

Did you know?

General Rates Notices are **issued half yearly** (usually in August and February).

Changing your address is easy. To ensure prompt receipt of your Rates Notice, please ensure Council has your current address. Change of address requests can be done by mail or you can download Council's Change of Postal Address form via our website.

For **Pensioner Ratepayers** Council will offer a subsidy upon the same terms and conditions as the Queensland Government Pensioner Rate Subsidy Scheme of 20% (to a maximum of \$260) on all rates levied for the property the person owns and occupies, excluding special rates/charges and rural and state fire levies/charges.

The rebate is available for Pensioners who qualify under the State Government guidelines. Applicants approved for the Government Subsidy also receive the Council subsidy.

If you do not understand your Rates Notice or the charges on your Rates Notice, there is further information available on Council's website www.rrc.qld.gov.au. Alternatively you can call our Customer Service Centre on 07 4932 9000 or 1300 22 55 77.

A discount of 10% is given to ratepayers who pay the full amount of their rates (including arrears) by the due date detailed on the Rates Notice. The discount does not apply to Emergency Levies, Rural Fire Levies, Environment Charge or Water Consumption Charges.

Receive your Rates Notice by email. It's easy and convenient. Simply register at www.rrc.qld.gov.au/rates

Payment Information

Pay your rates in affordable instalments with BPAY. You can set up regular payments towards your rates throughout the year without waiting for your rates notice. Pay as little or as much as you like, and the total amount paid will be credited on your next bill. Just use the biller code and your reference number to set up regular payments from your bank account. Each reference number is unique. If you own multiple properties you will need to set up separate payments.

| Item | Description | Rate | Amount |
|------|--------------------|-------|--------|
| 1 | Water | 10.00 | 10.00 |
| 2 | Waste | 15.00 | 15.00 |
| 3 | Landfill | 20.00 | 20.00 |
| 4 | Water Conservation | 5.00 | 5.00 |
| 5 | Water Conservation | 5.00 | 5.00 |
| 6 | Water Conservation | 5.00 | 5.00 |
| 7 | Water Conservation | 5.00 | 5.00 |
| 8 | Water Conservation | 5.00 | 5.00 |
| 9 | Water Conservation | 5.00 | 5.00 |
| 10 | Water Conservation | 5.00 | 5.00 |

B PAY
Biller Code: 115956
Reference Number: 51234561

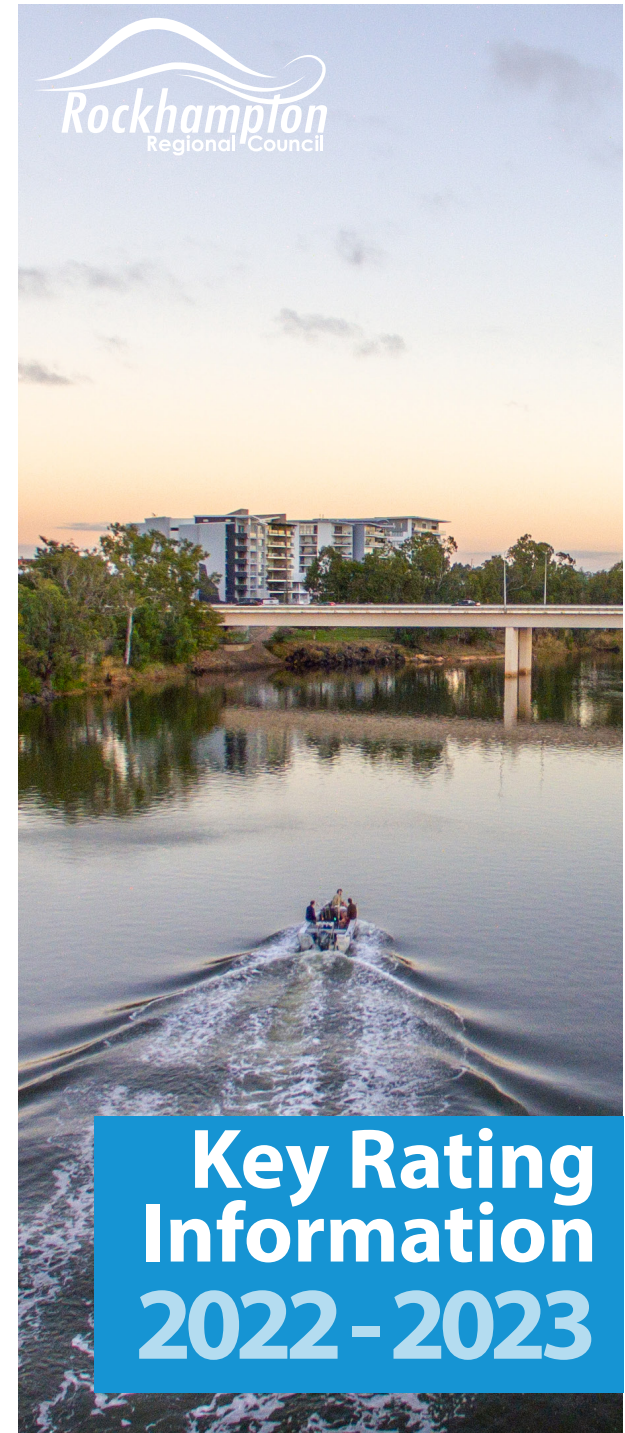
You can also now pay your Rates online using **eServices** by visiting www.rrc.qld.gov.au and clicking 'Access eServices' on the homepage.

Objections

Owners of rateable land have the right to object to the category that their land is included in. All objections must be made on the approved form and lodged with the Chief Executive Officer, Rockhampton Regional Council within 30 days after the date of issue of the Rates Notice.

The official Objection Form is available at Council's Customer Service Centres or can be downloaded from Council's website www.rrc.qld.gov.au

Lodgement of a notice of objection will not affect the levy and recovery of rates.



General Rating Categories 2022-2023

| No. | Category | Identifiers (Land Use Codes) |
|--------|--|--|
| 1 | Commercial/light industry | 1, 4, 6, 7, 10 to 49 (excl. 31, 35, 37, 40 and lands in any other category) |
| 2 (a) | Major shopping centres with a floor area 0 - 10,000 sqm | 12 to 16 inclusive and 23, with a rateable valuation =>\$2,300,000 |
| 2 (b) | Major shopping centres with a floor area 10,001 - 50,000 sqm | 12 to 16 inclusive and 23, with a rateable valuation =>\$2,300,000 |
| 2 (c) | Major shopping centres with a floor area >50,000 sqm | 12 to 16 inclusive and 23, with a rateable valuation =>\$2,300,000 |
| 3 | Heavy and/or noxious industry | 31, 35, 37 |
| 4 (a) | Power generation | 37 with generation and/or storage of electricity from a facility with output capacity equal to or less than 400 MW |
| 4 (b) | Power generation | 37 with generation and/or storage of electricity from a facility with output capacity greater than 400 MW |
| 5 | Extractive | 40 |
| 6 | Agriculture, farming and other rural | 60 to 89 and 93 to 94 (excl. 72 excl. lands in any other category) |
| 8A | Residential other | 2, 3, 5, 8 and 9 with a rateable valuation <\$105,001 |
| 8B | Residential other | 2, 3, 5, 8 and 9 with a rateable valuation >\$105,000 |
| 9 | Residential 1 | 1, 2, 4, 5, 6 and 94 with a rateable valuation <\$105,001 excl. lands in any other category |
| 10 | Residential 2 | 1, 2, 4, 5, 6 and 94 with a rateable valuation >\$105,000 but <\$170,001 excl. lands in any other category |
| 11 | Residential 3 | 1, 2, 4, 5, 6 and 94 with a rateable valuation >\$170,000 but <\$250,001 excl. lands in any other category |
| 12 | Residential 4 | 1, 2, 4, 5, 6 and 94 with a rateable valuation >\$250,000 but <\$500,001 excl. lands in any other category |
| 13 | Residential 5 | 1, 2, 4, 5, 6 and 94 with a rateable valuation >\$500,000 excl. lands in any other category |
| 21 | Strata (residential) | Land use codes 8 and 9 excl. lands in any other category |
| 22 | Strata (commercial/industrial) | Land use codes 8 and 9 |
| 24 | Vacant urban land >\$430,000 | Land use code 1 and 4 with a rateable valuation >\$430,000 |
| 25 | Developer concession | Land use code 72 |
| 26 | Special uses | Land use codes 21, 50 to 59, 92, 96 to 100 |
| 27 (a) | Other \$0 - \$60,000 | Land use codes 1, 4, 90, 91 and 95 |
| 27 (b) | Other >\$60,000 | Land use codes 1, 4, 90, 91 and 95 |

* For an explanation of the criteria that relates to each rating category, please visit www.rrc.qld.gov.au or contact Council on 1300 22 55 77.

Making and Levying Rates

In accordance with the provisions of the *Local Government Act 2009* and the *Local Government Regulation 2012*, the categories and identifiers of rateable land within the boundaries of the Rockhampton Regional Council area have been determined by Council and are set out in this brochure. Land Use codes as given to Council by the Department of Resources are used to assist in determining rating categories.