 	CanteenTables/chairs
What does the kitchen contain?	 Sink with hot water Urn/zippy boiler Electric stove No crockery or cutlery 	■ Fridge
Capacity:	300 people	
Photos:	Senior Chineus Centra	

Schotia Place Address: 201 Bolsover Street, Rockhampton, QLD 4700

What does the venue/space contain?	 Main hall Canteen Large kitchen Small stage Fans/air conditioning Dressing rooms
What does the kitchen contain?	 Sink with hot
Capacity:	300 people
Photos:	Schoria Place IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII



Calliungal Youth Centre 'The Green Shed'

Address: 36 Thompson Avenue, Mount Morgan, QLD 4714

What does the venue/space contain?	 Shed Two offices Toilets Tables/chairs Bin shelter (key required) Fans only
What does the kitchen contain?	 Sink with hot water Urn/zippy boiler No crockery or cutlery
Capacity:	50 people
Photos:	

Mount Morgan School of Arts Address: 33 Morgan Street, Mount Morgan, QLD 4714

What does the venue/space contain?	■ Main hall ■ Small stage ■ Kitchen
	 Dressing room Orchestra pit Tables/chairs
	Fans onlyBin shelter (key required)
What does the kitchen contain?	Sink with hot water
	Urn/zippy boilerNo crockery or cutlery
Capacity:	460 theatre style seating (260 on the hall floor and 200 on the balcony)
Photos:	SETORI. OI ARYS WE IMBORY

