

ORDINARY MEETING

AGENDA

12 SEPTEMBER 2017

Your attendance is required at an Ordinary meeting of Council to be held in the Council Chambers, 232 Bolsover Street, Rockhampton on 12 September 2017 commencing at 9.00am for transaction of the enclosed business.

CHIEF EXECUTIVE OFFICER

6 September 2017

Next Meeting Date: 26.09.17

Please note:

In accordance with the *Local Government Regulation 2012*, please be advised that all discussion held during the meeting is recorded for the purpose of verifying the minutes. This will include any discussion involving a Councillor, staff member or a member of the public.

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1 OPENING

The opening prayer presented by Reverend Delfina Trail from the Anglican Parish of North Rockhampton.

2 PRESENT

Members Present:

The Mayor, Councillor M F Strelow (Chairperson)

Councillor C R Rutherford

Councillor R A Swadling

Councillor N K Fisher

Councillor A P Williams

Councillor C E Smith

Councillor M D Wickerson

Councillor S J Schwarten

In Attendance:

Mr E Pardon - Chief Executive Officer

3 APOLOGIES AND LEAVE OF ABSENCE

4 CONFIRMATION OF MINUTES

Minutes of the Ordinary Meeting held 22 August 2017

5 DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA

6 BUSINESS OUTSTANDING

Nil

7 PUBLIC FORUMS/DEPUTATIONS

Nil

8 PRESENTATION OF PETITIONS

Nil

9 COMMITTEE REPORTS

9.1 PLANNING AND REGULATORY COMMITTEE MEETING - 5 SEPTEMBER 2017

RECOMMENDATION

THAT the Minutes of the Planning and Regulatory Committee meeting, held on 5 September 2017 as circulated, be received and that the recommendations contained within these minutes be adopted.

(**Note**: The complete minutes are contained in the separate Minutes document)

9.1.1 BUSINESS OUTSTANDING TABLE FOR PLANNING AND REGULATORY COMMITTEE

File No: 10097

Attachments: 1. Business Outstanding Table

Authorising Officer: Evan Pardon - Chief Executive Officer

Author: Evan Pardon - Chief Executive Officer

SUMMARY

The Business Outstanding table is used as a tool to monitor outstanding items resolved at previous Council or Committee Meetings. The current Business Outstanding table for the Planning and Regulatory Committee is presented for Councillors' information.

COMMITTEE RECOMMENDATION

THAT the Business Outstanding Table for the Planning and Regulatory Committee be received.

9.1.2 D/42-2017 - DEVELOPMENT APPLICATION FOR A MATERIAL CHANGE OF USE FOR A TELECOMMUNICATIONS FACILITY

File No: D/42-2017

Attachments: 1. Locality Plan 2. Site Plan

3. Elevation Plan

Authorising Officer: Tarnya Fitzgibbon - Coordinator Development

Assessment

Steven Gatt - Manager Planning & Regulatory Services Michael Rowe - General Manager Community Services

Author: Bevan Koelmeyer - Planning Officer

SUMMARY

Development Application Number: D/42-2017

Applicant: Telstra Corporation Ltd C/- Visionstream Pty Ltd

Real Property Address: Lot 1 on RP600990, Parish of Rockhampton

Common Property Address: 169 Gladstone Road, Allenstown

Area of Site: 7,480 square metres

Planning Scheme: Rockhampton Region Planning Scheme 2015

Planning Scheme Zone: Rural Zone

Planning Scheme Overlays (Applicable): Airport Environs Overlay and Flood Hazard

Overlay

Existing Development: Vacant Land

Existing Approvals: None

Approval Sought: Development Permit for a Material Change of

Use for a Telecommunications Facility

Level of Assessment: Impact Assessable

Submissions: Nil

Referral Agency(s): Department of Infrastructure, Local Government

and Planning

Infrastructure Charges Area: Charge Area 3

Application Progress:

Application Lodged:	10 April 2017
Acknowledgment Notice issued:	26 April 2017
Request for Further Information sent:	Not Applicable
Request for Further Information responded to:	Not Applicable
Submission period commenced:	22 June 2017
Submission period end:	13 July 2017
Council request for additional time:	2 August 2017
Government Agency request for additional time:	Not Applicable
Government Agency Response:	5 June 2017

Last receipt of information from applicant:	14 July 2017
Statutory due determination date:	25 September 2017

COMMITTEE RECOMMENDATION

RECOMMENDATION A

THAT in relation to the application for a Development Permit for Material Change of Use for a Telecommunications Facility, made by Telstra Corporation Ltd C/- Visionstream Pty Ltd, on Lot 1 on RP600990, Parish of Rockhampton, located at 169 Gladstone Road, Allenstown, Council resolves to Approve the application despite its conflict with the planning scheme and provide the following grounds to justify the decision despite the conflict:

- a) The development does not adversely impact on the rural character of the site or amenity of the locality. The scale and design of the proposed Telecommunications Facility is appropriate for the subject site and appropriately located away from existing residences, residentially zoned land and the structure will integrate with existing infrastructure such as light poles.
- b) The proposed use will have negligible impact to flood velocities and levels on and offsite. Furthermore as the use is unmanned and only requires up to four (4) maintenance visits per annum, the associated risks to people and property are acceptable.
- c) The proposed use does not compromise the strategic framework in the *Rockhampton Region Planning Scheme 2015*;
- d) Assessment of the development against the relevant zone purpose, planning scheme codes and planning scheme policies demonstrates that the proposed development will not cause significant adverse impacts on the surrounding natural environment, built environment and infrastructure, community facilities, or local character and amenity; and
- e) The proposed development does not compromise the relevant State Planning Policy.

RECOMMENDATION B

THAT in relation to the application for a Development Permit for Material Change of Use for a Telecommunications Facility, made by Telstra Corporation Ltd C/- Visionstream Pty Ltd, on Lot 1 on RP600990, Parish of Rockhampton, located at 169 Gladstone Road, Allenstown, Council resolves to Approve the application subject to the following conditions:

1.0 ADMINISTRATION

- 1.1 The Developer and his employee, agent, contractor or invitee is responsible for ensuring compliance with the conditions of this development approval.
- 1.2 Where these Conditions refer to "Council" in relation to requiring Council to approve or to be satisfied as to any matter, or conferring on the Council a function, power or discretion, that role may be fulfilled in whole or in part by a delegate appointed for that purpose by the Council.
- 1.3 All conditions, works, or requirements of this development approval must be undertaken, completed, and be accompanied by a Compliance Certificate for any operational works required by this development approval:
 - 1.3.1 to Council's satisfaction;
 - 1.3.2 at no cost to Council; and
 - 1.3.3 prior to the commencement of the use,

unless otherwise stated.

- 1.4 Infrastructure requirements of this development approval must be contributed to the relevant authorities, where applicable, at no cost to Council, prior to the commencement of the use, unless otherwise stated.
- 1.5 The following further Development Permits must be obtained prior to the commencement of any works associated with their purposes:
 - 1.5.1 Operational Works:
 - (i) Access Works;
 - (ii) Site Works;
 - 1.5.2 Building Works:
 - (i) Building Works.
- 1.6 All Development Permits for Operational Works and Plumbing and Drainage Works must be obtained prior to the commence work on site.
- 1.7 All works must be designed, constructed and maintained in accordance with the relevant Council policies, guidelines and standards, unless otherwise stated.
- 1.8 All engineering drawings/specifications, design and construction works must be in accordance with the requirements of the relevant *Australian Standards* and must be approved, supervised and certified by a Registered Professional Engineer of Queensland.

2.0 APPROVED PLANS AND DOCUMENTS

2.1 The approved development must be completed and maintained generally in accordance with the approved plans and documents, except where amended by any condition of this development approval:

Plan/Document Name	Plan/Document Reference	<u>Dated</u>
Site Layout and Access	Q111181 Sheet No S1	23 February 2017
Antenna Layout	Q111181 Sheet No S2	23 February 2017
North West Elevation	Q111181 Sheet No S3	23 February 2017

- 2.2 Where there is any conflict between the conditions of this development approval and the details shown on the approved plans and documents, the conditions of this development approval must prevail.
- 2.3 Where conditions require the above plans or documents to be amended, the revised document(s) must be submitted for approval by Council prior to the submission of an application for a Development Permit for Operational Works.
- 3.0 ACCESS WORKS
- 3.1 A Development Permit for Operational Works (access works) must be obtained prior to the commencement of any access works on the development site.
- 3.2 All access works must be designed and constructed in accordance with the approved plans (refer to condition 2.1), *Capricorn Municipal Development Guidelines*, and the provisions of a Development Permit for Operational Works (access works).
- 3.3 All access areas must be paved or sealed to Council's satisfaction. Design and construction must be in accordance with the provisions of a Development Permit for Operational Works (access works).
- 3.4 A new access to the development must be provided at Port Curtis Road.
- 3.5 All vehicles must ingress and egress the development in a forward gear.

4.0 STORMWATER WORKS

- 4.1 All stormwater drainage works must be designed and constructed in accordance with the approved plans (refer to condition 2.1), *Queensland Urban Drainage Manual*, *Capricorn Municipal Development Guidelines*, sound engineering practice.
- 4.2 All stormwater must drain to a demonstrated lawful point of discharge and must not adversely affect surrounding land or infrastructure in comparison to the predevelopment conditions, including but not limited to blocking, altering or diverting existing stormwater runoff patterns or having the potential to cause damage to other infrastructure.
- 4.3 The development must not increase peak stormwater runoff for a selected range of storm events up to and including a one per cent (1%) Annual Exceedance Probability storm event, for the post-development conditions.

5.0 SITE WORKS

- Any application for a Development Permit for Operational Works (site works) must be accompanied by an earthworks plan which clearly identifies the following:
 - 5.1.1 the location of cut and/or fill;
 - 5.1.2 the type of fill to be used and the manner in which it is to be compacted;
 - 5.1.3 the quantum of fill to be deposited or removed and finished cut and/or fill levels;
- 5.2 All earthworks must be undertaken in accordance with *Australian Standard AS3798* "Guidelines on Earthworks for Commercial and Residential Developments".
- 5.3 Site works must be constructed such that they do not, at any time, in any way restrict, impair or change the natural flow of runoff water, or cause a nuisance or worsening to adjoining properties or infrastructure.
- 5.4 All site works must be undertaken to ensure that there is:
 - 5.4.1 no increase in upstream or downstream flood levels for all levels of immunity up to Q100;
 - 5.4.2 no increase in velocity profiles, for which no remedy exists to prevent erosion and/or scouring. In the event that modelling shows non-compliance with the above, works must be undertaken within the system to satisfy the above criteria for development; and
 - 5.4.3 a lawful point of discharge to which the developed flows from the land drain. Easements will be required over any other land to accommodate the flows.

6.0 BUILDING WORKS

6.1 All engineering drawings/specifications, design and construction works must comply with the requirements of the relevant *Australian Standards* and must be approved, supervised and certified by a Registered Professional Engineer of Queensland.

7.0 ELECTRICITY

7.1 Electricity services must be provided to the development in accordance with the approved Operational Works Plans and the standards and requirements of the relevant service provider.

8.0 TELECOMMUNICATIONS

8.1 Telecommunication connections must be provided to the proposed development to the standards of the relevant authorities.

9.0 ASSET MANAGEMENT

- 9.1 Any alteration necessary to electricity, telephone, water mains, sewerage mains, and/or public utility installations resulting from the development or in connection with the development, must be undertaken and completed at no cost to Council.
- 9.2 Any damage to existing stormwater, water supply and sewerage infrastructure, kerb and channel, pathway or roadway (including removal of concrete slurry from public land and Council infrastructure), that occurs while any works are being carried out in association with this development approval must be repaired at full cost to the developer. This includes the reinstatement of any existing traffic signs or pavement markings that may have been removed or damaged.
- 9.3 'As Constructed' information pertaining to assets to be handed over to Council and those which may have an impact on Council's existing and future assets must be provided prior to the commencement of the use. This information must be provided in accordance with the Asset Design and As Constructed Manual (ADAC).

10.0 ENVIRONMENTAL HEALTH

- 10.1 Any lighting devices associated with the development, such as sensory lighting, must be positioned on the development site and shielded so as not to cause glare or other nuisance to nearby residents and motorists. Night lighting must be designed, constructed and operated in accordance with *Australian Standard AS4282 "Control of the obtrusive effects of outdoor lighting"*.
- 10.2 Noise emitted from the activity must not cause an environmental nuisance.
- 10.3 Operations on the site must have no significant impact on the amenity of adjoining premises or the surrounding area due to the emission of light, noise or dust.

11.0 AIRPORT OPERATIONS

- 11.1 The development is not to be constructed with any materials that could have extensive and/or cumulative glare effects.
- 11.2 Rockhampton Airport Operations are required to be advised of the details of any crane used in the construction and/or erection of the telecommunications monopole/tower.

Note: This requires the completion of Council's *Rockhampton Airport Temporary Crane/Obstacle Notification Form* to be received with a minimum of forty-eight (48) hours notification.

12.0 OPERATING PROCEDURES

12.1 All construction materials, waste, waste skips, machinery and contractors' vehicles must be located and stored or parked within the development site. Storage of materials or parking of construction machinery or contractors' vehicles must not occur within Port Curtis Road.

ADVISORY NOTES

NOTE 1. Aboriginal Cultural Heritage

It is advised that under section 23 of the *Aboriginal Cultural Heritage Act 2003*, a person who carries out an activity must take all reasonable and practicable measures to ensure the activity does not harm Aboriginal cultural heritage (the "cultural heritage duty of care"). Maximum penalties for breaching the duty of care are listed in the Aboriginal cultural heritage legislation. The information on Aboriginal cultural heritage is available on the Department of Aboriginal and Torres Strait Islander and Partnerships website www.datsip.qld.gov.au.

NOTE 2. General Environmental Duty

General environmental duty under the *Environmental Protection Act* 1994 prohibits unlawful environmental nuisance caused by noise, aerosols, particles, dust, ash, fumes, light, odour or smoke beyond the boundaries of the development site during all stages of the development including earthworks, construction and operation.

NOTE 3. General Safety Of Public During Construction

The Work Health and Safety Act 2011 and Manual of Uniform Traffic Control Devices must be complied with in carrying out any construction works, and to ensure safe traffic control and safe public access in respect of works being constructed on a road.

NOTE 4. Duty to Notify of Environmental Harm

If a person becomes aware that serious or material environmental harm is caused or threatened by an activity or an associated activity, that person has a duty to notify Rockhampton Regional Council.

NOTE 5. Rockhampton Airport (Future Works)

To ensure the proposal does not infringe on the Obstacle Limitation Surface (OLS), Rockhampton Airport Operations are required to be notified and approve any changes to the monopole/tower and/or additional antennas in future that will alter the maximum height of the monopole/tower structure.

RECOMMENDATION C

THAT in relation to the application for a Development Permit for Material Change of Use for a Telecommunications Facility, made by Telstra Corporation Ltd C/- Visionstream Pty Ltd, on Lot 1 on RP600990, Parish of Rockhampton, located at 169 Gladstone Road, Allenstown, Council resolves not to issue an Infrastructure Charges Notice.

9.1.3 RECONFIGURING A LOT (4 LOTS INTO 2 LOTS) - 158 FOSTER STREET, GRACEMERE - LAND OWNER'S CONSENT REQUIRED

File No: D/104-2017

Attachments: 1. Decision Notice Approval - Animal Keeping

158 Foster Street

2. Plan - Animal Keeping - 158 Foster Street

3. Survey Plan - Animal Keeping - 158 Foster

Street

Authorising Officer: Michael Rowe - General Manager Community Services

Author: Steven Gatt - Manager Planning & Regulatory Services

SUMMARY

The Development approval sought is for a Development Permit for a Reconfiguration of a Lot by Boundary Realignment of 4 Lots into 2 Lots.

COMMITTEE RECOMMENDATION

THAT Council provide land owners consent for the Boundary Realignment of 4 Lots into 2 Lots for D/104- 2017.

9.1.4 CARBINE RESOURCES ROAD USE DIRECTION

File No: 5252

Attachments: 1. Road Use Direction - Mount Morgan Mine

Authorising Officer: Martin Crow - Manager Engineering Services

Peter Kofod - General Manager Regional Services

Author: Stuart Harvey - Coordinator Strategic Infrastructure

Jamie McCaul - Coordinator Development Engineering

SUMMARY

Carbine Resources have submitted a Road Use Notification to Council proposing a haul route from Mt Morgan to Gladstone utilising Razorback Road and several other roads on the Local Government Network. Engineering Services have proposed a road use direction, including haulage conditions to be imposed on Carbine Resources for review and endorsement by Council.

COMMITTEE RECOMMENDATION

THAT Council endorse the Road Use Direction as detailed in the report, for submission to Carbine Resources

9.1.5 D/43-2017 - DEVELOPMENT APPLICATION FOR A MATERIAL CHANGE OF USE FOR AN AGRICULTURAL SUPPLIES STORE (ANCILLARY CAR PARK)

File No: D/43-2017

Attachments: 1. Locality Plan

2. Site Plan

Authorising Officer: Tarnya Fitzgibbon - Coordinator Development

Assessment

Steven Gatt - Manager Planning & Regulatory Services Michael Rowe - General Manager Community Services

Author: Amanda O'Mara - Senior Planning Officer

SUMMARY

INTRODUCTION

Development Application Number: D/43-2017
Applicant: Lumel Pty Ltd

Real Property Address: Lot 23 on RP603294, Lots 2, 3 and 7 on

RP603294, and Lots 1 and 2 on RP603161,

Parish of Rockhampton

Common Property Address: 143 Stanley Street and 66 Gladstone Road,

Allenstown

Area of Site: 405 square metres (car park site)

Planning Scheme: Rockhampton Region Planning Scheme 2015

Planning Scheme Zone: Low-Medium Density Residential Zone
Planning Scheme Overlays: Flood Hazard Overlay (High Hazard)

Existing Development: Dwelling House

Existing Approvals: Building Permit for a Dwelling House

Approval Sought: Development Permit for a Material Change of

Use for an Agricultural Supplies Store (ancillary

car park)

Level of Assessment: Impact Assessable
Submissions: Six (6) Submissions

Referral Agency(s): Nil

Infrastructure Charges Area: Charge Area 1

Application Progress:

Application Lodged:	18 May 2017
Acknowledgment Notice issued:	30 May 2017
Submission period commenced:	28 June 2017
Submission period end:	19 July 2017
Council request for additional time:	17 August 2017
Statutory due determination date:	15 September 2017

COMMITTEE RECOMMENDATION

RECOMMENDATION A

THAT in relation to the application for a Development Permit for a Material Change of Use for an Agricultural Supplies Store (ancillary car park), made by Lumel Pty Ltd, on Lot 23 on RP603294, Lots 2, 3 and 7 on RP603294, and Lots 1 and 2 on RP603161, Parish of Rockhampton, located at 143 Stanley Street and 66 Gladstone Road, Allenstown, Council resolves to Approve the application despite its conflict with the planning scheme and provide the following grounds to justify the decision despite the conflict:

- a) The proposed development will have minimal impact on the residential amenity or change the role or function of the adjoining centre as there will be no intensification or expansion of the existing activities.
- b) The utilisation of the site for a car park is a preferred use due to the site being subject to flood events than the existing residential use.
- c) The proposed development has incorporated appropriate acoustic and landscape treatments to the site to mitigate any impact upon adjoining residential uses.
- d) The proposed development will provide an interface between the residential uses and the non-residential uses.
- e) The proposed use does not compromise the strategic framework in the *Rockhampton Region Planning Scheme 2015*;
- f) Assessment of the development against the relevant zone purpose, planning scheme codes and planning scheme policies demonstrates that the proposed development will not cause significant adverse impacts on the surrounding natural environment, built environment and infrastructure, community facilities, or local character and amenity; and
- g) The proposed development does not compromise the relevant State Planning Policy.

RECOMMENDATION B

That in relation to the application for a Development Permit for a Material Change of Use for an Agricultural Supplies Store (ancillary car park), made by Lumel Pty Ltd, on Lot 23 on RP603294, Lots 2, 3 and 7 on RP603294, and Lots 1 and 2 on RP603161, Parish of Rockhampton, located at 143 Stanley Street and 66 Gladstone Road, Allenstown, Council resolves to Approve the application subject to the following conditions:

1.0 <u>ADMINISTRATION</u>

- 1.1 The Developer and his employee, agent, contractor or invitee is responsible for ensuring compliance with the conditions of this development approval.
- 1.2 Where these Conditions refer to "Council" in relation to requiring Council to approve or to be satisfied as to any matter, or conferring on the Council a function, power or discretion, that role may be fulfilled in whole or in part by a delegate appointed for that purpose by the Council.
- 1.3 All conditions, works, or requirements of this development approval must be undertaken, completed, and be accompanied by a Compliance Certificate for any operational works required by this development approval:
 - 1.3.1 to Council's satisfaction;
 - 1.3.2 at no cost to Council; and
 - 1.3.3 prior to the commencement of the use,

unless otherwise stated.

- 1.4 Infrastructure requirements of this development approval must be contributed to the relevant authorities, where applicable, at no cost to Council, prior to the commencement of the use, unless otherwise stated.
- 1.5 The following further Development Permits must be obtained prior to the commencement of any works associated with their purposes:
 - 1.5.1 Operational Works:
 - (i) Access and Parking Works;
 - (ii) Site Works;
 - 1.5.2 Plumbing and Drainage Works; and
 - 1.5.3 Building Works:
 - (i) Demolition Works.
- 1.6 All works must be designed, constructed and maintained in accordance with the relevant Council policies, guidelines and standards, unless otherwise stated.
- 1.7 All engineering drawings/specifications, design and construction works must be in accordance with the requirements of the relevant *Australian Standards* and must be approved, supervised and certified by a Registered Professional Engineer of Queensland.
- 1.8 Lot 23 on RP603294, Lots 2, 3, 7 on RP603294 and Lots 1, 2 on RP603161 must be amalgamated and registered as one lot prior to the commencement of the use.
- 2.0 APPROVED PLANS AND DOCUMENTS
- 2.1 The approved development must be completed and maintained generally in accordance with the approved plans and documents, except where amended by any condition of this development approval:

Plan/Document Name	Plan/Document Reference	<u>Dated</u>
Proposed Site Plan	TP-02 Revision TP2	23 March 2017

- 2.2 Where there is any conflict between the conditions of this development approval and the details shown on the approved plans and documents, the conditions of this development approval must prevail.
- 2.3 Where conditions require the above plans or documents to be amended, the revised document(s) must be submitted for approval by Council prior to the submission of an application for a Development Permit for Operational Works/Building Works.
- 3.0 ACCESS AND PARKING WORKS
- 3.1 A Development Permit for Operational Works (access and parking works) must be obtained prior to the commencement of any access and parking works on the development site.
- 3.2 All access and parking works must be designed and constructed in accordance with the approved plan (refer to condition 2.1), *Capricorn Municipal Development Guidelines*, *Australian Standard AS2890 "Parking facilities"* and the provisions of a Development Permit for Operational Works (access and parking works).
- 3.3 All car parking and access areas must be paved or sealed to Council's satisfaction. Design and construction must be in accordance with the provisions of a Development Permit for Operational Works (access and parking works).
- 3.4 The existing access from Stanley Street to the development must be upgraded to commercial standards to comply with the requirements of the *Capricorn Municipal Development Guidelines*.
- 3.5 All vehicles must ingress and egress the development in a forward gear.

- 3.6 Universal access parking spaces must be provided on-site in accordance with Australian Standard AS2890.6 "Parking facilities Off-street parking for people with disabilities".
- 3.7 Parking spaces must be line-marked in accordance with the approved plan (refer to condition 2.1) and in accordance with the *Australian Standard AS2890 "Parking facilities"* and the provisions of a Development Permit for Operational Works (access and parking works).
- 3.8 Any application for a Development Permit for Operational Works (access and parking works) must be accompanied by detailed and scaled plans, which demonstrate the turning movements/swept paths of the largest vehicle to access the development site.
- 3.9 All vehicle operations associated with the development must be directed by suitable directional, informative, regulatory or warning signs in accordance with *Australian Standard AS1742.1 "Manual of uniform traffic control devices"* and *Australian Standard AS2890.1 "Parking facilities Off-street car parking"*.

4.0 PLUMBING AND DRAINAGE WORKS

- 4.1 A Development Permit for Plumbing and Drainage Works must be obtained for the removal and/or demolition of any existing dwelling house on the development site.
- 4.2 All internal plumbing and drainage works must be designed and constructed in accordance with the approved plan (refer to condition 2.1), Capricorn Municipal Development Guidelines, Water Supply (Safety and Reliability) Act 2008, Plumbing and Drainage Act 2002, Council's Plumbing and Drainage Policies and the provisions of a Development Permit for Plumbing and Drainage Works.
- 4.3 The existing water supply connection and sewerage connection point(s) must be disconnected.
- 4.4 The finished sewerage access chamber surface must be at a sufficient level to avoid ponding of stormwater above the top of the chamber. A heavy duty trafficable lid must be provided in the trafficable area.

5.0 STORMWATER WORKS

- 5.1 All stormwater drainage works must be designed and constructed in accordance with the approved plan (refer to condition 2.1), Queensland Urban Drainage Manual, Capricorn Municipal Development Guidelines, and sound engineering practice.
- 5.2 All stormwater must drain to a demonstrated lawful point of discharge and must not adversely affect surrounding land or infrastructure in comparison to the predevelopment conditions, including but not limited to blocking, altering or diverting existing stormwater runoff patterns or having the potential to cause damage to other infrastructure.

6.0 SITE WORKS

- 6.1 A Development Permit for Operational Works (site works) must be obtained prior to the commencement of any site works on the development site.
- Any application for a Development Permit for Operational Works (site works) must be accompanied by an earthworks plan that clearly identifies the following:
 - 6.2.1 the location of cut and/or fill;
 - 6.2.2 the type of fill to be used and the manner in which it is to be compacted;
 - 6.2.3 the quantum of fill to be deposited or removed and finished cut and/or fill levels;
 - 6.2.4 details of any proposed access routes that are intended to be used to transport fill to or from the development site; and

- 6.2.5 the maintenance of access roads to and from the development site so that they are free of all cut and/or fill material and cleaned as necessary.
- 6.3 All earthworks must be undertaken in accordance with *Australian Standard AS3798* "Guidelines on earthworks for commercial and residential developments".
- 6.4 Site works must be constructed such that they do not, at any time, in any way restrict, impair or change the natural flow of runoff water, or cause a nuisance or worsening to surrounding land or infrastructure.
- Acoustic Fence structures close to or crossing sewerage infrastructure must comply with Queensland Development Code, Mandatory Part 1.4 "Building over or near relevant infrastructure." The structure must be self-supporting and no additional load must be applied to Council's sewerage infrastructure. Any permit associated with the Building Over/Adjacent to Local Government Sewerage Infrastructure Policy must be obtained prior to the issue of a Development Permit for Operational Works.

7.0 BUILDING WORKS

- 7.1 The existing dwelling on the subject land must be demolished and a Development Permit for Building Works (demolition) must be obtained prior to the commencement of demolition works on the development site.
- 7.2 A minimum 1.8 metre high acoustic screen fence must be erected along the common boundary of the subject development site and any adjoining residential properties.

8.0 LANDSCAPING WORKS

- 8.1 All landscaping must be established generally in accordance with the approved plan (refer to condition 2.1). The landscaping must be constructed and/or established prior to the commencement of the use and the landscape areas must predominantly contain plant species that are locally native to the Central Queensland region due to their low water dependency.
- 8.2 The landscaped areas must be subject to:
 - 8.2.1 a watering and maintenance plan during the establishment moment; and
 - 8.2.2 an ongoing maintenance and replanting programme.

9.0 ASSET MANAGEMENT

- 9.1 Any alteration necessary to electricity, telephone, water mains, sewerage mains, and/or public utility installations resulting from the development or in connection with the development, must be undertaken and completed at no cost to Council.
- 9.2 Any damage to existing stormwater, water supply and sewerage infrastructure, kerb and channel, pathway or roadway (including removal of concrete slurry from public land and Council infrastructure), that occurs while any works are being carried out in association with this development approval must be repaired at full cost to the developer. This includes the reinstatement of any existing traffic signs or pavement markings that may have been removed or damaged.
- 9.3 'As Constructed' information pertaining to assets to be handed over to Council and those which may have an impact on Council's existing and future assets must be provided prior to the commencement of the use. This information must be provided in accordance with the Asset Design and As Constructed Manual (ADAC).

10.0 OPERATING PROCEDURES

- 10.1 All construction materials, waste, waste skips, machinery and contractors' vehicles must be located and stored or parked within the development site. Storage of materials or parking of construction machinery or contractors' vehicles must not occur within Stanley Street.
- 10.2 Storage of materials / goods must not occur within any car parking areas.

10.3 Access to, and use of, the proposed car park must be limited between the hours of 0700 and 1800 Monday to Friday. Access to, and use of, the proposed car park must not occur on Saturday or Sunday or any public holiday.

11.0 ENVIRONMENTAL HEALTH

- 11.1 Any lighting devices associated with the development, such as sensory lighting, must be positioned on the development site and shielded so as not to cause glare or other nuisance to nearby residents and motorists. Night lighting must be designed, constructed and operated in accordance with *Australian Standard AS4282 "Control of the obtrusive effects of outdoor lighting"*.
- 11.2 Noise emitted from the activity must not cause an environmental nuisance.
- 11.3 Operations on the site must have no significant impact on the amenity of adjoining premises or the surrounding area due to the emission of light, noise or dust.
- 11.4 When requested by Council, noise monitoring must be undertaken and recorded within three (3) months, to investigate any genuine complaint of nuisance caused by noise. The monitoring data, an analysis of the data and a report, including noise mitigation measures, must be provided to Council within fourteen (14) days of the completion of the investigation. Council may require any noise mitigation measures identified in the assessment to be implemented within appropriate timeframes. Noise measurements must be compared with the acoustic quality objectives specified in the most recent edition of the *Environmental Protection (Noise) Policy 2008*.

ADVISORY NOTES

NOTE 1. Aboriginal Cultural Heritage

It is advised that under section 23 of the *Aboriginal Cultural Heritage Act 2003*, a person who carries out an activity must take all reasonable and practicable measures to ensure the activity does not harm Aboriginal cultural heritage (the "cultural heritage duty of care"). Maximum penalties for breaching the duty of care are listed in the Aboriginal cultural heritage legislation. The information on Aboriginal cultural heritage is available on the Department of Aboriginal and Torres Strait Islander and Partnerships website www.datsip.gld.gov.au.

NOTE 2. Asbestos Removal

Any demolition and/or removal works involving asbestos materials must be undertaken in accordance with the requirements of the *Work Health and Safety Act 2011* and *Public Health Act 2005*.

NOTE 3. General Environmental Duty

General environmental duty under the *Environmental Protection Act 1994* prohibits unlawful environmental nuisance caused by noise, aerosols, particles, dust, ash, fumes, light, odour or smoke beyond the boundaries of the development site during all stages of the development including earthworks, construction and operation.

NOTE 4. General Safety Of Public During Construction

The Work Health and Safety Act 2011 and Manual of Uniform Traffic Control Devices must be complied with in carrying out any construction works, and to ensure safe traffic control and safe public access in respect of works being constructed on a road.

NOTE 5. <u>Infrastructure Charges Notice</u>

Council has resolved not to issue an Infrastructure Charges Notice for this development because the new infrastructure charges arising from the development are less than the credits applicable for the new development.

RECOMMENDATION C

That in relation to the application for a Development Permit for a Material Change of Use for an Agricultural Supplies Store (ancillary car park), made by Lumel Pty Ltd, on Lot 23 on RP603294, Lots 2, 3 and 7 on RP603294, and Lots 1 and 2 on RP603161, Parish of Rockhampton, located at 143 Stanley Street and 66 Gladstone Road, Allenstown, Council resolves not to issue an Infrastructure Charges Notice for the development.

9.1.6 FLOOD IMMUNITY COST OPTIONS - POISON CREEK ROAD

File No: 3565

Responsible Officer: Peter Kofod – General Manager Regional Services

SUMMARY

Mayor Strelow suggested that Council investigate the cost options to increase the flood immunity at the Poison Creek Road western and eastern creek crossings.

COMMITTEE RECOMMENDATION

THAT Council requests a report of flood immunity cost options to be delivered in conjunction with the Carbine Resource upgrade of impacted Poison Creek Road creek crossings.

9.1.7 ENFORCEMENT PROCEEDINGS FOR DEVELOPMENT OFFENCES

File No: 4842

Attachments: 1. Copy Court Order 1999

2. Site Plan for Court Order

Authorising Officer: Steven Gatt - Manager Planning & Regulatory Services

Michael Rowe - General Manager Community Services

Author: Philip Harrison - Coordinator Building Plumbing and

Compliance

SUMMARY

This report summarises Council's issues with the operation of a business at a residential premises that have been an ongoing concern for Council since 1995.

COMMITTEE RECOMMENDATION

THAT Council accept the payment order from the owner of the premises and bring the current enforcement actions to a close; and

THAT Council officers review issues on public land and report on options to remove goods from the reserve.

10 COUNCILLOR/DELEGATE REPORTS

10.1 LEAVE OF ABSENCE - COUNCILLOR NEIL FISHER - WEDNESDAY 6 SEPTEMBER TO SATURDAY 9 SEPTEMBER (INCLUSIVE)

File No: 8294

Attachments: 1. Blackall-Tambo RC Garden Comp Invite

Authorising Officer: Evan Pardon - Chief Executive Officer

Author: Cindy Green - Executive Support Officer

SUMMARY

Councillor Neil Fisher will be judging Blackall-Tambo Regional Council Annual Garden Competition and requires a leave of absence 6-9 September 2017 (inclusive).

OFFICER'S RECOMMENDATION

THAT leave of absence be granted for Councillor Neil Fisher from Wednesday 6 September to Saturday 9 September 2017 (inclusive) to participate in the judging of the Blackall-Tambo Regional Council Annual Garden Competition.

LEAVE OF ABSENCE – COUNCILLOR NEIL FISHER WEDNESDAY 6 SEPTEMBER TO SATURDAY 9 SEPTEMBER 2017 (INCLUSIVE)

Blackall-Tambo RC Garden Competition Invite

Meeting Date: 12 September 2017

Attachment No: 1

8379388 - 04/07/2017



Blackall-Tambo Regional Council

6 Coronation Drive, BLACKALL QLD 4472 PO Box 21, BLACKALL QLD 4472

P: (07) 4621 6600 **F:** (07) 4657 8855 admin@btrc.qld.gov.au

www.btrc.qld.gov.au

ABN: 42 062 968 922

CDB: ajs Enquiries: Chris Blanch
TI 01: (F (: 000

The Chief Executive Officer
Rockhampton Regional Council
PO Box 1860

Dear Mr Pardon Evan

ROCKHAMPTON QLD 4700

ROCKHAMPTON REGIONAL COUNCIL File: 7112 Doc:
Links:
Action Officer
0 4 JUL 2017
Task to: zzt Counc . Supp.
QDAN: GRIDS Ref: 1268
Box No: Years: / VC
TYC.

29 June, 2017

RE: LEAVE OF ABSENCE - COUNCILLOR NEIL FISHER

I am writing to thank you and Councillors for releasing Councillor Fisher for a week to conduct workshops with our outdoor staff. The sessions were a great success. Councillor Fisher as well as having encyclopaedic knowledge of plants and trees is able to communicate this knowledge to the layman, making the exercise interesting and easy to understand. It was without doubt one of the best training programmes I have been involved with.

I am writing to ask if Council would again be generous enough to spare Councillor Fisher as our community would very much like to invite him to judge our annual garden competition $6^{th} - 9^{th}$ September 2017, as well as conduct some Q & A sessions with our community.

I understand this is an imposition on Councillors but if you could see your way to granting leave for this activity we would be very grateful.

yours faithfully

CD Blanch

Chief Executive Officer

Printed on paper that was made with a carbon neutral manufacturing process and consists of 100% certified recycled fibre.



11 OFFICERS' REPORTS

11.1 BEEF 2018 VARIATION TO ROCKHAMPTON SHOWGROUNDS HIRE

File No: 10486

Attachments: 1. Letter from Beef Australia regarding

Showgrounds Venue Hire for 2018

Authorising Officer: Michael Rowe - General Manager Community Services

Author: Peter Owens - Manager Arts and Heritage

SUMMARY

Beef Australia has written to Council requesting changes to the existing curfew for events to be held at the Rockhampton Showgrounds during their event in May 2018 and for a variation to the gate levy to be changed on a special 'People's Day' on Monday 7 May 2018.

OFFICER'S RECOMMENDATION

THAT Council:

- i) approve the request received from Beef Australia to vary the Rockhampton Showgrounds curfew as detailed in the report; and
- ii) approve a reduction in the Showgrounds gate levy to be charged for the special 'People's Day' on Monday, 7 May 2018 to \$0.68 per paid admission.

BACKGROUND

Council has previously agreed to be a major event partner for the Beef 2018 event to be held at the Rockhampton Showgrounds from Sunday 6 May to Saturday 12 May 2018

A standard evening event curfew of 10:30 pm applies for events at the Rockhampton Showgrounds.

Beef Australia has in the past applied to Council to extend this curfew for selected events held during the Beef exposition. The requests from Beef Australia to change the grounds curfew, in this instance, are consistent with the requests made and approved by Council in regard to the 2015 event.

COMMENTARY

Variation for Showgrounds Curfew

Mr Denis Cox, Chief Executive of Beef Australia Limited has written to Council (letter attached) requesting 'an extension of the standard curfew within the Showgrounds from 10:30pm to 11:00pm on Sunday, 6 May and Friday, 11 May 2018 and from 10:30pm to 11:30pm on Saturday, 12 May 2018'.

The variation on Sunday 6 May is to accommodate an entertainment schedule to be presented on the Cremorne Lawns; the change on Friday 11 May is to accommodate a Professional Bull Riders (PBR) Australia event in centre ring and on Saturday 12 May, the change is for the signature black tie event The Beef Ball to be held on the Cremorne Lawn.

While Councilors will be aware that the Rockhampton Showgrounds is set in a predominately residential area, the sections of the grounds being used for each of these activities is in some ways "shielded" from much of these residential area by both existing grounds infrastructure and other temporary structures installed for the event.

Council officers' past experience in dealing with the Beef Australia organisation and the relevant staff has demonstrated a strong commitment to minimising any impacts on the neighbouring residential community and keeping strictly to any extended curfew, should Council agree to such a request.

Always mindful of the significant positive benefit that the Beef 2018 event will have for the Rockhampton region economy and the commitment of Beef Australia to minimize any inconvenience for the local community, it is recommended that Council agree to the requested variations to the Rockhampton Showgrounds curfew during the week of the event.

Variation to Gate Levy for Beef2018 'People's Day'

Additionally, Beef Australia plan to reintroduce a special 'People's Day' to the event to be held on Monday 7 May 2018, which is Labor Day Public Holiday and offer a special discounted (half priced) admission to the grounds of \$10 Adults with children under 18 years of age admitted free of charge.

Council officers are aware that when such public focused days have been offered in the past as part of the Beef Australia event, they have been well supported by the general public and equally have been sadly missed when it was not possible to accommodate such a day in the event schedule more recently.

The reintroduction of such a day is sure to be well received by the general public and is an excellent way to build community support for this important and highly significant international event in our region.

It is therefore recommended that Council agree to this request to reduce the gate levy for paid Adult admission from the standard \$1.37 to the proposed \$0.68 per person with no gate levy applying for persons under 18 years of age to be admitted to the grounds free of charge.

BEEF 2018 VARIATION TO ROCKHAMPTON SHOWGROUNDS HIRE

Letter from Beef Australia regarding Showgrounds Venue Hire for 2018

Meeting Date: 12 September 2017

Attachment No: 1

Australia's National Beef Exposition



Thursday 17 August 2018

Mr Evan Pardon Chief Executive Officer Rockhampton Regional Council PO Box 1860 Rockhampton Q 4700

Dear Evan,

Re: Showgrounds Noise Curfew Extension and Gate Levy Reduction - Beef Australia 2018

Beef Australia 2015 successfully delivered many direct benefits to both the Australian Beef Industry and Rockhampton Queensland and was attended by a record 90,000 patrons including 1,100 registered international guests from over 40 countries.

An independent Economic Impact Study of 2015 indicated that \$74M was spent in the region during the event and Trade & Investment Queensland is following up \$761M of leads to China alone.

Planning is well underway for Beef Australia 2018 – May 6-12.

Regarding our hire of the Rockhampton Showgrounds for Beef Australia 2018, we are aware that there is an existing noise curfew of 10:30pm and that written permission must be obtained from Council to extend this curfew (The following is in line with what was approved by RRC for BA2015). In conjunction with Australia's Triennial National Beef Exposition, it is our intention to stage an evening of entertainment on Sunday May 6 2018, a Professional Bull Riders Australia event on Friday May 11 2018 and the signature Beef Ball on Saturday May 12 2018.

The proposed evening of entertainment on Sunday May 6 will launch Beef Australia 2018. Restaurants, bars and food outlets will be open to the public as well as an entertainment schedule on the Cremorne Lawn. All other areas of the showgrounds will remain closed until opening to the public on Monday May 7. We expect minimum upset caused to locals on this evening with Monday May 7 being Queensland public holiday. We are seeking a half hour extension to 11:00pm on Sunday May 6 2018.

In 2018, Beef Australia will see the return of Professional Bull Riders (PBR) Australia to our entertainment schedule. Time and time again, PBR events have a proven track record of attracting out of town bull riding fans to regions they would not normally attend, which then goes on to generate an economic impact to the region. We are seeking a half hour extension to 11:00pm on Friday May 11 2018.

134 William Street PO Box 199 Rockhampton Qld 470 P 07 4922 2989 F 07 4921 3787 E beefexpo@beefaustralia.com.au W www.beefaustralia.com.au









Australia's National Beef Exposition



See it, taste it, love it!

The Beef Ball will include dinner for up to 1400 patrons with a band as well as audio visual presentations. This is a signature black tie event for Beef Australia and is the close of our exhibition. We are seeking a one hour extension to 11.30pm on Saturday May 12 2018.

Additionally, Beef Australia 2018 would like to apply for a reduction in the gate levy on Monday May 7 2018. For the first time in 6 years Beef Australia will coincide with the Queensland Labour Day public holiday. Beef Australia will be applying a strong focus to promote this day as 'People's Day' offering a packed family entertainment schedule, speciality events and discounted entry to encourage maximum visitation from the region. Half priced discounted adult entry (\$10) will be promoted and children under 18 free. People's Day will once again be heavily promoted to the locals and those within a 400km radius and we believe we can record a record attendance on this day. We are seeking the support of Rockhampton Regional Council in reducing the \$1.37 Gate Levy to \$0.68 on Monday May 7 2018.

I look forward to your earliest response.

Yours sincerely, Denis Cox Chief Executive Officer Beef Australia









11.2 FITZROY BASIN ASSOCIATION'S REQUEST FOR SUPPORT FOR 20 MILLION TREES PROJECT AT FIRST TURKEY

File No: 8052 Attachments: Nil

Authorising Officer: Michael Rowe - General Manager Community Services

Blake Hunton - Manager Parks

Author: Sophia Czarkowski - Sports and Education Supervisor

SUMMARY

Fitzroy Basin Association has submitted an application to the 20 Million Trees grant program seeking funding to restore around three hectares of semi-evergreen vine thicket ecosystem through weed control and revegetation. The project is proposed to be carried out in the First Turkey area and would include collaboration and support from Council, Greening Australia, Capricornia Correctional Centre and Rockhampton Mountain Bike Club Inc.

OFFICER'S RECOMMENDATION

THAT Council:

- 1. Support Fitzroy Basin Association's application for funding through the 20 Million Trees Project to carry out a project at First Turkey; and
- 2. Provide in-kind support for the project totalling \$18,340 as outlined in the report.

COMMENTARY

First Turkey is located within the Mount Archer activation area and it is predominantly used for active recreation activities including bush walking and mountain biking. The Rockhampton Mountain Bike Club Inc has a Freehold Licence (Lot 1 on RP618495 and Lot 83 on LN2079) and Trustee Permit (Lot 41 on LN2859 and Lot 2 on LN2858) over this area and the Club is responsible for the maintenance of all trails.

In September 2015 Greening Australia sought support from Council for a revegetation project under the 20 Million Trees Program to be carried out between January 2016 and June 2018. The support saw the donation of 1,000 tube stock and the offer of promotion of community event related to the project. Greening Australia committed to procure approximately 8,000 additional plants through Council's nursery. The Greening Australia project is ongoing.

Fitzroy Basin Association (FBA) is proposing to conduct a secondary project in this area which will see a further 6,000 trees planted.

Both projects support the Mount Archer Activation Master Plan by enhancing the usability of the site for public as well as educating, restoring ecosystems and protecting existing native flora and fauna.

BACKGROUND

FBA has submitted an application to the 20 Million Trees Program for funding for this project in round three which closed on 15 August 2017. FBA is seeking Council's support for its application as outlined in this report.

FBA's project aims to restore three hectares of semi-evergreen vine thicket ecosystem through weed control and revegetation. Semi-evergreen vine thicket is classified as endangered and the completion of the project will enhance this ecosystem by providing additional area to enable growth, increase the biodiversity values of the area and improve connectivity of functioning native habitats.

The social outcomes of the project include improving the scenic amenity of the site for all users through weed removal and native vegetation re-establishment.

A number of community organisations will be involved and FBA's proposal details a collaborative approach with involvement from:

- Rockhampton Mountain Bike Club Inc the club will support the project by being involved in the detailed planning for site preparation, planting and maintenance activities to ensure the project doesn't adversely affect the trails. Club members will also be invited to participate in community involvement days.
- Greening Australia support will be through involvement in the detailed planning for site preparation, planting and maintenance activities. Greening Australia will also work with local champions (Native Plants Capricornia) to complete works and provide educational opportunities.
- Capricornia Correctional Centre provide general labour for the project.
- Native Plants Queensland the Rockhampton branch will work with FBA to provide expert advice on planting densities, special composition and assistance with propagation as required.

If successful, the project will commence on 1 December 2017 and will be completed prior to 30 June 2020. In order to realise this project, FBA is seeking considerable in-kind support from Council amounting to a minimum \$18,340 contribution towards the total project budget of \$152,420, as outlined below.

Source	Description	Total
FBA	Proposal development and site planning (6	
	days)	\$4,800
Native Plants Queensland	Site visits, input into proposal development,	
	species selection, planting expertise and	
	watering (2 people x 76 days)	\$36,480
Council – Pest Management	Initial weed control (2 people x 2 days)	\$4,220
Council – Nursery	4,000 x tube stock	\$6,000
Council – Mulch	Supply of 9 loads	\$1,800
Council – Water	Refill points and site access improvements	
	including water tanks and ongoing watering	
	(158 hours)	\$6,320
Capricornia Correctional	Provision of on-ground labour (10 people x 29	
Centre	days)	\$92,800
TOTAL		\$152,420

Council's Tree Management Policy (adopted 24 January 2017) applies to trees located in urban and suburban parts of the Region and in the public realm under Council's control. The proposal appears consistent with the Tree Management Policy and Council, Section 5.2, can provide written permission to others to plant trees in the public realm and to support tree planting programs involving members of the community.

PREVIOUS DECISIONS

Nil other than those referred to in other parts pf this report and related to earlier projects of a similar nature.

BUDGET IMPLICATIONS

FBA is seeking in-kind support from Council totaling \$18,340 which includes:

- 4,000 native tube stock
- 9 loads of mulch
- 190 labour hours.

STAFFING IMPLICATIONS

The proposal requires 190 labour hours from Council's Parks and Pest Management Units.

CORPORATE/OPERATIONAL PLAN

Operational Plan:

- 3.1.3 Provide effective weed, pest animal and environmental health management programs
- 3.1.4 Increase biodiversity and tree canopy cover in urban/suburban areas across the Region, particularly along major thoroughfares to provide cooler micro-climates and improve use of public spaces and waterways.

CONCLUSION

Supporting this project will enable the revegetation of an area of First Turkey with endangered semi-evergreen vine thicket and will promote a collaborative approach to weed management and revegetation.

11.3 APPLICATION FOR GAME ON QUEENSLAND GRANTS - OFFICE OF THE COMMONWEALTH GAMES

File No: 12534 Attachments: Nil

Authorising Officer: Michael Rowe - General Manager Community Services

Blake Hunton - Manager Parks

Author: Sophia Czarkowski - Sports and Education Supervisor

SUMMARY

The Australian Government through the Queensland Government's Embracing 2018 Legacy Program has a unique opportunity for local governments to apply for funding under the Game on Queensland initiative. The initiative supports local councils to deliver sport and active recreation events and programs in the lead-up to, during and after the Gold Coast 2018 Commonwealth Games.

OFFICER'S RECOMMENDATION

THAT:

- 1. Council submit an application for Game On Events for \$10,000 to host Rockhampton's Biggest Bootcamp to assist in creating a healthier and more active community; and
- 2. Council submit an application for Game on Programs for \$22,000 to host KickStart Your Park aimed at increasing participation in Commonwealth Games' sports.

COMMENTARY

Grants totaling \$700,000 through the Game On Queensland (GOQ) are now available to local councils to delivery sport and active recreation events and programs in the lead-up to, during and after the Gold Coast 2018 Commonwealth Games.

Funded by the Australian Government through the Queensland Government's Embracing 2018 Legacy Program Council is eligible to submit up to two applications per category for the delivery of healthy and active initiatives in the Region.

GOQ has two funding categories:

- Game On Events can be hosted in existing local government facilities such as parks, grounds or gardens, and range from 'come and try' sport and activity days to fun runs, or even obstacle courses. Grants of up to \$15,000 (GST exclusive) are available per event.
- Game On Programs are longer term, program-based initiatives aimed at increasing participation in sport or unstructured / semi-structured physical activity for example, yoga, group fitness, walking groups, dance for fitness or active transport. Grants of up to \$40,000 (GST exclusive) are available per program.

Applications close on 18 September 2017.

BACKGROUND

Game On Events:

It is proposed to submit an application seeking \$10,000 of funding to deliver Rockhampton's Biggest Bootcamp aimed at getting as many community members as active as possible. Utilising local personal trainers will see a coordinated approach to deliver this event.

The specific details are still being finalised, however the aim of the event is to:

- Create an active, engaged and inclusive community through providing opportunities to access physical activity
- Showcase local active recreation and fitness opportunities and services to inspire residents of all ages to move more, value their health and be active for life
- Promote physical activity and recreation
- Encourage our community to be healthier and more active.

Game On Programs:

It is proposed to submit an application seeking \$22,000 to deliver the KickStart Your Park program to help our community Get Games Ready. The program will engage local sporting organisations to deliver come and try events across the Region. The aim of the program is to:

- Increase participation in selected Commonwealth Games Sports
- Provide an opportunity for residents to be more active
- Encourage participation in organised sport
- Encourage clubs to engage with the community
- Activate local parks and facilities
- Create inclusive and supportive communities
- Showcase local sport, active recreation and fitness opportunities and services to inspire residents of all ages to move more, value their health and be active for life

With a proposed launch date to coincide with the 2018 Sports and Health Expo this event provides an opportunity for our community to try out a selection of Commonwealth Games Sports.

BUDGET IMPLICATIONS

Neither application requires a co-contribution from Council.

Game On Events:

It is proposed to apply for \$10,000 to run Rockhampton's Biggest Bootcamp which covers expenses associated with engaging local personal trainers, marketing, venue support and contingency amounts.

Game On Programs:

A grant totaling \$22,000 will be applied for which covers expenses associated with engaging local sporting clubs to deliver activities, marketing and contingency amounts.

STAFFING IMPLICATIONS

Both programs require staff resourcing to develop and review expressions of interests to participate, creation of contracts to deliver services, develop and implement marketing plans, meet reporting obligations, ensure venues and sites are prepared and complete other required tasks.

CORPORATE/OPERATIONAL PLAN

Operational Plan:

- 1.4.1.1 Increase utilisation through a range of entertainment, education and recreation events in parks
- 1.4.3.4 Support community and volunteer organisations in the delivery of sport and recreation activities
- 1.6.3.1 Deliver and support local events and celebrations

2.1.2.3 Work with the Region's sporting associations to develop opportunities and attract sports competition to the Region

CONCLUSION

By submitting applications to the Game On Queensland program, Council is supporting the Embracing 2018 Legacy Program as well as encouraging our community to be healthier and more active through increased opportunities to access physical activity initiatives.

11.4 GRANT APPLICATION - QUEENSLAND GOVERNMENT'S FEMALE FACILITIES PROGRAM

File No: 12534 Attachments: Nil

Authorising Officer: Michael Rowe - General Manager Community Services

Blake Hunton - Manager Parks

Author: Sophia Czarkowski - Sports and Education Supervisor

SUMMARY

Queensland Government has announced an upcoming grant opportunity, Female Facilities Program, which aims to assist sport and recreation organisations and local government to develop functional and inclusive female change rooms and amenities that meet the current and future needs of sport and recreation participants. Organisations can apply for up to \$500,000 (GST exclusive) of funding in the first round which opens on 3 October 2017 and closes on 1 December 2017. Currently the Queensland Government has not identified that a co-contribution will be required.

OFFICER'S RECOMMENDATION

THAT Council investigates the feasibility of progressing the following projects, with a view to one of them being submitted by Council to the Female Facilities Program grant:

- 1. Saleyards Park upgrade to amenities and kiosk and construction of change facilities.
- 2. Rockhampton Cricket Grounds upgrades to existing change facilities
- 3. Jardine Park upgrade of amenities to include baby change facilities
- 4. Underwood Park development of change facilities.

COMMENTARY

In 2013 Queensland Government released the Start Playing Stay Playing plan which aims to increase and enhance sport and active recreation opportunities for women and girls. The plan was in response to research which identified that many Queensland women and girls were missing out on the benefits of participation in sport and recreation.

A committee was established to address this gap and was presented with evidence demonstrating that females in Queensland are less likely to participate in sport and active recreation than males. In Queensland, women's (aged 15 years and over) participation in sport and active recreation is 4.8% lower compared to men; the participation rates are 59.5% and 64.3%, respectively. The difference is more pronounced between girls and boys (aged 14 years and younger) with participation rates of 49.4% and 63.2% respectively (source: Queensland Government (2013): *Start Playing Stay Playing*).

To assist in addressing the gap, the Queensland Government has announced the Female Facilities Program aimed at assisting sport and recreation organisations and local governments to develop functional and inclusive female change rooms and amenities that meet the current and future needs of sport and recreation participants.

This program is one of the funding programs that comprise the Queensland Government's Get in the Game initiative to support sport and active recreation at the grassroots level.

Female Facilities Program projects must be a new or upgraded facility development that clearly supports female participation in sport and active recreation to be eligible. Eligible project components may include:

- Change room facilities and amenities for female participants and / or officials
- Safety requirements to support facility access and use by females
- Parents' rooms.

The following facility design principles should be incorporated:

- Purpose-built
- Multi-land shared use
- Compatibility
- Universal design
- Public safety
- Health and safety
- Functionality

BACKGROUND

Council's Sports and Education Unit works with around 200 community organisations that improves the health and wellbeing of the community through the provision of sport, recreation and leisure activities. The Queensland Government's recent announcement regarding the upcoming release of the Female Facilities Program provides Council and community organisations the opportunity to apply for funding to support female participation in sport and recreation.

Grants of up to \$500,000 are available for eligible organisations and currently there is no requirement for a co-contribution from applicants.

Club Applications:

Council Officers will support clubs with the application process through the following mechanisms:

- Hosting a workshop for clubs to guide them through the application process
- One on one meetings to assist clubs to develop proposals and applications
- Review and advice on club applications
- Regular emails explaining the various elements of the grants and what clubs should be focusing on at various times through the application process (e.g. seeking quotes, obtaining approvals, completing checklists)
- Managing Applications for Improvements Works on Community Leased Site and providing the Council approvals required for the grant application

Council's Application:

It is anticipated that Council will only be able to submit one application for the Female Facilities Program. As such, Council Officers have reviewed the list of assets owned by Council on sports fields.

A review of the list identified four opportunities for applications:

- Saleyards Park the small amenities and kiosk (not the primary club house) is used by Rockhampton Oztag and Fitzroy Junior Rugby League and does not meet the requirements of Queensland Rugby League nor does it provide adequate change room facilities for supporting female participation in sport. Fitzroy Gracemere Rugby League would likely utilise the building if it had change room facilities.
- Rockhampton Cricket Grounds the change rooms and grandstand are used primarily by AFL with some usage by cricket. An upgrading of the change rooms will support female participation in sport. Rockhampton Panthers AFL has indicated that they would like to lodge an application for this project. Initial plans have been prepared by this club.
- 3. Jardine Park Rockhampton Netball Association has 1,500 registered players whom are predominantly female. The Club has previously indicated that baby change facilities would be beneficial to supporting female participation in netball.

4. Underwood Park – a small amenities block used by the Club is insufficient for their purposes and presents a number of issues including a lack of toilets and no change facilities. The current facilities are not supportive of female participation. The Club has forwarded indicative plans to Council.

Council Officers are seeking Council endorsement to further investigate the four projects with a view to determine sustainability of users, conducting facility audits and obtaining conceptual plans and cost estimates. The outcomes of these investigations will be presented to Council for review prior to selection of a project which Council would use for its application under the funding program.

The information gathered from investigative works would be provided to the clubs and the clubs would be encouraged and supported to submit applications for their own funding.

BUDGET IMPLICATIONS

Budget expenditure is anticipated from the development of plans and designs to accompany the grant application.

Funding of up to \$500,000 is available through this grant; currently no co-contribution is required from the applicant.

CORPORATE/OPERATIONAL PLAN

Operational Plan:

- 1.4.3.4 Support community and volunteer organisations in the delivery of sport and recreation activities
- 2.1.2.3 Work with the Region's sporting associations to develop opportunities and attract sports competition to the Region

CONCLUSION

An opportunity exists for Council to leverage off Female Facilities Program funding to assist organisations in better supporting female participation in sport and active recreation. Submitting an application and supporting community organisations with applications will position the Region to benefit from this opportunity.

11.5 INQUIRY INTO REGIONAL DEVELOPMENT AND DECENTRALISATION

File No: 5165

Attachments: 1. Proposed RRC Submission into Regional

Development and Decentralisation Inquiry

Authorising Officer: Chris Ireland - Manager Regional Development and

Promotions

Scott Waters - General Manager Regional Development

and Aviation

Author: Penelope-Jane Fry - Regional Development Advisor

Lee Sunderland - Senior Executive Economic and

Business Development

SUMMARY

A proposed submission is tabled for the Regional Development and Decentralisation Inquiry.

OFFICER'S RECOMMENDATION

THAT Council endorses the proposed submission to the Inquiry into Regional Development and Decentralisation.

COMMENTARY

The Select Committee on Regional Development and Decentralisation ('the Committee') is holding an Inquiry into best practice approaches to regional development, the decentralisation of Commonwealth entities, and supporting corporate decentralisation.

The Committee released an issues paper on 24 August 2017, and has invited submissions to the Inquiry. Submissions close on 15 September 2017.

A proposed submission (attached) has been prepared for Council.

PREVIOUS DECISIONS

On 21 March 2017, Council resolved to endorse and issue a related submission to the Senate Finance and Public Administration References Committee in regards to the operation, effectiveness and consequences of the Public Governance, Performance and Accountability (Location of Corporate Commonwealth Entities) Order 2016.

Council's submission advocated for Rockhampton as a strategically strong regional capital to locate a range of Commonwealth entities, providing great scope to achieve improved outcomes for both the Region and Commonwealth entities.

This submission is consistent with that previous decision and submission of Council in regards to content regarding the decentralisation of Commonwealth entities.

CONCLUSION

This Inquiry provides an opportunity to advocate on behalf of the interests of local communities in regards to the need for Federal Government actions to support regional development and to deliver Commonwealth entity and corporate decentralisation results in the Rockhampton Region.

INQUIRY INTO REGIONAL DEVELOPMENT AND DECENTRALISATION

Proposed RRC Submission into Regional Development and Decentralisation Inquiry

Meeting Date: 12 September 2017

Attachment No: 1



Rockhampton Regional Council Submission

INQUIRY INTO REGIONAL DEVELOPMENT AND DECENTRALISATION

SELECT COMMITTEE ON REGIONAL DEVELOPMENT AND

DECENTRALISATION

SEPTEMBER 2017

This document provides a submission to the Parliamentary Inquiry into regional development and decentralisation.





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CONTEXT

Rockhampton Regional Council welcomes this opportunity to make a submission to the House of Representatives inquiry into regional development and decentralisation (via The Select Committee on Regional Development and Decentralisation). We note the Terms of Reference for this Australian Senate inquiry and this submission addresses the Terms of reference where appropriate and relevant.

ROCKHAMPTON REGION OVERVIEW

Rockhampton is centrally located in Queensland 40 kilometres inland of the Capricorn Coast, 620 kilometres North of Brisbane and 720 kilometres South of Townsville. Rockhampton enjoys over 300 days of sunshine a year. The laid back lifestyle boasts top class sporting facilities, some of Australia's most prestigious education centres, exceptional hospital and health care facilities, award winning tourism and recreational facilities, gourmet restaurants and signature events.

Rockhampton is strategically positioned within Northern Australia (as defined by the Office of Northern Australia). Our geographic positioning is particularly strategic as Rockhampton is the gateway to the North but is regarded as the government and administrative hub of the broader Central Queensland region, including the Central Western Queensland. The Rockhampton Region services a population of 235,789 persons across Central Queensland (Source: ABS Regional Population growth, Australia 2014-15, as at 30 June 2015).

A. ECONOMIC SIGNIFICANCE OF ROCKHAMPTON

With a Gross Regional Product (GRP) of \$16.021 billion the surrounding region is a strongly significant contributor to the national economy (source: REMPLAN data for Fitzroy SA4 incorporating ABS June 2016 Gross State Product).

This regional economic significance is reinforced by data on Resident Annual Personal Income Tax Paid per Year for relevant electorates with Capricornia at \$2.1 billion and Flynn at \$1.97 billion (Source: data from ATO fy2013/14 by postcode-Net Tax).

Rockhampton is regarded as a regional "Capital" in a government and administrative sense for the greater Central Queensland region stretching from Gladstone in the south to Mackay in the north. The city is traditionally the location of choice for many government









and corporate entities that service this vast and hugely significant economic region for the national economy. Accordingly when data from the Mackay Region is taken into account an additional population base of 182,299 persons and GRP of \$14.930 billion can be factored in to the overall social and economic significance of this greater Central Queensland region that incorporates the Bowen Basin coal industry, vast agricultural interests, the industrial and energy powerhouse of Gladstone and some of Australia's busiest ports (Sources: ABS Population Growth, Australia 2014-15 for Mackay-Isaac-Whitsunday SA4 and REMPLAN data for Mackay SD SA4 respectively).









A. BEST PRACTICE

The Inquiry calls for best practice approaches to regional development, considering Australian and international examples.

Examples are as follows:

- 1. Relocate the Freight Task: Decentralisation of the freight infrastructure and associated tasks can remove constraints in order to deliver step-change boosts in capacity for subsequent growth of national significance. The best example of an integrated and 'future proof' solution is the Tuas mega-port that is the high-tech centrepiece of Singapore's Next Generation Port vision. This port relocation project is enabling new innovations and capacity to be developed proactively for their future freight task, and stimulating new growth and development in the process. It will be transformational for productivity and supply chain efficiencies associated with the ships, land side operations and distribution opportunities of the future. Australia needs to be open to a 'step change' in our approach across all logistics infrastructure categories too, if our goods exporters are to be able to compete in the world. Relocating the freight task out of constrained and limiting capital city settings is possible in Australia if we learn from such examples of best practice.
- 2. City Deals: The City Deals model of the UK is an international example of a best practice approach to Regional Development, particularly the "Region City Deal" methods that cover significant areas covering multiple local authorities (e.g. Bristol City Region City Deal). The method of outcome-based (rather than project based) agreements is also commendable. It is commendable that Australia has initiated a City Deal agenda, and the adoption of additional lessons learned from the UK experience could further enhance these deal making opportunities.
- 3. The historic decentralisation of Commonwealth entities and facilities to Townsville and Darwin represent another example of highly successful approaches to regional development, which Council encourages the Inquiry to consider.





B. COMMONWEALTH DECENTRALISATION

1. SUPPORT FOR POLICY OF DECENTRALISATION

We welcome and are strongly supportive of the proposed policy of decentralisation of Commonwealth entities. The policy, as outlined in the joint letter from Deputy Prime Minister Barnaby Joyce and Senator Fiona Nash will certainly achieve the aim of boosting jobs and genuinely investing in regional communities. Further to this, we strongly propose the policy will have a marked positive effect on the ability of Commonwealth entities to perform their functions and lead to improved economic, environmental and capability improvements of entities.

There is reportedly a growing sentiment that governments both within and outside of Australia are out of touch with their constituents. Rightly or wrongly there is a belief that there is a disconnect between centres of government and everyday people. Perceptions are offered that government is making policy and implementing services and programs in a "bubble" that is informed in the main by capital city, metropolitan, highly urbanised demographics that don't adequately reflect the views, interests and true value of rural and regional communities.

Relocating Commonwealth entities in regional centres such as Rockhampton would be an extremely positive and welcomed step towards ensuring that Commonwealth government presence is not only manifestly displayed by geographic positioning but is also genuinely engaging with regional Australia.

2. SUPPORT FOR DIRECT ACTION FOR REGIONAL GROWTH

There is some concern for declining population levels in rural and regional areas. Regional Australia contributes great wealth to Australia's economy but many regional communities struggle with viability and thus the sustainability of continued economic contribution with the drift of their population to urban areas. In a paper titled "Estimating society's willingness to pay to maintain viable rural communities" (Authors: Jeff Bennett, Martin van Bueren and Stuart Whitten, published in The Australian Journal of Agricultural and Resources Economics, 2004) the authors examine the Australian public's willingness to pay to avoid losses of people from rural and regional areas and conclude:

"The results of the two studies presented in the present paper demonstrate that both rural and urban Australians value the maintenance of rural population levels. This finding is robust in that it has been replicated for three diverse and geographically separated regions across a variety of rural, regional and urban populations, as well as in the national context"









This reinforces the view that Australians would be supportive of any endeavours to maintain viability of regional areas, including any initial costs associated with relocating Commonwealth entities to regional capitals such as Rockhampton. In any case, it is anticipated that any initial costs would be greatly offset over time by greatly reduced property and rental costs.

3. DECENTRALISATION CAN IMPROVE COLLABORATION

Regional Capitals Australia's report on Regional Capital's Contribution to Australia (Future role and contribution of regional capitals to Australia Submission 48, April 2015) includes the following:

"Current regional development funding does not recognise the role of regional capitals as providing services and infrastructure hubs and gateways to international markets. Moving to investing in regional capitals based on their strategic importance rather than simply funnelling funding to outer metropolitan areas choked with congestion would add billions of dollars to Australia's economic output."

International evidence from the OECD (2014) suggests that the following should be considered in Australia:

- A focus on local factors as a means of generating new competitive advantages, such as amenities (environmental or cultural) or local products (traditional or labelled);
- A shift from a sectoral to a territorial policy approach, including attempts to integrate the various sectoral policies at regional and local levels and improve co-ordination at the national government level;
- Decentralisation of policy administration and, within limits, policy design to those levels; and
- Increased use of partnerships between public, private and voluntary sectors in the development and implementation of local and regional policies.

Moreover, the effectiveness of public investment in regional capitals could be enhanced by recognising that: "Effective public investment requires substantial co-ordination among all levels of government, particularly when there are overlaps in initiatives between governments"

Relocating Commonwealth Departments and agencies would immeasurably increase the scope for collaborative partnerships, integrated policy development and coordination of all levels of government. It is our view that this will inevitably provide great benefits to policy







and service implementation. It will also maximise opportunities for program responses to issues and opportunities as they emerge but also to overall efficiencies and competitiveness in terms of government-enabling initiatives, industry engagement and overall economic output.

4. DECENTRALISATION CAN IMPROVE COLLABORATION

It is our strong belief that funding of important infrastructure aside: the best way for Commonwealth government to invest in regions, develop effective partnerships and policies and directly contribute to sustained population levels is to locate Commonwealth entities in regional capitals such as Rockhampton. We propose this will have a strong positive effect on the economy and functional capability both at regional and national level as outlined below:

- The influx of Commonwealth officers and their families to regional centres will provide extra incomes, local spending, school and university enrolments;
- The increased presence of skilled workers, professional expertise and experience will improve the overall skill and education levels and diversity of regions;
- The placement of Commonwealth entities and their staff and families in regional areas will enrich the social capital, demographic diversity and exchange of ideas and perspectives;
- There will be increased engagement with industry, state and local government to better inform policy, program development and services;
- It will enable improved scope for synergies with state and local government program and policy development and implementation;
- Commonwealth entities have direct access to attract and recruit personnel from a diverse range of regionally skilled, industry-seasoned backgrounds;
- Property and rental costs are greatly reduced in regional areas in comparison to metropolitan cities thus greatly reducing operational costs;
- Indigenous people are strongly represented in regional areas such as
 Rockhampton and can directly contribute to workforce diversity, cultural
 competency and by offering perspectives that will enrich and strengthen policy
 and program delivery;









- Industries such as agriculture, mining, manufacturing, health care and social assistance are more directly or uniquely represented in regional areas;
- Regional people are seasoned innovators: Commonwealth entities have direct access to people coming up with real world solutions to real world problems.

5. BENEFITS OF LOCATING COMMONWEALTH ENTITIES IN ROCKHAMPTON

Locating Commonwealth entities and functions in the Rockhampton Region will deliver significant benefits to the Commonwealth Government and wider community.

5.1 Overview of Benefits

Rockhampton is a strategically strong Region in which to relocate Commonwealth entities. In a geographic and representational sense it is the regional capital of a vast, industry-diverse and economically important area. Rockhampton is the gateway from the South to Central and Western Queensland, Northern Australia and the administrative and government hub for a vast tract of Queensland. It is well connected through major highways, rail, airport and nearby sea ports. The Rockhampton Airport in particular offers great connectivity to Brisbane (a one hour flight) and on to Canberra and all capital cities and is consistently listed in the top 15 airports in Australia.

Rockhampton has great communications and digital connectivity including through the NBN which facilitates first class communications and governance arrangements including videoconferencing, teleconferencing etc. Rockhampton Regional Council has implemented a Smart Regional Centre strategy and the adoption of technologies unique in regional Australia. This innovative strategy was recognised with the Economic Development Australia National 2016 Award for Excellence in the Digital Entrepreneurs category in October 2016. This achievement followed on from Rockhampton's selection as the only regional centre in Australia to host the Department of Prime Minister and Cabinet Smart Cities and Suburbs Roundtable event in September 2016.

Reflecting Rockhampton's regional capital status and representative reach, there has traditionally been several Commonwealth Departments or Agencies that have had a presence in Rockhampton. These include:

- Department of Employment
- Department of Education and Training
- Department of Defence
- Department of Human Services









- Department of Social Services
- CSIRO
- Department of Prime Minister and Cabinet
- Australian Broadcasting Corporation
- Aboriginal Hostels Limited
- Australia Post
- Australian Electoral Commission
- Australian Taxation Office
- Bureau of Meteorology
- Fair Work Ombudsman
- Family Court Australia
- Great Barrier Reef Marine Park Authority
- Regional Development Australia

Commonwealth centralisation in recent years has led to many of these agencies being withdrawn from this region. However, we urge this Senate Enquiry to not only reconsider the re-establishment of such agencies but to take the opportunity to take advantage of Rockhampton's strategic location and industry reach to benefit both the Region and improve function and performance of entities.

5.2 Opportunity for Agriculture, Agribusiness and Primary Production Benefits

Rockhampton has a particularly strong agricultural and primary industry history and links. For over 160 years Rockhampton has serviced the greater Central and Western Queensland area with its huge and vitally important primary production activities including beef production, broadacre farming and horticulture. As the Beef Capital of Australia, Rockhampton has two of the largest beef processing plants in Australia and hosts one of the world's great beef events: Beef Australia every three years. Beef Australia 2015 was attended by a record 90,000 people including 1,100 registered international guests from over 40 countries and contributed \$74 million to the local economy. Planning is well underway for Beef Australia 2018 (May 6 to 12).

More importantly, the event underpins the economic importance of the beef industry on the national and world stage and how intrinsically linked Rockhampton is to the industry. As well as beef producers, processing plants, service providers and industry leads, Rockhampton has also traditionally been the location for industry research activities. For instance the CSIRO's Belmont Tropical Cattle Research Centre and associated Rendel Laboratories were located in Rockhampton and contributed greatly to the beef industries efficiencies and competitiveness on the world stage.









CQUniversity, Australia's largest regional university has its main campus and administrative centre located in Rockhampton. CQUniversity has extensive research elements including those that are investigating how modern technologies and applications can assist in taking the beef and other agribusiness industries into the future. The Lower Fitzroy Infrastructure Project with its associated proposed Rookwood and Eden Bann weirs and the Fitzroy Agricultural Corridor are exciting developments that are expected to greatly increase agribusiness opportunities, production and export potential in this Region.

By relocating Commonwealth Departments or Agencies with an agricultural, agribusiness or primary production focus to Rockhampton, those agencies would have immediate access to industry leads and experts, CQUniversity, state and local government authorities with industry synergies and signature events on the world stage such as Beef Australia. There is also the opportunity for the Commonwealth to be in first-hand engagement with emerging challenges, issues, developments and opportunities. The Commonwealth and its agencies can more directly lead research and implement industry-enabling policy through being imbedded (both by locality and direct engagement) in the primary production industry. While some may regard agriculture as an "old" industry, everything points to it as the crucial industry of tomorrow to meet demand for food that meets quantity and quality and nutrition needs, is sustainable, ethically produced and environmentally sound. The Commonwealth has a unique opportunity to directly engage with and lead this industry development in Rockhampton for both the national and international interests.

Our view is that **Meat and Livestock Australia** would be an agency that would be ideally suited to relocation to Rockhampton for all of the above reasons and would benefit in terms of economic and functional capability as previously outlined above. Other agricultural agencies or entities identified as being a good fit in Rockhampton include the reestablishment of a **CSIRO** division (e.g. **Livestock Industries Division, Animal Food and Health Sciences)** or **Australian Meat Processor Corporation**).









5.3 Scope for Relocation of Broad Range of Commonwealth entities to Rockhampton

As well as the agriculture industry, as previously outlined Rockhampton has a long standing history as a regional capital and a centre of government administration at all levels including Commonwealth. Its strategic location lends itself to establishing or reestablishing a wide range of Commonwealth Departments, Agencies or divisions thereof. Other major industries in the region include mining, health care and social assistance, education, public administration, manufacturing, construction, retail and others. Importantly, as a regional capital Rockhampton services many other Central Queensland centres, particularly in terms of government representation. As well, the intended enhancements to the Shoalwater Bay Training Area, the pre-eminent status of Rockhampton Airport as a defence airport (5th highest number of military movements in Australia) and the potential to further develop the region as a defence precinct all build a case for locating defence elements in Rockhampton.

An important consideration for Commonwealth entities is representation of and reach to Indigenous Australians. Rockhampton has approximately 7% Indigenous population base and the broader region has significant Indigenous representation, including the nearby Woorabinda community.

In considering the broader region's industry and demographic reach and demographic representation (including Indigenous Australians) we consider there would be advantages in relocating divisions of the following agencies to Rockhampton:

- **Department of Prime Minister and Cabinet** (Indigenous Affairs Group)
- Department of Human Services
- CSIRO (Mining and Manufacturing, Renewables and Energy)
- **Department of Employment** (e.g. Employment Mobilisation and other branches)
- Office of Northern Australia (representative presence)
- Department of Defence

As well, we strongly urge the reconsideration of the closing or minimisation of the previously listed Commonwealth entities with a view to re-establishing a presence befitting Rockhampton's strategic reach.









C. CORPORATE DECENTRALISATION

Rockhampton Regional Council has multiple points to offer in regards to actions of the Commonwealth that would encourage greater corporate decentralisation and what can be learned from corporate decentralisation approaches.

1. INNOVATION IS WELCOME HERE

Council is implementing its "Advance Rockhampton Economic Action Plan 2016-2020" and "Smart Way Forward Strategy" (attached), which is rolling out the red carpet for corporate decentralisation in the Region. Innovation and new economy opportunities are available in regions such as the Rockhampton Region. For example:

- The Rockhampton Airport was chosen by the Australian Defence Force for its first Unmanned Aerial Vehicle flight in domestic airspace.
- Aurizon chose the region to first trial drone technology in the Central Queensland Coal Network.
- We are a site selected for electric vehicle 'fuel stations', open to drone delivery, and seeking to encourage 3D printing products.

It gives the private sector confidence and an incentive to develop a local presence when the Federal Government chooses regional locations, such as the Rockhampton Region, to develop or trial innovations. The use of regional facilities and infrastructure to develop and trial new innovations is highly recommended.

2. POPULATION GROWTH IS KEY

Population growth is key to de-risking industrial and other investments in regional Australia. Be it a location choice decision where local labour market (or the ability to attract labour) is a consideration, or where institutional lending policies evaluate the upside and downside risks of proposals, a growing population is vital. The Federal Government can encourage corporate decentralisation by using its population and jobs forecasts as promotional materials to encourage corporate Australia to be aware of its 'good news' projections.

3. GIVING ACCELERATORS AND INCUBATORS 'LEGITIMACY'

The Federal Government's ongoing recognition and partnership approach with business accelerators and incubators, such as the Smart Hub in Rockhampton, is vital to improve corporate decentralisation in Australia.









CONTACT

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11.6 GRACEMERE POSTCODE SURVEY RESULTS

File No: 54

Attachments: 1. Gracemere Postcode Survey Results

Authorising Officer: Damon Morrison - Executive Coordinator to the Mayor

Evan Pardon - Chief Executive Officer

Author: Matthew Mansfield - Supervisor Media and Engagement

SUMMARY

Rockhampton Regional Council has now completed a survey of Gracemere residents asking whether they want the postcode changed from '4702' to '4700'. This report details the survey results and seeks approval to progress a formal submission to Australia Post including enlisting the support of other levels of Government.

OFFICER'S RECOMMENDATION

That Council receive the results of the survey and seek support from other levels of Government to lodge a formal submission with Australia Post asking to change the postcode of Gracemere from 4702 to 4700.

COMMENTARY

The Gracemere Postcode survey ran for 4 weeks through August 2017 and asked residents and business owners whether they wanted Gracemere's postcode to change from 4702 to 4700.

The survey was conducted at the request of Gracemere Regional Voice on the premise that a change in postcode will put downward pressure on cost of living expenses such as house deposits and insurance while also speeding up delivery times.

The survey included a mail out to 6,900 addresses, online through Council's website, on social media and in person at Gracemere customer service as well as on selected days throughout the month at the shopping centre.

A total of 1,924 responses were received with 69% of respondents indicating they support a change to Gracemere's postcode from 4702 to 4700 (see Attachment 1).

Australia Post has advised that the next step is for Council to lodge a submission formally requesting the postcode to be changed to 4700.

BACKGROUND

Gracemere shares its current 4702 postcode with more than 80 other localities according to Australia Post, many in rural areas hundreds of kilometres from Gracemere itself.

Council wrote to Australia Post in October 2015 requesting the vacant postcode of 4708 be assigned to Gracemere, with Australia Post declining the request in November that year.

Following that process by Council, the issue was taken up by Gracemere Regional Voice who presented a petition to Council earlier this year.

The petition was tabled at the Council Meeting on 7 February 2017 and requested Australia Post to;

- a) Assign a separate postcode for the township (locality) of Gracemere in place of its current postcode of 4702, which Gracemere (a rapidly expanding township of more than 11,000 residents) shares with 83 other locations (most of which are rural localities with few residents); or
- b) Should it not be possible to assign a separate postcode for the township (locality) of Gracemere, then include the township (locality) of Gracemere in the 4700 postcode which covers the southern suburbs of the City of Rockhampton.

Council resolved at the meeting to progress the matter and subsequent meetings with Australia Post representatives saw the organisation reiterate its position that Gracemere would not receive its own postcode of 4708 but would accept a submission on a potential change from 4702 to 4700.

Following those meetings, Council consulted Gracemere Regional Voice which supported a survey of residents in order to demonstrate community support for a change of postcode.

PREVIOUS DECISIONS

Following the tabling of the petition at the meeting on 7 February 2017, Council resolved;

"THAT the petition requesting a change of postcode for Gracemere be received, and that Council take the necessary steps to more formally consult the Community and progress the matter."

BUDGET IMPLICATIONS

There is no cost involved with lodging a submission with Australia Post.

LEGISLATIVE CONTEXT

Australian Postal Corporations Act 1989

STAFFING IMPLICATIONS

Current staff requirements are adequate to make the submission across Community Services and Engagement.

CORPORATE/OPERATIONAL PLAN

Corporate Plan

1.5 – Inclusive, connected and informed community.

CONCLUSION

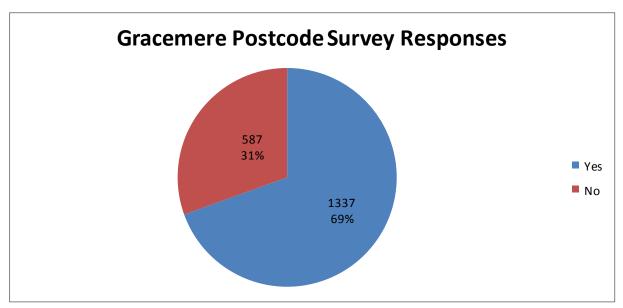
As per the results, the survey demonstrated there is clear, majority support from the Gracemere community to changing the postcode from 4702 to 4700. A submission to Australia Post is the next step in progressing this issue. It's important to note all postcodes are managed by Australia Post and it is at the discretion of Australia Post to change, retire, or introduce postcodes. Australia Post has indicated it is open to submissions however any decision on a potential change will ultimately be made at Australia Post's discretion.

GRACEMERE POSTCODE SURVEY RESULTS

Gracemere Postcode Survey Results

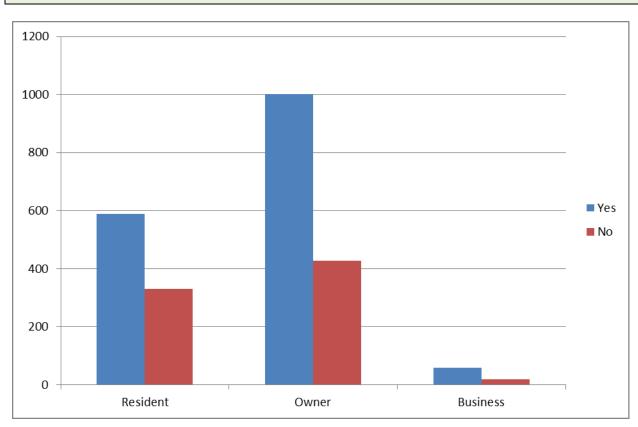
Meeting Date: 12 September 2017

Attachment No: 1



Total - 1924

Response	Resident	Property Owner	Business	
Yes	589	1002	58	
No	330	428	19	
Total	919	1430	77	
Total responses received 1924				



11.7 PROPOSED FEEDBACK FOR CQ HEALTH DESTINATION 2030 STRATEGY

File No: 5165

Attachments: 1. Draft Destination 2030 Strategy

2. Proposed RRC Feedback Submission for

Destination 2030

Authorising Officer: Chris Ireland - Manager Regional Development and

Promotions

Scott Waters - General Manager Regional Development

and Aviation

Author: Penelope-Jane Fry - Regional Development Advisor

Lee Sunderland - Senior Executive Economic and

Business Development

SUMMARY

Council has the opportunity to help shape the future of healthcare services by providing feedback on the draft 'Destination 2030 Strategy' of the Central Queensland Hospital and Health Service. This report tables a proposed feedback document.

OFFICER'S RECOMMENDATION

THAT Council resolves to endorse the proposed feedback submission attached to the report.

COMMENTARY

The Queensland Government's Central Queensland Hospital and Health Service ("the Service") has developed a draft 'Destination 2030: Great Care for Central Queenslanders' Strategy ("the Strategy").

The Strategy will shape the future of healthcare across our region, and support the Service to achieve its aim for Central Queenslanders to be amongst the healthiest in the world.

The Service has invited Council and other stakeholders to give feedback on the draft. Consultation closes Monday 18 September 2017.

A feedback submission document has been prepared and is **attached** for Council consideration.

The submission includes a request to amend the Strategy. The amendment aims to embed a mandate for the Service to focus on growing the size and diversity of research and education industry partner provider operations in the Health Service sector *within* the Rockhampton Region and Central Queensland economy. This will support key performance indicators that drive executive decisions that stimulate local jobs and industry growth within a market where it is possible to use provider operations based solely in other locations.

BACKGROUND

The 'Destination 2030: Great Care for Central Queenslanders' Strategy provides strong direction for the Central Queensland Hospital and Health Service. It will influence key decisions regarding budget allocations, staffing, procurement of local goods and services, and the nature of services delivered in Central Queensland into the future.

A copy of the draft of the Strategy is attached as a background reference for Council in making a resolution regarding feedback.

PREVIOUS DECISIONS

There are no previous decisions directly relating to this matter.

BUDGET IMPLICATIONS

Staff time has been required to develop the attached. There is no cash cost or commitment associated with this action.

LEGISLATIVE CONTEXT

This report and its recommended action do not have a legislative requirement or implication.

LEGAL IMPLICATIONS

This report and its recommended action do not have legal implications.

STAFFING IMPLICATIONS

This report and its recommended action do not have legal implications.

RISK ASSESSMENT

This is an opportunity for image and reputation to be improved in some areas of Council for Community Relationships. This report and its recommended action is not a risk treatment and is not foreseen to expose Council to medium or high risks.

CORPORATE/OPERATIONAL PLAN

This report recommends action to support Corporate Outcome 1.4 of the 'Active and Healthy Lifestyles' community expectation associated with the Community theme of the Corporate Plan.

This submission is also a 'lobbying and advocacy' enabler of the "Promotion of Rockhampton as a leading Regional Health and Social Services Centre" action required for implementation of the 2016-2020 Advance Rockhampton Economic Action Plan, which is a key performance measure within the Economy theme of the Corporate Plan.

CONCLUSION

Rockhampton Regional Council is taking actions to promote the Rockhampton Region as a leading Regional Health and Social Services Centre for Central Queensland. Council has an opportunity to further accelerate this advocacy agenda by providing feedback to the Central Queensland Hospital and Health Service on their Destination 2030 Strategy. The proposed feedback aims to trigger an amendment to the draft Strategy in order to encourage growth in the Health Service sector in the Rockhampton Region.

PROPOSED FEEDBACK FOR CQ HEALTH DESTINATION 2030 STRATEGY

Draft Destination 2030 Strategy

Meeting Date: 12 September 2017

Attachment No: 1



Great Care for Central Queenslanders

Our strategy to deliver Great Care for Central Queenslanders, improve health, and shape the future of healthcare across our region.





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Turning our vision into reality
Destination 2030: A summary

Central Queensland Hospital and Health Service, Destination 2030: Delivering Great Care for Central Queenslanders

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Welcome to Destination 2030

We are pleased to set out Destination 2030 - our long-term strategy to deliver Great Care for Central Queenslanders; to improve the health of Central Queenslanders; and to shape the future of hospital and healthcare across our region.

This strategy recognises that great care and experiences for our geographically and socially diverse community will be achieved through the provision of great people and a great place to work; and a commitment to the structured, well-planned investment in the development of facilities, infrastructure, services, innovative practice, technology, training and development, and research.

Our vision will deliver seamless digital information access across facilities and partners in service delivery, allowing access anywhere and any time to clinical information to improve the care we deliver. This digital transformation will deliver radical improvements in care and support the use of technology to overcome the distance between patient and clinician. We will have a truly integrated health service that meets community needs, saves lives, extends lives and improves the quality of life for those who require care.

With the support of partnerships, we will educate and motivate the community to make better lifestyle choices in an effort to enhance the health and wellbeing of our community. Smoking, obesity, alcohol consumption, skin cancer and inactivity will be the key focuses of our attention; as will closing the gap in the health disparities for Aboriginal and Torres Strait Islander people.

Each of our facilities has a vital role in our future effectiveness. We will deliver expert care close to home by investing in an extensive range of specialist services at Rockhampton Hospital for all Central Queenslanders; deliver comprehensive general hospital services at

Gladstone Hospital for Gladstone and Banana communities; deliver a broader range of services from Biloela and Emerald hospitals to reduce the need for travel from those communities. Our smaller hospitals and multi-purpose health services will be pivotal to provide the face-to-face and digital access to quality, timely and local care.

Innovation, technology, research and investment will deliver excellent outcomes for our patients needing care or support from our community health and out-of-hospital services, such as mental health, oral health and aged care. Advances will allow safe and effective monitoring and care delivery in the home or in their community close to home and link patients with their families.

We will achieve our vision with the support of our greatest asset - our staff. They are passionate, committed and determined to do everything they can to provide great care. We will support, develop and encourage our staff, create a great culture and reputation, and deliver a great place to work.

By 2030 our ambition - driven by our vision of Great Care for Central Queenslanders - is for Central Queenslanders to be amongst the healthiest in Australia, and for our health services to be amongst the best in the country.



Paul Bell Chairman



Steve Williamson Health Services Chief Executive



Destination 2030: Great Care for Central Queenslanders

Our Destination 2030: Great Care for Central Queenslanders strategy will shape the future of healthcare across our region, and support our aim for Central Queenslanders to be amongst the healthiest in the world. Our vision and our strategy for the next decade and beyond is set out in this document and it provides a clear vision for the future and the key milestones for 2020 and for 2025 that we will use to measure our progress on our journey to Destination 2030. Our ambition is simple, Great Care for Central Queenslanders, wherever and whenever we deliver it. Our patients and consumers will be at the heart of how we deliver and design services, our clinical outcomes and our patient and consumer experience will be amongst the best in Australia, and CQ Health will be the best place in Queensland for health staff to work.

In delivering this vision, there are significant challenges for our communities and our hospital and health service, together with a rapidly changing context for health services across the country and internationally. Our Destination 2030 strategy sets out these challenges and that changing context and also our ambitious plans to address these challenges, improving the care, experience, clinical outcomes and ultimately helping to improve the health of our population across Central Queensland.

Our challenge: the health of Central Queenslanders



Population

227,135



Projected to grow more than

20% by 2030

We face significant immediate challenges in the health of our population across Central Queensland including:

- smoking rate almost 40% higher than the Queensland average
- obesity rate 20% higher
- high risk alcohol consumption 15% higher.

These and other key factors have significant impacts on the prevalence of disease, including cancer, heart disease and diabetes.

Central Queenslanders' median age of death is two years earlier than the State average. The median life expectancy for our Indigenous population is similar to the State average, but is 19 years less than the expectancy for the rest of

the Central Queensland population and there are many more very significant challenges and inequalities for our Aboriginal and Torres Strait Islander communities.

Positive mental health is an important component of more general health and wellbeing. The prevalence nationally and locally of mental and behavioural problems has increased about 3.4% a year for the past 10 years, and this trend is likely to continue. In 2012, around 14% of the Queensland population reported having mental and behavioral problems that lasted six months or longer.

Unless these issues and ongoing trends are addressed now, they will lead to significantly increased pressures on our health services across Central Queensland.



Key risk factors



of adults were daily **smokers** in 2015-2016

higher than rate for Queensland



of adults were obese in 2015-2016

20%

higher than rate for Queensland



25% of adults were **risky** drinkers in 2015-2016

higher than rate for Queensland

Median age at death



1 year less than the Queensland median



2 years less than the Queensland median

68%

projected growth in our older population (aged over 65) by 2026



1% higher than rate for Queensland

of 5 year olds were fully immunised in 2015



59% 2% higher than rate for Queensland

of women aged 50-69 participated in the BreastScreen program in 2013-2014



Non-Indigenous

Indigenous

Half of all non-Indigenous deaths occurred in people aged under /

Half of all Indigenous deaths occurred in people aged under

2 year

gap in health adjusted life expectancy

between Aboriginal and Torres Strait Islander residents of CQ Health region and the total Queensland population.







The changing health context

A number of factors will significantly influence the future of healthcare in Queensland and across Australia.

■ A digital world: transforming our services through technology and innovation

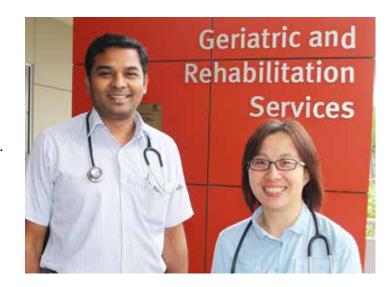
Technology and innovation will radically shape the future of healthcare across Australia by 2030. Rapid developments in genetic research and the emerging field of personalised medicine will enable much greater targeting of clinical intervention for individuals and families. This will have huge impacts on cancer treatments, chronic and environmental disease management, and other areas across medicine.

Transforming how patient information is digitally stored, accessed, shared and used to inform clinical decisions has the potential to radically improve patient safety, outcomes and experience. Telehealth is already transforming the delivery of healthcare and this will continue. Patient and staff expectations are also significantly changing as more services across the private and public sector are accessed online. Queensland Health's ambitious digital strategic vision to transform services, focusing on digital health, digital disruption and digital security, will support our ambitions to connect healthcare across Central Queensland.

■ A triple threat: growing demand, ageing population, financial pressures

Health services across Australia face increasing demand fuelled by lifestyle-related illness and improved medical outcomes, an ageing population and significant financial pressures. Our population is forecast to grow more than 20% by 2030, which will significantly increase demand on our services. Our older population (aged over 65) is expected to grow by 68% over the next ten years. As the population of Central Queensland ages so too will the workforce delivering health services.

Financial pressures to reduce the cost of medical services across Australia and Queensland are also present. This combination of increasing demand, more complex health needs, and more challenged financial resources represents a significant triple risk unless we can transform our services over the coming years.





Queensland Health 10 year vision: My Health, Queensland's Future: Advancing Health 2026

The Queensland Health 10 year vision sets an ambitious plan to transform healthcare and enable Queenslanders to be amongst the healthiest in the world by 2026. This strategy is based on five principles of: Sustainability; Compassion; Inclusion; Excellence; and Empowerment. It sets out four key strategic directions:

- Promoting wellbeing
- Connecting healthcare
- Delivering healthcare
- Pursuing innovation

My Health, Queensland's Future sets an aspirational vision of making Queenslanders among the healthiest people in the world. Our strategy for Central Queensland is underpinned by this vision for the future of healthcare across our State.



■ The Department of Health Strategic Intent 2016-20

The Australian Government's Department of Health Strategic Intent 2016-20 highlights three strategic priorities to deliver its vision: Better health and wellbeing for all Australians, now and for future generations:

- Better health and ageing outcomes and reduced inequality
- Affordable, accessible, efficient, and high quality health and aged care system
- Better sport outcomes

Our strategy for Central Queensland is underpinned by these strategic visions for the future of healthcare across our State and nation.

■ Beach to bush: our regional and rural health service

At more than 115,000 square kilometres; our region is nearly twice the size of Tasmania and presents significant challenges to our patients, consumers and staff in accessing and delivering hospital and healthcare across a diverse coastal, urban and rural landscape.

Communities rightly expect local care; however, this must be balanced with the delivery of sustainable health services. Our region is also located in the middle of a 1200km gap between bigger specialist centres at the Sunshine Coast and Townsville, leading to challenges and delays in accessing important specialist services.

Our region is a great place to live, work, learn and play, and offers a great quality of life for health workers in every profession. Building on this quality of life and the opportunity to build a career, will be an important part of our recruitment and retention success as we develop our workforce over the next decade.







A digital revolution: connecting care and transforming through technology

Digital revolution will underpin every aspect of our vision, strategy and the objectives that will shape our services through to 2030.

Digital Connectivity – We will deliver connected digital healthcare within the health service by expanding and transforming the use of information and communication technologies for health service delivery to our consumers. In addition, we aim to provide digital connectivity to our service partners including General Practitioners, ambulance service, and private hospitals to support seamless care for our consumers. Our services will be accessible electronically to our consumers, patients and our staff across Central Queensland. This Digital Connectivity will also provide a suitable platform for supporting research, digital education and monitoring public health.

Digital Interruption – Digital interruption will provide transformation opportunities to evaluate and reshape the current service delivery through the pursuit of new and innovative healthcare models. Digital interruption will be the enabler to move to a customer centric model, where the consumer is at the center of service design and service delivery. In doing so, digital interruption will be one of the core enablers to our overarching vision – Great Care for Central Queenslanders.

Digital Security – The seamless interconnectivity between our digital strategy and of *Queensland Health's Digital Strategic Vision for 2026* enables full integration of Queensland Health's Digital Security platform for data protection. This will provide greater capability to govern, manage and secure our information, as the Digital Security platform provides an even greater focus on cyber security across our devices, staff and partners.



Our digital strategy will include:

- digital real-time access to clinical information anywhere across our health service
- integrated, seamless healthcare with the 'GP viewer' enabling shared access to patient records
- digital real-time discharge letters to General Practitioners and other health partners with immediate electronic information following hospital discharge
- improved digital literacy of our staff, partners and consumers to enable maximum benefit
- enhanced digital security solution consistent with the relevant State and Federal cyber security protocols
- a digital change management process including process redesign.





A new world across Central Queensland

This digital revolution over the next decade will touch most aspects of our services, such as:

Healthcare providers – Secure real-time comprehensive patient information to healthcare providers within the Health Service including clinical network and regional specialists, to enable timely diagnosis and treatment options. Further, a digitally enabled and integrated system will facilitate timely and accurate clinical decision-making resulting in improved quality of care.

Healthcare Consumers – A complete picture of health information will be available to consumers and healthcare providers including treatment and care even through services such as Telehealth and Hospital in the Home.









■ Clinicians – A modern, IT enabled workplace with systems and digital access designed to assist with the provision of safe and timely decision making and the provision of quality of care.

Our staff and other users - A digitally enabled and vertically integrated health system will provide timely and accessible information for improved decision making and service planning.





Our vision: Great Care for Central Queenslanders

Our *Destination 2030: Great Care for Central Queenslanders* strategy will shape the future of healthcare across our region, and support our aim for Central Queenslanders to be amongst the healthiest in the world.

By 2030, all our clinical, service and performance information will be digital with real-time access to information to improve the care we deliver to Central Queenslanders. Wherever possible, we will digitally connect to our General Practitioners and other health partners to provide seamless care to our patients and consumers.

Our services will be designed and delivered around the needs of our community. Fewer patients will need to travel out of Central Queensland as we develop high quality specialist services at our regional hospital in Rockhampton to help bridge the 1200km gap in tertiary health services that stretches from the Sunshine Coast to Townsville.

We will deliver more care locally using technology to expand Telehealth and other methods to connect patients with clinicians and a regional clinical network approach. We will provide great care everywhere we deliver it.

Central Queensland services will be welcoming and culturally safe, reflecting our diverse communities.

CQ Health will be the best place in Queensland for health staff to work and our consumer experience will be amongst the best in the country. In partnership with our regional universities we will excel in clinical research which will be rapidly translated into better clinical care and outcomes for our patients. We will provide one of the best contemporary learning and development environments for health staff. Our partnerships across Central Queensland will help us improve life expectancy for Central Queenslanders and tackle the significant health challenges facing our communities now.

Destination 2030 - our key objectives

Five key objectives have been developed to guide the first five years of *Destination 2030* and drive the improvement that will deliver Great Care for Central Queenslanders, improve the health and wellbeing of our communities and make Central Queenslanders amongst the healthiest in the world.

The first two objectives - 'Great Care, Great Experience', and 'Great People', Great Place to Work' - will shape everything we do.

Our organisational values will create a workforce culture of engagement, motivation and fulfil potential to deliver our key objectives. Our values will influence every interaction and every decision.

Care

We are attentive to individual needs and circumstance

We are consistently true, act diligently and lead by example

We will behave with courtesy, dignity and fairness in all we do

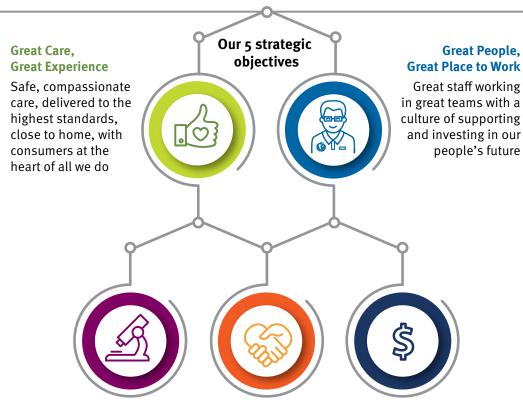
We will always do the best

we can all of the time



Our vision Great Care for Central Queenslanders

Our mission Great people, delivering quality care and improving health



Great Learning and Research

Great place to learn, research and shape the future of healthcare

Great Partnerships

Working collaboratively with our partners to deliver great care and improve the health of Central Queenslanders

Sustainable Future

Securing the future of great healthcare with efficient, effective, affordable and sustainable services





Great Care for Central Queenslanders: our objectives to support our vision

Our five strategic objectives will focus the work of CQ Health over the first five years of that vision.



Great Care, Great Experience

Safe, compassionate care, delivered to the highest standards, close to home, with consumers at the heart of all we do

- Rigorous quality and innovation program focussed on great patient experience and outcomes.
- Digital transformation of services across Central Queensland designed to enable greater collaboration between patients and health care providers, more choice and better experience. The digital transformation will provide a new level of partnership, decision support, safety and data analysis to drive quality, efficiency and promote innovative new models of care across the patient journey.
- Clinical services masterplan which ensures a planned, staged program of increasing access and availability of services locally, to enable the people of Central Queensland to access care closer to home. The masterplan will include specific aged care, mental health, preventive health and Close the Gap strategies for Central Queensland.
- A culture of engagement, partnership, compassion and service to the great people of Central Queensland to become a trusted provider of care.

By 2030

- Our digital health service will connect health wherever it is delivered to support radical improvements in care, enabling a digital, paperless hospital and health service, expanded Telehealth, and wherever possible digitally connecting our services with those of our partners including General Practitioners to support seamless care for our patients.
- Rockhampton Hospital is a regional centre, reducing the need to travel to Brisbane, providing quicker diagnosis and intervention in acute services like cardiology and vascular services for all Central Queenslanders.
- Working in a clinical network, Gladstone, Emerald and Biloela hospitals will provide enhanced hospital services at these key

- regional hubs to improve access and outcomes for residents across Central Queensland.
- A network of smaller local hospitals across Banana, Central Highlands and wider Central Queensland will ensure we maintain local access to hospital and health services for our rural communities across Central Queensland.
- We will be a State leader in transforming care through our out-of-hospital and allied health services and partnerships with other health providers, and in transforming care through digital technology.
- All of these elements will enable CQ Health to deliver great care and support our communities to be amongst the healthiest in the world.





Great People, Great Place to Work

Great staff working in great teams with a culture of supporting and investing in our people's future

- Strengthen our highly skilled, high performing workforce through innovative leadership and capability development programs, to deliver quality patient-centered care for our communities.
- Embrace a great workplace culture that attracts great people, built on our core values of Care, Integrity, Respect and Commitment, and where people are proud of their health service.
- Design an integrated workforce working in interdisciplinary teams led by stable and transformational leadership.
- Create a workforce reflective of the great diversity of Central Queensland communities supporting the range of services that we provide.
- Recognise and empower a stable, flexible, engaged and rewarded workforce to achieve greatness.
- Promote and deliver safe and healthy workplaces that put the wellness of our people first.

By 2030

- CQ Health has a strong and vibrant workforce that reflects the great diversity of its communities and residents.
- Our Great People, Great Place to Work strategy is widely recognised as leading to one of the best recruitment and retention rates for all regional and rural health services across Australia.
- Flexible and adaptable workforce models and innovative job designs are in place to support best-practice interdisciplinary service delivery models in rural and remote areas.
- Contemporary integrated workforce systems are in place and are driving dynamic connected planning.
- Comprehensive and relevant workforce data continues to be easily accessible to support informed decision-making across the workforce continuum and maps to, and benchmarks against, other industry workforce exemplars.

- Empowered staff across CQ Health, working in great teams, with a common supportive and friendly culture are engaged in every one of our services.
- Quality and technology supported communication systems are in place with highly visible leadership continuously celebrating success and identifying and delivering continuous improvement.
- We are nationally recognised for investing in and developing our people for the future.
- One of the best places for health staff to work in Australia.
- We provide one of the best staff experiences for health services across Australia, with staff seeking to work in and stay at CQ Health because of this reputation.
- Strong formal partnerships and linkages with unions, colleges and universities and local, national and international workforce experts ensure we continue to be at the leading edge of contemporary workforce design and planning.







Great Learning and Research

Great place to learn, research and shape the future of healthcare

- Lead excellent, innovative, collaborative and translational health research.
- Train, teach and develop our people for excellence in care delivery, teaching and research.
- Be lead partner in Central Queensland for health education and training providers and learners.
- Deliver in a strong learning environment for emerging and culturally appropriate workforces.
- Support translation of research and clinical innovation into standard practice.
- Use development opportunities and strategic commercialisation to invest, innovate and plan.

By 2030-

- CQ Health will be a great place to learn for all our staff and trainees across our service, with excellent feedback from all our education programs.
- Great research program and reputation of translating that research quickly into new clinical practices to improve patient and consumer experience and outcomes.
- Inherent culture of embracing and supporting teaching, training and research for all professional disciplines.



Great Partnerships

Working collaboratively with our partners to deliver great care and improve the health of Central Queenslanders

- Transform CQ Health through an integrated model of care across Central Queensland.
- Collaborate with our health partners to deliver the seamless care our communities want.
- Build excellent partnerships with learning organisations to support our great care, great people, great place to work, and our learning and research objectives.
- Improve the health of our Central Queenslanders in partnership with our communities, education, health, councils, employers and other partners.
- Engage with those we provide with care, and their families, to include their voice in all decision about their care, how it is designed and how it is delivered.
- Develop robust and trusting partnership with staff to continuously improve the delivery of innovative and contemporary services that are reactive to change.

All objectives are underpinned by our core values:

Care

We are attentive to individual needs and circumstance

Integrity

We are consistently true, act diligently and lead by example







Sustainable Future

Securing the future of great healthcare with efficient, effective, affordable and sustainable services

- Reinvestment for a sustainable future through surplus.
- Develop innovative and contemporary models of care by empowering staff to continuously improve quality, performance and productivity through initiatives such as CQ Way.
- Deliver evidence-based service planning.
- Leverage digital interruption to drive quality, safety, productivity and innovation.
- Infrastructure investment that also considers future utilisation.
- Develop resilient infrastructure to withstand extreme weather events.

By 2030

- Deliver annual incremental sustainability and efficiency improvements to reinvest in emerging and future health care needs.
- Collaboratively partner with governments to identify current and future infrastructure needs or trends requiring capital commitment.
- Financial performance and sustainability are part of everything we do.
- 10,000 fewer patient journeys with our regional services, Telehealth and clinical network approach.
- Central Queensland wide service delivery using fully connected digital environment.
- Become one of the most efficient and productive health services in Australia.

By 2030

- CQ Health working with our partners to deliver great care and improve the health of Central Queenslanders.
- 10,000 lives program to reduce smoking prevalence completed with partner support leading to one of the lowest smoking rates in the State and ultimately 10,000 fewer smoking related deaths in our region.
- Obesity, diabetes, alcohol, mental wellbeing and wider health and wellbeing strategies developed with partners and embedded across our region, reducing the
- significant health impacts of these risk factors across Central Queensland.
- Great partnerships with our health, education, community, research and other partners supporting our reputation for great research, great learning and education, and delivering seamless, integrated, great care to Central Queensland.
- Closed the gap in life expectancy for Indigenous communities.

Respect

We will behave with courtesy, dignity and fairness in all we do

Commitment

We will always do the best we can all of the time







The shape of things to come

Destination 2030: Great Care for Central Queenslanders delivers a vision of CQ Health services provided in 2030 that deliver quicker and closer access to great quality hospital and health services.

The vision was developed to meet the growing needs of Central Queenslanders and provide more care closer to home, helping to bridge the gap in the delivery of tertiary services between Sunshine Coast and Townsville.

Each of our hospitals and facilities across Central Queensland has a role to play in our vision for the future. We will strengthen our clinical network across our region with Rockhampton Hospital developed as our regional hub. Rockhampton Hospital will provide support to other hospital sites in a hub and spoke clinical network, reducing the need for travel to Brisbane, and reducing the need for travel within Central Queensland. Gladstone, Emerald and Biloela Hospitals will also provide support to our network of smaller hospitals across

our region, helping this network of hospitals provide local access to important hospital and health services.

Rockhampton Hospital's development will allow quicker diagnosis and intervention delivering better clinical outcomes for our communities in important services such as cardiology, cancer and women's and children's services.

Our developments and investments in the hub hospitals at Gladstone, Emerald and Biloela will ensure we maintain local access to hospital and health services for our rural communities.

We will transform our services with new and innovative clinical models of care to avoid unnecessary Emergency Department attendance and admission, and provide services close to home.

Central Queensland will be a State leader in transforming care through our out-of-hospital and allied health professional services by utilising digital technology, contemporary techniques and models of care. Combined into an integrated service, these elements will enable CQ Health to deliver great care and support our communities to be amongst the healthiest in the world.







■ Rockhampton Hospital – the regional centre of clinical excellence

We will develop Rockhampton Hospital as a regional centre of excellence. Our services will be planned, delivered and evaluated with our patients at the centre of everything we do. Providing important specialist services across Central Queensland and the wider mid Queensland area, we will ensure our services are safe and appropriate to meet our community's needs.

Using an integrated hub and spoke model of care Rockhampton Hospital will increasingly work in partnership with other Central Queensland hospitals, specialist hospital services in Brisbane and community and primary care services to increase capacity, expertise and capability across CQ Health to improve local access as we deliver more care closer to home.

Rockhampton Hospital will build a reputation for great teaching and learning opportunities. We will deliver world class multidisciplinary training programs that will support our staff to deliver the best care possible. We will partner with institutions locally, nationally and internationally to build a culture of innovation and quality improvement, strengthened by our own research and clinical trials.

In addition to providing a full range of hospital services for the Rockhampton region, in collaboration with our tertiary partners in Brisbane, we will further develop our specialist services to include:

• Cancer Centre

We will build on our exceptional new cancer centre and develop a regional centre of expertise for a wider range of oncology, haematology, interventional radiology and specialist palliative care services, including specialist community based hospice services.

• Surgical and Trauma Centre

We will develop our trauma expertise to provide a regional trauma centre in Central Queensland. We will expand and develop our orthopaedic, urology, general surgery, ear nose and throat, gastrointestinal and ophthalmology services to improve access across Central Queensland.

• Cardiovascular Centre

We will invest in a cardiovascular centre, developing as a regional centre of expertise in diagnostic and interventional cardiology, vascular surgery and interventional radiology.

• Family, Women's and Children's Centre

We will grow our partnerships with private hospitals, General Practitioners and specialist hospital services in Brisbane to develop an expanded range of family, women's and children's services across a broad range of services, including children's cardiac, cancer and surgical services.

This will significantly reduce the need for our patients to travel away from the support of their family and community to receive treatment, as well as providing quicker access to urgent and important health care.

Access to specialist care closer to home is an important factor in all healthcare outcomes but is particularly crucial in Indigenous communities and for rural and remote locations. By building the capacity of Rockhampton Hospital to provide increased regional specialist care across Central Queensland, we will transform access, improve outcomes, and start to close the health gap for our Indigenous and rural communities across Central Queensland.

As the regional specialist hub for CQ Health, Rockhampton Hospital will provide specialists to support Gladstone, Emerald and Biloela hospitals with an integrated hub and spoke model of clinical service delivery. This will be further developed with specialist clinical teams at Rockhampton Hospital, increasingly supporting our local hospitals in the areas of renal, maternity, emergency care, day surgery and many other services.







■ Gladstone Hospital – hospital care, emergency care and day surgery excellence for Gladstone and Banana

We will develop Gladstone Hospital as a centre for emergency care and day surgery excellence optimising outreach services to the rural communities of Banana. This will include the development and expansion of clinical specialities such as surgical, medical, cancer, and ambulatory health care in collaboration with Rockhampton Hospital as our regional specialist referral hospital. Our partnership arrangements with the co-located Mater Hospital will allow us to deliver a strengthened integrated health service increasing the acute bed base and supporting the aged care service needs of the community.

Gladstone Hospital will expand these services:

• Emergency department and short stay unit

The new \$42m emergency department will extend capacity to deliver additional emergency beds and paediatric and mental health models of care to support the needs of consumers and families from the Gladstone and Banana regions. Our contemporary emergency department equipped with state-of-the-art technology to engage staff development and workforce productivity will transform the experience for paediatric patients and families. A short stay unit will enhance partnerships with community and ambulatory services.

• Specialist outpatient services

We will develop a centre for specialist outpatient services and ambulatory care which will expand the range of specialities to improve timely local access for consumers, along with Closing the Gap initiatives for our Indigenous people. We will progress digital health transformation to improve clinical access and consumer involvement in care including the provision of outreach Telehealth medicine to the Banana rural sites. The additional specialist outpatient services will include paediatrics, respiratory, orthopaedics, cancer care, renal, geriatrics and cardiac health.

• Day surgery centre

A day surgery centre, supported by an expanded range of specialty outpatient services, will provide access to low complexity surgery care for patients from the Gladstone and Banana regions. In partnership with Rockhampton Hospital, we will increase the volume of same-day and short-stay surgeries in orthopaedic, general and other disciplines done at Gladstone Hospital. By strengthening health pathways with Biloela, Theodore and Baralaba facilities we will increase capability to step up surgical, medical and obstetric patients.

• Family centre

We will develop a birthing centre to support the antenatal and birthing experience and increase the operational capacity of the nursery and paediatric inpatient unit. We will build on the extended midwifery services in partnership with child health and increase post-natal home services. Integrating these partnerships and workforce training will build capability to close the health gap for Indigenous families and individuals.

Gladstone Hospital will promote and deliver healthcare initiatives with external private partnerships to increase mental health services for adults and children. In building the scope of healthcare services we will foster collegiate health partnerships with rural sites and the Mater Hospital to develop a sustainable workforce.



■ Centre of excellence for rural and remote medicine - beach to bush health care

We will become a centre of excellence in rural and remote medicine by investing in the skills, training, people and infrastructure needed to deliver the highest quality health care, close to home for the people of Central Queensland.

As part of this strategy we will develop Biloela and Emerald hospitals as the key rural facilities for their regions, to deliver health services in communities closer to home. The network of local hospitals and multi-purpose health services across Central Highlands, Woorabinda, Banana, Mount Morgan and Capricorn Coast will provide important local access to a range of in hospital and out-of-hospital services.

Biloela and Emerald will benefit from Gladstone and Rockhampton hospitals providing access to specialist services and expertise. They will support the multi-purpose health services to deliver care through utilisation of innovation, technology, expert support and an expanded range of services.

To support this vision we will develop several key areas:

• Great care, close to home

We will deliver care closer to home to improve health care outcomes and improve patient experience with the support of the regional specialist hub at Rockhampton. A mobile workforce with specialised training will provide skilled outreach care and we will utilise technology to support Telehealth and other innovation that connects clinicians with patients without the need for travel.

• Rural and remote clinical schools

We will partner with universities to develop rural and remote clinical schools at Emerald and Biloela hospitals to train local medical, nursing, midwifery, allied health and Indigenous health students to support the skills and sustainability of the rural workforce into the future. We will become a leading provider of education and research in rural health care in Australia.

Rural resilience

We will develop our trauma capacity in rural and remote emergency departments and improve access in times of floods through development of expanded critical care capacity within key emergency departments as well as helipads to ensure that services are resilient during times of natural disasters.

• Self sufficiency and preventive medicine

We recognise the social determinants of health and will support clients to maximise their opportunities for health improvement in every encounter. We will develop programs in partnerships with key stakeholders to improve access to care in disadvantaged communities, improve health literacy and increase the numbers of brief interventions within rural and remote facilities. We will close the gap for our Indigenous clients through increasing leadership opportunities and community control of Aboriginal and Torres Strait Islander health services.

As our rural and regional facilities are upgraded they will be designed to allow the delivery of care closer to home. They will be consumer focused, fit for purpose, technology enabled and prepared for the digital revolution.





■ Out-of-hospital care - improving health and wellbeing across Central Queensland

Our out-of-hospital services will transform the way we deliver health care and the way we support our patients, consumers and communities to remain healthy and at home for as long as possible. Our focus for these services is to provide connected and coordinated health care based on the needs of our individual patients and consumers that is timely and prevents avoidable hospital attendance or admission. We will work increasingly closely with General Practitioners and other health partners to ensure the coordinated delivery of patient-centred health care.

We will also increase our focus on: improving health; enabling earlier access to diagnosis, intervention and support; promoting healthy behaviours; and, where we can, preventing injury and illness. We will also ensure that these prevention and early intervention activities build and increase our communities' health literacy and ability to take greater control of their own health.

To support this, we will transform the way we deliver patient-centred care. We will develop much greater interdisciplinary collaboration between our different health professionals and services to ensure community care is tailored to the needs of individual patients and consumers. We will develop and expand new roles such as care navigators and health coaches to support patients and consumers to take greater control of their own healthcare, more easily and quickly receive the care they need, and ultimately support our ambition to improve the health of Central Queenslanders. Our out-of-hospital services will focus on:

. Managing the impacts of chronic disease

Chronic diseases are the leading cause of illness, disability and death in Australia. This increasing prevalence of complex and chronic conditions, combined with their long-term and persistent nature and their impact on quality of life and overall health, is placing unprecedented pressure on individuals, families, our communities and the health system.

We will improve community-based patient access, support early discharge and prevent unnecessary admission to our hospitals. We will work with partners to develop a 10-year health and wellbeing strategy to address the key threats of smoking, obesity, physical inactivity, alcohol and mental wellbeing. We will also partner with general practitioners to ensure an integrated patient-centred approach across all health services and develop integrated pathways for out-of-hospital care for people with complex and chronic conditions.

• Improving mental health and wellbeing

Our mental health services will practise evidence-based early intervention and recovery-focused specialist mental health service delivery to improve the mental health and wellbeing for our communities across the age range. This will be underpinned by the Queensland strategy Connecting Care to Recovery 2016-21 and will strengthen our regional health and wellbeing strategy and mental wellbeing.

As part of this strategy we will support a new step-up stepdown mental health service at Gladstone; streamline our access pathways to support assessments and care delivery as close to home as possible; embed the national and Queensland suicide prevention strategies; ensure child and youth mental health services are accessible; and provide quality specialist mental health services to the growing ageing population, and in offender health.





• Improving oral health

We will develop our oral health services to provide improved access across Central Queensland, particularly for our rural and Indigenous communities who often face greater dental health inequalities than other Queensland communities. Through this we will fulfil the delivery of our strategy to improve the health of Central Queenslanders and set the next generation a strong platform to shape the future.

· Healthy families

We will work with public and primary health agencies to promote wellbeing of children by encouraging further development of protection, promotion, prevention and early intervention services. This will include continuation and strengthening of our active role in the LiveWellCQ initiative Every Child Deserves Every Chance. We will strengthen our paediatric services to facilitate an integrated system of specialised care for children and respond to local needs through family centred contemporary models that support continuity of care and care close to home. Services that support the transition across major life stages will be prioritised to ensure continuity of care into adulthood. Our screening and other health services will help consumers take greater control of their own lives.

• Supporting disabilities care

The introduction of the National Disability Insurance Scheme will be a major change in funding arrangements in Australia. Our role in this new framework will be to develop and deliver transitional interventions to assist children, families and adults to identify and access appropriate services and supports from the disability, education and other sectors. Transitional interventions reduce readmission or re-entry following transition from health services to other service provider options. They aim to avoid poor outcomes resulting from ambiguity of understanding of developmental problems or diagnosis and minimise poor outcomes resulting from poor coordination of care.

• Supporting and improving older persons care

We will develop an older persons' strategy to support the care and transition of our ageing population. This will include strategies to enable people to live in their own homes for as long as possible and receive compassionate end-of-life care. We will develop and support our aged care services to ensure contemporary aged care models across all settings. The development of relevant partnerships will achieve the delivery of high quality aged care services that help keep our older residents in the best health and provide community-based healthcare to reduce hospital admissions.

Already a state leader in Telehealth, we will increase its use through innovative models of telemedicine. Telehealth and the introduction of single electronic health records will support hub and spoke and step-down models of service delivery, with care continuity and equity across all our facilities. Our principles of service delivery will demonstrate that care is delivered by the right clinician, in the right place, at the right time, wherever it is delivered.

Our out-of-hospital services will work seamlessly with our hospital services and with other partners to deliver care close to home. We will provide early access to care where this will reduce the risk of avoidable hospital attendance or admission and provide a seamless transition to community services after hospital. As our out-of-hospital services increasingly work in an interdisciplinary way, we will provide earlier access to assessment, support, diagnosis and intervention, which will all help address the significant health challenges facing our communities across Central Queensland.





■ Improving the health of Aboriginal and Torres Strait Islander communities

We have made progress in supporting Aboriginal and Torres Strait Islander communities in Central Queensland, particularly in the area of access to health care over the past four years. In this area we have worked with Indigenous communities to improve the proportion of our Indigenous population who access healthcare to almost 100%.

We have much more to do and by developing our partnerships with Aboriginal and Torres Strait Islander communities we will make further progress to address the health and life expectancy gap for Indigenous people living in Central Queensland, which is still unacceptably high.

This will be reflected in each of our objectives and in our overarching strategy to 2030. In partnership with communities we will support earlier diagnosis, earlier treatment and intervention, targeted public health programs and continue to shape and develop our services to be responsive to, and reflective of, the needs of Indigenous communities. We will work to incorporate traditional approaches to wellbeing and health, ensuring a service that provides interventions for the whole person, not just medical diagnosis.

We will develop the cultural capability of our staff, ensuring our services are culturally safe and based on the following principles:

- improving Aboriginal and Torres Strait Islander people's health is everyone's business.
- services will be culturally and clinically responsive and appropriate in order to close the gap.
- the diversity in Aboriginal and Torres Strait Islander people and cultures, and their right to equitable, accessible and quality health care is acknowledged and respected.

We will also ensure that, as one of largest employers in Central Queensland, we take a leading role in improving the employment opportunities for Indigenous communities. We will work with our education and university partners to create new opportunities and targeted development

programs to provide better pathways for the Indigenous population in health care. We will monitor our workforce to ensure we employ staff who reflect the population of Central Queensland.

We will create respectful and equal partnerships with Aboriginal and Torres Strait Islander communities across Central Queensland to jointly develop and implement policies, strategies and services that are responsive to the needs of Indigenous communities. In Woorabinda we will strengthen our links with the community and Woorabinda Council to enable greater community oversight and direction of the health services we provide.



Leading broad cause contributors to the health gap:



19% cardiovascular disease



9% Chronic respiratory disease



16% mental disorders



9% Intentional injuries



14% diabetes mellitus



7% Malignant neoplasms



■ Investing for the future

We will develop an ambitious long-term investment and development strategy to improve the services and experience we provide across Central Queensland. We will focus on a critical digital transformation over the next five years and support the development of new clinical services in Central Queensland to reduce unnecessary travel, provide quicker access to healthcare, and improve the health outcomes from these services. To support this, we will focus on:

• Strategy for reinvestment and sustainability

We will work with staff, communities and partners to deliver sustainability and efficiency improvements that support the delivery of our strategy. This reinvestment and sustainability strategy will inform future investment in our hospital and health services, our digital transformation plans, learning and research, development of our workforce, and improve the environment and experience of our patients and staff.

• Research and education

We will develop strategic partnerships with our regional universities to jointly invest in research, education and some areas of clinical services to improve the access to and outcomes from our clinical services for the future.

• Foundation

We will support the development of a foundation for Central Queensland and will work in partnership with the foundation to identify funding opportunities to improve the experience and care we provide and to deliver effective community education.

• Capital investment and digital transformation

We will continue to work closely with Queensland Health and the Federal Government to seek further investment into improving our services and delivering new health services in Central Queensland. We will particularly focus on investing in digital transformation to connect health care and consumers across Central Queensland.

Combined, these four strategies, together with the major infrastructure developments planned across CQ Health, will deliver major investment by 2030 to shape, improve and secure the future of health services.

Our investment strategy will also focus on improving the resilience and capability of our health service to continue to operate in the face of increasing frequency of extreme weather events, and in the increasing risk of external significant incidents including the potential for cyber attack.







Health in 2030

Out-of-hospital care



Delivering home and community care



Mental health

delivering connected care with partners



Improved access to oral health services



High quality community based aged care



Flexible sustainable allied health workforce

Townsville

Local

outpatients

clinics

Emerald Hospital



The Central Highlands hub for emergency, maternity, diagnostic and some surgical services



Support facilities at Blackwater, Springsure and **Woorabinda** to provide local access to urgent care, aged care, outpatients and other services



Investment in Telehealth technology to provide local access wherever possible

Capricorn Coast

Blackwater

Woorabinda **Springsure**

We will work with our health service partners to develop Rockhampton Hospital as a regional centre of clinical excellence to provide more specialist care closer to home to help bridge the 1200km gap in tertiary services between Sunshine Coast and Townsville.

Rockhampton

Sunshine Coast



Reduced travel for our patients



Rockhampton Hospital

Regional centre of clinical excellence



Cardiovascular



Surgery and trauma centre



Specialist support to **Gladstone**, **Emerald** and **Biloela** hospitals



Work with **Mount Morgan** and **Capricorn Coast** hospitals to support emergency departments, outpatients, community services and other health services.



Cancer care

Mount Morgan



Women's and children's services

Gladstone Hospital

Emergency care and day surgery excellence for Gladstone and Banana



Hub for **Gladstone** and **Banana** regions



New \$42m emergency department



Provide specialist support to **Emerald Hospital**



New day surgery centre, new outpatient department and improved ward facilities



Local outpatients clinics

Moura —

Theodore

Biloela Hospital



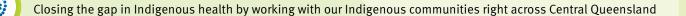
Hub for emergency services, maternity, diagnostic and a range of surgical services for Banana



Support facilities at **Theodore**, **Moura** and **Baralaba** to provide local access to healthcare



Investment in **Telehealth technology** to provide local access wherever possible









Turning our vision into reality

We have an ambitious strategy to transform our services. It will improve consumer and staff experience and deliver great care to our patients and consumers everywhere. The strategy will play a direct role in addressing the deep-seated health inequalities that face communities across our region.

Key milestones will be closely monitored to ensure the effective delivery of Destination 2030.

2020

By 2020 patients and consumers will be at the heart of how CQ Health designs and delivers our services. By 2020 we have:

- delivered more than \$110m capital investment with a new state-of-the-art emergency department in Gladstone, transformed patient and visitor access with a new car park at Rockhampton Hospital and completed a new regional mental health step-up step-down service at Gladstone
- implemented health pathways in partnership with General Practitioners across Central Queensland to deliver care in the community and reduce unnecessary hospital attendance and admission
- established the first stage of our specialist hospital services with the development of a specialist cardiovascular service for Central Queensland improving access, improving outcomes and ultimately saving lives of our residents
- commenced the first element of our 10 year health and wellbeing strategy with the launch of our 10,000 lives program to reduce smoking across Central Queensland
- commenced implementation of our single patient identifier program to improve patient safety with a single unique patient identifier for all our patients and consumers as the first step to establishing a digital hospital
- closed the gap in Indigenous life expectancy by two years; reduced smoking rates for those aged 18 and older to 41%; increased health checks for those aged 55 and over to 45%; increased those diagnosed with diabetes who have regular testing to 50% and completed health checks for those aged four or less to 30%

202

By 2025, clinical teams across CQ Health will be able to access clinical information anywhere, whenever it is needed, to improve how we deliver care and our consumer and staff experience will be amongst the best in the state. By 2025 we have:

- established a digital hospital approach across every one of our services, providing real-time access anywhere, any time to our clinicians and patients to their records to improve clinical decision making, quality and improve clinical outcomes
- established the second stage of our specialist hospital services for Central Queensland with the expansion and development of our specialist surgery and cancer services improving and expanding our urology, ear nose and throat, haematology services, expanded specialist surgery and cancer services to reduce the need for travel and improve outcomes
- used the reinvestment strategy to identify capital investment opportunities that develop our regional services, improve our outpatient facilities and capacity across Central Queensland, support the development of our surgery units at Rockhampton and Gladstone and improve the resilience of our rural hospitals
- have one of the best staff experiences in the country for rural and regional health services
- expanded our medical, nursing and allied health professional education, training and professional schools through great partnerships with our regional universities. This will provide excellent training and learning and create a strong, sustainable pipeline for future recruitment into these roles in CQ Health
- commenced the further stages of our 2030 Health and Wellbeing Strategy with the launch of our obesity, diabetes, alcohol and mental wellbeing programs across Central Queensland to tackle these significant risk factors for our communities
- established a health research foundation in partnership with our regional universities to support our ambition to provide excellent clinical research which is rapidly translated into better clinical outcomes for our patients
- established Gladstone Hospital as a comprehensive general hospital with an expanded range of excellent surgical services, providing a broad range of maternity, medicine and women's and children's services for Gladstone and Banana regions
- developed Emerald and Biloela hospitals to provide a broad range of hospital services at these key regional hubs, with a strong network of local hospitals working in partnership across Central Queensland to ensure we maintain local access to hospital and health services for our rural communities
- closed the gap in Indigenous life expectancy by a further four years; reduced smoking rates for those aged 18 and older to 37%; increased health checks for those aged 55 and over to 60%; increased those diagnosed with diabetes who have regular tests to 60%; and completed health checks for those aged four or less to 50%

2030

By 2030 CQ Health are delivering **Great Care for Central Queenslanders**.

We have real-time access anywhere, anytime, to clinical information to improve the care we deliver. Our services are designed and delivered around the needs of our consumers. We have 10,000 fewer patient journeys with our regional services, Telehealth and clinical network approach. CQ Health is the best place for health staff across Queensland to work and our consumer experience is amongst the best in the country. Our partnerships help us to improve the health and life expectancy for Central Queenslanders. CQ Health is a great place to work for all of our staff, and we deliver Great Care to everyone using our services. In 2030:

- we provide great care everywhere we deliver it. CQ Health is one of the best places for health staff across Australia to work and our consumer experience will be amongst the best in the country
- all our clinical and staff information is digital with realtime access anywhere, anytime, to improve the care we deliver. Wherever possible we are digitally connected to our General Practitioners and other partners, providing seamless care to patients and consumers
- fewer patients travel out of Central Queensland with the completion of our program to develop Rockhampton as a regional specialist hospital, providing quicker diagnosis and intervention, and better clinical outcomes in services including cardiology, cancer, surgery and children's services
- fewer patients travel within Central Queensland with our Telehealth and regional clinical network approach enabling us to deliver even more care locally at our hospitals across Central Queensland
- in partnership with our regional universities, we excel in clinical research which is rapidly translated into better clinical care and better outcomes for our patients



- our partnerships across Central Queensland have improved life expectancy for our Indigenous communities
- we have closed the gap in life expectancy; reduced smoking for those aged 18 and older to 33%; increased health checks for those aged 55 and over to 70%; increased those diagnosed with diabetes who have regular tests to 70%; and completed health checks for those aged four or less to 70%
- we are a state leader in transforming care through our outof-hospital and allied health services, and in transforming care through digital technology
- we have delivered major capital investment over the whole strategy to transform how we deliver and access care





Destination 2030: A summary

Our vision is to provide Great Care for Central Queenslanders. We will deliver that care locally and as close to patients' homes as possible.

By 2030, all our clinical and staff information will be digital with real-time access anywhere and anytime to clinical information to improve the care we deliver. We will digitally connect to our General Practitioners and other health partners to provide seamless care every time to patients and consumers. Our services will be designed and delivered around the needs of our consumers. Fewer patients will need to travel out of Central Queensland as we develop high quality specialist services at our regional hospital in Rockhampton. Expanded Telehealth and a regional clinical network approach will help us deliver even more care locally at our hospitals across Central Queensland. We will provide great care everywhere we deliver it.

CQ Health will be the best place for health staff across Queensland to work and our consumer experience will be amongst the best in the country. In partnership with our regional universities we will excel in regional clinical research which is rapidly translated into improvements in our services locally; meaning better clinical care and better outcomes for our patients. We will also provide one of the best learning and development environments for health staff across Queensland. Our partnerships across Central Queensland will help us to improve life expectancy for Central Queenslanders and to tackle the significant health challenges facing our communities now. We will work closely with our Indigenous communities to close the gap and to deliver services that are responsive and effective.

We will invest in and develop our regional hospital at Rockhampton to provide a broader range of important specialist services for our patients across Central Queensland and beyond so that our residents don't need to travel to Brisbane as often, and we will deliver care sooner where this will help to improve health. We will invest in our hospital in Gladstone, not only building an exceptional new emergency department, but also investing in surgical and ambulatory care support to provide better services to residents of the Gladstone and Banana regions.

We will invest in developing Biloela and Emerald hospitals as larger centres supporting a broader range of hospital and health services for Banana and Central Highlands, and we will support the important role our network of hospitals and multi-purpose health services across Central Queensland play in providing healthcare to our rural and remote communities.

Our out-of-hospital services have critical roles to play in supporting our patients and consumers to receive their care at home and in the community rather than in hospital wherever possible; and we will develop and expand these roles to have even greater impacts on the health of our residents. The transformation of public health, mental health, community health, dental health, aged care and other health services will reduce emergency department visits and hospitalisations.



Destination 2030 Great Care for Central Queenslanders



Our vision **Great Care for Central Queenslanders**

Our mission

Great people, delivering quality
care and improving health

Our values

Care

We are attentive to individual needs and circumstance

Integrity

We are consistently true, act diligently and lead by example

Respect

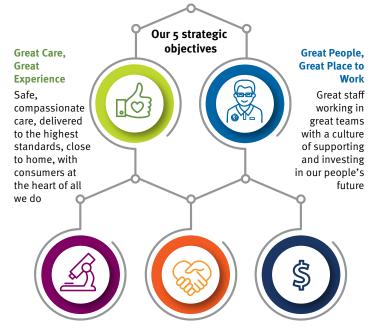
We will behave with courtesy, dignity and fairness in all we do

Commitment

We will always do the best we can all of the time

Destination 2030 supports the My Health, Queensland's Future: Advancing health 2026 principles

Our objectives



Great Learning and Research

Great place to learn, research and shape the future of healthcare

Great Partnerships

Working collaboratively with our partners to deliver great care and improve the health of Central Queenslanders

Sustainable Future

Securing the future of great healthcare with efficient, effective, affordable and sustainable services

Our ambition for 2030

- Great Care for Central Queenslanders
- 10,000 fewer lives lost to smoking related disease, and a broader strategy to address obesity, diabetes, alcohol and mental wellbeing
- Care close to home: 10,000 fewer patient journeys for Central Queenslanders as we develop our regional specialist hospital, expand our Telehealth services and develop our clinical network of 'hub and spoke' services
- Best patient experience in Queensland
- One of the best staff experiences in Australia
- Digital revolution to connect health across Central Queensland, improving safety and clinical outcomes
- Consumers engaged in everything we do, and a digital transformation providing consumer access to health anytime, anywhere
- Closed the gap in indigenous life expectancy
- Centre of translational research expertise which improves care here in Central Queensland
- Great partnerships delivering exceptional care, excellent learning and clinical research
- Major investment program to transform care, access, outcomes and experience
- Centre of learning excellence for rural medical, nursing, allied health and Indigenous health staff

Out-of-hospital services

We will transform care with our community health, allied health, mental health, oral health, aged care and other services to support patients to receive care in their own homes or at their local hospitals wherever possible.

Gladstone Hospital

A centre for hospital care, emergency care and day surgery excellence optimising outreach services to deliver care closer to home in the Gladstone and Banana rural communities.

■ Rockhampton Hospital

A regional centre of expertise, providing important specialist services in cardiovascular, cancer, surgery, trauma and women's and children's services to communities across CQ and to the wider mid-Queensland region.

Rural and remote

Develop Biloela and Emerald hospitals as key hubs for Banana and Central Highlands. A network of supporting multi-purpose health services and local hospitals in Banana, Central Highlands, Capricorn Coast, Mount Morgan and Woorabinda providing local access.

Closing the gap

Develop the cultural safety of our services, transform the life expectancy gap, and provide targeted services to support earlier diagnosis, intervention and treatment in a culturally safe manner.

Queenslan Government



Connect with us

Website | www.health.qld.gov.au/cq

Facebook | www.facebook.com/cqhealth

LinkedIn (Central Queensland Hospital and Health Service) | www.linkedin.com

YouTube (CQ Health) | www.youtube.com

PROPOSED FEEDBACK FOR CQ HEALTH DESTINATION 2030 STRATEGY

Proposed RRC Feedback Submission for Destination 2030

Meeting Date: 12 September 2017

Attachment No: 2



Rockhampton Regional Council Submission

FEEDBACK SUBMISSION TO CENTRAL QUEENSLAND HOSPITAL
AND HEALTH SERVICE REGARDING THE
DRAFT DESTINATION 2030 STRATEGY

SEPTEMBER 2017

This document provides a submission to the Central Queensland Hospital and Health Service to advocate for growth the 'Health Care and Social Assistance Services' industry in the Rockhampton Region.





Rockhampton Regional Council | PO Box 1860, Rockhampton Q 4700 **Phone** 07 4932 9000 or 1300 22 55 77 | **Fax** 07 4936 8862 or 1300 22 55 79



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Rockhampton Regional Council | PO Box 1860, Rockhampton Q 4700 **Phone** 07 4932 9000 or 1300 22 55 77 | **Fax** 07 4936 8862 or 1300 22 55 79

Feedback on Draft Destination 2030

Rockhampton Regional Council (Council) congratulates Central Queensland Hospital and Health Service (CQ Health) on the development of the Destination 2030: Great Care for Central Queenslanders strategy.

This ambitious long-term strategy to improve health and shape the future of healthcare across the broader Central Queensland region is to be commended for its vision and commitment to achieve quality care and improved health outcomes for Central Queenslanders.

This submission recognises the strong alignment between the Destination 2030 Strategy and the Advance Rockhampton Economic Action Plan (attached), and suggests an amendment to help stimulate growth in the health and social assistances services sector.

STRONG ALIGNMENT FOR A STRONG FUTURE

Council notes the following valuable points of alignment in the Destination 2030 Strategy:

1. Great Partnerships

Council notes that a central strategic objective of Destination 2030 is establishing and maintaining Great Partnerships, working collaboratively with partners to achieve great care and improved health outcomes. Council sees great value in working in partnership with CQ Health to achieve Destination 2030 outcomes and to realise the vision of developing Rockhampton Hospital as a regional centre of excellence.

Our Advance Rockhampton Region Economic Action Plan (2016-2020) (attached) identifies the Health Care and Social Assistance Services sector as a key economic opportunity and Council has committed to actioning a range of economic enablers to maximise this opportunity. Rockhampton's status as Central Queensland's regional capital (in terms of economy, services, administration, social capital etc.) has meant that our city has always had well established health care and social assistance services. This includes Rockhampton Hospital which is already regarded as one of regional Queensland's leading health facilities. We also note the local delivery of CQUniversity's health courses with their emphasis on workplace-integrated learning and the success of their Allied Health Clinic.







2. A shared Vision for a Regional Health and Social Services Centre of Excellence

Destination 2030's vision to further develop Rockhampton Hospital as a regional centre of excellence providing important specialist services across Central Queensland through an integrated hub and spoke model will significantly reduce the need for Central Queenslanders to travel away from the support of family and community to receive treatment. It also re-affirms the Rockhampton Hospital as an important regional hub facility for not only specialist services and treatment but also as a centre for teaching and learning opportunities and a destination of choice for highly skilled staff and their families.

3. A shared commitment to Growth

We further note that Destination 2030 identifies Great People, Great Place to Work and Great Learning and Research as being key strategic objectives. Again, Council is firmly committed to progressing such objectives. Our Advance Rockhampton and Live Rockhampton strategies are aimed at progressing and championing Rockhampton's perfect balance of economic and social, work and life characteristics. We believe Rockhampton offers the perfect balance between a cosmopolitan and regional lifestyle. Skilled, innovative and dynamic people and their families live and work here and more are needed to further realise Rockhampton's economic and social potential.

Again, Council is committed to actioning a range of enablers to progress these objectives. These include active promotion, lobbying and advocacy, supporting research and analysis, developing business skills, putting in place investment friendly regulation, prudent policy and planning and attracting infrastructure development.

For example, Council continues to promote Rockhampton as a leading regional Health and Social Services Centre and will work with universities including CQUniversity and other education and training providers to develop the skills required to service the sector. We have also recently revised our Development Incentives Policy to encourage development in the sector including special provisions for health facilities and precinct developments, which can only further attract skilled health professionals to work in private and public health facilities including Rockhampton Hospital.

We also continue to develop and promote an exciting range of events, recreation strategies and facilities, our entrepreneurial, Smart Hub, cultural, CBD and riverbank precincts to further attract great people to a great place to work and live.









Council looks forward to working as a strategic partner with CQ Health to collaborate on achieving the aims of Destination 2030 and to achieve improved health, economic and lifestyle outcomes for Central Queenslanders.

AMENDMENT RECOMMENDATION

Council recommends a minor amendment to the Destination 2030 Strategy to reinforce the shared objectives outlined in the previous section. We are seeking the addition of a final sentence to the "Research and education" focus area within the "Investing for the Future" theme of the "Shaping Things to Come" section on page 23, as follows:

"We will particularly focus on growing the size and diversity of research and education industry partner provider operations within Central Queensland."

This commitment to building local capacity and capability will provide clear direction for partnerships and collaboration in Central Queensland. It will also draw a connection back to the "Great learning and research" Strategic Objective that underpins Destination 2030.

CONCLUSION

Council supports the development of the Destination 2030: Great Care for Central Queenslanders strategy as developed by Central Queensland Hospital and Health Service. An amendment would further enhance the Strategy by giving clearer direction in regards to partnership and collaboration outcomes. This feedback is recommended because of how significant this document is in setting out the foundations and direction for the future of key services within Central Queensland.











CONTACT

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Email: enquiries@rrc.qld.gov.au



12 NOTICES OF MOTION

Nil

13 QUESTIONS ON NOTICE

Nil

14 URGENT BUSINESS/QUESTIONS

Urgent Business is a provision in the Agenda for members to raise questions or matters of a genuinely urgent or emergent nature, that are not a change to Council Policy and can not be delayed until the next scheduled Council or Committee Meeting.

15 CLOSED SESSION

In accordance with the provisions of section 275 of the *Local Government Regulation 2012*, a local government may resolve to close a meeting to the public to discuss confidential items, such that its Councillors or members consider it necessary to close the meeting.

RECOMMENDATION

THAT the meeting be closed to the public to discuss the following items, which are considered confidential in accordance with section 275 of the *Local Government Regulation* 2012, for the reasons indicated.

16.1 Rockhampton Hockey Association Project

This report is considered confidential in accordance with section 275(1)(c) (h), of the *Local Government Regulation 2012*, as it contains information relating to the local government's budget; AND other business for which a public discussion would be likely to prejudice the interests of the local government or someone else, or enable a person to gain a financial advantage.

16.2 Study Rockhampton Development and Supporting Contract

This report is considered confidential in accordance with section 275(1)(h), of the *Local Government Regulation 2012*, as it contains information relating to other business for which a public discussion would be likely to prejudice the interests of the local government or someone else, or enable a person to gain a financial advantage.

16.3 Airport Passenger Database and Airline Reporting Solution

This report is considered confidential in accordance with section 275(1)(c) (e), of the *Local Government Regulation 2012*, as it contains information relating to the local government's budget; AND contracts proposed to be made by it.

16.4 Proposed Sporting Venue Upgrade

This report is considered confidential in accordance with section 275(1)(e), of the *Local Government Regulation 2012*, as it contains information relating to contracts proposed to be made by it.

16 CONFIDENTIAL REPORTS

16.1 ROCKHAMPTON HOCKEY ASSOCIATION PROJECT

File No: 4199

Attachments: 1. Site Option

Authorising Officer: Evan Pardon - Chief Executive Officer

Author: Robert Holmes - Coordinator Parks Operations

This report is considered confidential in accordance with section 275(1)(c) (h), of the *Local Government Regulation 2012*, as it contains information relating to the local government's budget; AND other business for which a public discussion would be likely to prejudice the interests of the local government or someone else, or enable a person to gain a financial advantage.

SUMMARY

At the Council meeting held on 8 August 2017 a report providing an update to the Council on the current status of the Rockhampton Hockey Association relocation project and following consideration of the status of the project and the options going forward, the Council requested a further report be presented following more detailed investigations and also discussions with parties involved. This report provides the further information sought by the Council.

16.2 STUDY ROCKHAMPTON DEVELOPMENT AND SUPPORTING CONTRACT

File No: 1291

Attachments: 1. RRC Grant Submission to International

Education and Training, Trade and

Investment Queensland

2. RRC Grant Submission to International Education and Training, Trade and

Investment Queensland version 2

3. Curriculum Vitae

Authorising Officer: Scott Waters - General Manager Regional Development

and Aviation

Author: Chris Ireland - Manager Regional Development and

Promotions

This report is considered confidential in accordance with section 275(1)(h), of the *Local Government Regulation 2012*, as it contains information relating to other business for which a public discussion would be likely to prejudice the interests of the local government or someone else, or enable a person to gain a financial advantage.

SUMMARY

The purpose of this report is to consider a sole supplier arrangement for the Study Rockhampton project.

16.3 AIRPORT PASSENGER DATABASE AND AIRLINE REPORTING SOLUTION

File No: 3393

Attachments: 1. Capability Statement

2. Proposal

Authorising Officer: Scott Waters - General Manager Regional Development

and Aviation

Chris Ireland - Manager Regional Development and

Promotions

Author: Tori Jacobsen - Commercial Support Officer

This report is considered confidential in accordance with section 275(1)(c) (e), of the *Local Government Regulation 2012*, as it contains information relating to the local government's budget; AND contracts proposed to be made by it.

SUMMARY

Further to the micro-analysis reports presented to Council on 27 June 2017, Council Officers have investigated commercial business intelligence requirements for the Rockhampton Airport. This report presents a Passenger Database and Airline Reporting solution that will allow Rockhampton Airport to deliver accurate, timely, and conscientious business intelligence reporting that will ensue calculated, considered, and factual analytics allowing Rockhampton Airport to make more effective business decisions as a commercialised business unit of Rockhampton Regional Council.

16.4 PROPOSED SPORTING VENUE UPGRADE

File No: 8020

Attachments: 1. Upgrade request

Authorising Officer: Chris Ireland - Manager Regional Development and

Promotions

Scott Waters - General Manager Regional Development

and Aviation

Author: Rick Palmer - Senior Executive Industry Engagement

This report is considered confidential in accordance with section 275(1)(e), of the *Local Government Regulation 2012*, as it contains information relating to contracts proposed to be made by it.

SUMMARY

This report outlines a request for assistance with a sporting venue upgrade.

17 CLOSURE OF MEETING