

PLANNING AND REGULATORY COMMITTEE MEETING

AGENDA

15 NOVEMBER 2016

Your attendance is required at a meeting of the Planning and Regulatory Committee to be held in the Council Chambers, 232 Bolsover Street, Rockhampton on 15 November 2016 commencing at 9.00am for transaction of the enclosed business.

1 1

CHIEF EXECUTIVE OFFICER 8 November 2016

Next Meeting Date: 06.12.16

Please note:

In accordance with the *Local Government Regulation 2012*, please be advised that all discussion held during the meeting is recorded for the purpose of verifying the minutes. This will include any discussion involving a Councillor, staff member or a member of the public.

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1 OPENING

2 PRESENT

Members Present:

Councillor C E Smith (Chairperson) The Mayor, Councillor M F Strelow Councillor N K Fisher Councillor C R Rutherford Councillor M D Wickerson

In Attendance:

Mr M Rowe – General Manager Community Services (Executive Officer) Mr E Pardon – Chief Executive Officer

3 APOLOGIES AND LEAVE OF ABSENCE

4 CONFIRMATION OF MINUTES

Minutes of the Planning and Regulatory Committee held 18 October 2016

5 DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA

6 BUSINESS OUTSTANDING

Nil

7 PUBLIC FORUMS/DEPUTATIONS

Nil

8 OFFICERS' REPORTS

8.1 MONTHLY OPERATIONS REPORT FROM PLANNING AND REGULATORY SERVICES FOR OCTOBER 2016

File No:	1464				
Attachments:	 Monthly Operations Report From Planning and Regulatory Services for October 2016 October 2016 Traffic Light Report for Planning and Regulatory Services Planning and Regulatory Services Financial Matters Report for October 2016 				
Authorising Officer: Author:	Michael Rowe - General Manager Community Services Steven Gatt - Manager Planning & Regulatory Services				

SUMMARY

The monthly operations report for the Planning and Regulatory as at 31 October 2016 is presented for Councillors information.

OFFICER'S RECOMMENDATION

THAT the Planning and Regulatory Section report for October 2016 be received.

COMMENTARY

The monthly operations report for the Planning and Regulatory Section is attached for Council's consideration. The performance information contained within the attached report relates directly to the adopted 2016/17 Operational Plan Key Performance Indicators.

The Coordinator's and Manager's performance summary for each unit is provided below.

The monthly operations report for the Planning and Regulatory Section is attached for Council's consideration. The performance information contained within the attached report relates directly to the adopted 2016/17 Operational Plan Key Performance Indicators.

The Coordinator's and Manager's performance summary for each unit is provided below.

Environment and Public Health

Currently preparing for Food Safety Week from the 6th to the 12th November. Environmental Health, Vector and Pest management Officers manned information stalls at the Pet Micro chipping event held on 30 October 2016.

Local Laws

Preparations for the micro-chipping event were progressed this month with media marketing including newspaper advertising and social media posts. The social media posts reached over 25,000 people. Officers prepared for a large crowd.

Pet Microchipping Event held on the 30 October 2016 at Cedric Archer Park in Gracemere. 227 microchips were implanted on the day and another 42 microchip vouchers were prepurchased for future use. Council promotional gift packs were also issued to the public that day.

RSPCA returned feedback regarding Operation Wanted held in August for the Rockhampton Region. Capricorn Vet Clinic was our only participating vet who desexed 283 animals. Council contributed \$5000.00, which equated to around \$17.66 per animal.

By comparison, Cairns had four participating vets with only 400 animals being desexed. This is an excellent result.

Two Local Laws Officers attended the Australian Institute of Animal Management Workshop this month held in Adelaide between 19th and 21st October 2016.

Pest Management

An inspection by Vector Management on the 12 October 2016, found numerous breeding sites and possible breeding sites at the Heritage Village. Some of these sites were treated with methoprene pellets at the time of the inspection. Sites were mapped if breeding was occurring and species of mosquitoes were identified. An action plan will reduce the amount of mosquito breeding and decrease the level of risk. Treatment has begun and recommendations were made to eliminate and prevent mosquito breeding from occurring.

CONCLUSION

It is recommended that the monthly operations report for the Planning and Regulatory Section be received.

MONTHLY OPERATIONS REPORT FROM PLANNING AND REGULATORY SERVICES FOR OCTOBER 2016

Monthly Operations Report From Planning and Regulatory Services for October 2016

Meeting Date: 15 November 2016

Attachment No: 1

MONTHLY OPERATIONS REPORT

PLANNING AND REGULATORY SERVICES

Period Ended 31 October 2016

VARIATIONS, ISSUES AND INNOVATIONS

Innovations

Nil

Improvements / Deterioration in Levels of Services or Cost Drivers

Environment and Public Health

Currently preparing for Food Safety Week from the 6th to the 12th November.

Environmental Health Officers manned an information stall at the Pet Microchipping event held on 30 October 2016.

Local Laws

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By comparison, Cairns had four participating vets with only 400 animals being desexed.

This is an excellent result.

Regulated parking exemption at the Pilbeam Theatre Car Park for Dance Festival held between the 22nd September and 3rd October 2016.

Two Local Laws Officers attended the Australian Institute of Animal Management Workshop between 19th and 21st October 2016.

28 days lost to leave. Multiple staff are on light duties due to injury and illness.

Pest Management

An inspection by Vector Management on the 12 October 2016, found numerous breeding sites and possible breeding sites at the Heritage Village. Some of these sites were treated with methoprene pellets at the time of the inspection. Sites were mapped if breeding was occurring and species of mosquitoes were identified. An action plan will reduce the amount of mosquito breeding and decrease the level of risk. Treatment has begun and recommendations were made to eliminate and prevent mosquito breeding from occurring.

There were 21 properties in October where vermin was identified. Mosquito breeding was occurring at 20 residential properties and 2 commercial properties. One case of Ross River virus for September and one case for October. These inspections are to determine the presence of Mosquitoes mainly *Aedes aegypti* and rats or mice. Vector Management also provides education to residents on the prevention and control of these designated pests to remove/and or reduce the risk of disease transmission.

LINKAGES TO OPERATIONAL PLAN

1. COMPLIANCE WITH CUSTOMER SERVICE REQUESTS

The response times for completing the predominant customer requests in the reporting period up to and including 31 October 2016 are outlined in Attachment 2.

Comments & Additional Information

This month the Traffic Light Report has expanded to include all Planning and Regulatory Services. The following departments fall under this unit: Development Assessment, Building Compliance, Local Laws, Pound, Environment and Public Health, Pest Management, Vector Management and Support Services.

2. <u>COMPLIANCE WITH STATUTORY AND REGULATORY REQUIREMENTS</u> INCLUDING SAFETY, RISK AND OTHER LEGISLATIVE MATTERS

Safety Statistics

The safety statistics for the reporting period are:

	August	Sept	Oct
Number of Lost Time Injuries	0	0	0
Number of Days Lost Due to Injury	0	0	0
Total Number of Incidents Reported	1	3	1
Hazard Inspections Not Completed	2	1	0

Risk Management Summary

Example from Section Risk Register (excludes risks accepted/ALARP)

Risk	Curre nt Risk Rating	Future Control & Risk Treatment Plans	Due Date	% Comple ted
Pest Management -Council does not have appropriate and implemented pest management planning for pest plants and pest animal management leading to public complaints about service delivery, localized damage to Council's reputation, temporary redirection/addition of staff/resources required.	Moder ate	Legislative changes occurring in 2016. Review and realign plan with newly identified changes. Review of service level arrangements/requirements	2016	5%
Local Laws – Council does not meet its legislative and service delivery responsibilities for Local Laws' community compliance leading to the possibility of legal action, significant damage to Council's reputation with multiple complaints, and general public dissatisfaction.	Very High 3	 Effective infringement financial management process to be put in place. Internal Process Review 	30/06/14	10%
Local Laws – Inconsistent regulation and enforcement of local laws and legislation resulting in poor service and considerable public dissatisfaction.	High 4	 Review to be completed: Internal Audit, Process Review, Legal review of Local Laws Membership subscription to LGAQ's Legislation Compliance Section. 	31/12/14	5%
		3. Join SEQ Regional Animal Management Group (SEQRAM).		

Legislative Compliance & Standards

Legislative Compliance Matter	Due Date	% Completed	Comments
Council's Ground Distribution Contract Licence outdated	6 April 2017		Not due until 6 April 2017
Pest Management Officers AC/DC Licenses	Various	100%	Completed
Vector Management Officers Pest Management Technicians Licenses	Various	100%	Completed
Local Laws Power of Entry Training	Various	100%	Completed
Investigation Skills	Various	9%	Not completed
Animal Management	Various	100%	Completed

3. <u>ACHIEVEMENT OF CAPITAL PROJECTS WITHIN ADOPTED BUDGET AND</u> <u>APPROVED TIMEFRAME</u>

No capital projects are relevant to the Community Standards and Compliance Section.

4. <u>ACHIEVEMENT OF OPERATIONAL PROJECTS WITHIN ADOPTED BUDGET</u> <u>AND APPROVED TIMEFRAME</u>

Project	Revised Budget	Actual (incl. committals)	% Budget Expended	Explanation
Issue of Dog Registration Renewals	\$20 000.00	\$12783.68	63.9%	Renewals issued
Micro Chipping Days	\$17 000.00	\$3600.00	21.17%	Microchip Day 30/10/16 (Figures includes microchips only. Vet fees reflected next month).

5. <u>DELIVERY OF SERVICES AND ACTIVITIES IN ACCORDANCE WITH COUNCIL'S</u> <u>ADOPTED SERVICE LEVELS</u>

Adopted/Operational Service Level Standards & Performance

Service Level	Target	Current Performance
Annual inspection of licensed food businesses undertaken	100%	39%
Annual inspection of licensed businesses that provide higher risk personal appearance services undertaken	100%	11%
Annual inspection of devolved licensed environmentally relevant activities undertaken	100%	0%

Please note the service levels depicted in the above table are operational standards only and have not been formally adopted by Council.

Registered Dogs/Declared Dog Totals

Description	Registrations August	Registrations September	Registrations October	Current total
Dogs Registered	6833	1571	468	12675
Dangerous Dogs	2	3	0	29
Menacing Dogs	0	1	0	44
Restricted	0	0	0	1
Dog				

Infringements Issued

Description	August	September	October	Financial YTD
Parking Infringements	798	568	861	3328
Animal Infringements	89	55	49	353
Local Law Infringements	9	8	5	34
Total	896	631	915	3715

FINANCIAL MATTERS

The Financial Matters report is outlined in Attachment 3.

MONTHLY OPERATIONS REPORT FROM PLANNING AND REGULATORY SERVICES FOR OCTOBER 2016

October 2016 Traffic Light Report for Planning and Regulatory Services

Meeting Date: 15 November 2016

Attachment No: 2



All Monthly Requests (Priority 3) Planning & Regulatory Services 'Traffic Light' report October 2016

						Current M Requ	onth NEW uests	TOTAL	Under	Completion	Avg	Avg	Avg	Avg Duration
	Balance B/F	Completed in Current Mth	Received Completed B/	INCOMPLETE REQUESTS BALANCE	Long Term Investigation	Standard (days)	Completion Time (days) Current Mth	Completion Time (days) 6 Months	Completion Time (days) 12 Months	(days) 12 Months (complete and incomplete)				
Dog Registration Enquiry	39	38	234	226	6	0	10	9 2.06	.64	.80	3.95			
Animals (more than permitted number)	6	6	10	6	1	0	30	9 1.67	6.72	9.01	6.67			
Building Inspection Booking	1	1	0	0	0	0	1	0.00	9 7.50	9 14.71	0.56			
Building Enquiry - General Info/Admin etc	72	25	31	24	54	0	5	9 1.46	• 11.34	9 21.22	5.07			
Living in Illegal Premises	7	1	0	0	6	0	4	0.00	0.00	87.00	0.00			
Other Building Compliant Issue	55	2	4	3	54	0	1	9 3.00	9 23.65	43.96	12.00			
Poor Condition of Building	27	5	1	0	23	0	4	0.00	9 40.78	53.65	19.33			
Pool Fence Issues	39	4	2	1	35	0	4	0.00	9.43	9 34.53	36.59			
Retaining Wall Issues	5	1	0	0	4	0	4	0.00	9 38.00	22.75	7.50			
Storm Water Complaint	51	10	2	2	41	0	4	9 1.00	9 20.30	9 31.55	15.62			
Comm Compliance Barking Letter/Visitors Advice	0	0	7	6	0	0	5	9 1.67	9 2.56	.42	1.46			
Complaints MGM Landuse. (Section Use Only)	0	0	0	0	0	0	10	0.00	0.00	0.00	0.00			
Planning Compliance Request/Enquiry	61	13	8	2	53	0	45	9 2.00	9 14.27	9 18.58	13.12			
Dog Attack on Animal (Confirmed)	0	0	0	0	0	0	10	0.00	0.00	0.00	0.00			
Dog Attack on Person (Fear) CSO	13	4	7	3	13	0	20	8.67	9 15.85	9 21.09	10.51			
Dog Attack on Animal (Alleged) CSO	2	1	19	6	12	0	20	6.50	9 14.88	9 20.45	10.14			
Dog Attack on Person (Bite) CSO	3	2	4	1	3	0	20	5.00	9 16.00	9 18.87	8.39			
Duty Planner (New Enquiry)	5	5	92	91	1	0	1	0.41	0.73	9 1.09	0.77			
Temporary Relocation of Business DueTo Disaster	0	0	0	0	0	0	5	0.00	0.00	0.00	0.00			
Plan Sign Sealling - Contributions	0	0	1	1	0	0	10	9 1.00	9 2.00	9 1.67	1.67			
Telephone Enquiry (Existing Application/Call Back)	1	1	13	12	1	0	1	0.83	• 1.11	.88	1.70			
Environmental Planning Enquiry	0	0	0	0	0	0	3	0.00	0.00	0.00	0.00			
GIA Moratorium (Compliance)	0	0	0	0	0	0	45	0.00	0.00	0.00	0.00			
Heavy Vehicle Parking	1	1	1	0	1	0	10	0.00	9 3.27	.03	3.38			
Overgrown Allotments	32	22	45	9	34	0	45	9 1.44	9 13.59	6 15.21	12.04			
Regulated Parking	4	2	27	22	6	0	10	.09	9 12.89	9.35	6.09			
Dust Complaint	0	0	0	0	0	0	10	0.00	5.00	6.27	2.67			
Litter/Illegal Dumping	1	1	7	2	3	0	20	9 2.50	9 3.39	5.29	4.24			
Noise Complaint	0	0	4	4	0	0	10	9 1.50	9 3.17	9 5.61	2.30			
Plumbing Inspection Booking	0	0	1	1	0	0	1	0.00	0.67	0.64	0.62			
P&D Works without a Plumbing Permit	3	0	0	0	3	0	5	0.00	0.00	6.00	2.67			
Requests for Toilet Counts	1	0	1	0	2	0	5	0.00	• 14.67	9 17.00	33.00			
Onsite (Private) Treatment Plant Odours	1	1	3	0	3	0	5	0.00	9 30.00	63.00	0.00			
P&D Waste Water Leaking to Adjoining Properties	1	0	0	0	1	0	5	0.00	• 10.50	9 23.80	12.50			
Plumbing and Drainage - Quote Required	0	0	0	0	0	0	5	0.00	0.00	0.75	0.75			
Plumbing and Drainage - Sanitary Drainage Plan	2	1	32	30	3	0	5	0.77	0.82	9 1.76	0.83			

			Current M Requ	onth NEW Jests	TOTAL	Under	Completion	Avg	Avg	Avg	Avg Duration
	Balance B/F	Completed in Current Mth	Received	Completed	INCOMPLETE REQUESTS BALANCE	Long Term Investigation	Standard (days)	Completion Time (days) Current Mth	Completion Time (days) 6 Months	Completion Time (days) 12 Months	(days) 12 Months (complete and incomplete)
Plumbing Issues General	9	0	10	8	11	0	5	9 1.75	6.75	6.10	4.05
Planning Scheme Enquiry	0	0	0	0	0	0	5	0.00	0.00	9 3.00	3.00
Strategic Planning Enquiry	0	0	4	4	0	0	3	9 1.00	0.83	.55	2.55
Barking Dog Complaint - Stage 1	13	12	51	41	7	0	3	9 1.07	9 2.60	9 2.87	0.71
Barking Dog Complaint - Stage 2 LLEO Use Only	3	3	17	7	7	0	30	9 1.57	9 10.21	9 12.37	9.47
Vector Misting	3	3	11	11	0	0	7	9 1.73	9 1.47	9 1.23	1.31
Nuisance Vehicle	5	5	24	16	3	0	10	9 3.13	.09	6.93	5.29
Wandering Animals (dogs, cats, poultry)	18	18	75	56	10	0	10	0.54	0.83	0.93	0.69
Wandering Stock	2	2	19	18	1	0	10	9 1.67	4.52	9 4.54	1.96

PLANNING AND REGULATORY COMMITTEE AGENDA

MONTHLY OPERATIONS REPORT FROM PLANNING AND REGULATORY SERVICES FOR OCTOBER 2016

Planning and Regulatory Services Financial Matters Report for October 2016

Meeting Date: 15 November 2016

Attachment No: 3

RRG

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End of Month General Ledger - (Operating Only) - Planning and Regulat

RRC	As At End Of October						
Report Run	Report Run: 03-Nov-2016 15:03:32 Excludes Nat Accs: 2802,2914,2917,2924 Adopted Revised EOM Budget Budget Commitments YTD Ac			917,2924 YTD Actual		Variance	On target
	\$	s	s	\$	\$	%	33.3% of Year Gone
OMMUNITY SERVICES	*						
Planning and Regulatory Services							
Development Assessment							
Revenues	(726,750)	(726,750)	0	(263,673)	(263,673)	36%	×
Expenses	1,608,204	1,695,152	257,463	411,852	669,315	42%	×
Transfer / Overhead Allocation	35,000	35,000	0	9,296	9,296	27%	 Image: A second s
Total Unit: Development Assessment	916,454	1,003,402	257,463	157,475	414,937	45%	*
Building Compliance							
Revenues	(745,000)	(745,000)	0	(263,250)	(263,250)	35%	×
Expenses	975,699	774,730	0	246,822	246,822	25%	×
Transfer / Overhead Allocation	(220,920)	(220,920)	16,236	(75,948)	(59,711)	27%	×
Total Unit: Building Compliance	9,779	(191,190)	16,236	(92,376)	(76,140)	-779%	1
Environment Health							
Revenues	(177,750)	(177,750)	0	(54,903)	(54,903)	31%	×
Expenses	2,378,254	2,297,465	196,303	422,938	619,241	26%	
Transfer / Overhead Allocation	317,400	317,400	0	63,513	63,513	20%	
Total Unit: Environment Health	2,517,904	2,437,115	196,303	431,548	627,851	25%	×
Local Laws							
Revenues	(1,379,700)	(1,379,700)	0	(711,768)	(711,768)	52%	
Expenses	2,569,848	2,477,322	925,347	545,381	1,470,728	57%	x
Transfer / Overhead Allocation	251,600	251,600	0	66,917	66,917	27%	
Total Unit: Local Laws	1,441,748	1,349,222	925,347	(99,469)	825,878	57%	*
Planning and Regulatory Services Management							
Expenses	682,948	653,133	77,377	357,592	434,969	64%	×
Transfer / Overhead Allocation	0	0	0	1,100	1,100	0%	x
Total Unit: Planning and Regulatory Services Manage	ement 682,948	653,133	77,377	358,692	436,069	64%	×
Total Section: Planning and Regulatory Services	5,568,834	5,251,682	1,472,725	755,871	2,228,596	40%	×
Total Department: COMMUNITY SERVICES	5,568,834	5,251,682	1,472,725	755,871	2,228,596	40%	×

Page 1 of 2

	Adopted Budget \$	Revised Budget \$	EOM Commitments \$	YTD Actual \$	Commit + Actual \$	Variance %	On target 33.3% of Year Gone
Grand Total:	5,568,834	5,251,682	1,472,725	755,871	2,228,596	40%	*

PLANNING AND REGULATORY COMMITTEE AGENDA

8.2 NUMBER OF DEVELOPMENT APPLICATIONS RECEIVED DURING THE MONTH OF SEPTEMBER 2016

File No:	7028		
Attachments:	Nil		
Authorising Officer:	Steven Gatt - Manager Planning & Regulatory Services Michael Rowe - General Manager Community Services		
Author:	Tarnya Fitzgibbon - Coordinator Development Assessment		

SUMMARY

This report outlines the new development applications that have been received during September 2016 and how the applications will be decided.

OFFICER'S RECOMMENDATION

THAT the report on the number of development applications received during the month of September 2016 be received.

BACKGROUND

Matters are referred to Committee for decision where:

- The application is being recommended for refusal;
- The development is inconsistent with the intent of the zone; and
- Submissions are received during the notification period.

The following applications were received during September 2016. They will be decided in the following manner:

Application type	Address	Decision		
D/145-2015 – MCU for Medium Impact Industry	Lot 14 Kabra Road, Kabra	Delegation		
D/146-2016 – MCU for Dwelling Houses (11 Dwelling Houses)	2 Pilbeam Drive, Frenchville	Delegation		
D/147-2016 – Operational Works for road works, stormwater, water infrastructure, earthworks, sewerage infrastructure, Landscaping and inter- allotment drainage works – Stage 13	Edenbrook – Lot 252 McLaughlin Street, Parkhurst	Already approved under delegation		
D/148-2016 – Operational Works – stormwater works, earthworks and site works	276 Carlton Street, Kawana	Delegation		
D/150-2016 – Operational Works – road works, stormwater works, drainage works and sewerage infrastructure	32 Bolsover Street, Rockhampton City	Already approved under delegation		
D/151-2016 – Operational Works – advertising device	36 East Street, Rockhampton City	Delegation		

Application type	Address	Decision
D/152-2016 – Operational Works – stormwater and access works	125 Main Street, Park Avenue	Delegation
D/153-2016 – Operational Works – road works, stormwater, water works, drainage works and earthworks	Lot 6 Canoona Road, West Rockhampton	Delegation
D155-2016 – Operational works – advertising device (billboard sign and fascia sign)	27 Ross Street, Allenstown	Delegation

For some matters it is not possible to determine if they will go to Committee until the notification period ends or the matter is into the assessment stage.

CONCLUSION

The above applications were lodged during September 2016 and will be decided as outlined above.

9 NOTICES OF MOTION

Nil

10 URGENT BUSINESS/QUESTIONS

Urgent Business is a provision in the Agenda for members to raise questions or matters of a genuinely urgent or emergent nature, that are not a change to Council Policy and can not be delayed until the next scheduled Council or Committee Meeting.

11 CLOSURE OF MEETING