

How can I get vegetation/grass in the rural road reserve slashed?

In the case of roadside shoulder slashing on bitumen roads the owner is requested to notify Council of their concerns, the area will be inspected and if found to meet intervention level, placed on the slashing program for when the maintenance crew are next in the area.

In the case of gravel road shoulders, land owners are advised that Council does not slash roadsides but relies on the grading maintenance crew to remove grass growth when normal maintenance activities are carried out in the area. Slashing will be done on gravel roads in some circumstances where a safety hazard is perceived to exist and/or when the grading crew is not expected in the area for a considerable time.

In the case of clearing/slashing of the road reserve in front of a property for cosmetic purposes, the land owner is required to apply for approval to clear vegetation on the Road Reserve Works Permit Application Form located on Council's website under Council Services > Roads and Infrastructure. The application will be assessed and any plant species of interest may be ordered to be protected and/or re-established in an approved location.

Work on a road reserve is not permitted to be carried out by private persons without approval.

How do I replace my rural address number and post and what are the associated costs?

To replace a rural address number and post, please contact Council's Customer Service Centre on 1300 22 55 77 or visit a Council Office and a Customer Service Officer will log a request for replacement. Costs associated with these are as per fees and charges for the relevant financial year. To view the current financial year fees and charges click on Council's website under Council Services > Council Fees and Charges.

Can I burn off road reserve vegetation adjacent to my property?

For property owners in rural areas who wish to burn off in a Council controlled road reserve, please complete the form, Application/Approval Form for Controlled Burning within a Council Controlled Road Reserve located on Council's website under Council Services > Roads and Infrastructure and send electronically to enquiries@rrc.qld.gov.au or post to Rockhampton Regional Council, PO Box 1860, ROCKHAMPTON QLD 4700.

For those roads that are controlled by the Department of Transport and Main Roads please contact the Rockhampton Transport and Main Roads Office on (07) 4931 1500.

What can I do about poor visibility when exiting my property?

Concern relating to poor visibility whilst exiting properties should be reported to Council's Customer Service Centre on 1300 22 55 77, the matter will be assessed by a Council Officer and dealt with, in accordance with the previous paragraph.

Who is responsible for the maintenance of the access to my property?

It is the responsibility of property owners to maintain their own driveway and that includes the placement, replacement and maintenance of the culverts in the table drain. For any driveway construction works a Road Reserve Work Permit Application located on Council's website under Council Services > Roads and Infrastructure is required before carrying out any work. The property access is to be maintained to a standard that is safe for all road users including pedestrians and to maintain longitudinal drainage paths for the roadway.

How do I find out what my rural address number is?

For information relating to the rural address number for your property, contact Council's Customer Service Centre on 1300 22 55 77.

The numbering system indicates the distance from the beginning of a road to the property entrance, and is marked by a galvanised steel post with the appropriate number attached; E.g. Property is 190 metres from end of road, that property will be numbered 19 if on the left.

The left hand side is odd numbers and the right hand side is even numbers. All rural areas have been addressed but the process is ongoing as houses are built on vacant lots.

Numbers must be easily read from the roadway to enable a property to be identified by emergency services vehicles, taxis, service authorities and the general public.

