

Fitzroy River Water Service Request Form 2025-2026



Privacy Notice: Council deals with your personal information in accordance with law, including the Information Privacy Act 2009.

This form is to be completed when requesting a water or sewerage related service from Fitzroy River Water.

P: 07 4932 9000 | E: enquiries@rrc.qld.gov.au | W: www.rockhamptonregion.qld.gov.au | PO Box 1860 Rockhampton QLD 4700 | ABN: 59 923 523 766

Customer Details		
Organisation name:		ABN:
Contact name:		
Postal address:		
Preferred contact number:		Email:
Property Details		
Street number and name:		
Suburb:		State: Postcode:
Lot number:		Plan number:
Service Request Details		
Miscellaneous		
<input type="checkbox"/> Water Main Pressure and Flow Test (tests are conducted from street hydrants located adjacent to development site)		\$445.00 per test
<input type="checkbox"/> Water or Sewer Reticulation Network Analysis and Report for New Development (minimum of \$681.00 per job)		\$333.00 per hour or part thereof
Sub-Metering		
<input type="checkbox"/> Sub-Metering Connectivity Inspection		\$261.00 per inspection
<input type="checkbox"/> Sub-Metering Connectivity Inspection (over three stories)		\$390.00 per inspection
Water Connection / Disconnection Fees		
<input type="checkbox"/> New Residential Water Connection (new subdivision and/or residential properties that have ball valve installed and raised to 300mm below ground level – 20mm metered service only) Completed Form 1 and Form 7 must accompany this form if not previously submitted (application fee will apply).		\$643.00 per connection
<input type="checkbox"/> Water Service Disconnection (refer to Water and Sewerage Private Works Application Form for 50mm and over)		\$645.00 per connection
<input type="checkbox"/> Rockhampton to Yeppoon Pipeline Service Connection (please refer to FRW prior to receipting application)		\$12,764.00 per connection
Water Meter Testing		
<input type="checkbox"/> Onsite Verification Test with Calibrated Meter for All Meter Sizes		\$237.00 per test
Main / Service Locations		
<input type="checkbox"/> Water Main / Service Locations:		<input type="checkbox"/> Potholed Private Works application form to be completed <input type="checkbox"/> Not potholed \$204.00 per hour
<input type="checkbox"/> Sewer Main Locations		\$204.00 per hour
Payment Information		
In person You can pay at Council's Customer Service Centres: 232 Bolsover Street, Rockhampton; 32 Hall Street, Mount Morgan; 1 Ranger Street, Gracemere.		
By phone Customer Service staff will contact you regarding payment via credit card or debit once this form is received.		
By post Make your cheques/money order payable to 'Rockhampton Regional Council' and send to PO Box 1860, Rockhampton, Queensland, 4700.		

OFFICE USE ONLY	Date:	CSO:	Receipt No.:
	CSO please tick if attached: <input type="checkbox"/> Form 1 <input type="checkbox"/> Form 7		Amount: