

Rockhampton Regional Council uses 523 closed circuit television (CCTV) surveillance cameras to monitor and record activity to ensure the security of Council staff and assets; and in areas where anti-social behaviour or criminal activity is more likely to occur.

In deploying CCTV cameras at the listed locations, Council will comply with all requirements of the *Information Privacy Act 2009* (Qld) in relation to the handling of personal information. Signs have been placed in areas where activity is being monitored.

These cameras aim to provide a safer environment and reduce crime levels by deterring potential offenders and helping in crime detection.

CCTV cameras assist Council and the Queensland Police to work together to improve response times to crime and other emergencies. The installation of cameras was developed to:

- contribute to the provision of a safer physical environment
- assist Queensland Police to reduce crime levels by deterring potential offenders
- aid detection of crime, breaches of laws, identify offenders and assist with emergency response.

Types of incidents recorded

Incidents involving an emergency, criminal activity or the potential for criminal activity are recorded by the cameras. The cameras' primary focus is on pedestrian areas.

Storage of footage

Currently, due to different solutions used, the storage of electronic media varies from 1 to 4 weeks. If no request has been made to view or access footage during the set period, the electronic media is destroyed or overwritten.

Funding

The CCTV systems are fully funded by the Rockhampton Regional Council on an annual basis.

Access to footage

Images may only be viewed by authorised staff. Copies of recordings will not be made unless they are relevant to the purpose of surveillance, and recordings will not be made available for civil proceedings involving third parties except where required by law.

Circumstances under which recordings will be shown to a third party include:

- unlawful act (police)
- when otherwise required by the law (eg court order, etc)

Contact Rockhampton Regional Council on (07) 4932 9000 for more information on accessing camera electronic media.

Making a formal complaint

If you believe the camera program has been improperly used against you or someone you know, you can make a formal complaint in writing to:

Chief Executive Officer
Rockhampton Regional Council
PO Box 1860
Rockhampton Qld 4700

Camera Locations as at May 2024

Cameras are video only except where noted on the below list

Camera Number	Location
GR-Admin 1-5	Customer Service Centre, 1 Ranger St Gracemere
GR-AMC 1-11	Gracemere Animal Management Centre
GR-Dep 1-11	Gracemere Depot
GR-LF 1-6	Gracemere Landfill, Lucas Street Gracemere
MM-Admin 1	Customer Service Centre, 32 Hall Street Mount Morgan
MM-CBD 1-6	Mount Morgan CBD, Morgan Street between East St and Burnett Highway
MM-Lib 1-3	Mount Morgan Library
MM-PM 1-6	Pinnacle Mountain Compound
MM-Pool 1-9	Mount Morgan Pool
MM-RM 1-10	Mount Morgan Rail Museum
RK-AP 1-150	Airport Precinct (2 with audio recording in the passenger screening area)
RK-AS 1-3	Agnes Street Reservoir Compound, includes Meter Street
RK-BG 1-4	Botanic Gardens Chimpanzee Enclosure (all with audio recording)
RK-CBD-Alma 1-2	Alma Street between William and Derby Street
RK-CBD-Bols 1-4	Bolsover Street between Fitzroy and Derby Streets
RK-CBD-Den 1-7	Denham Street between Quay and Bolsover Street
RK-CBD-East 1-8	East Street between Fitzroy and Derby Street
RK-CBD-EastLink 1-2	East Street Link between East Street and Quay Lane
RK-CBD-Quay 1-9	Quay Street between Fitzroy and Derby Street
RK-CBD-QuayLn 1-5	Quay Lane between Fitzroy and William Street
RK-CBD-RB 1-2	Alexandra Rail Bridge Pedestrian Access
RK-CBD-RLP 1-7	Rod Laver Plaza
RK-CBD-VP 1-20	Victoria Parade between Fitzroy and North Street including Ray Wilson Place
RK-CBD-Will 1-15	William Street between Quay and Alma Street
RK-CH 1-16	City Hall 232 Bolsover Street Rockhampton City
RK-Dep 1-14	Rockhampton Depot, Dooley Street
RK-HV 1-6	Heritage Village Shearing Shed
RK-KG 1-16	Kershaw Gardens Playground
RK-KG-Dep 1-2	Kershaw Gardens Depot
RK-LF 1-21	Rockhampton Landfill (2 with audio recording in the gatehouse)
RK-MTA 1-2	Mount Archer Compound
RK-NBR 1-3	North Rockhampton Boat Ramp
RK-NTH-Lib 1-4	North Rockhampton Library
RK-PCYC 1-2	Bencke Park
RK-PCYC 3-4	Walkway between Fitzroy Bridge and PCYC North Rockhampton
RK-PT 1-20	Pilbeam Theatre
RK-RMOA 1-57	Rockhampton Museum of Art
RK-RP-North 1-3	Queens Park
RK-RP-South 1-11	Sir Raymond Huish Drive
RK-STH-Lib 1	Rockhampton Regional Library
RK-WR 1-7	Walter Reid Building
Mobile Cameras	
RRC-T1 1-6	Mobile Camera Trailed deployed to locations as required
RRC-P1 1-3	Fixed Pole currently at Cedric Archer Park in Gracemere
RRC-T2 1	Thermal Camera Trailer located at the Rockhampton Landfill tip face
FRW Sites	
FRWBarrage 1-4	Fitzroy River Barrage
FRWBirbeck 1	Reservoir, 15 Birbeck Drive Rockhampton
FRWGWTP 1-2	Glenmore Water Treatment Plant, Rockhampton

FRWGRSTP 1
FRWGRLucas 1
FRWNTP 1-2
FRWSTP 1
FRWRogar 1
FRWMMWTP 1-2

Sewerage Treatment Plant, Gracemere
Lucas Street Reservoir, Gracemere
North Waste Treatment Plant, Rockhampton
South Waste Treatment Plant, Rockhampton
Rogar Avenue Reservoir, Rockhampton
Water Treatment Plant, Mount Morgan