

Safety in the Library

As a public facility, the Library requires parents, carers, and guardians to take responsibility for the safety of their children.

Special areas have been designated for children and young people. Adults are asked to avoid using these spaces unless accompanying children or selecting resources for them.

Online Catalogue

www.rockhamptonregion.qld.gov.au/livelylibraries

Resources & Services

- **Physical Resources:** books (regular and large print), magazines, Audiobooks, DVD, music CDs, puzzles, and educational kits.
- **Online Resources:** eBooks, eAudiobooks, ePress, film streaming, educational tutorials, LOTE, genealogy databases, online story time, parenting videos
- **Local and Family History Centre:** archival collection and research assistance
- **Programs and Events:** Activities, events and information sessions for all ages and interests.
- Wi-Fi and computer access. Printing, photocopying and scanning facilities (fees may apply).

Library Hours

Rockhampton Regional Library

230 Bolsover Street, Rockhampton
Monday – Friday: 9:00am – 5:30pm
Saturday: 9:00am – 3:00pm
Phone: 4936 8265

Rockhampton History Centre

230 Bolsover Street, Rockhampton
Monday – Friday: 9:00am – 5:30pm
Phone: 4936 8040

North Rockhampton Library

154 Berserker Street, North Rockhampton
Tuesday – Friday: 9:00am – 5:30pm
Saturday: 9:00am – 12:00pm
Phone: 4936 8373

Gracemere Library

1 Ranger Street, Gracemere
Monday – Thursday: 9:00am – 5:30pm
Saturday: 9:00am – 12:00pm (*alternate*)
Phone: 4931 5454

Mount Morgan Library

31 Morgan Street, Mount Morgan
Monday, Wednesday & Friday: 9:00am – 5:00pm
(*closed 1:00pm – 2:00pm for lunch*)
Saturday: 9:00am – 12:00pm (*alternate*)
Phone: 4936 8169

Library Administration Office

Monday – Friday: 8:00am – 5:00pm
Phone: 4936 8043



General Information For Members

Rockhampton Regional Libraries

Public Libraries are a partnership between local Government and the Queensland Government through State Library of Queensland.



Membership Card

Your library membership number is required when borrowing items, placing holds, or accessing online library services and resources.

Please report any loss or theft of your card immediately to prevent unauthorized use.

Rockhampton Regional Library is not responsible for misuse of a lost or stolen card. The cardholder remains liable for all loans and fees associated with the account.

A replacement card can be issued upon presentation of identification and payment of the applicable fee.

Number of Loans

- **Resident, Non-Resident, and Corporate Members:** Up to 20 items for a loan period of 3 weeks
- **Visitor Members:** Up to 5 items for a loan period of 3 weeks
- **E-Members:** Access to online resources.

Holds (Reserves)

Members may place a hold on items currently on loan or located at another branch.

If an item is not available in our collection, you can request it, and we will attempt to supply it through purchase or our Inter Library Loan service from another Library.

How to place a hold:

- Online
- At the customer service desk at any branch
- By phone to any branch or the Library Administration Office

You will be notified when your items are ready for collection. Holds not collected within one week of notification will be returned to the shelves.

Limits:

- Maximum of 10 holds at one time
- Up to 5 Inter Library Loan items included in this limit
- Loan period may be shortened to 1 week for items in high demand.

Returns

Items may be returned to any Rockhampton Regional Library, regardless of where they were borrowed. Southside, Northside, and Gracemere Libraries provide after-hours chutes for returns when the library is closed.

Renewals

If an item is not on hold for another borrower, you may renew it for an additional 3 weeks.

Loss/Replacement Fees

Lost or damaged items will incur fees in accordance with the Council's Fees & Charges Schedule, available at: www.rockhamptonregion.qld.gov.au

Tips to avoid fees:

- Provide an email address to receive reminder notices before items are due
- Renew loans before the due date (online, by phone, or at the library)
- Ensure your contact details are up to date
- Avoid damage by keeping items away from water, food and pets.

Items not returned within two months of the due date will be charged a replacement fee.