



ORDINARY MEETING

AGENDA

9 AUGUST 2022

Your attendance is required at an Ordinary meeting of Council to be held in the Council Chambers, 232 Bolsover Street, Rockhampton on 9 August 2022 commencing at 9:00am for transaction of the enclosed business.

A handwritten signature in black ink, appearing to be "C. P.", is positioned above the printed name of the Chief Executive Officer.

CHIEF EXECUTIVE OFFICER
4 August 2022

Next Meeting Date: 23.08.22

Please note:

In accordance with the *Local Government Regulation 2012*, please be advised that all discussion held during the meeting is recorded for the purpose of verifying the minutes. This will include any discussion involving a Councillor, staff member or a member of the public.

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1 OPENING

- 1.1 Acknowledgement of Country
- 1.2 Opening Prayer delivered by Pastor Lenny Yasso, Rock Covenant Love Ministries

2 PRESENT

Members Present:

The Mayor, Councillor A P Williams (Chairperson)
Deputy Mayor, Councillor N K Fisher
Councillor S Latcham
Councillor C E Smith
Councillor C R Rutherford
Councillor M D Wickerson
Councillor D Kirkland
Councillor G D Mathers

In Attendance:

Mr E Pardon – Chief Executive Officer

3 APOLOGIES AND LEAVE OF ABSENCE

4 CONFIRMATION OF MINUTES

Minutes of the Ordinary Meeting held 26 July 2022

5 DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA

6 BUSINESS OUTSTANDING

Nil

7 PUBLIC FORUMS/DEPUTATIONS

Nil

8 PRESENTATION OF PETITIONS

Nil

9 COUNCILLOR/DELEGATE REPORTS

9.1 COUNCILLOR DISCRETIONARY FUND APPLICATION - COUNCILLOR ELLEN SMITH - GRACEMERE STATE SCHOOL P&C ASSOCIATION

File No:	8295
Attachments:	Nil
Authorising Officer:	Nicole Semfel - Acting Senior Executive Assistant to the Mayor Evan Pardon - Chief Executive Officer
Author:	Megan Careless - Executive Support Officer

SUMMARY

Councillor Ellen Smith requesting approval to donate \$1,000 from her Division 4 Councillor Discretionary Fund to the Gracemere State School Parents & Citizens Association.

OFFICER'S RECOMMENDATION

THAT approval be granted to donate \$1,000 from Division 4 Councillor Discretionary Fund to the Gracemere State School Parents & Citizens Association to assist with printing of a commemorative publication documenting the school's 150th anniversary.

BACKGROUND

Gracemere State School celebrated its 150th Anniversary in 2021. The school was opened on 20th February 1871. Gracemere State School is the oldest, still operating school in the Rockhampton Region.

An organising committee was formed to coordinate the 150th anniversary celebrations through the school's Parents & Citizens Association. Councillor Ellen Smith was Chair of the organising committee. As part of the celebrations held in September 2021 there was planning for a commemorative 150th historical publication.

Councillor Ellen Smith was a past student at Gracemere State School attending from 1958-1964. Gracemere State School is the oldest school in Central Queensland hosting a wealth of history. Gracemere was settled by the Archer Brothers in 1953 and as more family members settled in the district it became necessary to commence the school. This important history needs to be captured for our future generations.

Councillor Ellen Smith is seeking Council approval to make a donation from her Councillor Discretionary Fund to the value of \$1,000.00 to assist with printing costs of the commemorative publication.

10 OFFICERS' REPORTS

10.1 2023 ROCKHAMPTON AGRICULTURAL SHOW PUBLIC HOLIDAY

File No:	14298
Attachments:	Nil
Authorising Officer:	Greg Bowden - Executive Manager Advance Rockhampton
Author:	Eileen Brown - Events Coordinator

SUMMARY

Each year the Queensland Government invites Council to nominate a date for the granting of a special public holiday for the holding of the annual agricultural show. The proposed date for this holiday in 2023 is Thursday 15 June.

OFFICER'S RECOMMENDATION

THAT Council authorises the Chief Executive Officer (or delegate) to complete the on-line form, nominating Thursday 15 June 2023 as a special agricultural show holiday for the Rockhampton Regional Council region.

COMMENTARY

The Office of Industrial Relations, Department of Education has invited Council to nominate a date for a special holiday for the 2023 agricultural show. The nomination process requires the Chief Executive Officer to complete an on-line form and submit no later than Friday 12 August 2022.

The Queensland Chamber of Agricultural Societies has advised that the 2023 Rockhampton Show will be held over three days commencing on Wednesday 14 June 2023 and it is suggested that Thursday 15 June 2023 be a special holiday for the 2023 Rockhampton Agricultural Show.

BACKGROUND

Each year the Queensland Government invites Council to nominate a date for the granting of a special public holiday for the holding of the annual agricultural show.

PREVIOUS DECISIONS

That the Thursday be a special holiday for the Rockhampton Agricultural Show.

BUDGET IMPLICATIONS

There are no budget implications to be considered.

LEGISLATIVE CONTEXT

Section 4 of the Holidays Act 1983, the Minister for Industrial Relations appoints the holiday for the Rockhampton Region for the purpose of the Rockhampton Agricultural Show.

LEGAL IMPLICATIONS

Outside the requirements of *Section 4 of the Holiday Act 1983* as noted in this report, there are no additional relevant legal implications for consideration.

STAFFING IMPLICATIONS

Not Applicable

RISK ASSESSMENT

Not Applicable

CORPORATE/OPERATIONAL PLAN

Operational Plan – Section 2.1.3 “*Develop, deliver and support a calendar of events for the Region.*”

CONCLUSION

It is recommended that Council authorise the Chief Executive Officer (or delegate) to complete the on-line form, nominating Thursday 15 June 2023 as a special agricultural show holiday for the Rockhampton Regional Council region.

10.2 5TH AUSTRALIAN OPEN (JUNIOR GOLF) CHAMPIONSHIP

File No: 12535
Attachments: Nil
Authorising Officer: Alicia Cutler - General Manager Community Services
Author: Kerri Dorman - Administration Supervisor

SUMMARY

The Rockhampton Golf Club will be venue host to the 5th Australian Open to be held on 27th and 28th September 2022.

OFFICER'S RECOMMENDATION

THAT Council provide support to the Rockhampton Golf Club (Junior Club Sub-Committee) towards the 5th Australian Open (Junior Golf) Championship in the amount of \$10,000.

COMMENTARY

The Rockhampton Golf Club (Junior Club Sub-Committee) will be the venue host to the 5th Australian Open (Junior Golf) organised by the US Kids Golf Foundation to be held 27th to 28th September 2022.

The Club will be responsible for the preparation and presentation of the venue and course.

The event is expected to attract at least 100 Junior Golfers with approximately 80% of players and their families requiring accommodation during the 2 day event.

The Community Assistance Program has been under review and the final policy development is due to be presented to Communities committee mid August. This application due to timing could not wait for the first round of applications to be called.

The maximum of \$10,000 recommended fits with the proposed Regional Event Category..

BACKGROUND

The US Kids Golf Foundation have run events over many years and provides an opportunity just not for young local golfers but also golfers throughout the State, Interstate and if COVID permits, International players.

There are no other events similar to this that provides an opportunity for young golfers to compete in a multi-day championship event and qualify for US Kids Golf Priority Status. By earning different levels of Priority Status, players can qualify for other US Kids Golf Major Championships including Regional, International, World and World Teen Championships.

PREVIOUS DECISIONS

Nil

BUDGET IMPLICATIONS

The Club are seeking financial assistance to the value of \$21,269 from their \$34,369 event budget. However, should Council not be able to meet the full request, the Club have identified the main support they require is with the preparation and presentation of the golf course at an elite level.

It is noted the Club have identified course preparation costs is at a cost of \$10,212.

LEGISLATIVE CONTEXT

Nil

LEGAL IMPLICATIONS

Nil

STAFFING IMPLICATIONS

Nil

RISK ASSESSMENT

Nil

CORPORATE/OPERATIONAL PLAN

Type text

CONCLUSION

Council consider providing support to Rockhampton Golf Club (Junior Club Sub-Committee) for the 5th Annual Australian Open (Junior Golf) Championship in the amount of \$10,000.

10.3 D/43-2022 - DEVELOPMENT APPLICATION FOR RECONFIGURING A LOT (ONE LOT INTO TWO LOTS)

File No: D/43-2022
Attachments: Nil
Authorising Officer: Amanda O'Mara - Acting Coordinator Development Assessment
Doug Scott - Manager Planning and Regulatory Services
Alicia Cutler - General Manager Community Services
Author: Aidan Murray - Planning Officer

SUMMARY

Development Application Number: D/43-2022
Applicant: Gaelforce Project Services Pty Ltd, John William Trenaman and Arcup (Qld) Pty Ltd
Real Property Address: Lot 5 on SP326460
Common Property Address: 393-409 McLaughlin Street, Parkhurst
Area of Site: 10.8 hectares
Planning Scheme: Rockhampton Region Planning Scheme 2015 (version 2.2)
Planning Scheme Zone: Medium Impact Industry Zone
Low Impact Industry Zone
Planning Scheme Overlays: Acid Sulfate Soils Overlay;
Airport Environs Overlay;
Bushfire Hazard Overlay;
Flood Hazard Overlay; and
Steep Land Overlay.
Existing Development: Factory/Workshop (General Industry)
Approval Sought: Development Permit for Reconfiguring a Lot (one lot into two lots)
Level of Assessment: Impact Assessable
Submissions: One (1)
Referral Agency: State Development, Infrastructure, Local Government and Planning (State Assessment and Referral Agency Department)

OFFICER'S RECOMMENDATION**RECOMMENDATION A**

THAT in relation to the application for a Development Permit for Reconfiguring a Lot (one lot into two lots), made by Gaelforce Project Services Pty Ltd, John William Trenaman and Arcup (Qld) Pty Ltd, located at 393-409 McLaughlin Street, Parkhurst, described as Lot 5 on SP326460, Council resolves to provide the following reasons for its decision:

STATEMENT OF REASONS

Description of the development	Reconfiguring a Lot (one lot into two lots)	
Reasons for Decision	<p>a) Assessment of the development against the relevant zone purpose, planning scheme codes and planning scheme policies demonstrates that the proposed development will not cause significant adverse impacts on the surrounding natural environment, built environment and infrastructure, community facilities, or local character and amenity; and</p> <p>b) On balance, the application should be approved because the circumstances favour Council exercising its discretion to approve the application even though the development does not comply with an aspect of the assessment benchmarks.</p>	
Assessment Benchmarks	<p>The development was assessed against the following assessment benchmarks:</p> <ul style="list-style-type: none"> • Strategic Framework; • Medium Impact Industry Zone Code; • Low Impact Industry Zone Code; • Access, Parking and Transport Code; • Filling and Excavation Code • Landscape Code; • Reconfiguring a Lot Code • Stormwater Management Code; • Water and Sewer Code; • Bushfire Hazard Overlay Code; • Flood Hazard Overlay Code; and • Steep Land Overlay Code. 	
Compliance with assessment benchmarks	The development was assessed against all of the assessment benchmarks listed above and complies with all of these with the exception listed below.	
	Assessment Benchmark	Reasons for the approval despite non-compliance with benchmark
	Flood Hazard Overlay Code PO14	<p>The subdivision does not comply with Performance Outcome PO14 as it will create a new lot affected by the Flood Hazard Overlay when compared to the current circumstances. Despite this conflict with the performance outcome, there are several factors which indicate that the level of risk is low and that the development will not worsen the likelihood or severity of flood hazard on the subject site.</p> <p>Despite creating an additional lot, the development does not increase the number of lots that are flood affected but instead segregates the eastern part of the land, which is not flood affected, from the western part of the land, which</p>

		<p>is flood affected. In this sense, the subdivision will alter the existing lot from a single parcel of land which is partially flood affected and will convert it into two separate lots, one of which is flood affected (proposed Lot 6) and one which is not (proposed Lot 5).</p> <p>Whilst the subject site is affected by Creek Catchment Flooding Planning Areas 1 and 2, only a small part of proposed Lot 6 is affected. Proposed Lot 5 is not impacted by flood hazard while proposed Lot 6 will retain sufficient area that is flood free and available to be safely developed. Furthermore, analysis of the draft Planning Scheme major amendment shows that changes to the Flood Hazard Overlay will see the total area of flood affected land significantly reduced based on the updated flood modelling data.</p> <p>The applicant also proposes a drainage easement which would prevent development on parts of the land that would potentially flood and allow for safe and sustainable drainage of water from the site along natural flow paths without alteration.</p> <p>Based on the above factors, the development is compatible with the level of risk associated with the flood hazard on site. The subdivision will not worsen the potential impacts of flooding nor increase the likelihood of flooding occurring on the subject site or adjoining land. Overall, the subdivision will not increase the risk to people or property from flood hazard. Therefore, the subdivision achieves the overall outcomes of the Flood Hazard Overlay Code and circumstances favour Council using its discretion to approve the development despite conflict with a single performance outcome.</p>
<p>Relevant Matters</p>	<p>The proposed development was assessed against the following relevant matters:</p> <ul style="list-style-type: none"> • The Draft Major Amendment to the Planning Scheme which will alter how the Flood Hazard Overlay affects the subject site, specifically in relation to Creek Flood Planning Areas 1 and 2. 	
<p>Matters raised in</p>	<p>Issue</p>	<p>How matter was dealt with</p>

<p>submissions</p>	<p>Potential future flood impacts from the Rockhampton Ring Road Project</p>	<p>The Rockhampton Ring Road Project which is for the construction of state road transport infrastructure on land designated for a future state transport corridor and is not assessable development under the Planning Scheme. The proposed subdivision is not related to the road construction project and can only be assessed on the merits of the subject application and the current related circumstances. Assessment of the subdivision cannot be made based on undefined potential impacts that may or may not result from a state transport infrastructure project, which cannot be made assessable development in accordance with Schedule 6 of the <i>Planning Regulation 2017</i>. The applicant is not responsible for any potential flooding or drainage impacts which may result from the state transport infrastructure project.</p>
	<p>Access should not be through land impacted by flood hazard</p>	<p>No access is proposed to Bush Crescent as part of the application. Proposed Lot 5 will continue to use the existing crossovers to Wade Street and McLaughlin Street while proposed Lot 6 has flood-free road frontage access to Wade Street in the South Western portion of the site. Neither proposed lot will gain access through flood affected land or areas designated for a watercourse or drainage.</p>
	<p>Access and impacts on street traffic</p>	<p>The subdivision does not include any proposal for additional constructed accesses or crossovers to any road frontage compared to what is existing. Application material indicates the intention for proposed Lot 5 is to continue using the existing crossovers to McLaughlin Street and Wade Street, which service the existing use on site. Proposed Lot 6 is intended to utilise access from Wade Street in future. No access is proposed from Bush Crescent as part of the proposed subdivision. Future access arrangements are likely to be further impacted by the construction of a future state transport corridor (i.e. the Rockhampton Ring Road project) which is nominated to occur on land immediately to the west and north west of the subject site. Any future impacts on the local road network would be considered as part of future</p>

		development for Reconfiguring a Lot or Material Change of Use and assessed accordingly at that time.
Matters prescribed by regulation	<ul style="list-style-type: none"> • The <i>Rockhampton Region Planning Scheme 2015</i> (version 2.2); and • The common material, being the material submitted with the application. 	

RECOMMENDATION B

THAT in relation to the application for a Development Permit for Reconfiguring a Lot (one lot into two lots), made by Gaelforce Project Services Pty Ltd, John William Trenaman and Arcup (Qld) Pty Ltd, located at 393-409 McLaughlin Street, Parkhurst described as Lot 5 on SP326460, Council resolves to Approve the application subject to the following conditions:

1.0 ADMINISTRATION

- 1.1 The Developer and their employee, agent, contractor or invitee is responsible for ensuring compliance with the conditions of this development approval.
- 1.2 Where these Conditions refer to "Council" in relation to requiring Council to approve or to be satisfied as to any matter, or conferring on the Council a function, power or discretion, that role may be fulfilled in whole or in part by a delegate appointed for that purpose by the Council.
- 1.3 All conditions, works, or requirements of this development approval must be undertaken and completed:
 - 1.3.1 to Council's satisfaction;
 - 1.3.2 at no cost to Council; and
 - 1.3.3 prior to the issue of the Survey Plan Approval Certificate, unless otherwise stated.
- 1.4 Infrastructure requirements of this development approval must be contributed to the relevant authorities, where applicable, at no cost to Council, prior to the issue of the Survey Plan Approval Certificate, unless otherwise stated.
- 1.5 All works must be designed, constructed and maintained in accordance with the relevant Council policies, guidelines and standards, unless otherwise stated.
- 1.6 All engineering drawings/specifications, design and construction works must be in accordance with the requirements of the relevant *Australian Standards* and must be approved, supervised and certified by a Registered Professional Engineer of Queensland.
- 1.7 Street numbering for the development must be in accordance with *Australian/New Zealand Standard for Rural and Urban Addressing (AS4819:2011)*. Council will allocate street numbering to the development in accordance with this standard at the time of issuing the Survey Plan Approval Certificate.

2.0 APPROVED PLANS AND DOCUMENTS

- 2.1 The approved development must be completed and maintained generally in accordance with the approved plans and documents, except where amended by any condition of this development approval:

Plan/ Document Name	Prepared by	Date	Reference No.	Version/ Issue
Reconfiguration Plan	Capricorn Survey Group	16 May 2022	7784-04-ROL	B

2.2 Where there is any conflict between the conditions of this development approval and the details shown on the approved plans and documents, the conditions of this development approval must prevail.

3.0 PLUMBING AND DRAINAGE WORKS

3.1 All lots within the development must be connected to Council's reticulated water supply and sewerage network. Each lot must be provided with its own separate water supply and sewerage connection point, located wholly within its respective property boundary.

Note: No direct connecting is permitted into trunk sewerage main. It must be demonstrated at the survey plan stage that gravity connection to the existing reticulation is achievable and command the entire allotment.

3.2 Internal Plumbing and Sanitary Drainage of existing buildings must be contained within the lot it serves.

3.3 Alteration, disconnection or relocation of internal plumbing and sanitary drainage works associated with the existing building must be in accordance with regulated work under the *Plumbing and Drainage Act 2018* and Council's Plumbing and Drainage Policies.

4.0 ROOF AND ALLOTMENT DRAINAGE WORKS

4.1 All roof and allotment drainage works must be designed and constructed in accordance with the approved plans (refer to condition 2.1), *Queensland Urban Drainage Manual*, *Capricorn Municipal Development Guidelines* and sound engineering practice.

4.2 All roof and allotment runoff from the development (each proposed Lot) must be directed to a lawful point of discharge and must not restrict, impair or change the natural flow of runoff water or cause a nuisance or worsening to surrounding land or infrastructure.

4.3 A Drainage Easement to the benefit of Council must be registered on proposed Lot 6 in accordance with the approved plans (refer to condition 2.1).

5.0 SITE WORKS

5.1 Site works must be constructed such that they do not, at any time, in any way restrict, impair or change the natural flow of runoff water, or cause a nuisance or worsening to surrounding land or infrastructure.

6.0 ELECTRICITY

6.1 Electricity services must be provided to each lot in accordance with the standards and requirements of the relevant service provider.

6.2 A *Certificate of Electricity Supply* from the relevant service provider must be provided to Council, prior to the issue of the Survey Plan Approval Certificate.

Note: The applicant can enter into a Negotiated Connection Establishment Contract with the Supplier for the provisioning of electrical services and/or street lighting. Provided the Applicant has undertaken all the conditions of the contract, including providing performance security, the Supplier will issue a Certificate of Electricity Supply.

7.0 TELECOMMUNICATIONS

- 7.1 Telecommunications services must be provided to each lot in accordance with the standards and requirements of the relevant service provider. Unless otherwise stipulated by telecommunications legislation at the time of installation, this includes all necessary pits, pipes and conduits that provide a connection to the telecommunications network.

Note: The *Telecommunications Act 1997 (Commonwealth)* specifies where the deployment of optical fibre and the installation of fibre-ready facilities is required.

- 7.2 Evidence of acceptance of the works from the relevant service provider must be provided to Council, prior to the issue of the Survey Plan Approval Certificate.

Note: This will be a letter from either:

NBN a *'Certificate of Practical Completion'*;

Telstra a *"Telecommunications Agreement/Provisioning Letter"*; or

A Licenced Carrier under the Telecommunications Act 1997 - *signed documentation from a Registered Professional Engineer of Queensland - electrical engineer.*

8.0 ASSET MANAGEMENT

- 8.1 Any alteration necessary to electricity, telephone, water mains, sewerage mains, and/or public utility installations resulting from the development or in connection with the development, must be undertaken and completed at no cost to Council.

- 8.2 Any damage to existing stormwater, water supply and sewerage infrastructure, kerb and channel, pathway or roadway (including removal of concrete slurry from public land and Council infrastructure), that occurs while any works are being carried out in association with this development approval must be repaired at full cost to the developer. This includes the reinstatement of any existing traffic signs or pavement markings that may have been removed or damaged.

9.0 OPERATING PROCEDURES

- 9.1 All construction materials, waste, waste skips, machinery and contractors' vehicles must be located and stored or parked within the development site. Storage of materials, or parking of construction machinery or contractors' vehicles must not occur within Wade Street Bush Crescent, Alexandra Street or McLaughlin Street.

ADVISORY NOTES

NOTE 1. Aboriginal Cultural Heritage

It is advised that under section 23 of the *Aboriginal Cultural Heritage Act 2003*, a person who carries out an activity must take all reasonable and practicable measures to ensure the activity does not harm Aboriginal cultural heritage (the "cultural heritage duty of care"). Maximum penalties for breaching the duty of care are listed in the Aboriginal cultural heritage legislation. The information on Aboriginal cultural heritage is available on the Department of Seniors, Disability Services Aboriginal and Torres Strait Islander Partnerships website www.dsdsatsip.qld.gov.au

NOTE 2. General Environmental Duty

General environmental duty under the *Environmental Protection Act 1994* prohibits unlawful environmental nuisance caused by noise, aerosols, particles, dust, ash, fumes, light, odour or smoke beyond the boundaries of the development site during all stages of the development including earthworks, construction and operation.

NOTE 3. General Safety of Public During Construction

The *Work Health and Safety Act 2011* and *Manual of Uniform Traffic Control Devices* must be complied with in carrying out any construction works, and to ensure safe traffic control and safe public access in respect of works being constructed on a road.

NOTE 4. Infrastructure Charges Notice

This application is subject to infrastructure charges in accordance with Council policies. The charges are presented on an Infrastructure Charges Notice.

RECOMMENDATION C

THAT in relation to the application for a Development Permit for Reconfiguring a Lot (one lot into two lots), made by Gaelforce Project Services Pty Ltd, John William Trenaman and Arcup (Qld) Pty Ltd, located at 393-409 McLaughlin Street, Parkhurst, described as Lot 5 on SP326460, Council resolves to issue an Infrastructure Charges Notice for the amount of \$26,076.00

PROPOSAL

The proposal is seeking a development permit for Reconfiguring a Lot to subdivide Lot 5 on SP326460, also described as 393-409 McLaughlin St Parkhurst, into two (2) separate industrial lots. If approved, the development will subdivide the subject site as follows:

Current Lot	Lot Size	Proposed Lot	Lot Size
Lot 5 on SP326460	10.8 hectares	Proposed Lot 5	3.59 hectares
		Proposed Lot 6	7.21 hectares

There is an existing industrial use located on site which will be contained within the proposed Lot 5 while the proposed Lot 6 will remain as vacant, undeveloped land. The subject site contains dual zoning for low impact industry and medium impact industry as the result of a previous boundary realignment. Approval of the subdivision will result in proposed Lot 6 being solely contained within the Low Impact Industry Zone while the proposed Lot 5 will be split zoned as both low and medium impact industry.

The proposal involves the creation of new lots (one additional lot compared to the current situation) on land affected by the Flood Hazard Overlay (Creek Flood Planning Area 2), and therefore the application requires impact assessment against the planning scheme in accordance with the tables of assessment. The purpose of the subdivision is to create one additional lot for an industrial use and segregate the flood affected portion of the land from the previously developed and non-flood affected land. No Operational Works or Building Works are proposed as a part of this development.

SITE AND LOCALITY

The subject site is located at 393 – 409 McLaughlin Street, Parkhurst, formally described as Lot 5 on RP603508. The existing lot is 10.8 hectares (108,000m²) in total area and is located within the northern Parkhurst industrial area with road frontages to McLaughlin Street, Wade Street and Bush Crescent. The western boundary of the subject site aligns with a nominated future state transport infrastructure corridor. This corridor is the proposed location of the Rockhampton Ring Road.

The western portion of the land is currently vacant and unused while the eastern portion of the land currently contains an existing industrial land use which primarily involves engineering, fabrication and manufacturing of metal and mechanical products. The subject site is currently split zoned with medium impact industry zoning over the established and developed portion of the land while the undeveloped portion of the land is identified as low impact industry zoning.

The subject site, located in the Limestone Creek Catchment is also identified as containing flood affected areas within the Flood Hazard Overlay of the Planning Scheme. Specifically,

the subject site contains areas identified as Creek Planning Area 2 under the current version of the Flood Hazard Overlay.

The nature of the mapped flood hazard from Limestone Creek will be significantly affected by the Draft Major Amendment to the Planning Scheme, which was recently put out for public notification. Under the new flood modelling, the site is affected by the 1% Annual Exceedance Probability for the nominated Local Storm and Overland Flow flooding event. Analysis of the new flood modelling indicates that the flood-affected portion of the subject site is significantly reduced in total area in the updated flood modelling compared to the currently adopted version of the Flood Hazard Overlay.

PLANNING ASSESSMENT

MATTERS FOR CONSIDERATION

This application has been assessed by relevant Council planning, engineering, environmental health, and other technical officers as required. The assessment has been in accordance with the assessment process provisions of the Development Assessment Rules, based on consideration of the relevant State Planning Policy; State Government guidelines; the Council's Town Planning Scheme, Planning Policies and other general policies and procedures, as well as other documents as considered relevant.

Development Engineering Comments

Support, subject to conditions.

Public and Environmental Health Comments

Support, subject to conditions.

Other Staff Technical Comments

Not applicable as the application was not referred to any other technical staff.

TOWN PLANNING COMMENTS

State Planning Policy 2017

Section 2.1 of *Rockhampton Region Planning Scheme 2015* noted the *State Planning Policy 2017* is integrated in the planning scheme. The State planning interests are therefore addressed as part of this assessment of the development against the *Rockhampton Region Planning Scheme 2015*.

Central Queensland Regional Plan 2013

The *Central Queensland Regional Plan 2013* is a statutory document which came into effect on 18 October 2013. The Regional Plan is identified as being appropriately integrated with the Planning Scheme and therefore an assessment against the Planning Scheme is taken to be an assessment against the *Central Queensland Regional Plan 2013*.

Rockhampton Region Planning Scheme 2015

Strategic Framework

The subject site is situated within the Industrial Area and New Industrial Area designations under the scheme's strategic framework map. The strategic framework themes and their strategic outcomes, as identified within Part 3 of the *Rockhampton Region Planning Scheme 2015* are applicable:

(i) **Settlement pattern – Industrial (existing, new and future)**

(1) *Industrial development will be consolidated within the industrial areas designated on the strategic framework maps (SFM-1 to SFM-3). These areas have sufficient land to accommodate growth beyond 2036 and provide for a full range of industrial use types. These areas are located to reduce land use conflicts in the medium- to long-term, and to allow the most efficient infrastructure delivery.*

(2) *Industrial areas have been planned in accordance with the following principles:*

- (a) *the consolidation of uses on planned industrial land;*
 - (b) *good access to key transport networks;*
 - (c) *the timely and most efficient delivery of appropriate infrastructure services;*
and
 - (d) *the minimisation of land use conflicts.*
- (3) *On larger sites a structure plan will be required in accordance with the relevant zone and planning scheme policies. These areas are well planned and demonstrate the following:*
- (a) *subdivision occurs in a sequenced manner in coordination with future planned infrastructure and services;*
 - (b) *the land does not have significant environmental or ecological values, including but not limited to, areas of environmental significance, wildlife and environmental corridors and waterways and wetlands;*
 - (c) *new development does not expand into areas affected by natural hazards;*
 - (d) *development minimises amenity impacts when located adjoining urban areas and zones intended to accommodate sensitive land use(s);*
 - (e) *development maintains the balance of land or future stages in large parcels, to assist in future development options;*
 - (f) *development of land within the industrial and new industrial areas occurs prior to future industrial areas; and*
 - (g) *development is consistent with the strategic framework maps (SFM-1 to SFM-3).*
- (4) *The fragmentation of land that prevents or impedes the efficient and properly coordinated development of identified industrial land will not occur. The consolidation of smaller properties into larger land holdings will be encouraged.*
- (5) *Sufficient land is identified to support the need for low impact and service industries in local communities where growth is forecast.*
- (6) *The integrity of all industrial areas is maintained and not compromised by the establishment of sensitive land use(s) within or adjoining these areas.*
- Editor's note—The special management area overlay identifies the areas whereby the intensification or the establishment of new sensitive land use(s) will not occur.*
- (7) *The functional needs of the industrial use prevail over the built form except where adjoining visually sensitive areas, including residential areas and major road corridors. Ancillary office and sales areas are to be sited and orientated towards the primary street frontage.*
- (8) Development provides for vegetated buffers where sites adjoin major road corridors (including state controlled roads) into Gracemere and Rockhampton to ensure there are no adverse visual impacts and to maintain and enhance the entry points into these areas.**
- (9) *Sufficient off-street parking is provided to ensure the function and safety of industrial roads is protected. Customer and employee parking must not hinder heavy vehicle access necessary for successful operation of the intended level of industry.*

Rockhampton

- (1) *To eliminate land use conflicts within and bordering onto urban areas, it is preferred that historically located, medium impact, high impact and special industries at Lakes Creek, Depot Hill and Port Curtis are relocated to the Gracemere industrial area. In the interim, lawful uses on their current sites can continue to operate; however, increased production or any diversification must address impacts on adjoining*

sensitive land uses (including environmental nuisances) and maintain appropriate separation distances.

- (2) *The Parkhurst and Lakes Creek precincts will continue to accommodate existing high impact industries (acknowledged by establishing precincts within the high impact industry zone). The future expansion of existing industries within these two (2) precincts must be controlled and environmental nuisances such as noise, dust, light and odour are contained onsite to ensure surrounding residential communities (including future residential communities) are not impacted upon.*
- (3) The Parkhurst and Park Avenue industrial areas (excluding areas zoned high impact industry) will accommodate primarily low and medium impact industries due to their proximity to residential communities.**
- (4) *The industrial area off Alexandra Street (between Main Street and Richardson Road) is surrounded by low density residential development. The current use of the site for service industry and low impact industry can continue; however, the redevelopment of the entire site for residential or community/recreational related uses would be considered appropriate.*
- (5) *The South Rockhampton industrial area will continue to provide for predominantly service and low impact industries. Development within the South Rockhampton precinct will be limited due to the impact from flooding.*
- (6) *The Waterfront and marine industry zone and Fitzroy River industry precinct facilitates marine industry related uses. These areas will provide for boat storage, maintenance and marine servicing facilities.*

Complies.

The development does not compromise the strategic outcomes for the settlement pattern theme. Specifically, the proposed subdivision will accommodate potential future development for low and medium impact industries, both in relation to the continued operation of the existing industrial use on proposed Lot 5 and any potential new uses on proposed Lot 6. The development is not proposing removal of any vegetation between the subject site and the future state transport corridor adjoining the western boundary of the land, thereby maintaining the existing visual amenity buffer.

(ii) Natural environment and hazards

- (1) *The natural environment and landscape are highly valued by the community for their contribution to the planning scheme area's biodiversity, economic prosperity, culture, character and sense of place. These areas are to be protected from incompatible development.*
- (2) *Development does not create unsustainable impacts on:*
 - (a) *the natural functioning of floodplains;*
 - (b) *environmentally significant areas, including areas of state and locally significant vegetation, which provide fauna habitat and support biodiversity; and*
 - (c) *the quality of water entering waterways, wetlands and local catchments.*
- (3) *Development does not increase the risk to human life and property in areas that are affected, or potentially affected, by storm-surge, erosion, sea-level rise or other coastal processes, flooding, bushfire, or landslide. This occurs through the avoidance of natural hazards in new development areas, particularly greenfield areas and the mitigation of risks in existing built up areas.*
- (4) *Strategic and iconic scenic and landscape values are protected from potential adverse impacts of development.*

Complies.

Whilst the subject site is affected by Creek Catchment Flooding Planning Areas 1 and 2, only a small part of proposed Lot 6 is affected. Proposed Lot 5 is not impacted by flood hazard while proposed Lot 6 will retain sufficient area that is flood free and available to be safely developed. Overall, the subdivision will not increase the risk to people or property from flood hazard. Furthermore, analysis of the draft Planning Scheme major amendment shows that changes to the Flood Hazard Overlay will see the total area of land that is impacted by the Creek Catchment Flooding will be significantly reduced based on the updated flood modelling data. The applicant also proposes a drainage easement that would prevent development on parts of the land that would potentially flood and allow for safe and sustainable drainage of water from the site along natural flow paths without alteration. As such, the subdivision does not compromise the safety of people and property and can still facilitate future safe development of the site that accounts for any constraints resulting from potential flood and drainage impacts.

(iii) **Community identity and diversity**

- 1) *The quality of life of residents is enhanced through equitable access to social infrastructure, community services and facilities necessary to support community health and well-being.*
- 2) *The community is self-sufficient and does not rely on services and facilities located in other regions. Development contributes to the provision of new social infrastructure, including land.*
- 3) *Cultural heritage including character housing and heritage buildings are conserved and enhanced.*
- 4) *Public places are safe, functional, characterised by good urban design, and include a range of facilities to encourage healthy and active lifestyles.*
- 5) *Crime prevention through environmental design is achieved in urban areas including public spaces to improve public safety.*

Not applicable.

(iv) **Access and mobility**

- 1) *Connectivity is achieved between residential uses, employment centres and services through the provision of active transport infrastructure integrated with efficient public transport services.*
- 2) *The trunk transport network (as shown on the strategic framework maps SFM-9 to SFM-12 and in plans for trunk infrastructure in the local government infrastructure plan) supports the settlement pattern and the local economy by facilitating the efficient and safe movement of people and goods both within the planning scheme area (especially between the main urban centres of Rockhampton and Gracemere), and to and from other locations.*
- 3) *The transport network encourages and supports active living in centres by providing for integrated walking, cycling, and public transport infrastructure to support a progressive reduction in car dependency.*
- 4) *The safety and efficiency of transport infrastructure, including the Bruce and Capricorn highways and other state and local roads, rail, airport and seaports, are not compromised by development.*

Not applicable.

(v) **Infrastructure and services**

- (1) *Infrastructure and services are planned and delivered in a logical and cost efficient manner in support of the planned settlement pattern. It is fit for purpose and is sensitive to cultural and environmental values. In particular:*

- (a) *efficient, affordable, reliable, timely and lasting infrastructure makes best use of public resources;*
- (b) *the long-term needs of the community, industry and business are met; and*
- (c) *the desired standards of service in Part 4 — Local government infrastructure plan are achieved.*

Not applicable.

(vi) **Natural resources and economic development**

- 1) *The economy of the planning scheme area continues to grow and provides the community with diverse and new employment opportunities. Rockhampton continues to strengthen as the retail, service, cultural and administrative centre for both the planning scheme area and the wider Central Queensland region.*
- 2) *The strategic importance of Rockhampton for transport and logistics industries is fostered, given its central location at the junction of the Bruce Highway, the Capricorn Highway (through to the Landsborough Highway) and the Burnett Highway (through to the Leichhardt Highway).*
- 3) *The local community continues to value its traditional economic assets and natural resources and protects and conserves them and the contribution they make to maintaining and growing the region's economic prosperity, culture, character and sense of place. The region's traditional economic sectors of tourism and agriculture (including the iconic beef industry) continue to strengthen.*
- 4) *Development protects and, where possible, leverages the intrinsic economic value of the region's natural resources, including productive grazing, agricultural and forestry land, extractive and mineral resources, marine and coastal resources, and existing and planned water resources, including watercourses, water bodies and groundwater.*
- 5) *Natural assets identified by this planning scheme are protected as they underpin current and emerging tourism opportunities and important lifestyle values for residents.*

Not applicable.

Summary of Strategic Framework

The performance assessment of the proposal demonstrates that the development will not compromise the *Rockhampton Region Planning Scheme 2015* strategic outcomes.

Medium Impact Industry Zone

Part of the subject site is situated within the Medium Impact Industry Zone under the *Rockhampton Region Planning Scheme 2015*. The purpose of the Medium Impact Industry Zone identifies that: -

- (1) *The purpose of the medium impact industry zone code is to:*
 - (a) *ensure that adequate, serviced and accessible land for medium impact industry is provided and developed in accordance with acceptable environmental standards and with minimal impacts on nearby sensitive land uses; and*
 - (b) *provide for medium impact industry zoned land in a number of locations throughout the region including Parkhurst, Park Avenue, and the Gracemere industrial area.*
- (2) *The purpose of the zone will be achieved through the following outcomes:*
 - (a) ***the zone accommodates a wide range of industrial uses that are likely to have off-site impacts, including manufacturing, transport and the like and require larger sites located away from sensitive land use(s);***

-
- (b) *existing industrial uses which are not low or medium impact industry in nature continue to operate and expand in accordance with industry changes and demands, provided that any material changes in the intensity or scale of these uses do not worsen impacts and maintain appropriate separation distances. Should these industries cease to operate, new uses develop in accordance with the purpose for the zone;*
- (c) *the following uses are not located in the zone:*
- (i) *high impact industries;*
 - (ii) *special industries; and*
 - (iii) *uses which are more appropriately located in centres including shops, stand-alone office, shopping centre, showrooms and retail hardware;*
- (d) *sensitive land use(s) will not occur within the zone;*
- (e) *in the Parkhurst and Park Avenue medium impact industry zoned areas, service industry and low impact industry may be located within 250 metres of a residential or emerging community zone or an existing sensitive land use within a zone other than industrial;*
- (f) *a limited range of non-industry uses that are ancillary to and support industrial uses and people employed in the area are located in the zone. The scale of these uses does not compromise the role and function of existing or future planned centres and includes:*
- (i) *caretaker's accommodation and ancillary administration offices associated with industrial uses;*
 - (ii) *warehousing and retail associated with, but ancillary to industrial uses carried out on the same site;*
 - (iii) *small-scale food and drink outlets servicing the day-to-day needs of the industrial zone;*
 - (iv) *non-resident workforce accommodation only when associated with an industrial use on the same site and located on an urban sub-arterial road or higher order road;*
 - (v) *service station;*
 - (vi) *uses which would be incompatible in a centres zone as a result of the size or nature of goods sold or the fitting services provided (for example agricultural supplies store, and bulk landscape supplies); and*
 - (vii) *uses that share similar characteristics and external impacts with low or medium impact industry uses such as hours of operation or the nature of the use (for example indoor sport and recreation facilities);*
- (g) *the viability of existing and future medium impact industry uses is not affected by the intrusion of incompatible uses;*
- (h) *large land holdings are provided to accommodate for large land consumptive industries;*
- (i) *development is located, designed and managed to maintain safety to people, and to avoid significant adverse effects on the natural environment;*
- (j) *development minimises adverse impacts on nearby non-industrial zoned land and sensitive land use(s) through building design, hours of operation, screening and landscaping;*
- (k) *the scale, siting and form of development, including car parking areas and landscaping contributes to a high standard of amenity;*
-

- (l) development maximises the use of existing transport infrastructure and has safe and practical access to all modes of transport infrastructure and facilities, including airports and seaports;*
- (m) development is designed to incorporate sustainable practices including maximising opportunities for energy efficiency, water conservation, public and active transport use;*
- (n) development is sited and designed to respond to natural landscape features and environmental constraints;***
- (o) development is connected to all infrastructure services available in the area; and***
- (p) the establishment of one (1) precinct within the zone where particular requirements are identified:*
 - (i) Gracemere saleyards precinct.*

The proposed subdivision accommodates potential future subdivision of the land for both continued operation and development of the existing industrial use on proposed Lot 5 as well as allowing for potential development for future industrial development on proposed Lot 6. Furthermore, the subdivision segregates proposed Lot 5 from flood affected land, thereby removing a potential constraint that would affect the existing industrial use and potential future development of this site. Whilst proposed Lot 6 will remain flood affected, it is noted that updated flood modelling shows a reduction in the total physical area of flood affected land on the site resulting in reduced flood risk and potential impacts.

The applicant also proposes a drainage easement, which would prevent development on parts of this land that would be flood affected and allows for safe and sustainable drainage of water from the site along natural flow paths without alteration. All available urban infrastructure and network services are available for the proposed new lot (proposed Lot 6). This application is consistent with the purpose of the Zone.

Low Impact Industry Zone

Part of the subject site is situated within the Low Impact Industry Zone under the *Rockhampton Region Planning Scheme 2015*. The purpose of the Medium Impact Industry Zone identifies that: -

- (1) The purpose of the low impact industry zone code is to:*
 - (a) ensure that adequate, serviced and accessible land for low impact industry is provided and developed in accordance with acceptable environmental standards and with minimal impacts on nearby sensitive land use(s); and*
 - (b) provide for low impact industry zoned land in a number of locations in order to service local communities throughout the planning scheme area including Gracemere (Gracemere industrial area), and Rockhampton (south Rockhampton, Park Avenue industrial area and Parkhurst industrial area).*
- (2) The purpose of the zone will be achieved through the following overall outcomes:*
 - (a) the zone primarily accommodates a range of smaller scale industrial uses such as low impact industry and warehouse uses which have low levels of potential impacts on the surrounding areas;*
 - (a) medium impact industry uses may be appropriate where the nature of the operations do not create greater impacts than a low impact industry;*
 - (b) existing industrial uses which are not low impact industry in nature continue to operate and expand in accordance with industry changes and demands, provided that any material changes in the intensity or scale of these uses does not worsen impacts and maintain appropriate separation distances. Should these industries cease to operate, new uses develop in accordance with the purpose for the zone;*

-
- (c) *the following uses are not located in the zone:*
- (i) *high impact industries;*
 - (ii) *special industries; and*
 - (iii) *uses which are more appropriately located in centres including shops, stand-alone offices, shopping centres, showrooms and retail hardware outlets;*
- (d) *sensitive land use(s) will not occur within the zone;*
- (e) *a limited range of non-industrial uses that are ancillary to and support industrial uses and people employed in the area are located in the zone. The scale of these uses does not compromise the role and function of existing or future planned centres and includes:*
- (i) *caretaker's accommodation or ancillary administration offices associated with industrial uses;*
 - (ii) *retail associated with, but ancillary to industrial uses carried out on the same site;*
 - (iii) *small-scale food and drink outlets servicing the day-to-day needs of the industrial zone;*
 - (iv) *non-resident workforce accommodation only when associated with an industrial use on the same site and located on an urban sub-arterial road or higher order road;*
 - (v) *service station;*
 - (vi) *uses which would be incompatible in a centres zone as a result of the size or nature of the goods sold or the fitting services provided (for example heavy plant and machinery parts, wholesale trade supplies to trade customers, outdoor sales, agricultural supplies store, garden centre and bulk landscape supplies); and*
 - (vii) *uses that share similar characteristics and external impacts with a low impact industry use such as hours of operation or the nature of the use (for example indoor sport and recreation facilities);*
- (f) *the viability of existing and future low impact industry uses is not affected by the intrusion of incompatible uses;*
- (g) *development is located, designed and managed to maintain safety to people, and to avoid significant adverse effects on the natural environment;***
- (h) *development minimises adverse impacts on nearby non-industrial zoned land and sensitive land use(s) through building design, hours of operation, screening and landscaping;*
- (i) *the functional needs of the development prevail over the built form and landscaping, except for ancillary office and sales areas being sited and orientated towards the primary street frontage and where adjoining visually sensitive areas including residential areas, and major road corridors;*
- (j) *new industrial developments are located and integrated with existing and future planned industrial areas;*
- (k) *development maximises the use of existing transport infrastructure and has safe and practical access to all modes of transport infrastructure and facilities, including airports and seaports;*
- (l) *development is designed to incorporate sustainable practices including maximising opportunities for energy efficiency, water conservation, public and active transport use; and*
-

(m) development is sited and designed to respond to natural landscape features and environmental constraints;

(n) development is connected to all infrastructure services available in the area; and

(o) the establishment of one (1) precinct within the zone where particular requirements are identified:

(i) South Rockhampton precinct.

The proposed subdivision accommodates potential future subdivision of the land for both continued operation and development of the existing industrial use on proposed Lot 5 as well as allowing for potential development for future industrial development on proposed Lot 6. Furthermore, the subdivision segregates proposed Lot 5 from flood affected land, thereby removing a potential constraint that would affect the existing industrial use and potential future development of this site. Whilst proposed Lot 6 will remain flood affected, it is noted that updated flood modelling shows a reduction in the total physical area of flood affected land on the site resulting in reduced flood risk and potential impacts. The applicant also proposes a drainage easement which would prevent development on parts of this land that would be flood affected and allows for safe and sustainable drainage of water from the site along natural flow paths without alteration. All available urban infrastructure and network services are available for the proposed new lot (proposed Lot 6). This application is consistent with the purpose of the Zone.

Rockhampton Regional Planning Scheme Codes

The following codes are applicable to this application:

- Medium Impact Industry Zone Code;
- Low Impact Industry Zone Code;
- Access, Parking and Transport Code;
- Filling and Excavation Code
- Landscape Code;
- Reconfiguring a Lot Code
- Stormwater Management Code;
- Water and Sewer Code;
- Bushfire Hazard Overlay Code;
- Flood Hazard Overlay Code;
- Steep Land Overlay Code.

An assessment has been made against the requirements of the abovementioned codes and the proposed development generally complies with the relevant Performance Outcomes and Acceptable Outcomes. Where the application is in conflict with the Acceptable Outcome/s and is not otherwise conditioned to comply, an assessment of the Performance Outcome/s is outlined below:

Flood Hazard Overlay Code	
Performance Outcome/s	Officer's Response
PO14	Development does not result in the creation of additional lots.
	The subdivision does not comply with Performance Outcome PO14 as it will create a new lot affected by the Flood Hazard Overlay when compared to the current circumstances. Despite this conflict with the performance outcome, there are

	<p>several factors which indicate that the level of risk is low and that the development will not worsen the likelihood or severity of flood hazard on the subject site.</p> <p>Despite creating an additional lot, the development does not increase the number of lots that are flood affected but instead segregates the eastern part of the land, which is not flood affected, from the western part of the land, which is flood affected. In this sense, the subdivision will alter the existing lot from a single parcel of land which is partially flood affected and will convert it into two separate lots, one of which is flood affected (proposed Lot 6) and one which is not (proposed Lot 5).</p> <p>Whilst the subject site is affected by Creek Catchment Flooding Planning Areas 1 and 2, only a small part of proposed Lot 6 is affected. Proposed Lot 5 is not impacted by flood hazard while proposed Lot 6 will retain sufficient area that is flood free and available to be safely developed. Furthermore, analysis of the draft Planning Scheme major amendment shows that changes to the Flood Hazard Overlay will see the total area of flood affected land significantly reduced based on the updated flood modelling data.</p> <p>The applicant also proposes a drainage easement which would prevent development on parts of the land that would potentially flood and allow for safe and sustainable drainage of water from the site along natural flow paths without alteration.</p> <p>Based on the above factors, the development is compatible with the level of risk associated with the flood hazard on site. The subdivision will not worsen the potential impacts of flooding nor increase the likelihood of flooding occurring on the subject site or adjoining land. Overall, the subdivision will not increase the risk to people or property from flood hazard. Therefore, the subdivision achieves the overall outcomes of the Flood Hazard Overlay Code and circumstances favour Council using its discretion to approve the development despite conflict with a single performance outcome.</p>
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Based on a performance assessment of the abovementioned codes, it is determined that the proposal is acceptable and generally complies with the relevant Performance Outcomes and where there is deviation from the codes, sufficient justification has been provided.

INFRASTRUCTURE CHARGES

Charges Resolution (No. 1) of 2022 for Reconfiguring a Lot applies to the application. The Infrastructure Charges are as follows:

Column 1 Use	Column 2 Infrastructure Charge (\$)	Column 3 Unit	Column 4 Calculated Charge
Reconfiguring a lot	30,677.65	per lot	2 x \$30,677.65
Total			\$61,355.30
Less credit			\$30,677.65
Levied charge			\$30,677.65
Development Incentives Policy			85% of levied charge
TOTAL CHARGE			\$26,076.00

This is based on the following calculations:

- (a) A charge of \$61,355.30 for two (2) new allotments; and
- (b) An Infrastructure Credit of \$30,677.65 for the existing one (1) allotment.

In accordance with Development Incentives Policy, section 3.5 of the Charges Resolution (No. 1) of 2022, the levied charge will be 85 per cent of the amount calculated.

Therefore, a total charge of \$26,076.00 is payable and will be reflected in an Infrastructure Charges Notice for the development.

CONSULTATION

The proposal was the subject of public notification between 26 May 2022 and 21 June 2022, in accordance with the requirements of the *Planning Act 2016* and the Development Assessment Rules, one (1) properly made submission was received. The single submission received is in support of the development being approved with some minor concerns which the submitter hopes will be addressed as part of Council's assessment of the application. The following is a summary of the matters raised in the single submission received, with Council officer comments:

Issue	Officer's Response
Potential future flood impacts from the Rockhampton Ring Road Project	The Rockhampton Ring Road Project which is for the construction of state road transport infrastructure on land designated for a future state transport corridor and is not assessable development under the Planning Scheme. The proposed subdivision is not related to the road construction project and can only be assessed on the merits of the subject application and the current related circumstances. Assessment of the subdivision cannot be made based on undefined potential impacts that may or may not result from a state transport infrastructure project, which cannot be made assessable development in accordance with Schedule 6 of the Planning Regulation 2017. The applicant is not responsible for

Issue	Officer's Response
	any potential flooding or drainage impacts which may result from the state transport infrastructure project.
Access should not be through land impacted by flood hazard	No access is proposed to Bush Crescent as part of the application. Proposed Lot 5 will continue to use the existing crossovers to Wade Street and McLaughlin Street while proposed Lot 6 has flood-free road frontage access to Wade Street in the South Western portion of the site. Neither proposed lot will gain access through flood affected land or areas designated for a watercourse or drainage.
Access and impacts on street traffic	The subdivision does not include any proposal for additional constructed accesses or crossovers to any road frontage compared to what is existing. Application material indicates the intention for proposed Lot 5 is to continue using the existing crossovers to McLaughlin Street and Wade Street, which service the existing use on site. Proposed Lot 6 is intended to utilise access from Wade Street in future. No access is proposed from Bush Crescent as part of the proposed subdivision. Future access arrangements are likely to be further impacted by the construction of a future state transport corridor (i.e. the Rockhampton Ring Road project) which is nominated to occur on land immediately to the west and north west of the subject site. Any future impacts on the local road network would be considered as part of future development for Reconfiguring a Lot or Material Change of Use and assessed accordingly at that time.

REFERRALS

The application was referred to the Department of State Development Infrastructure, Local Government and Planning as a Concurrence Agency via the State Assessment and Referral Agency (SARA). The Department assessed the application and provided a referral agency response on 11 May 2022 (SARA Reference: 2204-28498 SRA).

CONCLUSION

THAT the proposed development is not anticipated to compromise the Strategic Framework of the *Rockhampton Region Planning Scheme 2015*. Furthermore, the proposal generally complies with the provisions included in the applicable codes. The proposal is therefore, recommended for approval in accordance with the approved plans and subject to the conditions outlined in the recommendation.

10.4 2021-22 OPERATIONAL PLAN REPORT - ANNUAL SUMMARY (INCLUDING QUARTER 4 PROGRESS REPORT)

File No:	8320
Attachments:	1. 2021-22 Operational Plan Report - Annual Summary (including Quarter 4 Progress Report) ↓
Authorising Officer:	Damon Morrison - Manager Workforce and Governance Ross Cheesman - Deputy Chief Executive Officer
Author:	Allysa Brennan - Coordinator Legal and Governance

SUMMARY

The 2021-22 Operational Plan Report – Annual Summary (including progress report for quarter four as at 30 June 2022), pursuant to section 174(3) Local Government Regulation 2012 is presented for Council endorsement.

OFFICER'S RECOMMENDATION

THAT Council receive the 2021-22 Operational Plan Report – Annual Summary (including progress report for quarter four as at 30 June 2022).

COMMENTARY

The 2021-22 Operational Plan Report – Annual Summary including progress report for Quarter Four (1 April 2022 to 30 June 2022) is presented for Council's consideration (**Attachment 1**).

The attached report displays key statistics and performance summaries against each Councillor Portfolio including commentary on the relevant Key Focus Areas and Significant Capital Projects. In addition, the report records the status of each Operational Plan target using a 'Completed' and 'Not Completed' mechanism and includes progress comments from responsible managers.

The attached report includes a Quarterly Performance Plan Report for each commercial business unit of Council. Details of how each commercial business unit has performed against its financial and non-financial performance targets are included as detailed in each business unit's adopted Annual Performance Plan for 2021-22.

The annual summary contained in the attached report highlights that a range of factors led Council to reflect on its priorities during the course of the 2021-22 financial year which resulted in the reprioritisation of priorities and impacted the timing of outcomes. 58% of Council's Operational Plan targets were completed strictly in accordance with the relevant Operational Plan target. It should be noted that of the actions shown in the report as "not completed", many have been partially or substantially completed or completed outside of the required timeframe set by the relevant target. Commentary has been provided in the report against any targets that were not met.

PREVIOUS DECISIONS

The 2021-22 Operational Plan was adopted by Council on 24 June 2021.

Amendments to the 2021-22 Operational Plan were adopted by Council on 9 November 2021, 8 February 2022 and 10 May 2022.

BUDGET IMPLICATIONS

In accordance with section 175 of the *Local Government Regulation 2012*, the Operational Plan must be consistent with the budget.

LEGISLATIVE CONTEXT

Section 174(3) of the *Local Government Regulation 2012* states:

The Chief Executive Officer must present a written assessment of the local government's progress towards implementing the annual operational plan at meetings of the local government held at regular intervals of not more than 3 months.

LEGAL IMPLICATIONS

Failure to report on Council's progress towards implementing the Operational Plan every quarter will result in legislative non-compliance.

STAFFING IMPLICATIONS

There have been no material changes to the total number of employees employed by Council throughout the financial year.

RISK ASSESSMENT

In accordance with section 175 of the *Local Government Regulation 2012*, the Operational Plan must manage operational risks. The 2021-22 Operational Plan Report has identified any risks and how the risks are being managed.

CORPORATE/OPERATIONAL PLAN

The purpose of the annual Operational Plan is to advise how Council intends to address the 2017-22 Corporate Plan outcomes over the coming financial year by outlining the actions and targets Council will undertake in accordance with the adopted budget.

The 2021-22 Operational Plan Quarterly Report details the status of the Operational Plan actions against the targets set by Council.

CONCLUSION

The 2021-22 Operational Plan Report – Annual Summary and progress report for quarter four as at 30 June 2022 has been prepared and presented to Council for endorsement.

**2021-22 OPERATIONAL PLAN REPORT
- ANNUAL SUMMARY
(INCLUDING QUARTER 4 PROGRESS
REPORT)**

**2021-22 Operational Plan Report -
Annual Summary
(including Quarter 4 Progress Report)**

Meeting Date: 9 August 2022

Attachment No: 1

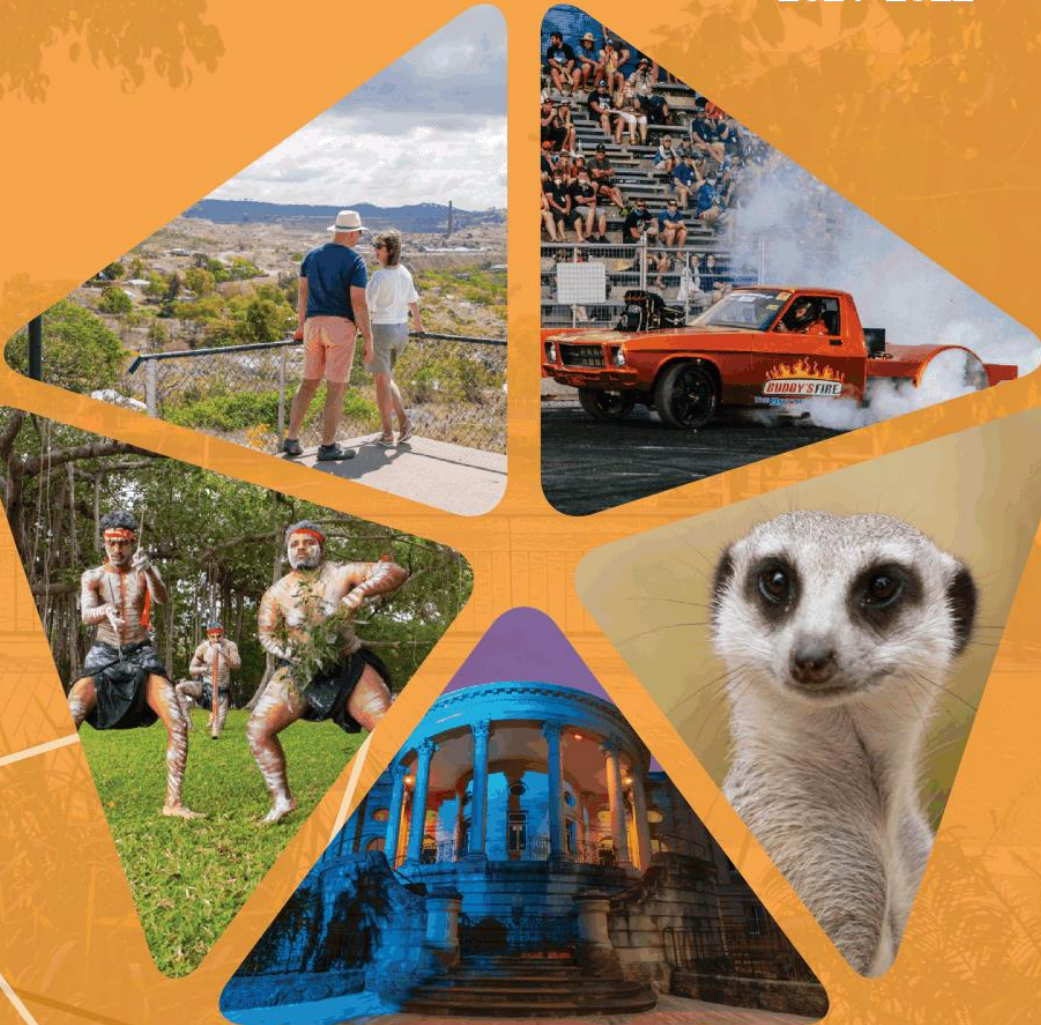


Operational Plan

Annual Summary and Quarterly Report

Q4 April - June

2021-2022



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Introduction

About the Operational Plan

The Operational Plan is an annual document which outlines activities and actions Council will undertake for the financial year in accordance with the adopted budget. These activities and actions directly align to Council's five year Corporate Plan strategies and overall themes:



Reporting on the progress of the Operational Plan

The Operational Plan provides the basis for reporting to Council on the quarterly progress towards achieving the Corporate Plan outcomes through the implementation of the Operational Plan.

Targets have been set for each action within the Operational Plan. Reporting on these targets is based on progress against time, budget-based and other applicable milestones as outlined in reports to Council that are linked to these various initiatives, and may be developed through the course of the operational planning process from time to time.

Each of Council's lead accountability areas will provide performance data and highlights by section in relation to:

- Service delivery;
- Operational activities; and
- Significant projects.

This report for Quarter 4 is presented to Council in accordance with section 174(3) of the *Local Government Regulation 2012* that requires the Chief Executive Officer to present a written assessment of the local government's progress towards implementing the annual operational plan at meetings of the local government held at regular intervals of not more than 3 months.

Annual Summary

The 2021-22 Operational Plan has once again been impacted by COVID and other external factors. The Omicron variant COVID outbreak has had a significant impact on Rockhampton Airport's passenger numbers in the first half of 2021-22 and higher inflation and supply chain issues have impacted Council's results.

A range of factors has led Council to reflect on its priorities during the course of the year with informed decisions being made to reconsider a number of previously identified priorities or have the timings of their outcomes impacted. A concerted effort has been undertaken as part of the Northern Suburbs boundary review. With the outcomes to be known in the first half of 2022-23, the Rockhampton community can be assured that every effort has been made, almost fully undertaken internally, to bring the suburbs of Rockyview, Glenlee and Glendale into the Rockhampton boundaries to secure our future growth.

Council was also presented with numerous financial challenges during 2021-22. The Queensland Government Grants Commission advised Council it will likely recommend to the Minister that its Financial Assistance Grant be reduced from \$9.032 million per annum to \$2.258 million over a 3 year period. A substantial effort has also been made to counter this impact at the political level though no final outcome is known at the time of preparing this report.

The drought has continued, particularly the lack of rainfall in the Mount Morgan Dam catchment area. This has led to a \$5 million outgoing to truck water to this township. Council concept works and advocacy has resulted in support from both levels of government to fund a pipeline at an estimated cost of almost \$50 million to this township.

These issues have led to the organisation having to focus on operational efficiencies to minimise the impact to the community. This refocus of priorities has caused a number of incomplete Operational Plan actions over the course of 2021-22. While some Operational Plan targets have not been met, the largest impact of the above impediments has been on the timing of completion.

While the above commentary discusses the challenges experienced, confidence and investment in the local economy has continued with a range of major infrastructure projects currently underway and planned across the Region and combined with the growth in the resources sector has placed further pressure on the availability of labour.

As an organisation, Council is committed to being accountable and transparent with measuring our achievements of the adopted actions. If an action designated for completion by a specific date was not achieved, despite it being close to being finalised or it remains ongoing, it has been marked as 'not completed' with a description to explain the specific reason why it has not been achieved.

Council has set its path for 2022-23 with its Operational Plan available on Council's website and the organisation is fully committed to delivering on these expectations.

1 Community

A connected community that values a sense of belonging; where residents celebrate their diversity and have modern services available to support a safe, healthy and engaged lifestyle now and into the future.

Key Focus Areas for 2021-22

Open Space and Precinct Planning

Key Statistics – Year to Date Figures



Portfolio Summaries

Advance Rockhampton

During Quarter 4, Advance Rockhampton delivered liveability and visitability outcomes through major events, tourism promotion and marketing. As the peak events season for Rockhampton, community involvement and visitation increased during Quarter 4 due to events such as Rockynats02, the Rocky River Run, Pop-Up Polo and the 149th Rockhampton Agricultural Show.

Visitability outcomes were seen through ongoing campaigns such as 'Curb your Caravan' and 'Ride Rocky, it's Rad!', the business events famil and increased social media campaigns.

Increased investability project opportunities were seen in Shoalwater Bay, Rookwood Weir, Agriculture, Feedlots, Renewable Energy developments, the Making Water Work

initiative, Olive Downs Coal Mine, Bravus Carmichael Mine and the Rockhampton Ring Road.

Airport

Public confidence in air travel continues to grow with strong passenger numbers recorded during Quarter 4. Airport management will continue to work with the airlines to further make Rockhampton and the Region a destination of choice.

Communities and Heritage

Since its opening in February, Rockhampton Museum of Art has enjoyed steadily rising numbers of over 30,000 visits since the opening in February 2022; likely due to repeat visitations and word of mouth. This attendance is supported by robust programming attendance and the commencement of corporate hires and enquiries. Patrons reported bringing visiting

1 Community

A connected community that values a sense of belonging; where residents celebrate their diversity and have modern services available to support a safe, healthy and engaged lifestyle now and into the future.

friends and relatives to the Museum as a must-see destination, with verbal reports of interstate patrons visiting purely to explore the new space.

Since it's reopening at the beginning of 2021-22, the Heritage Village's general attendance figures continued to grow throughout the financial year with a number of community events, school holiday activities and twilight markets returning to the village site.

Enjoying the return of Library activities and hires, attendance figures for 2021-22 have reached over 140,000. Council have attended outreach sessions throughout the year including a presence at Council's Homeless Connect Event, Messy Play and the Mount Morgan Youth Opportunity Day. The last minute cancellation of this year's 'Romp in the Park' saw the Library step in to assist in the hosting of a 'mini Romp' the following day. A single Library Facebook post and subsequent shares and likes had over 250 children and parents attend the 3 hour event featuring impromptu games, craft activities and story time sessions. New library programs have also been introduced this financial year through Financial Services seminars, partnering with Services Australia and Coffee with a Cop, in conjunction with local police stations.

The Library also enjoyed an increase in youth memberships attributed to a First 5 Forever (F5F) funded marketing blitz via radio ads, bus and billboard advertisements. The State Library of QLD funding also assisted a minor refresh of the Southside Library children's section, including repainting, installation of storage cupboards and new furniture and toys.

Quarter 4 saw the completion of the Rockhampton Regional Council community musical Jersey Boys to wide acclaim. The musical commenced in March 2022 and was planned to run across two weekends. Like much of the performing arts and event industry after the lifting of lockdowns it was impacted by COVID with a large number of the cast and crew contracting COVID after the opening weekend. The second weekend of shows was cancelled. Thanks to a dedicated effort by all members of the company including Council, these shows we restaged in May 2022. A total of 4,544 attended the split season which was delivered to an extremely high standard. This annual effort not only provides an extraordinary opportunity for members of the local community to perform, developing and demonstrating their skills but also a valued entertainment option for the community.

The fly system rectification works in the Pilbeam Theatre have now been completed and the end of 2021-22 also brought the conclusion of the Theatre's Musical season. After a COVID imposed hiatus, the Rockhampton Eisteddfod returned to the Pilbeam Theatre and Walter Reid Culture Centre.

The 2022 Homeless Connect Event was successfully held on 19 May 2022 at the Robert Schwaren Pavilion at the Rockhampton Showgrounds. 135 Clients took advantage of an array of services available at the venue. Welfare agencies and local businesses in attendance donated their time and services, for example, Moore Eyes and Birdie Hair Boutique providing free eye checks and haircuts respectively.

1 Community

A connected community that values a sense of belonging; where residents celebrate their diversity and have modern services available to support a safe, healthy and engaged lifestyle now and into the future.

An inaugural reconciliation breakfast was held with Community Leaders and Durumbal elders during reconciliation week at the end of May 2022.

Volunteers' week was celebrated with a number of small recognition events across Council Volunteer Areas. Without the efforts of our valued volunteers, many facilities would not be viable.

Infrastructure

A significant proportion of Council's civil infrastructure was deferred during 2021-22 due to the design and construction of over \$10 million of the Transport and Main Road's footpath network along the main highway. These Council works will now be incorporated in the upcoming financial years program for 2022-23.

Parks, Sport and Public Spaces

Throughout 2021-22, Council endorsed and progressed the Rockhampton Botanic Gardens and Zoo development scheme, secured funding for the Zoo Entrance/Visitor Hub and Gardens Playground redevelopment. Designs for both have been completed with construction to progress in 2022-23. Funding was also secured for redevelopment of the Mount Morgan Pool with concept design development now underway. Council's Parks Teams worked hard across the Region to manage a non-typical wet year. A number of capital projects were also successfully delivered during 2021-22 including the footpath upgrade and renewals at Cedric Archer Park, Touch of Paradise and Fraser Park, playground shade installation at Church Park and playground and soffit replacement at Kershaw Gardens.

Open Space and Precinct Planning

Key Focus Area

While the precinct investigations and planning are ongoing, progress has been made on a number of fronts with draft master plans for The Common and Ski Gardens nearing completion. Investigation of future sporting precincts is ongoing and will be complimented by a broader needs analysis that is now underway. Council has actively engaged with Sport and Recreation Queensland on this and other sports planning matters. Work has also progressed on the formulation of a number of new policies and development of a draft Tree Planting Strategy and draft Play Space Strategy are anticipated to be presented to Council during 2022-23.

Botanic Gardens and Zoo Redevelopment

Significant Capital Project

The Visitor Hub and Animal Operations Centre Design has progressed with 90% design documentation completed.

The Design and Construction tender has been awarded for the playground redevelopment.

The Design and Construction tender for the enclosure refurbishment program has been released.

Council received successful notification of the Black Summer Bushfire Recovery Grants.

Waste and Recycling

Rockhampton Regional Waste and Recycling has operated in accordance with its objectives and parameters outlined within the performance plan and those identified within Council's 2021-22

1 Community

A connected community that values a sense of belonging; where residents celebrate their diversity and have modern services available to support a safe, healthy and engaged lifestyle now and into the future.

Operational Plan. Financial targets were achieved against budget expectations. Safety has been a continued focus to ensure the protection of both staff and the community, with zero Lost Time Injuries recorded for Quarter 4 and for the entirety of 2021-22.

The operational aspects of waste and recycling facilities and waste and recycling collections have operated without issue. Council's strategy for the collection of source separated organics is progressing well with the ongoing 12 month trial for a kerbside organics service with 750 households.

Water and Environmental Sustainability

Significant effort and resources have been dedicated to the planning and commencement of a number of key water and sewer infrastructure projects.

Glenmore Water Treatment Plant Upgrade Significant Capital Project

Detailed design work for the majority of the project is now complete. There are minor elements to be completed during site execution.

Construction of the footing system for the new dosing shed is underway. The road realignment and earthworks for the new dosing shed is nearing completion.

Control Room relocation has been completed. Works will recommence in the lime room in July 2022.

North Rockhampton Sewage Treatment Plant Augmentation Significant Capital Project

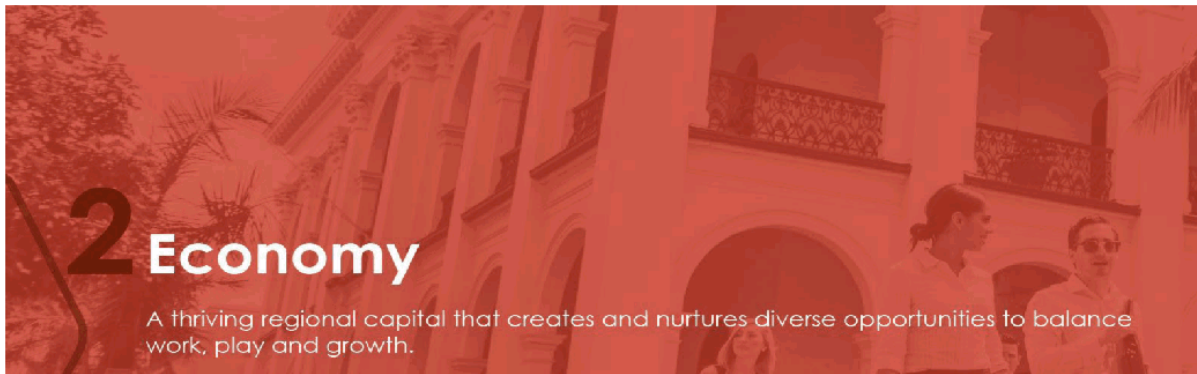
The contractor has completed site establishment and now completed the main civil works with the construction of the building and drilling platform to the required working levels.

Gracemere Sewage Treatment Plant Augmentation Significant Capital Project

This project is now the Gracemere and South Rockhampton Sewer Treatment Plants projects. It encompasses recycled water reuse in the South Rockhampton Sewer Treatment Plant for which a pump station design has been completed. The Contract has been awarded for dewatering sludge lagoons and design work is underway for various process improvement components of the South Rockhampton Sewer Treatment Plant and new pump stations at Arthur Street and Gracemere Sewer Treatment Plant.

Whole of Council

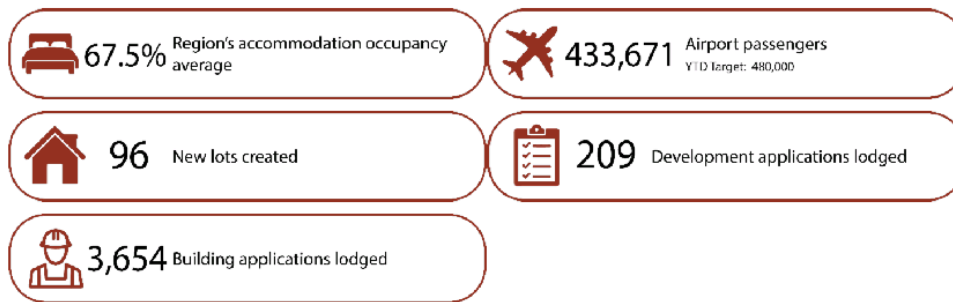
Council continues to provide a diverse range of services to the community including major events, facilities operation and maintenance and supporting local business and community groups.



Key Focus Areas for 2021-22

Water Security
 Development Infrastructure

Key Statistics – Year to Date Figures



Portfolio Summaries

Advance Rockhampton

Key Economic Development focus areas for Advance Rockhampton during 2021-22 were Industry Development, Innovation, Collaboration, Tourism, Marketing and Major Events.

Economic Development
 Key Focus Area

Resources and Construction

Council continues to facilitate and participate in industry briefings and events around major construction projects in and around Central Queensland.

Attendance at the Bowen Basin Mining Club, construction industry briefings, industry collaboration and meetings with the Northern Australia Infrastructure Facility occurred during Quarter 4.

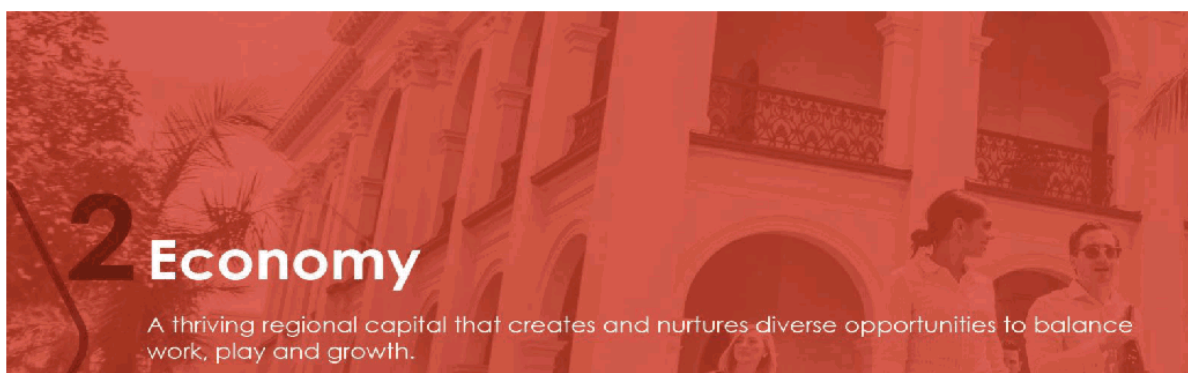
Renewable Energy

Council has continued to advocate for Region-wide renewable energy projects and local content supply by working with renewable energy proponents within the Rockhampton and Central Queensland Region to capitalise on these emerging opportunities.

A number of industry collaboration meetings occurred during Quarter 4 with progress seen on a number of projects:

- Clarke Creek Wind Farm
- Moah Creek Renewal Project
- Boulder Creek Wind Farm
- Mount Hopeful Wind Farm

Two briefings were held at Stanwell Power Station and were attended by Councillors and Council representatives.



2 Economy

A thriving regional capital that creates and nurtures diverse opportunities to balance work, play and growth.

Agriculture and Water

Stakeholder engagement continued with significant work across the \$1.2 million Rookwood Weir Landholder Support and Grants Program.

Council also continued work across other projects in the pipeline including the Making Water Work Initiative, the Fitzroy Food Bowl, Supply Chain Optimisation and the Circular Economy.

Tourism, Marketing and Events

Quarter 4 saw increased activity for Tourism, Marketing and Events as the peak events season and also nomad travel season. Activity during Quarter 4 included:

- Ride Rocky, it's Rad!, Winter Nomads and Winter School Holiday campaigns.
- 2022 QLD Top Tourism Town Awards finalist.
- Attendance at the Australian Tourism Exchange.
- Fox Superflow Mountain Biking event secured for July 2022.
- 2022 Business Events Famil partnering with Tourism Australia.
- Filming of Darumbal Elders providing On Country experiences.
- Filming of the Rockhampton Museum of Art with Tourism Australia.

Defence Industry

The Central Queensland Regional Organisation of Councils (CQROC) Defence working group with representation from Advance Rockhampton finalised and delivered the 'Central Queensland's Role in Enabling

the Australian Defence Force to Shape, Deter and Respond' report in May 2022.

Corporate and Technology Services

During 2021-22, Council awarded 112 Contracts for a range of goods, services and capital projects. Contracts of note for significant capital projects include:

- Upgrade of the North Rockhampton Sewage Treatment Plant.
- Construction of the Gracemere Waste Transfer Station.
- Botanic Gardens and Zoo Playground Redevelopment.

Airport

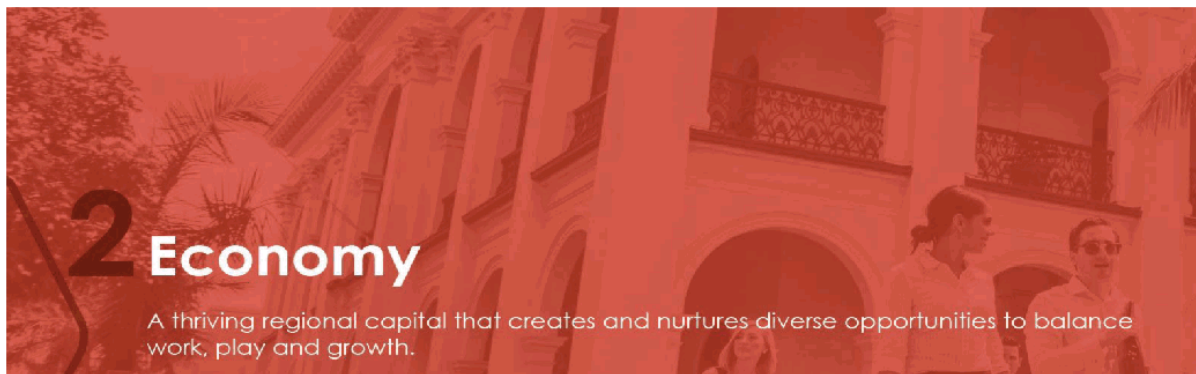
Strong passenger confidence is now being displayed even though Council's annual passenger budget number has not been met, due mostly to the COVID (Omicron) outbreak in the first half of 2022. A positive future outlook is evident with monthly Quarter 4 passenger numbers, on average, 10% above projection.

Rockhampton Airport Aircraft Maintenance Repair and Overhaul Facility Significant Capital Project

The Alliance Hangar project is progressing within expected timelines. The majority of the main hanger structure is full framed and all associated pavement works are progressing well.

Infrastructure

Planning around trunk infrastructure for the residential growth areas continues to be refined. A technical memo with regards to the development of strategic roads in Parkhurst has been completed. The Gracemere Water Strategy has been completed.



A thriving regional capital that creates and nurtures diverse opportunities to balance work, play and growth.

Development Infrastructure

Key Focus Area

Detail designs for the Parkhurst Sewerage Diversion Strategy and River Rose Drive are nearing completion and will be ready for implementation in 2022-23. A review of trunk infrastructure project timing has been completed and has been included in the draft budget for 2022-23.

Whole of Council

Two major amendments to the Rockhampton Region Planning Scheme have been progressed through the year. Both amendments progressed through initial State Interests reviews and public

consultation has been undertaken on the amendment dealing with flood overlays. Both amendments are anticipated to be completed in 2022-23. During Quarter 4, Council also adopted a new infrastructure Charges Resolution which commences on 1 July 2022.

Water Security

Key Focus Area

The Mount Morgan Water Security business case has been completed and the project has been successful in funding commitments from both State and Federal Governments. Delivery planning and procurement are now underway.

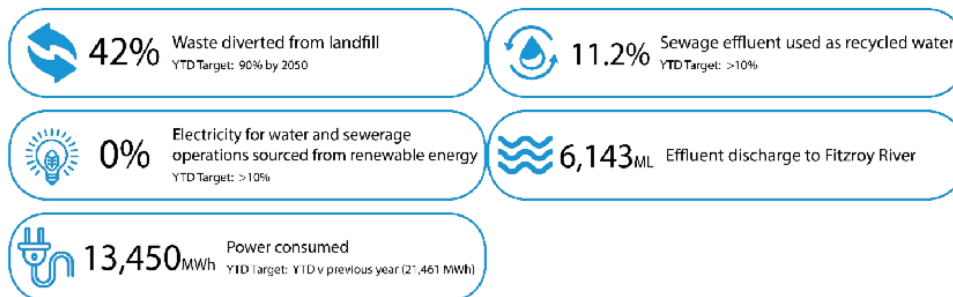
3 Environment

An environmentally balanced and aware community, which preserves and maintains our natural environment and incorporates contemporary and proven sustainability principles, as part of all activities for current and future generations.

Key Focus Areas for 2021-22

Adaptation and Resilience

Key Statistics – Year to Date Figures



Portfolio Summaries

Parks, Sport and Public Spaces

Council have continued to work through a diverse range of initiatives focused around strategic objectives, projects and services delivered relating to parks and open spaces.

Operational millstones continue to be achieved, focusing on strong strategic objectives. This period saw the formation of a newly defined Arboriculture and Streetscapes section whose initial focus was on customer requests and reactive works. Through continuous work towards establishing effective practices, defining timeframes through an improved scheduling process, the overall completion rate of customer requests has increased and consistently reduced 'open' requests by over 30% within the past six months.

Council has successfully navigated an unprecedented wet season and growth period across the Region and while doing so, continues working towards establishing an improved framework to support delivery of services, for example, Park categorisations and service rates.

During the year Council released the Conservation Master Plan and released the Rockhampton Botanic Gardens and Zoo Redevelopment Master Plan.

A successful Flying Fox dispersal and nudging program resulted in zero flying foxes on site at the gardens by 30 June 2022.

Successful mass reduction of Heritage listed bamboo clumps at Murray Lagoon resulted in opening long unseen vistas and improving the visitor experience of the lagoon as well as contributing immensely to Fauna roost management initiatives.

3 Environment

An environmentally balanced and aware community, which preserves and maintains our natural environment and incorporates contemporary and proven sustainability principles, as part of all activities for current and future generations.

The Fraser Park Bush Regeneration project (managed by Capricorn Catchments) revegetated 1,200m² of a 5,000m² area.

Water and Environmental Sustainability

Highlights for the year include winning two awards for National Sustainable Communities and Tidy Town Awards in the category of Water and Natural Environment Management.

Council has a new addition to the Rockhampton Zoo with Baby Mzuri being born on 8 December 2021. This shows Rockhampton's Zoo is playing a significant role in conservation of the chimpanzee species.

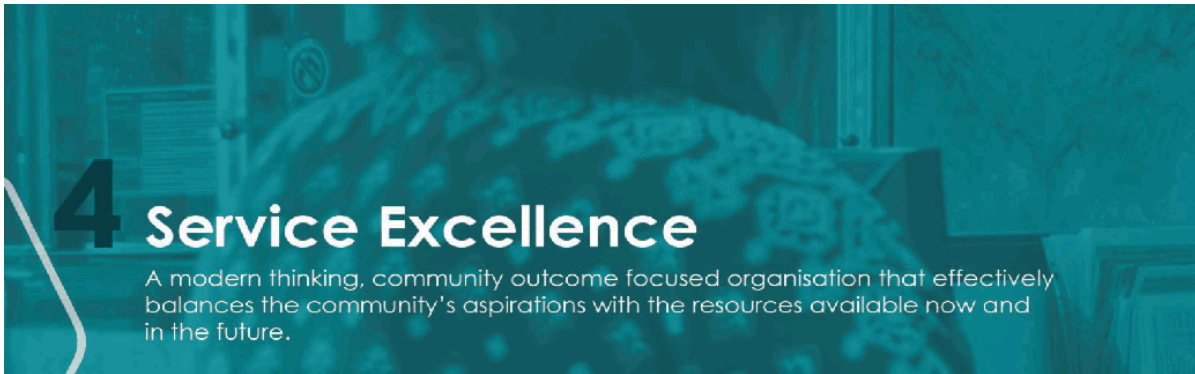
Council progressed a range of initiatives under the Environmental Sustainability Strategy. Some of the key sustainability highlights for 2021-22 include increased momentum on renewable energy, waste diversion, water security, active transport and community partnerships. Further details will be provided via Council's Environmental Sustainability Strategy –

2021-22 Year in Review highlights report. Council also embedded improved consideration of climate adaptation and resilience within the newly revised Corporate Plan 2022-2027 and the draft revised Sustainability Strategy (Towards 2030).

Adaptation and Resilience

Key Focus Area

Council has been actively working to improve water security and the resilience of the Region's water storage assets. The Business Case for the Mount Morgan Water Security Project has been finalised and Council has secured funding to progress the Mount Morgan water pipeline. Planning and design development activities have commenced. The tender for catchment wide regional flood warning gauges has been awarded and work will commence shortly.



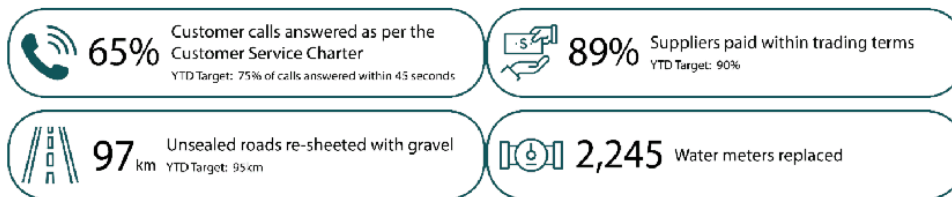
4 Service Excellence

A modern thinking, community outcome focused organisation that effectively balances the community's aspirations with the resources available now and in the future.

Key Focus Areas for 2021-22

Asset Management Planning

Key Statistics – Year to Date Figures



Portfolio Summaries

Water and Environmental Sustainability

Significant effort and resources have been dedicated to the planning and commencement of a number of key water and sewer infrastructure projects including the Mount Morgan Water Supply Pipeline, Gracemere & South Rockhampton Sewage Treatment Plant Augmentation, and North Rockhampton Sewage Treatment Plant Augmentation.

Whole of Council

Customer Service

There has been considerable improvement in Council's customer service response times during 2021-22, with an average of 65% of calls answered within 45 seconds for the whole year. When compared to the service levels achieved in 2020-21 (35%), there has been a significant improvement in Council's service levels.

Council achieved a service level of 73% for Quarter 4 with a total of 17,635 calls presented. Although the target of 75%

was not reached, this service level was achieved with sub-optimal staffing levels within the Customer Service Team due to staff absences.

Rate Searches completed during 2021-22 have increased significantly when compared to 2020-21, with close to 900 additional searches completed. These searches continue to be one of the top five monthly customer requests processed. An average of 3,850 customer requests are processed on a monthly basis.

Council's aim moving into 2022-23 is to onboard and train new staff to build capacity and to continue the momentum of the increased service levels that have been achieved during 2021-22.

Corporate and Technology Services

During 2021-22 a total of 50,772 invoices were processed and paid, with an average of 89% of suppliers paid within agreed payment terms. This is slightly lower than the target of 90% which is



4 Service Excellence

A modern thinking, community outcome focused organisation that effectively balances the community's aspirations with the resources available now and in the future.

mainly attributed to staff leave and training of new staff.

Safety Performance

Overall, Council recorded an improvement in six of the 13 safety performance indicators for 2021-22.

For Lead Indicators, one of the seven targets was met being hazard reporting and there was an improvement for hazard inspection completion from 2020-21, up from 80% to 82% against a target of 90%. The most significant decrease was recorded against Beakon Take 5 Completion, dropping from 70% compliance to 65% compliance against a target of 85%.

For Lag Indicators, whilst only one threshold was exceeded (days lost due to injury), Council recorded an improvement for five of the seven indicators for 2021-22 (total injury frequency rate, Lost Time Injury count, Lost Time Injury frequency rate and Lost Time Injury severity rate) and total injury count remained stable at 209 incidents. A 5% increase was recorded for Asset Damage incidents, going from 253 to 267 incidents for the year.

In regard to actions listed in the Health and Safety Strategy, 78% of actions have now been completed and the majority of

remaining actions are delayed or on hold due to operational delays or information technology/budget constraints including Beakon online contractor induction, Fair & Just Culture process and the Work Health and Safety Corporate Risk Register development.

The development of the 2021-22 Work Health and Safety Management System Annual Review Report is currently underway along with the Health and Safety Strategy – Detailed Action Plan for 2022-23 as well as the Work Health and Safety Performance Measures review.

Asset Management Planning

Key Focus Area

The Unsealed Roads Asset Management Plan and the Footpaths Asset Management Plan have reached final draft and will be presented to Council after adoption of the 2022-23 budget. The Water and Sewerage Asset Management Plans are still on hold pending condition assessments being undertaken on a number of major assets. These Asset Management Plans may be split to allow timely progression of the passive assets within these asset classes. Building condition assessments are underway in readiness for a revaluation of these assets in 2022-23.



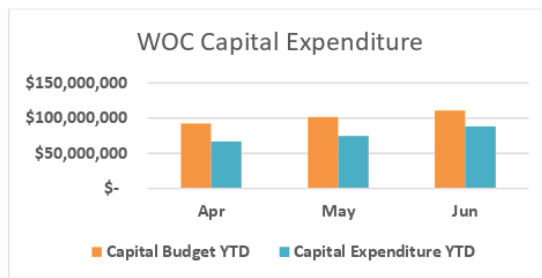
Key Focus Areas for 2021-22

Project Planning and Advocacy

Key Statistics – Year to Date Figures

<p>Operational Budget Tracker</p> <p> 100% Budget completed</p> <p>96% Operational Expenses V Budget</p> <p>100% Operational Revenue V Budget</p>	<p>Capital Budget Tracker</p> <p> 100% Budget completed</p> <p>80% Capital Expenses V Budget</p> <p>96% Capital Revenue V Budget</p>
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Capital Spend Chart



Portfolio Summaries

Whole of Council

Budget

A high level monthly budget review was undertaken for May 2022, which resulted in moving from the 2021-22 adopted deficit position of \$2.131 million to a small surplus of \$259,000. Actual 2021-22 results will not be identified until all accruals and other movements have ceased, the timing of which is expected to be mid to late July 2022. As a result, the percentages identified above are interim and will be subject to change until the conclusion of

all end of financial year transaction processing.

During Quarter 4, the Leadership Team worked closely with Council to consider and develop the operational and capital budgets for 2022-23, which is due to be adopted by Council on 19 July 2022.

The development of the budget has been a challenging process, with a forecast record high capital works program to be adopted.

During Quarter 4, the Local Government Change Commission commenced community consultation with respect to



the proposed boundary change between Council and Livingstone Shire Council. A range of actions were undertaken to support Council by way of its campaign to engage with the community and secure support and awareness of the proposed boundary change.

Project Planning and Advocacy

Key Focus Area













A range of commitments from nominated candidates at the 2022 Federal election were secured during Quarter 4 with the final results of the election leading to a commitment being obtained for \$3.5 million towards the Mount Morgan Water Supply Security Project. Additional advocacy efforts in advance of the 2022 Queensland Government Budget resulted in a \$40.4 million funding commitment being obtained.



1 Community







Legend:  Not Completed  Completed

1. Safe, accessible, reliable and sustainable infrastructure and facilities




Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
1.1.1	Create community connectivity through the construction of walking circuits and missing links in footpaths.	Complete the construction of a minimum of 700 metres of new footpaths.	Infrastructure		Over the course of 2021-22, Civil Operations delivered 1,130 metres of new concrete pathways across the Region.	Civil Operations
1.1.2	Prepare a three year forward maintenance program for roads, pathways and stormwater drainage.	Prepare program by 30 June 2022.	Infrastructure		The forward maintenance program is constantly being revised and updated based on new network information which is heavily influenced by local weather.	Civil Operations
1.1.3	Review Transport Strategies to include: <ul style="list-style-type: none"> • Ring Road; • The Bruce Highway; and • Parkhurst. 	Complete review by 30 June 2022.	Infrastructure		Discussions with the Department of Transport and Main Roads continue in relation to the Ring Road Project and the proposed Albert Street works. A review of the Parkhurst Road Network Strategy has been completed.	Infrastructure Planning
1.1.4	Review and update Council's Flood Management Strategy.	Complete by 30 June 2022.	Infrastructure		Target deleted from 2021-22 Operational Plan as per Council meeting 9 November 2021.	Infrastructure Planning
1.1.5	Prepare a Floodplain Risk Management Study and Plan for Frenchmans and Thozets Creek.	Complete by 30 June 2022.	Infrastructure		The Floodplain Risk Management Study had been put on hold pending the results of a grants submission. Council were notified the grants submission was successful in June 2022 and so this project will be delivered in the 2022-23 year.	Infrastructure Planning
1.1.6	Undertake a study into the feasibility of a flood levee to protect the Rockhampton Airport.	Complete the feasibility study by 31 March 2022.	Infrastructure		The final draft of the business case was presented to Council in April 2022. A subsequent report to Council seeking a path forward will be presented to Council in due course.	Infrastructure Planning
1.1.7	Prepare a concept design and business case for Mount Morgan Water Security.	Complete by 30 June 2022.	Water and Environmental Sustainability		Business case has been completed. Detailed design and construction has now commenced.	Fitzroy River Water
1.1.8	Deliver water supply and sewerage services in accordance with the Fitzroy River Water 2021-2022 Performance Plan.	Achieve all financial and non-financial performance targets.	Water and Environmental Sustainability		A number of key performance measures did not achieve target. Over 50% of Key Performance Indicators were achieved and the remaining Key Performance Indicators were just below target.	Fitzroy River Water
1.1.9	Undertake Glenmore Water Treatment Plant Electrical and Control Renewal.	Complete design and commence construction.	Water and Environmental Sustainability		Design works for this project are now complete. Works on site are well underway on a number of key activities for the works.	Project Delivery
1.1.10	Undertake North Rockhampton Sewage Treatment Plant Augmentation.	Complete procurement and commence construction.	Water and Environmental Sustainability		Contractor is established on site. Building platform is complete, ready for piling works to commence in early July 2022.	Project Delivery
1.1.11	Undertake Gracemere Sewage Treatment Plant Augmentation.	Complete design and commence procurement of contractor for construction.	Water and Environmental Sustainability		Council's new Waste Water Strategy to include works at the South Rockhampton Sewage Treatment Plant has been implemented. Design works now underway.	Project Delivery
1.1.12	Deliver waste and recycling services in accordance with Rockhampton Regional Waste and Recycling 2021-2022 Performance Plan.	Achieve all financial and non-financial performance targets.	Waste and Recycling		Financial and non-financial performance targets have been achieved.	Rockhampton Regional Waste and Recycling
1.1.13	Undertake Gracemere Waste Transfer Station redevelopment.	Complete procurement and commence construction.	Waste and Recycling		Contract has been awarded and preliminary works have commenced. Works on-site to commence from October 2022.	Rockhampton Regional Waste and Recycling

1 Community

Legend:  Not Completed  Completed

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
1.1.14	Undertake a trial for kerbside organics collection to inform Council on the most appropriate service for the Region.	Trial commenced and evaluation report completed by 30 June 2022.	Waste and Recycling		A preliminary business case was presented to Council in June 2022. The Food Organics and Garden Organics Trial (FOGO) is now 75% complete and continuing to demonstrate the viability of a wider community roll-out. Mid-trial audit results showed contamination rates have continued to creep up in FOGO neighbourhoods, with total contamination rate now at 3.2%, nearly all of which is coming from just 6% of participating households. In the final three months of the trial, Council will be running a behaviour change campaign to test most effective messaging and channels in addressing these key challenges.	Rockhampton Regional Waste and Recycling
1.1.15	Secure a long-term solution for the processing of the Region's Kerbside Recycling stream.	Progress procurement for a long-term solution.	Waste and Recycling		The Australian Competition and Consumer Commission has granted authorisation for the joint procurement of a long-term Material Recovery Facility solution with Tender documents nearing finalisation with the view to advertise in August 2022.	Rockhampton Regional Waste and Recycling
1.1.16	Manage the Airport in accordance with the Rockhampton Airport 2021-2022 Performance Plan.	Achieve all financial and non-financial performance targets.	Airport		The Rockhampton Airport remains below targeted passenger numbers for the year, however public confidence in travel has seen a strong resurgence during Quarter 4 with, on average, above budget of 10.3% per month. Capital and Opex budgets remain on target.	Rockhampton Airport
1.1.17	Ensure the Asset Management System (Stage 2) is implemented per the Project Plan.	Plan and implement Stage 2 Asset Lifecycle Management system.	Whole of Council		During Quarter 3 and 4, priority was placed on transitioning the entire TechnologyOne Solution (R1) system to Software as a Service (SaaS). A project plan was subsequently developed, and is now being implemented. This project is expected to run into the second half of 2022-23.	Infrastructure Planning
1.1.18	Develop and implement three year forward community assets and facilities works program (renewals).	Develop strategy by 30 June 2022.	Communities and Heritage		A two year plan is currently being developed with the third year expected to be completed by the end of 2022.	Community Assets and Facilities
1.1.19	Investigate and update open space planning principles, policies and practices.	Play Space strategy developed by 31 March 2022.	Parks, Sport and Public Spaces		Development of the strategy is continuing with further analysis taking place to refine play space needs, standards and asset management requirements. A draft Play Space Strategy is anticipated to be presented to Council in Quarter 2 of 2022-23.	Strategy and Planning

2. Regional public places that meet our community's needs

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
1.2.1	Develop Concept Design for whole showgrounds and Victoria Park site redevelopment and prioritise future investment.	Planning prioritisation by 30 June 2022.	Parks, Sport and Public Spaces		The preliminary planning and analysis phase for the project has been completed. The next phase of development will include wider stakeholder engagements with the outcome of this consultation informing the scope for planning of the sites. Further to this, a Memorandum of Understanding (MOU) was signed between Council and Beef Australia on 23 June 2022. The MOU identifies master planning of the Showgrounds and Victoria Park as a priority for both organisations with the aim of improving event and community infrastructure at the sites.	Strategy and Planning
1.2.2	Undertake precinct planning for major sports and events precincts.	Present reports on options and estimated costs by 30 June 2022.	Parks, Sport and Public Spaces		Discussions with key stakeholders of The Common and Ski Gardens have been completed and draft masterplans are in the final stages of development. These are anticipated to be presented to Council in Quarter 2 of 2022-23. Investigation for sites for future sporting precincts in the North Rockhampton and Gracemere areas are ongoing with the current focus on North Rockhampton.	Strategy and Planning
1.2.3	Commence operations of the Rockhampton Museum of Art including the activation of the gallery space and surrounds.	Commence operations by 31 March 2022.	Communities and Heritage		The Rockhampton Museum of Art is fully operational with the official opening held on Friday 25 February 2022.	Communities and Culture

1 Community

Legend:  Not Completed  Completed

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
1.2.4	Review and update the Botanic Gardens and Zoo implementation plan based upon outcomes from the concept design and complete initial works.	Deliver actions in accordance with approved timeframes.	Parks, Sport and Public Spaces		Detailed design for the Botanic Gardens and Zoo Visitor Hub and Operations is now 90% complete with construction tenders expected to be called during Quarter 1 of 2022-23. Playground offsite fabrication is underway.	Project Delivery

3. Safe places for our community

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
1.3.1	Expansion of closed-circuit television program into identified problem areas to act as a deterrent.	Installation of new cameras including portable trailer cameras.	Communities and Heritage		Portable closed-circuit television (CCTV) cameras have been purchased, commissioned and are in use around the Region.	Community Assets and Facilities

4. Healthy living and active lifestyles

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
1.4.1	Develop a Rockhampton Botanic Gardens and Zoo integrated marketing and activation strategy aligned to Botanic Gardens and Zoo masterplan.	Complete marketing and activation strategy by 31 May 2022.	Advance Rockhampton		The marketing and activation strategy for Rockhampton Zoo is pending construction and completion of the visitor hub and operation centre. Further Council decision to finalise this action. In the interim, activation and marketing activities such as website and social media are being developed.	Tourism, Marketing and Events

5. Inclusive, connected and informed community

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
1.5.1	Develop a Community Engagement Framework.	Develop and have framework endorsed by 30 June 2022.	Whole of Council		Preparations for presentation to Council are still in progress due to resourcing issues and competing priorities.	Office of the CEO Directorate

6. Our sense of place, diverse culture, history and creativity are valued and embraced

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
1.6.1	Scope and develop relationships with local Aboriginal and Torres Strait Islander stakeholders to prepare for reconciliation initiatives across Council.	Present Council's Reflect Reconciliation Action Plan for adoption by 30 June 2022 and deliver agreed actions within approved timelines.	Whole of Council		Draft Reconciliation Action Plan has been prepared in consultation with working groups consisting of a range of stakeholders, both internally and externally for consideration and adoption by Council and Traditional Owner groups and Elders. Formal adoption has been delayed to further consider resource implications connected with implementation and to allow further discussions with stakeholders as requested by Council.	Workforce and Governance

2 Economy

Legend:  Not Completed  Completed

1. A destination sought for lifestyle, community events and tourism

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
2.1.1	Develop and deliver the Tourism Destination Marketing Plan for the Region that provides stakeholders with a strong platform and drives growth in our visitor economy.	Deliver updated Tourism Marketing Plan and actions in accordance with adopted timeframes.	Advance Rockhampton		Council is working with consultant, AEC Group Pty Ltd who have now finalised the draft Rockhampton Region Economic Development Strategy and Action Plan for presentation to Council in July/August 2022. This new strategy will incorporate the Tourism Destination Plan.	Tourism, Marketing and Events
2.1.2	Develop and deliver a marketing plan to support the Economic Development Strategy across tourism, events, business and nominated projects.	Update branding and positioning across all platforms including websites, traditional media and social media (both consumer and business facing) by 30 April 2022.	Advance Rockhampton		The branding and positioning has been updated across all platforms. The Marketing Plan and Activity Calendar continues to support and promote key tourism projects including the Advancing Mount Morgan Strategy and the Rockhampton Recreational Fishing Development Strategy. The Activity Calendar for Quarter 3 included the development of the Nomads Campaign, Ride Rocky Winter Mountain Bike Campaign, launch of Council's Hero Event Video, as well as promotion of key hero experiences across traditional media and social/digital channels.	Tourism, Marketing and Events
2.1.3	Develop, deliver and support a calendar of events for the Region.	Deliver an annual calendar of events for 2022 built around Council managed events and third party managed events by 31 October 2021.	Advance Rockhampton		This Events Calendar was presented and noted to Council Workshop on 31 August 2021.	Tourism, Marketing and Events



2. Value add to the strengths of industry to deepen regional economic activity

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
2.2.1	Continue to review and update Council's Economic Development Strategy and Economic Action Plan in alignment with the Queensland Treasury Corporation Business Review.	Implementation of actions contained in the Rockhampton Region Economic Action Plan.	Advance Rockhampton		Council is working with consultant, AEC Group Pty Ltd who have now finalised the draft Rockhampton Region Economic Development Strategy and Action Plan for presentation to Council in July/August 2022. Significant stakeholder engagement and economic analysis occurred in Quarter 4.	Economic Development
2.2.2	Deliver economic development and industry engagement initiatives that create economic growth and lifestyle improvements in the Region and continue to strengthen resources, construction, agriculture and defence industry services and create new opportunities in the renewable energy sector.	Develop and implement economic resilience activities in-line with the Rockhampton Region Economic Development Strategy and Rockhampton Region Economic Action Plan.	Advance Rockhampton		Advance Rockhampton facilitated and participated in industry engagement and collaboration across all sectors during Quarter 4 and throughout 2021-22. Development of key partnerships were also formed and managed across multiple sectors. A significant body of work was performed in partnership with Sunwater to deliver the Rookwood Weir Landholder Support and Grants program.	Advance Rockhampton
2.2.3	Identify and assess further opportunities for water planning, management and infrastructure that support urban water security, industry development and economic development for the Region.	Develop discussion paper by 31 March 2022.	Whole of Council		Further discussions have been held with the Department of Regional Development, Manufacturing and Water (DRD/MW) and Sunwater in relation to water planning and system operating rules. Representations continue to be made in relation to potential raising of Eden Bann Weir and extension of the existing approvals. The targeted discussion paper has not been developed at this stage.	Strategy and Planning

2 Economy

Legend:  Not Completed  Completed



3. The redevelopment and activation of major urban places to attract investment and improved lifestyles

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
2.3.1	Develop strategies and initiatives that promote redevelopment, investment attraction and growth aiming to create activation across regional precincts.	Projects that assist in activating regional precincts in accordance with the Rockhampton Region Economic Action Plan, Central Business District Framework and commercial centres strategy.	Advance Rockhampton		The Rockhampton Region Precinct Activation Survey was completed during 2021-22. E-mobility continues to increase movement and economic development of precincts across the city. Event activations continued to promote the Central Business District (CBD), Showgrounds, Riverside, The Common and Kershaw Gardens precincts.	Economic Development
2.3.2	Analyse and implement recommendations of the Rockhampton Region Precinct Activation Survey.	Complete analysis by 15 October 2021 and implement recommendations by 30 June 2022.	Advance Rockhampton		Analysis of the Rockhampton Region Precinct Activation Survey is complete. Due to key staff losses during Quarter 3, recommendations have not been completed although this survey has been used in the development of the new Economic Development Strategy. Key actions will be implemented during 2022-23.	Economic Development

4. Infrastructure services are driven to deliver future economic growth

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
2.4.1	Complete construction of the Aircraft Maintenance Repair and Overhaul Facility, apron and associated infrastructure in accordance with agreement with Alliance Airlines.	Complete construction in accordance with agreed timeframes.	Airport		Landside and airside bulk civil works are complete. Airside culvert installation is complete. Concrete pavements are currently underway. This project is progressing well and on time. There are no issues from an Airport perspective.	Rockhampton Airport

5. Promote, foster and embrace growth opportunities, strategic investment and international exports

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
2.5.1	Implement actions as per the SmartHub Operational Plan.	Progress and report on the actions of the SmartHub Operational Plan 2021-2023.	Advance Rockhampton		The following strategies have been implemented and executed as outlined in the adopted 2021-2023 SmartHub Operational Plan: - Hosted monthly lunch and learn events on topics of interest to the business community. - SmartHub Club monthly meetups which involved a problem solving mastermind session and pitch practice and a full day hands-on time management workshop. In June 2022, Council resolved to cease the SmartHub operations on 5 August 2022.	Corporate and Technology Services
2.5.2	Facilitate and commission an Investment Attraction and Jobs Pipeline Study.	Complete study by 31 January 2022 and implement actions by 30 June 2022.	Advance Rockhampton		The Investment Attraction and Jobs Pipeline Study will be undertaken upon completion of the Rockhampton Region Economic Development Strategy and Action Plan.	Economic Development

6. Promote industry diversification to enhance regional economic resilience

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
2.6.1	Investigate economic benefits of building a circular economy across the Region.	Develop a Circular Economy discussion paper by 1 March 2022.	Advance Rockhampton		This discussion paper was presented, endorsed and next steps noted at a Council meeting on 28 June 2022.	Advance Rockhampton

3 Environment

Legend:  Not Completed  Completed

1. Contribute to healthy natural ecosystems

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
3.1.1	Implement the Environmental Sustainability Strategy.	Deliver actions in the Environmental Sustainability Strategy in accordance with the annual action plan and report progress in the annual highlights report.	Water and Environmental Sustainability		Council's Sustainability Unit supported the Sustainability Strategy Executive Group to implement 49 actions outlined in the Environmental Sustainability Strategy 2021-22 Annual Action Plan. The draft Year in Review report has been finalised, highlighting a range of sustainability achievements across Council's various departments. Council will consider endorsing the report for public viewing in July 2022.	Environmental Sustainability
3.1.2	Develop a tree planting strategy.	Develop strategy by 30 June 2022.	Parks, Sport and Public Spaces		Officers have been engaging with teams across Council to understand existing practice, develop appropriate policy and ensure the tree planting and landscaping becomes "business as usual" in project planning and delivery. A draft Tree Planting Policy is currently being finalised and will be presented to Council in Quarter 2 of 2022-23.	Parks

2. Sustainable and innovative environmental practices

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
3.2.1	Install solar power at the Glenmore Water Treatment Plant.	Project on track for completion in 2022-23.	Water and Environmental Sustainability		Site works for the delivery of the Solar System at the Glenmore Water Treatment Plant have been completed. Negotiation is still underway in regard to plant procurement. Council is currently re-assessing this project.	Fitzroy River Water




3. Understand Council's and the community's environmental impacts

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
3.3.1	Strengthen the Region's capability for climate adaptation and resilience.	Review and embed considerations within Council's Sustainability Governance Framework and associated policies, strategies and plans by 30 June 2022.	Water and Environmental Sustainability		Council embedded improved consideration of climate adaptation and resilience within the newly revised Corporate Plan 2022-2027 and the draft revised Sustainability Strategy (Towards 2030). Officers continued to pursue grant funding for climate resilience planning activities.	Environmental Sustainability

4 Service Excellence

Legend:  Not Completed  Completed



1. Customer focused services

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
4.1.1	Establish defined service levels for operational sections of Council.	Adopt Service Delivery Statements that include defined service levels for Parks.	Whole of Council		This action was presented to the Communities Committee with a number of actions undertaken to progress development of service levels which have yet to be finalised. This action has been incorporated into the 2022/23 Operational Plan.	Office of the CEO Directorate
4.1.2	Further promote electronic billing options for rates and water charges to increase take up.	Increase take up of eNotices to 10% of ratepayers.	Whole of Council		The target of 10% take up of eNotices has been met during Quarter 4.	Finance
4.1.3	Develop a Water Meter Replacement Program.	Develop by 30 June 2022.	Water and Environmental Sustainability		A reactive water meter replacement program is in place – replacements are prioritised using a number of criteria. A planned water meter replacement program will be implemented in future years in line with budget allocation.	Fitzroy River Water

2. Practical and values based compliance frameworks

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
4.2.1	Ensure employees are appropriately trained, skilled and certified to safely undertake the requirements of their position.	Deliver actions in the Health and Safety Strategy in accordance with agreed timeframes.	Whole of Council		The Verification of Competency (VOC) program continues to be rolled out and the compliance training is currently up to date.	Workforce and Governance

3. Accountable and motivated organisation

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
4.3.1	Implement the Information and Communication Technology Strategic Plan 2021-2025.	Deliver the Information and Communication Technology Strategic Plan actions for 2021-22.	Whole of Council		<p>Projects that commenced during 2021-22 include:</p> <ul style="list-style-type: none"> - Cyber Security – multifactor authentication solutions are being designed as part of the Microsoft 365 solution. Awareness training and testing is in place. Periodic network and cyber security tests and exercises are being performed. - Connected Workforce – work is currently underway to upgrade the internet connection to support a more remote workforce. Microsoft Teams has been rolled out to all Council workstations to improve online collaboration. - Technology Innovation – TechnologyOne Solution (R1) software is being transitioned to Software as a Service. <p>These projects are ongoing and will continue into 2022-23</p>	Corporate and Technology Services
4.3.2	Maintain a safe work environment for all employees, volunteers and contractors of Council.	Review and implement Health and Safety Strategy.	Whole of Council		78% of actions and 10 of the 14 projects have been completed. The Corporate Work Health and Safety Risk Register has commenced however cannot be finalised until the Operational Risk Registers are fully implemented. The Safety Toolkit is on hold due to change in Council's Information Technology platform however a substantial amount of work has been completed in preparation for this project. Contractor On-Boarding is on hold as an additional interface for the Beakon system is required for a successful implementation. The Safety First Culture Fair and Just Response has been placed on hold to explore further options or opportunities.	Workforce and Governance

4 Service Excellence

Legend:  Not Completed  Completed



4. Plan for future population and economic growth giving consideration to a diverse range of industries and services

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
4.4.1	Amend the Rockhampton Region Planning Scheme as required to achieve Council's policy objectives and outcomes.	Commence priority planning scheme amendments.	Whole of Council		Two Rockhampton Region Planning Scheme Major Amendments have commenced and been progressed. Consultation was undertaken over a two month period on the Major Amendment dealing with flood overlays with over 260 written submissions being received. These submissions are currently being reviewed. The State Government has undertaken its initial State Interests review of the second Major Amendment relating to zoning changes and has not imposed any conditions. Consultation on this amendment is anticipated to commence in Quarter 2 of 2022-23.	Strategy and Planning
4.4.2	Review and update Urban Water Supply Planning for: <ul style="list-style-type: none"> Gracemere; and Rockhampton. 	Report completed by 30 June 2022.	Water and Environmental Sustainability		Urban water supply planning for Gracemere has been completed and incorporates the Mount Morgan water supply being added to the network. This work included a high level assessment of the supply capacity of the Rockhampton network. Further work on this will be completed in 2022-23 and is supported by a successful funding submission.	Infrastructure Planning
4.4.3	Support the Northern Boundary Review.	Respond to the Boundary Commissioner's requirements within the prescribed timeframes.	Whole of Council		Council submitted the Final Submission on the External Boundary Review to the Change Commission by the deadline of 30 May 2022. Council commenced a widespread media campaign to vote "Yes" to the boundary review, the timing of which aligned with the opening of the voluntary elector survey and public submissions.	Corporate Service Directorate

5 Local Government Leader

Legend:  Not Completed  Completed



1. Productive partnerships with all levels of government and relevant stakeholders

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
5.1.1	Identify and pursue opportunities for advocacy for regional policy and associated outcomes that benefit the Region.	Develop and implement agreed Advocacy Action Plan measures established in the annual Advocacy Strategy within the prescribed timelines.	Whole of Council		Advocacy efforts to seek support and commitment of other levels of Government towards Council's priorities continued during Quarter 4 with efforts concentrated on the 2022 Federal election, Queensland Government Budget and external boundary review.	Office of the CEO Directorate
5.1.2	Advocate to secure funding for the preparation of a Business Case for the redevelopment of the Pilbeam Theatre Precinct.	Secure funding for the Business Case preparation.	Whole of Council		The priority of the Pilbeam Theatre Precinct Redevelopment Project has been reassessed against other infrastructure projects.	Project Delivery

2. Strong leadership that provides quality governance to support and service the community

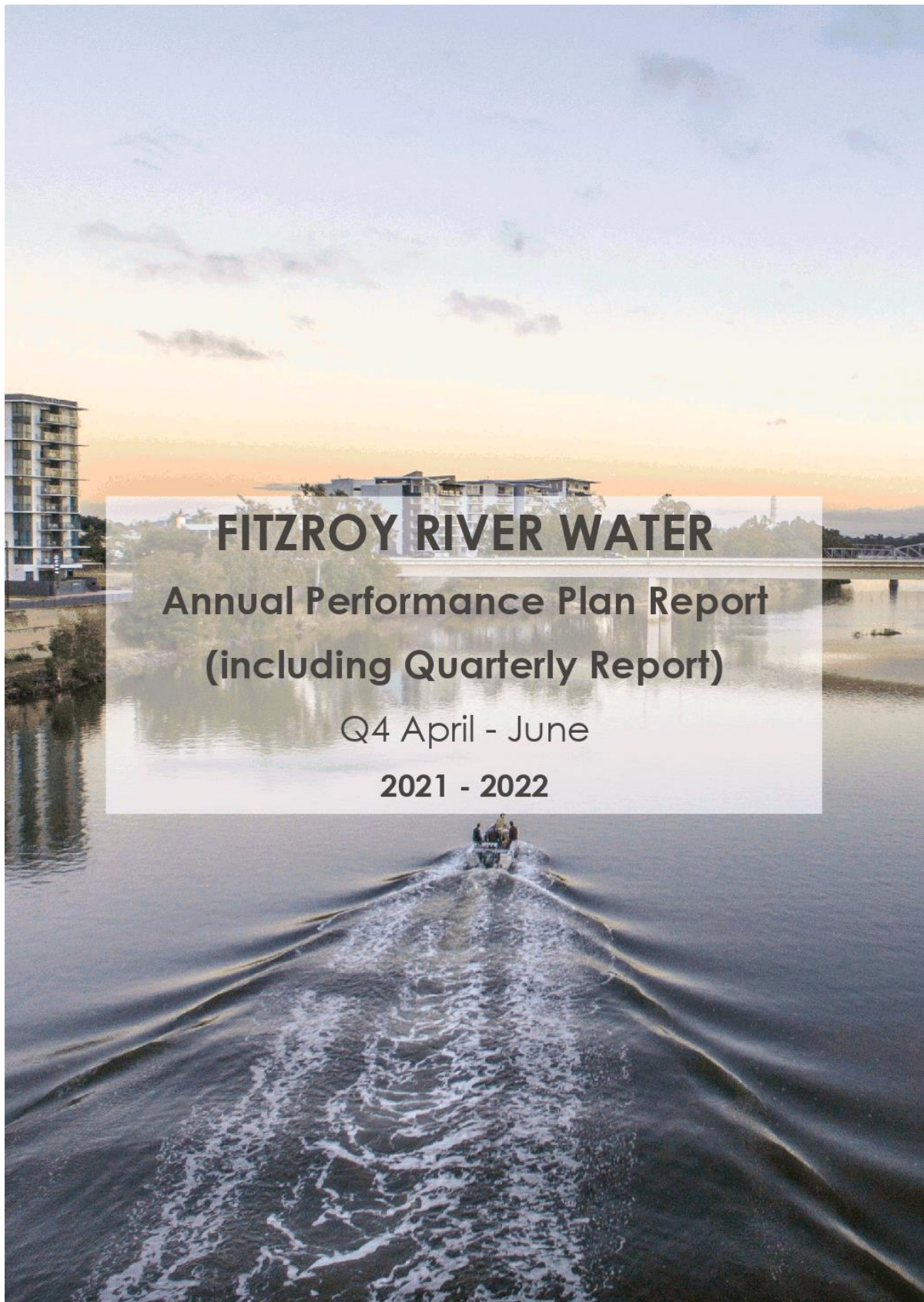
Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
5.2.1	Develop a five-year Corporate Plan.	Adopt Corporate Plan for 2022-2027 by 30 June 2022.	Whole of Council		The 2022-2027 Corporate Plan was adopted by Council on 8 February 2022. Council's new Corporate Plan will commence on 1 July 2022.	Workforce and Governance

3. Financially sustainable organisation

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
5.3.1	Efficient and effective management of Council's finances.	Long Term Financial Forecast updated at each budget and budget revision.	Whole of Council		In preparation to adopt the 2022-2023 Budget in July 2022, the Long Term Financial Forecast has been reviewed and updated for the proposed budget position.	Finance
5.3.2	Update asset management plans for: <ul style="list-style-type: none"> Bridges; and Sewer and Water. 	Complete by 30 June 2022.	Whole of Council		The Water and Sewerage Asset Management Plans remain on-hold pending the outcomes of condition assessments of a number of major assets. Asset Management Plans for Unsealed Roads and Footpaths have been prepared and will be presented to Council following the adoption of the 2022-23 budget.	Infrastructure Planning

4. Leading public sector employer

Code	Action	Target	Portfolio	On Track	Comments	Responsible Section
5.4.1	Undertake certified agreement negotiations that consider the application of industrial instruments and financial objectives.	Negotiations completed and certified agreement conditions implemented by 30 June 2022.	Whole of Council		Whilst the certified agreements have not officially been certified by the Queensland Industrial Relations Commissions, all unions for all certified agreements have confirmed that there is an agreement in principle for all five certified agreements. Administrative processes are commencing for the official ballot.	Workforce and Governance



Fitzroy River Water (FRW) is required to provide a quarterly report on its performance against financial and non-financial performance targets as adopted in the Annual Performance Plan for 2021-22.

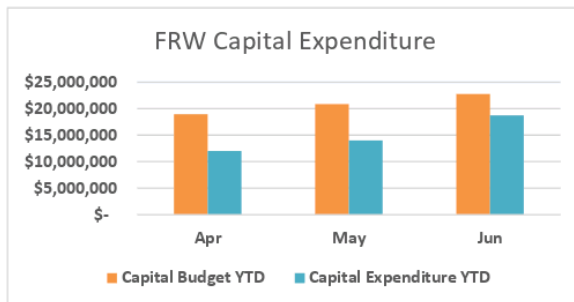
Manager’s Overview

FRW has performed well during Quarter 4 in accordance with the Performance Plan and delivered water and sewerage services to a high standard. Eleven subcategories of the 22 Customer Service Standards were not met for Quarter 4, also resulting in a number of non-compliances with annual targets. This was mainly due to relatively minor deviations from expected performance targets, in many cases meeting response and restoration times on reactive requests proved difficult due to resourcing issues within key areas. Performance for drinking water quality remains strong with all relevant legislation and guidelines met.

Financial Performance

Operational Budget Tracker		Capital Budget Tracker	
	100% Budget completed		100% Budget completed
	104% Operational Expenses V Budget		82% Capital Expenses V Budget
	99% Operational Revenue V Budget		69% Capital Revenue V Budget

Capital Spend Chart



Comments

FRW’s year to date operational revenue is at 99%. Fees and charges revenue is above target due to higher than expected standpipe hire charges, special water meter readings, and trade waste. Water consumption charges are slightly below target, however some final accounts are yet to be processed for 2021-22. Operational expenditure is slightly above target at 104%, largely influenced by some major maintenance expenses at Mount Morgan Dam and safety rectifications.

Capital expenditure is at 82%, influenced by lower than anticipated spend on some major contractor projects with end of financial year accruals yet to be realised.

Legend:  Not On Track  Completed

Non-Financial Performance

Potable Water Supply Schemes													
Rockhampton and Gracemere (number of access charges as at January 2022: 38,491)							Mount Morgan (number of access charges as at January 2022: 1,517)						
Annual Target	Q1	Q2	Q3	Q4	YTD Actual	On Track	Annual Target	Q1	Q2	Q3	Q4	YTD Actual	On Track

Day to Day Continuity


CSS1 Extent of unplanned interruptions – connections based (no. per 1,000 connections per year)

<80	5	7	15	8	35		<80	0	1	18	18	37	
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CSS2 Extent of unplanned interruptions – incidents based (no. per 100 km of main per year)

Rockhampton and Gracemere total kms of main: 790km

Mount Morgan total kms of main: 72km

<30	16	19	25	21	81		<30	0	1	8	4	13	
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Comments: A total of 168 unplanned incidents affecting 305 connections during Quarter 4 has contributed to this result. Significant number of unplanned interruptions has contributed to annual non compliance.

CSS3 Time for restoration of service – unplanned interruptions (% restored within 5 hours)

>90%	100%	92%	81%	100%	93%		>90%	N/A	N/A	100%	100%	100%	
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CSS4 Customer interruption frequency – 1 interruption per year

12%	0.79%	0.82%	2.52%	0.86%	1.25%		12%	N/A	N/A	1.71%	0.59%	1.15%	
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CSS4 Customer interruption frequency – 2 interruptions per year

2%	0.00%	0.01%	0.07%	0.00%	0.02%		2%	N/A	N/A	N/A	0.52%	0.52%	
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Legend:  Not On Track  Completed

Potable Water Supply Schemes													
Rockhampton and Gracemere <small>(number of access charges as at January 2022: 38,491)</small>							Mount Morgan <small>(number of access charges as at January 2022: 1,517)</small>						
Annual Target	Q1	Q2	Q3	Q4	YTD Actual	On Track	Annual Target	Q1	Q2	Q3	Q4	YTD Actual	On Track
CSS4 Customer interruption frequency – 3 interruptions per year													
1%	N/A	N/A	N/A	N/A	N/A		1%	N/A	N/A	N/A	N/A	N/A	
CSS4 Customer interruption frequency – 4 interruptions per year													
0.50%	N/A	N/A	N/A	N/A	N/A		0.50%	N/A	N/A	N/A	N/A	N/A	
CSS4 Customer interruption frequency – 5 or more interruptions per year													
0.25%	N/A	N/A	N/A	N/A	N/A		0.25%	N/A	N/A	N/A	N/A	N/A	
CSS5 Relative incidence of planned and unplanned interruption incidents (% of planned versus total number of interruptions)													
>30%	4%	4%	3%	1%	3%		>30%	N/A	N/A	N/A	N/A	N/A	
Comments: A total of two planned water shut down incidents with an average shut down duration of 53 minutes and a total of 168 unplanned incidents with an average shut down duration of 102 minutes for Quarter 4. This non-compliance is primarily due to such a low number of planned interruptions, this is dependent on the nature of construction projects completed.													
CSS6 Average interruption duration – planned and unplanned													
3 hours	4.03	2.24	1.83	0.86	2.24		3 hours	N/A	0.14	0.49	0.5	0.38	

Legend:  Not On Track  Completed

Potable Water Supply Schemes													
Rockhampton and Gracemere <small>(number of access charges as at January 2022: 38,491)</small>							Mount Morgan <small>(number of access charges as at January 2022: 1,517)</small>						
Annual Target	Q1	Q2	Q3	Q4	YTD Actual	On Track	Annual Target	Q1	Q2	Q3	Q4	YTD Actual	On Track
CSS7 Response time – Priority 1 – 1 hour response													
95%	87%	83%	89%	90%	87.25%		95%	N/A	N/A	100%	67%	84%	
Comments: Total of 50 requests with 45 (90%) being responded to within 1 hour for Quarter 4. Annual non compliance is primarily due to resourcing issues and the ability to respond to such a large volume of requests within Quarter 4.													
CSS7 Response time – Priority 2 – 2 hours response													
95%	81%	78%	78%	80%	79.25%		95%	100%	100%	67%	100%	91.75%	
Comments: Total of 61 requests with 49 (80%) being restored within 24 hours for Quarter 4.													
CSS7 Response time – Priority 3 – 24 hours response													
95%	98%	94%	100%	100%	98%		95%	100%	100%	100%	100%	100%	
CSS7 Restoration time – Priority 1 – 5 hours restoration													
95%	87%	93%	93%	90%	90.75%		95%	N/A	N/A	100%	100%	100%	
Comments: Total of 50 requests with 45 (90%) being restored within 5 hours for Quarter 4.													
CSS7 Restoration time – Priority 2 – 24 hours restoration													
95%	96%	88%	96%	95%	94%		95%	100%	100%	100%	100%	100%	
Comments: Total of 61 requests with 49 (95%) being restored within 24 hours for Quarter 4.													

Legend:  Not On Track  Completed

Potable Water Supply Schemes													
Rockhampton and Gracemere <small>(number of access charges as at January 2022: 38,491)</small>							Mount Morgan <small>(number of access charges as at January 2022: 1,517)</small>						
Annual Target	Q1	Q2	Q3	Q4	YTD Actual	On Track	Annual Target	Q1	Q2	Q3	Q4	YTD Actual	On Track
CSS7 Restoration time – Priority 3 – 5 days restoration													
95%	98%	98%	99%	99%	99%		95%	100%	100%	100%	100%	100%	
CSS8 Minimum pressure standard at the water meter													
220kPa	220kPa	220kPa	220kPa	220kPa	220kPa		220kPa	220kPa	220kPa	220kPa	220kPa	220kPa	
CSS9 Minimum flow standard at the water meter													
9L/min	9L/min	9L/min	9L/min	9L/min	9L/min		9L/min	9L/min	9L/min	9L/min	9L/min	9L/min	
CSS10 Connections with deficient pressure and/or flow (% of total connections)													
<2.5%	0.3%	0.3%	0.3%	0.3%	0.3%		<2.5%	2.0%	2.0%	2.0%	2.0%	2.0%	
CSS11 Drinking water quality (compliance with industry standard) ¹													
>98%	100%	100%	100%	100%	100%		>98%	100%	100%	100%	100%	100%	
CSS12 Drinking water quality complaints (number per 1,000 connections)													
<5	0.22	0.32	0.35	0.07	0.96		These figures are combined with the Rockhampton and Gracemere figures to give a total across all water supply schemes.						
CSS13 Drinking water quality incidents (number per 1,000 connections)													
<5	0	0	0	0	0		<5	0	0	0	0	0	

Legend:  Not On Track  Completed


Potable Water Supply Schemes													
Rockhampton and Gracemere (number of access charges as at January 2022: 38,491)							Mount Morgan (number of access charges as at January 2022: 1,517)						
Annual Target	Q1	Q2	Q3	Q4	YTD Actual	On Track	Annual Target	Q1	Q2	Q3	Q4	YTD Actual	On Track

Long Term Continuity of Water Services


CSS14 Water main breaks (number per 100 km main)

Rockhampton and Gracemere total kms of main: 790km



Mount Morgan total kms of main: 72km

<40	2	2	2	3	9		<40	N/A	N/A	1	1	2	
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CSS15 Water services breaks (number per 1,000 connections)

<40	4	4	6	5	19		<40	1	N/A	2	3	6	
-----	---	---	---	---	----	---	-----	---	-----	---	---	---	---

CSS16 System water loss (litres per connection per day)

<200L	201L	259L	247L	231L	235L		<200L	13L	5L	12L	4L	9L	
-------	------	------	------	------	------	---	-------	-----	----	-----	----	----	---

Comments: System water loss has remained above 200L/connection/day for the last three quarters. Leakage investigations are constrained due to the limited number of isolated supply areas with bulk supply meters.

Legend:  Not On Track  Completed

Sewerage Schemes													
Rockhampton and Gracemere <small>(number of access connections as at January 2022: 52,597)</small>							Mount Morgan <small>(number of access connections as at January 2022: 565)</small>						
Annual Target	Q1	Q2	Q3	Q4	YTD Actual	On Track	Annual Target	Q1	Q2	Q3	Q4	YTD Actual	On Track

Effective Transportation of Sewage

CSS17 Sewage overflows – total (number per 100km main)

Rockhampton and Gracemere total kms of main: 729km

Mount Morgan total kms of main: 15km

<30	13.44	17.01	10.43	8.64	49.52		<10	N/A	N/A	N/A	N/A	N/A	
-----	-------	-------	-------	------	-------	---	-----	-----	-----	-----	-----	-----	---

Comments: A total number of 118 blockages and 63 overflows for Quarter 4. The annual non compliance is due to a total number of 576 blockages resulting in 361 overflows, such overflows can be a result of either a sewer connection blockage affecting a single property or a mainline blockage affecting multiple properties.

CSS18 Sewage overflows to customer property (number per 1,000 connections)

<10	1.87	2.37	1.45	1.20	6.89		<5	N/A	N/A	N/A	N/A	N/A	
-----	------	------	------	------	------	---	----	-----	-----	-----	-----	-----	---



CSS19 Odour complaints (number per 1,000 connections)











<1	0.45	0.17	0.17	0.21	1		These figures are combined with the Rockhampton and Gracemere figures above to give a total across all sewage supply schemes.						
----	------	------	------	------	---	---	---	--	--	--	--	--	--



CSS20 Response time – Priority 1 – 1 hour response

>95%	76%	84%	85%	83%	82%		>95%	N/A	N/A	N/A	N/A	N/A	
------	-----	-----	-----	-----	-----	---	------	-----	-----	-----	-----	-----	---

Comments: Total of 47 requests with 39 (83%) being responded to within 1 hour for Quarter 4. Annual non-compliance is primarily due to resourcing issues and the inability to respond to such a large volume of requests within Quarter 4.

Legend:  Not On Track  Completed

Sewerage Schemes													
Rockhampton and Gracemere <small>(number of access connections as at January 2022: 52,597)</small>							Mount Morgan <small>(number of access connections as at January 2022: 565)</small>						
Annual Target	Q1	Q2	Q3	Q4	YTD Actual	On Track	Annual Target	Q1	Q2	Q3	Q4	YTD Actual	On Track
CSS20 Response time – Priority 2 – 2 hours response													
>95%	78%	86%	92%	79%	84%		>95%	N/A	N/A	N/A	N/A	N/A	
Comments: Total of 103 requests with 81 (79%) being responded to within 2 hours for Quarter 4.													
CSS20 Response time – Priority 3 – 24 hours response													
>95%	100%	84%	99%	100%	96%		>95%	N/A	N/A	N/A	N/A	N/A	
CSS20 Restoration time – Priority 1 – 5 hours restoration													
>95%	83%	96%	88%	98%	91%		>95%	N/A	N/A	N/A	N/A	N/A	
Comments: Total of 47 requests with 46 (98%) being restored within 5 hours for Quarter 4.													
CSS20 Restoration time – Priority 2 – 24 hours restoration													
>95%	99%	92%	98%	99%	97%		>95%	N/A	N/A	N/A	N/A	N/A	
CSS20 Restoration time – Priority 3 – 5 days restoration													
>95%	100%	94%	100%	95%	97%		>95%	N/A	N/A	N/A	N/A	N/A	

Legend:  Not On Track  Completed

Sewerage Schemes													
Rockhampton and Gracemere <small>(number of access connections as at January 2022: 52,597)</small>							Mount Morgan <small>(number of access connections as at January 2022: 565)</small>						
Annual Target	Q1	Q2	Q3	Q4	YTD Actual	On Track	Annual Target	Q1	Q2	Q3	Q4	YTD Actual	On Track

Long Term Continuity of Sewerage Services

CSS21 Sewer main breaks and chokes (number per 100km main)

Rockhampton and Gracemere total kms of main: 729km

Mount Morgan total kms of main: 15km

<50	4.53	3.70	4.25	4.12	16.60		<20	N/A	N/A	N/A	N/A	N/A	
-----	------	------	------	------	-------	---	-----	-----	-----	-----	-----	-----	---

CSS22 Sewer inflow and infiltration (ratio of Peak Day Flow to Average Day Flow)






<5	1.90	3.31	2.87	4.03	3.03		<5	1.36	2.71	2.15	1.87	2.02	
----	------	------	------	------	------	---	----	------	------	------	------	------	---

1 FRW's Drinking Water Quality Management Plan identifies the following key water quality parameters as reference indicators for customer service purposes: physical and chemical water quality parameters – Target: >99% of all samples tested compliant with Australian Drinking Water Guidelines; E. coli – Target: None detected in > 98% of all samples tested.

Reference Codes – A blank field should contain one of the following:

- (a) 0 (zero)
- (b) ND (no data is available, although the indicator is relevant)
- (c) NR (not relevant, the indicator is not relevant to that scheme)

Customer Service Standards

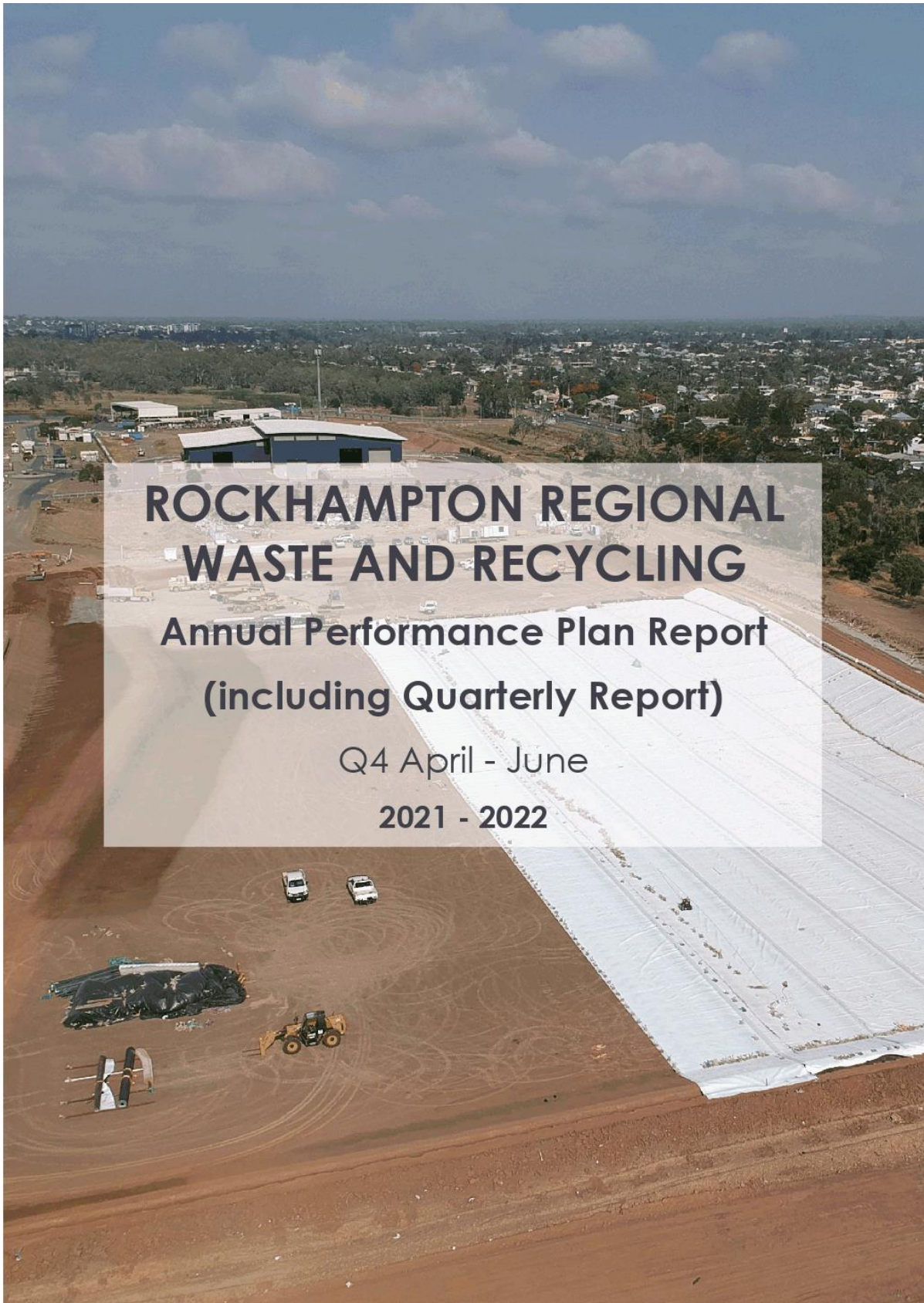
Performance Indicator	2021-22 Target	Q1	Q2	Q3	Q4	YTD Actual	On Track
Installation of new water connections (within the water service area)	15 working days	100%	100%	100%	100%	100%	
Installation of sewerage connections (within the sewered area)	15 working days	100%	100%	100%	100%	100%	
Complaints (excluding maintenance of water and sewerage services) – advise outcome	20 working days	100%	100%	100%	100%	100%	
Legend:  Not On Track  Completed							

Comments

The above customer service standard performance indicators have been achieved.

Conclusion

FRW has performed well during Quarter 4 and throughout 2021-22. Water and sewerage services have been delivered to a high standard with the majority of Customer Service Standards met. Resourcing issues within key areas is still presenting significant operational challenges, however external support is being sourced where required. Significant progress on major capital upgrade projects will also assist in alleviating pressures within the operational team.



**ROCKHAMPTON REGIONAL
WASTE AND RECYCLING**
Annual Performance Plan Report
(including Quarterly Report)

Q4 April - June
2021 - 2022

Rockhampton Regional Waste and Recycling (RRWR) is required to provide a quarterly report on its performance against financial and non-financial performance targets as adopted in the Annual Performance Plan for 2021-22.

Manager's Overview

RRWR's performance for Quarter 4 has been in accordance with the parameters outlined within the performance plan and those identified within Council's 2021-22 Operational Plan.

Some highlights for RRWR are presented below:

Waste Facilities – All waste and recycling facilities have operated without issue.

Waste Collections – A full review of Collection Runs has been completed and fully implemented throughout the Region with minimal disruption to services. A full kerbside collection run change was successfully implemented from 11 April 2022 to improve operational efficiency and customer service.

Materials Recycling Facility (MRF) – All kerbside commingled recyclables are still being transported and recycled out of the Region since a fire destroyed the Rockhampton based Material Recycling Facility (MRF) in November 2022. The Australian Competition and Consumer Commission has now granted authorisation to allow for joint procurement with Central Queensland Council's in 2022 for a long term MRF. Tender documents are nearing completion with the view to advertise in August 2022.

Waste Strategy – Council's strategy for the collection of source separated organics is progressing as the Food Organics and Garden Organics (FOGO) Trial is now 75% complete and continuing to demonstrate the viability of a wider community roll-out. Mid-trial audit results showed contamination rates have continued to creep up in FOGO neighbourhoods, with the total contamination rate now at 3.2%, nearly all of which is coming from just 6% of participating households. In the final quarter of the trial, Council will run a behaviour change campaign to test most effective messaging and channels in addressing these key challenges, namely increasing food recovery and reducing contamination rates.

Landfill Development – The filling of waste within Cell A1 is nearing completion. Active landfilling activities are expected to move into the recently completed Cell B within the month of July 2022.

Expanded Polystyrene (EPS) Recycling Facility – Since the operation commencement of the EPS Recycling Facility, approximately 3,100 cubic meters of raw EPS has been recycled and diverted from landfill.

Gracemere Landfill Closure – Construction of the Gracemere Landfill capping system is in the final stages with completion expected in September 2022.

Gracemere Waste Transfer Station Redevelopment – The Contract has been awarded for the re-development of the Gracemere Waste Transfer Station and preliminary works have commenced. Works on-site are to commence from October 2022.

Financial Performance

Operational Budget Tracker



100%
Budget completed

95%
Operational Expenses V Budget

100%
Operational Revenue V Budget

Capital Budget Tracker

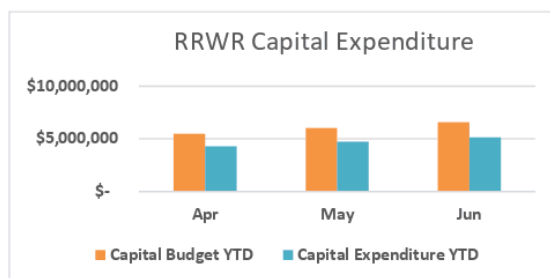


100%
Budget completed

78%
Capital Expenses V Budget

100%
Capital Revenue V Budget

Capital Spend Chart











Comments



RRWR's operational revenue is at 100%. Operational expenditure is slightly below target at 95% with most items on or below target, with the exception of the waste levy expense at 103%. Some end of financial year accruals are yet to be realised.

Capital expenditure is at 78% due to the timing for delivery of large projects, being Gracemere landfill capping, Gracemere Waste Transfer Station construction and Lakes Creek Road landfill extension design. Some end of financial year accruals are yet to be realised.

Non-Financial Performance

Performance Indicator	2021-22 Target	Q1	Q2	Q3	Q4	YTD Actual	On Track
Weekly collection of domestic waste on the same day every week	98%	99.96%	99.96%	99.82%	99.94%	99.92%	
Weekly collection of commercial waste	95%	99.96%	99.96%	99.82%	99.94%	99.92%	
Fortnightly collection of domestic recyclable waste	98%	99.97%	99.94%	99.92%	99.76%	99.90%	
Fortnightly collection of commercial recyclable waste	98%	99.97%	99.94%	99.92%	99.97%	99.95%	
Missed service collection provided within two working days from notification when notification is within one working day of scheduled collection	95%	98.92%	98.31%	97.57%	95.91%	97.68%	

Performance Indicator	2021-22 Target	Q1	Q2	Q3	Q4	YTD Actual	On Track
Collection services will be made available within five working days upon application by the owner	95%	100%	100%	100%	98.18%	99.55%	
Provision of assisted services within ten working days from application by the resident/s	98%	100%	99.34%	100%	100%	99.84%	
Repair or replacement of stolen, removed, damaged, vandalised mobile bins within five working days from notification	95%	95.17%	92.49%	98.28%	94.74%	95.17%	

Legend:  Not On Track  Completed

Comments

All non-financial performance targets have been achieved.

Conclusion

Performance throughout Quarter 4 and the entirety of 2021-22 has been of a high standard with continued vigilance to ensure performance is not only maintained but with an ongoing focus of continuous improvement. RRWR's performance in safety has continued at a high level with zero lost time injuries recorded during 2021-22. RRWR has delivered well against operational and capital budget targets.





Rockhampton Airport is required to provide a quarterly report on its performance against financial and non-financial performance targets as adopted in the Annual Performance Plan for 2021-22.

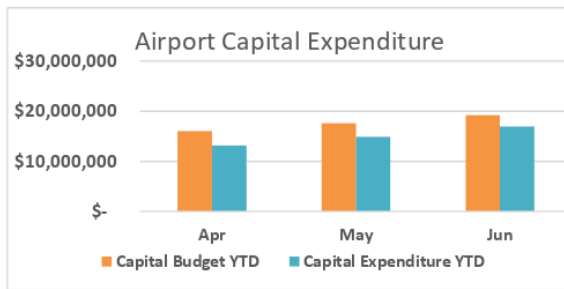
Manager's Overview

Airport Management has worked with airlines throughout the financial year to ensure scheduled services reflect the public demand as the industry rebounds from implications of COVID. Whilst still susceptible to COVID impacts, the Airport has shown strong positive passenger growth over Quarter 4 and 2021-22 with similar positive movements in the carpark and car rental sectors. The Airport has met all regulatory compliance requirements throughout 2021-22.

Financial Performance

<p>Operational Budget Tracker</p> <p> 100% Budget completed</p> <p>94% Operational Expenses V Budget</p> <p>95% Operational Revenue V Budget</p>	<p>Capital Budget Tracker</p> <p> 100% Budget completed</p> <p>88% Capital Expenses V Budget</p> <p>100% Capital Revenue V Budget</p>
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Capital Spend Chart















Comments

Rockhampton Airport's operational revenue is at 95%. This result is influenced by the impact of COVID on passenger numbers which are down compared to budget. Operational expenditure is at 94%, partly influenced by reduced contractor and electricity costs during the terminal refurbishment and some savings in employee costs. Some end of financial year accruals are yet to be realised.

Capital expenditure is at 88% with major projects such as the Alliance Airlines Maintenance Facility, Terminal Refurbishment and Airport Cross Runway all close to target. Some end of financial year accruals are yet to be realised. Capital revenue is currently at 100% with the Regional Airports Screening Infrastructure (RASI) and Alliance Airlines Maintenance Facility funds all received.

Non-Financial Performance

Performance Indicator	2021-22 Target	Q1	Q2	Q3	Q4	YTD Actual	On Track
Passenger Numbers	480,000	90,351	111,644	94,739	136,937	433,671	
Bird Strikes	≤10 per quarter	6	5	15	11	37	
Lost Time Days – workplace injuries	0	0	0	0	0	0	
Reported Public Injuries on Airport Precinct	0	0	1	1	1	3	
Hazard inspections completed on time	100%	100%	100%	100%	100%	100%	
Rectification Action completed	100%	100%	100%	100%	100%	100%	
Customer Requests Actioned within set timeframes	100%	100%	100%	100%	100%	100%	
Third party reporting in Civil Aviation Safety Authority and Australasian Mail Services to be completed within the required timeframes	100%	100%	100%	100%	100%	100%	
New non-aero business opportunities reported to Council quarterly	Yes	Yes	Yes	Yes	Yes	Yes	
Progress on new routes reported to Council quarterly	Yes	Yes	Yes	Yes	Yes	Yes	

Legend:  Not On Track  Completed

Comments

Passenger numbers are below budget for 2021-22, however positive indications of passenger growth is shown in Quarter 4.

Wildlife strikes have reduced in Quarter 4 and Airport Management continues to work with other Council departments to reduce the flying fox impacts on Airport Operations.

The Airport had one minor injury to a member of the public during Quarter 4.

Conclusion

The aviation industry in general is on the path to recovery with passenger confidence showing strong demand for both business and leisure travel. The Airport has shown strong positive growth in Quarter 4 and it is anticipated that this will continue however this is contingent on no future COVID restrictions.

The Airport continues to work with Bonza Airlines on the new Regular Public Transport (RPT) services which will further enhance the Airport's growth and revenue streams. The Airport has met all compliance and regulatory requirements and all Airport operations continue to be undertaken in an efficient and safe manner.

10.5 LOCAL GOVERNMENT ASSOCIATION OF QUEENSLAND - MOTIONS

File No:	8291
Attachments:	1. Proposed Motions ↓
Authorising Officer:	Evan Pardon - Chief Executive Officer
Author:	Ross Cheesman - Deputy Chief Executive Officer

SUMMARY

Endorsement of motions for consideration at Local Government Association of Queensland Inc Annual Conference to be held in Cairns from 17 to 19 October 2022.

OFFICER'S RECOMMENDATION

THAT Council endorse the following motions, as detailed in the report, for consideration at the Local Government Association of Queensland Inc Annual Conference to be held in Cairns from 17 to 19 October 2022:

1. Queensland Climate Resilient Councils Program;
2. Local Governments' Transition to Net Zero Emissions;
3. Collaborative Renewable Energy Power Purchase Agreements for Queensland Local Government;
4. Amendment of Local Government Act 2009 to remove Division 5 Referral of conduct to local government; and
5. Review of Infrastructure funding for Local Government in Queensland.

BACKGROUND

Deadline for submission of motions for consideration at the Local Government Association of Queensland Inc Annual Conference to be held in Cairns from 17 to 19 October 2022 will close at 5pm on Wednesday 10 August 2022.

The attached motions are presented for consideration, based on previous discussions held with Councillors at various meetings.

Additionally, there was some support from Council to submit a resolution on the grounds of postcode discrimination. Further research on this matter purely in relation to the LGAQ is that it appears as though there is little LGAQ could actually do. This matter has been raised previously as a resolution. Advice is that any legislative changes are mostly non-existent as are any areas of advocacy. That's not to say that postcode discrimination isn't occurring, but that its causes are unlikely to be able to be addressed by LGAQ. For some context, postcodes are used by some credit assessment services and other financial services as part of their risk assessment which is difficult to legislate against.

PREVIOUS DECISIONS

Council resolved as follows at its meeting on 12 July 2022:

THAT:

1. *Mayor Williams, Deputy Mayor Councillor Fisher, Councillor Wickerson and Councillor Latcham be authorised to attend the Local Government Association of Queensland's Annual Conference to be held at the Cairns Convention Centre from 17 to 19 October 2022 as a matter of Council business;*
2. *Mayor Williams and Councillor Wickerson be appointed as delegates with voting rights for Rockhampton Regional Council;*
3. *Council submit any Conference Motions prior to closing date for motions.*

BUDGET IMPLICATIONS

No budget implications

LEGISLATIVE CONTEXT

One of the proposed motions calls for amendment to Amendment of Local Government Act 2009 to remove Division 5 Referral of conduct to local government.

LEGAL IMPLICATIONS

Nil

STAFFING IMPLICATIONS

Nil

CONCLUSION

At its meeting on 12 July 2022, Council resolved that conference motions would be submitted prior to closing date of Wednesday 10 August 2022. The suggested motions are submitted for consideration based on discussions held with Councillors at various meetings and Briefing Session held on 5 July 2022.

LOCAL GOVERNMENT ASSOCIATION OF QUEENSLAND - MOTIONS

Proposed Motions

Meeting Date: 9 August 2022

Attachment No: 1



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2022 LGAQ Annual Conference – Motions template

Who is the key contact for this motion?	Ross Cheesman, Deputy CEO
Do you have a contact at the LGAQ for this motion?	No
Submitting council	ROCKHAMPTON REGIONAL COUNCIL
Supporting organisation	
Council resolution # (required)	
Date of council resolution	9/08/2022
<input type="checkbox"/> Does this motion have state-wide relevance? YES	
Title of motion (required)	Queensland Climate Resilient Councils Program
Motion (required)	THAT the LGAQ calls on the State Government to continue funding and support for the Queensland Climate Resilient Councils program.
What is the desired outcome sought? (required) 200 word limit	Continuation of funding and support for the Queensland Climate Resilient Councils program.
Background (required) 350 word limit	<p>This matter was discussed at the last Reef Guardian Councils workshop which was held in Mackay straight after the LGAQ Conference 2021.</p> <p>Queensland Climate Resilient Councils funding is set to end 30 June and the future of this program is still yet to be secured.</p>





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2022 LGAQ Annual Conference – Motions template

Who is the key contact for this motion?	Ross Cheesman, Deputy CEO
Do you have a contact at the LGAQ for this motion?	No
Submitting council	ROCKHAMPTON REGIONAL COUNCIL
Supporting organisation (if applicable)	
Council resolution # (required)	
Date of council resolution	9/08/2022
<input type="checkbox"/> Does this motion have state-wide relevance? YES	
Title of motion (required)	Local Governments' Transition to Net Zero Emissions
Motion (required)	THAT the LGAQ calls on the State and Federal Government to support Queensland Local Governments' transition to net zero emissions through the provision of targeted operational and capital grants programs that address local emissions reduction priorities.
What is the desired outcome sought? (required) 200 word limit	That support be provided to Queensland Local Governments to transition to net zero emissions in a targeted manner.
Background (required) 350 word limit	<p>This matter was discussed at the last Reef Guardian Councils workshop which was held in Mackay straight after the LGAQ Conference 2021.</p> <p>This would help Queensland local governments align with State and Federal targets and help funding to begin to flow to regions.</p>





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2022 LGAQ Annual Conference – Motions template

Who is the key contact for this motion?	Ross Cheesman, Deputy CEO
Do you have a contact at the LGAQ for this motion?	No
Submitting council	ROCKHAMPTON REGIONAL COUNCIL
Supporting organisation (if applicable)	
Council resolution # (required)	
Date of council resolution (required)	9/08/2022
<input type="checkbox"/> Does this motion have state-wide relevance? YES	
Title of motion (required)	Collaborative Renewable Energy Power Purchase Agreements for Queensland Local Government
Motion (required)	THAT the LGAQ calls on the State and Federal Government to help establish collaborative renewable energy Power Purchase Agreements for Queensland Local Government.
What is the desired outcome sought? (required) 200 word limit	That collaborative renewable energy power purchase agreements be able to be established by Queensland Local Governments.
Background (required) 350 word limit	<p>This matter was discussed at the last Reef Guardian Councils workshop which was held in Mackay straight after the LGAQ Conference 2021.</p> <p>Currently Rockhampton Regional Council can only purchase our non-contestable electricity from Ergon and Ergon don't provide 100% renewable energy options. This needs to change rapidly if Councils are to avoid financial and other penalties. Local government authorities in other states have brokered very competitive power purchase arrangements for their members including Victoria and Western Australia. It would be good if we could get some momentum on this.</p>





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2022 LGAQ Annual Conference – Motions template

Who is the key contact for this motion?	Ross Cheesman, Deputy CEO
Do you have a contact at the LGAQ for this motion?	No
Submitting council (required)	ROCKHAMPTON REGIONAL COUNCIL
Supporting organisation (if applicable)	
Council resolution # (required)	
Date of council resolution	9/08/2022
<input type="checkbox"/> Does this motion have state-wide relevance? YES	
Title of motion (required)	Amendment of Local Government Act 2009 to remove Division 5 Referral of conduct to local government
Motion (required)	THAT the LGAQ calls on the State Government to amend Local Government Act 2009 to remove Division 5 'Referral of conduct to local government'.
What is the desired outcome sought? (required) 200 word limit	That complaints about inappropriate conduct and/or misconduct are dealt with by independent authority and not fellow Councillors.
Background (required) 350 word limit	Council is seeking the removal of Division 5 from the Act so that councillors are not sitting in judgement of their colleagues and that complaints about inappropriate conduct and misconduct are dealt with by the OIA and the CCT.





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2022 LGAQ Annual Conference – Motions template

Who is the key contact for this motion?	Ross Cheesman, Deputy CEO
Do you have a contact at the LGAQ for this motion?	No
Submitting council	ROCKHAMPTON REGIONAL COUNCIL
Supporting organisation (if applicable)	
Council resolution # (required)	
Date of council resolution (required)	9/08/2022
<input type="checkbox"/> Does this motion have state-wide relevance? YES	
Title of motion (required)	Review of Infrastructure funding for Local Government in Queensland
Motion (required)	THAT the LGAQ calls on the State Government to recognise the systemic infrastructure funding gap for Local Governments in Queensland and commit to investing a further \$500M per annum for at least four years to support critical renewal and augmentation of water, sewerage, drainage and road assets.
What is the desired outcome sought? (required) 200 word limit	That further investment to support the critical renewal and augmentation of water, sewerage, drainage and road assets along the lines of the former State Water and Sewerage Program be implemented over a minimum four year period without impacting on the Works for Queensland funding.
Background (required) 350 word limit	<p>There is a need to better understand and meet the systemic infrastructure funding gaps for Local Government in Queensland, potentially with reinstatement of the State Water and Sewerage Program (WASP) styled funding that was discontinued in 2009. This does not include swapping out Works for Queensland to assist with such funding.</p> <p>Local Government is the level of government that is best connected to its community and should be far better resourced and supported by both Federal and State Governments. It is the tier of last resort and first choice.</p> <p>Local Governments in Australia employ nearly 200,000 people and spend more than \$38bn annually and primarily in their local communities. In addition to being significant employers and contributors to local, State and National economies, they are also responsible for some 33% of all public infrastructure and over 75% of the nation's road network by length. They own and manage some \$342bn in non-financial assets on behalf of their local communities, but are</p>

6



not appropriately resourced as a result of significant fiscal imbalance across the three levels of government.

The Australian Local Government Association (ALGA) 2021 National State of the Assets Report clearly articulates the large discrepancy between taxation revenues raised by Commonwealths and State Governments and Local Government across Australia and the significant role of Local Government in providing infrastructure services, maintaining substantial assets and building new infrastructure. The report also highlights the significant proportion and quantum of Local Government assets that are aging and in need of renewal and augmentation to meet community and industry needs.

“Councils own and manage around a third of Australia’s community infrastructure, including roads and cycle paths, parks and gardens, bridges, libraries, community centres, sporting grounds, and swimming pools... Collecting just 3.5 percent of Australia’s taxation revenue, local governments need and welcome the support of other levels of government.

The key finding in this year’s report is that two thirds of all local government assets are in good condition while around one-third are not.

This is not just a Local Government problem, it is ultimately one for all levels of government and for all levels of government to come together to resolve.

August 22
Wilson Crawley





11 NOTICES OF MOTION

11.1 NOTICE OF MOTION - COUNCILLOR GRANT MATHERS - DISPOSAL OF COUNCIL ASSETS

File No:	1680
Attachments:	1. Correspondence from Cr Mathers to Chief Executive Officer ↓
Responsible Officer:	Emma Brodel - Senior Executive Assistant to the Mayor Evan Pardon - Chief Executive Officer

SUMMARY

Councillor Grant Mathers has indicated his intention to move a Notice of Motion at the next Council Meeting on Tuesday 9 August 2022 regarding disposal of Council assets.

COUNCILLOR'S RECOMMENDATION

THAT the sale of 190 Rush Street, Koongal be placed on hold and a further report be brought back to a Council Meeting to review the disposal of the property.

BACKGROUND

Council Officers have advised that Rockhampton Affordable Housing (RAH) previously leased the property from Council at 190 Rush Street, Koongal. There was State Government funding to build 3 units for affordable housing. In 2017, RAH folded and Council took on the tenants of the units.

In March 2021 Councillors asked Officers to provide the tenants of 190 Rush Street with 12 months' notice advising that Council would sell the property.

Due to the nature of this Notice of Motion, it was deemed prudent to put a hold on the disposal until such time that Council reconsiders its position.

As it is planned to bring a report to this meeting regarding this disposal, there is a possibility that due to the Order of Business this matter may have been considered before this Notice of Motion is addressed.

**NOTICE OF MOTION –
COUNCILLOR GRANT MATHERS –
DISPOSAL OF COUNCIL ASSETS**

**Correspondence from Cr Mathers to
Chief Executive Officer**

Meeting Date: 9 August 2022

Attachment No: 1



Councillor Grant Mathers
Division 3
Planning and Regulation Portfolio
grant.mathers@rrc.qld.gov.au
0439 827 489

25 July 2022

The Chief Executive Officer
Rockhampton Regional Council
PO BOX 1860
ROCKHAMPTON QLD 4700

Dear Evan

I hereby give notice that I intend to move the following Motion at the next Ordinary Council Meeting of the Rockhampton Regional Council, on Tuesday 9 August 2022.

"THAT the sale of 190 Rush Street, Koongal be placed on hold and a further report be brought back to a Council Meeting to review the disposal of the property."

Background:

Council Officers have advised that Rockhampton Affordable Housing (RAH) previously leased the property from Council at 190 Rush Street. There was State Government funding to build 3 units for affordable housing. In 2017, RAH folded and Council took on the tenants of the units.

In March 2021 Councillors asked Officers to provide the tenants of 190 Rush Street with 12 months' notice advising that Council would sell the property.

Officers have now appointed a real estate agent and the listing is due to go live next week.

Yours sincerely

A handwritten signature in black ink, appearing to read "Grant Mathers", is written over a horizontal line.

Grant Mathers
Division 3 Councillor
Rockhampton Regional Council

12 QUESTIONS ON NOTICE

Nil

13 URGENT BUSINESS/QUESTIONS

Urgent Business is a provision in the Agenda for members to raise questions or matters of a genuinely urgent or emergent nature, that are not a change to Council Policy and can not be delayed until the next scheduled Council or Committee Meeting.

14 CLOSED SESSION

In accordance with the provisions of section 254J(3) of the *Local Government Regulation 2012*, a local government may resolve to close a meeting to the public to discuss confidential items, such that its Councillors or members consider it necessary to close the meeting.

RECOMMENDATION

THAT the meeting be closed to the public to discuss the following items, which are considered confidential in accordance with section 254J(3) of the *Local Government Regulation 2012*, for the reasons indicated.

15.1 Disposal of Council Properties

In accordance with section 254J(3)(g) of the *Local Government Regulation 2012* it is considered necessary to close the meeting to discuss negotiations relating to a commercial matter involving the local government for which a public discussion would be likely to prejudice the interests of the local government.

15 CONFIDENTIAL REPORTS

15.1 DISPOSAL OF COUNCIL PROPERTIES

File No: 1680

Attachments: 1. Council report and attachment - Asset Disposal 23 March 2021

Authorising Officer: Ross Cheesman - Deputy Chief Executive Officer

Author: Alicia Cutler - General Manager Community Services
Kellie Roberts - Coordinator Property and Insurance

In accordance with section 254J(3)(g) of the *Local Government Regulation 2012* it is considered necessary to close the meeting to discuss negotiations relating to a commercial matter involving the local government for which a public discussion would be likely to prejudice the interests of the local government.

SUMMARY

This report is presented in relation to Cr Mathers' Notice of Motion regarding the disposal of Council properties.

16 CLOSURE OF MEETING