

# Rockhampton Regional Cemeteries



## Ashes Interment – Where To From Here?

Once a cremation has taken place, the next step for many families is deciding where their loved ones ashes are to be interred. This guide has been prepared to help answer some of the many questions families ask when deciding what to do next. If you would like further information or wish to discuss any issues about ashes interment please call the cemeteries office so our staff can assist you.

### Where can I have my loved ones ashes interred?

Rockhampton Memorial Gardens: Ashes Garden, Columbarium (Ashes Wall) or Family Plot  
Gracemere Cemetery – Ashes Garden, Columbarium (Ashes Wall) or Family Plot  
Mount Morgan Cemetery – Columbarium (Ashes Wall) or Family Plot  
North Rockhampton Cemetery – Family Plot  
Bajool Cemetery – Family Plot

### What do I do next?

Once you have decided on the cemetery and where the ashes are to be interred (niche, garden plot etc) you or your funeral director will need to complete a *Cemetery Service Request* form and return it to the cemeteries office for processing. A copy of the cremation certificate is also required.

### Can I choose the niche/garden plot?

Yes. Please contact the cemeteries office so our staff can provide you with available sites.

### Can I reserve a site for a future ashes interment?

This option is unavailable at present. Please contact the cemeteries office if you have any queries regarding this.

### Can I have the ashes interred into an existing family grave?

Yes. The legal representative/burial rights holder of the grave will need to either sign the *Cemetery Service Request* form or give their permission in writing before the ashes can be interred.

### Do I need to collect the ashes?

No. If you do not wish to collect the ashes from the Crematorium or Funeral Director, or are unable to do so, RRC cemeteries staff can arrange to have them collected on your behalf. In some circumstances, a collection fee may be charged.

### Do I need to arrange a plaque?

If you are having ashes interred in either a niche or garden plot then a plaque will need to be arranged before the interment takes place. Please see our Memorial Guide for information on arranging a plaque.

### What day and time can an ashes interment take place?

An ashes interment can take place between 8.30am and 3.30pm, Monday to Friday. Ashes interments taking place outside of these hours including weekends and public holidays will incur an additional fee.

### What happens on the day of interment?

Rockhampton Regional Council cemetery staff will arrange shade, seating, water at the interment site for the comfort of the family. It is the family's responsibility to arrange any religious service, celebrant, portable music, flowers etc that they would like to have on the day. All other aspects of the interment such as placement of the ashes, plaques and memorials etc will be arranged prior to the day of interment but please remember that our staff will be on hand to assist you on the day if needed.

### Can the ashes be interred on behalf of the family?

Yes. For many reasons families are not always able to be in attendance for the ashes interment. The RRC Cemeteries staff will inter the ashes on behalf of the family and will notify them in writing once the interment has taken place.



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