

Rates Relief (Hardship) Application Form

Privacy Notice: Council deals with personal information in accordance with law, including the *Information Privacy Act 2009*.



This form is to be completed by ratepayers experiencing serious financial hardship and, as a result are unable to pay their rates and charges. This only applies to ratepayers whose properties are within General Rate Category 6 – Agriculture, farming and other rural land, and residential properties where the property is the ratepayer's principal place of residence and no commercial benefit is derived from the property.

P: 07 4932 9000 | E: enquiries@rrc.qld.gov.au | W: www.rrc.qld.gov.au | PO Box 1860 Rockhampton QLD 4700 | ABN: 59 923 523 766

Please ensure all ratepayers for the property provide all details in full. The property must be the ratepayers principal place of residence. Incomplete forms will not be considered and will be returned for completion. Please ensure supporting documentation is included with the application (refer to page 3 – Supporting Documentation). This application should be completed in conjunction with Council's Rates Relief (Hardship) Policy.

Ratepayer Details <i>(All parties listed as ratepayers must complete and sign this application form.)</i>			
Ratepayer One			
Full name:			
First	Middle	Last	
Date of birth:	ABN:		
Preferred contact number:	Email:		
Ratepayer Two			
Full name:			
First	Middle	Last	
Date of birth:	ABN:		
Preferred contact number:	Email:		
<i>If more than two ratepayers are listed for the property, please refer to page 4 to provide relevant details.</i>			
Property Details			
Street number and name:			
Suburb:		State:	Postcode:
Lot number:	Plan number:	Assessment number:	
Postal address <i>(if different)</i> :			
Is this your principal place of residence? <input type="checkbox"/> Yes <input type="checkbox"/> No		Is this property currently for sale? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Pensioner Details			
Are any ratepayers of this property a pensioner? <input type="checkbox"/> Yes <input type="checkbox"/> No			
If yes, please provide type of pension:			
Have you applied for the Queensland Government Pensioner Rate Subsidy Scheme if this is your principal place of residence? <input type="checkbox"/> Yes <input type="checkbox"/> No			
<i>If not, please complete Council's Pensioner Concession for Rates Application Form – Council and State Government Schemes.</i>			

Hardship Reasoning

Please advise your current situation and your reason/s for seeking hardship assistance.

Financial Information

The below figures show the combined household totals per: Week Fortnight Month

A. INCOME

Show household combined income total (after tax) including support payments and government allowances (evidence of income must be provided).

A = \$

B. EXPENSES

Show household combined personal expenses total.

B = \$

Living Expenses

General

Food/toiletries/groceries:

\$

Mortgage repayments:

\$

Electricity/gas/petrol:

\$

Personal loan repayments:

\$

Mobile phone:

\$

Vehicle loan repayments:

\$

Internet/home phone:

\$

Credit cards:

\$

Child support:

\$

School/University/Childcare fees:

\$

Other:

\$

Other:

\$

Insurances

Affordability Table

Car/boat/motorcycle:

\$

A. Income Total

\$

House and contents:

\$

B. Expenses Total

\$

Life:

\$

Health:

\$

Other:

\$

C. Disposable Income
(income less expenses)
A - B = C

\$

Proposed Repayment Plan

Frequency of instalments: Weekly Fortnightly Monthly

Instalment amount: \$

Instalments to commence:

Period of assistance required:

(i.e. how many months do you envisage needing this assistance)

Declaration

By entering your name below, you certify that, to the best of your knowledge and belief, the information set out in this application is true and complete. You acknowledge that the receipt by the Rockhampton Regional Council of this application in no way implies that the Council has or will approve a repayment agreement. You acknowledge that you have received the Financial Assistance factsheet provided. Advice as to whether this application has been accepted or declined will be supplied by Council.

Name: _____ Signature: _____ Date: _____

Name: _____ Signature: _____ Date: _____

Name: _____ Signature: _____ Date: _____

Name: _____ Signature: _____ Date: _____

Name: _____ Signature: _____ Date: _____

Supporting Documentation

Please remember to provide the following supporting documentation when submitting this form:

Mandatory – To be returned with 21 days of issue.

- A copy of a budget from an accredited financial counsellor (can be a not-for-profit accredited financial counsellor) demonstrating hardship with an implemented exit plan on how to resolve the financial situation. The National Debt Helpline provide a free service – <https://ndh.org.au>.
- Bank statement (for the past six months) for all bank accounts held by each ratepayer/s.
- Any written advice of current hardship arrangements with lenders/creditors.

In addition

Please provide any of the below documentation that is relevant to your specific circumstances:

- Two recent payslips.
- Tax return (if self-employed).
- Centrelink statements.
- Employment separation certificate.
- Medical certificate and/or letter from medical practitioner or hospital facility.
- Death notice.
- Property sales agency agreement (if there is an intention to sell a property to repay the debt).

Ratepayer Details *(continued)***Ratepayer Three**

Full name:

First

Middle

Last

Date of birth:

ABN:

Preferred contact number:

Email:

Ratepayer Four

Full name:

First

Middle

Last

Date of birth:

ABN:

Preferred contact number:

Email:

Ratepayer Five

Full name:

First

Middle

Last

Date of birth:

ABN:




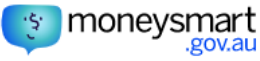
Preferred contact number:

Email:

FACT SHEET

Financial Assistance

The below organisations are available to provide financial assistance and guidance for those experiencing financial hardship:

	Central Queensland Financial Counselling Service W: https://cqfcs.com/ P: 07 4928 1844
	Rural Financial Counselling Service – Southern Queensland W: https://www.rfcssq.org.au P: 07 4622 5500
	Queensland Government – Mortgage Relief Loan W: https://www.qld.gov.au/housing/buying-owning-home/financial-help-concessions/mortgage-relief-loan P: 1300 654 322
	Queensland Government – Losing your job or income W: https://www.qld.gov.au/community/losing-your-job-income P: 13 74 68
	Australian Taxation Office (ATO) – Withdrawing and Using Your Super W: https://www.ato.gov.au/individuals/super/withdrawing-and-using-your-super/early-access-to-your-super/ P: 1800 467 033
	National Debt Helpline W: www.ndh.org.au P: 1800 007 007
	St Vincent de Paul Society W: https://www.vinnies.org.au/ P: 13 18 12
	Australia Government – Services Australia W: https://www.servicesaustralia.gov.au/crisis-and-special-help?context=60042 P: 13 28 50
	The Salvation Army W: https://www.salvationarmy.org.au/need-help/financial-assistance/ P: 13 72 58
	Lifeline W: https://www.lifeline.org.au/ P: 13 11 14
	MoneySmart W: https://moneysmart.gov.au/ Indigenous assistance W: https://moneysmart.gov.au/indigenous
	Australian Financial Security Authority W: https://www.afsa.gov.au/ P: 1300 364 785