

Help us spread the word about our disaster legal help

Legal Aid Queensland offers free legal help with legal issues stemming from a disaster, such as a cyclone, storm, flooding, or bushfire.

People can phone our Disaster Legal Help Line on **1300 527 700 for free** legal help with:

- insurance claim issues or refusals
- temporary housing issues
- financial hardship
- family law issues
- other legal problems caused by a disaster.

This service is available to all Queenslanders.

Please help us to promote this service by using the shareable resources below for your social media, newsletter, website—whatever works best for your community.

Resources for download

Video about cash settlements: visit>> <https://bitly.ws/3fvDV>

Social media tiles: visit>> <https://bitly.ws/3fvDV>

Poster: visit>> <https://bitly.ws/3fvDV>

Podcast: visit>> [Disaster legal help - Legal Aid Queensland webpage](#)

Factsheets and further information: visit>> [Disaster legal help - Legal Aid Queensland webpage](#)

Social media



Facebook post:

Have the recent disasters left you struggling with property damage, insurance headaches or other problems? You can get **free legal help** from Legal Aid Queensland by calling **1300 527 700**. Our lawyers can help with a range of legal problems stemming from disasters. Whether it be insurance claim issues or refusals, temporary housing difficulties, financial hardship, family law issues or other legal problems caused by a disaster, we can help. This is available to all Queenslanders. For more information about our Disaster Legal Help service visit>> <https://bitly.ws/3dwSP>.

Instagram post:

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Twitter post:

Have the recent disasters left you struggling with property damage, insurance headaches or other problems? Call Legal Aid Queensland's Disaster Legal Help Line on 1300 527 700 for free legal help with a range of disaster-related legal issues.

Tags: #DisasterLegalHelp #DisasterRecovery #DisasterRelief

You can follow us and tag us:

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Instagram: @legalaidqueensland
[instagram.com/legalaidqueensland](https://www.instagram.com/legalaidqueensland)

Twitter: @LegalAidQld
twitter.com/legalaidqld

For your website

Legal Aid Queensland Disaster Legal Help Line – phone 1300 527 700.

FREE legal help with insurance claim issues or refusals, temporary housing issues, financial hardship, family law issues and other legal problems stemming from a disaster.

For your newsletter**Legal help line for Queenslanders struck by disaster**

People impacted by disasters and wild weather in Queensland can get **free** disaster-related legal help from Legal Aid Queensland.

For help with legal issues stemming from a disaster, call Legal Aid Queensland's **Disaster Legal Help Line** on **1300 527 700** for help with problems such as insurance claim issues or refusals, temporary housing issues, financial hardship, family law issues and more.

Here are some top tips for managing property damage and other issues following a disaster:

- If your insurance claim is refused, you can have the decision reviewed by the insurer and then by the Australian Financial Complaints Authority. If you have questions, call 1300 527 700 for legal advice.
- If your claim is accepted, check the scope of repair works covers the damage to your property.
- Remember the scope of works doesn't have to be perfect before work starts - you can add more damage if it's found during repairs. If you don't understand the scope of works, get advice.
- If you are considering accepting a cash settlement for your claim, please get legal advice first.
- Be wary of doorknockers offering to help with repairs or insurance.
- Apply for any state and Commonwealth assistance you qualify for.
- Ask your banks, lenders, utility providers and local councils for financial hardship help if you need it.
- Lodge claims with your insurer as soon as possible.
- Take photos and videos of the damaged property.

Any questions, please contact the Disaster Legal Help Line on 1300 527 700.

You can also get free legal information by contacting your local community legal centre on (07) 3392 0092.
Financial counsellors are available on the National Debt Helpline on 1800 007 007.