

Rockhampton Regional Libraries

Conditions of Entry

These Conditions of Entry apply to all Rockhampton Regional Council (Council) Library premises. Any person entering these premises is considered to have agreed to follow these conditions upon entry.

The Conditions of Entry will be applied in a firm but fair manner and we ask for the cooperation of all in maintaining a pleasant atmosphere, conducive to the enjoyment and proper use of library facilities and resources by both visitors and staff.

1. Any person entering the library or its immediate surrounds:

(a) Must:

- act in a courteous and respectful manner towards Council staff and other members of the public;
- make any bags, folders, property or equipment available for inspection by Council staff on request;
- maintain reasonable community dress and hygiene standards, including appropriate footwear and clothing;
- leave if directed to do so by Council staff;
- abide by all reasonable and lawful directions given by Council staff.

(b) Must not:

- engage in disorderly, indecent, offensive or unlawful behaviour;
- cause fear or distress to persons;
- assault, threaten, intimidate, insult or harass any person, either verbally or physically
- disrupt others or the library operations;
- consume alcohol or illicit substances, or enter the library in any already intoxicated state (alcohol consumption at an approved Library event or program excepted);
- administer or sell illicit drugs;
- smoke or consume tobacco products or vapour cigarettes or devices within the library premises or within the legislated distance from entrances;
- display offensive or objectionable material such as pornography, expressions of racial or religious hatred or representations of violence, including on any computer screen or device, whether personally owned or library provided;
- use library technology, systems, property, assets or processes inappropriately or for other than their intended purposes;

- wilfully and deliberately make excessive noise (including the use of mobile phones in designated quiet areas);
 - cause damage to persons or property;
 - leave personal possessions unattended;
 - use an audio or visual recording device without approval;
 - take photos or other imagery of a person without that person's consent;
 - operate or solicit a business unless as part of an endorsed Council activity;
 - undertake fund raising (including selling raffle tickets or soliciting donations);
 - carry out any religious, charitable or other hawking;
 - distribute a petition or conduct a survey;
 - leave an unattended minor whose unsupervised behaviour presents a risk or impact upon other users;
 - bring a dog or animal into the library, with the exception of certified Guide, Hearing or Assistance dogs.
2. Council reserves the right to:
- remove a person from its libraries who is in breach of these conditions;
 - cancel (either temporarily or permanently) their library membership;
 - resort to public prosecution if the need arises.
3. Council may deal with any person behaving contrary to these conditions as follows:
- A Council staff member will alert the person to the fact their behaviour/action is contrary to the conditions. A warning or direction (or both) may be given.
 - If a person fails to comply with a lawful direction by Council staff, Council may exclude or ban the person from entry and use of all Rockhampton Regional Council libraries and library resources by:
 - Imposing an immediate ban for any dangerous or unlawful behaviour; or
 - For all other behaviour, issuing notice of an intention to ban, including reasons for the ban and an opportunity for the offender to respond.

A person who enters any Rockhampton Regional Council Library while they are under a ban is trespassing and their removal will be facilitated by Council staff or Queensland Police Service. A person who is trespassing may also be prosecuted under Queensland law.