

CONTACT DETAILS



Compiling a list of contact details is part of preparing your Emergency Household Plan, and your emergency and evacuation kits. Below is a list of numbers that you may need.

**IN AN EMERGENCY
ALWAYS CALL 000**

(POLICE | FIRE | AMBULANCE)

Police Link	131 444
Queensland Ambulance Community Contact Centre	1300 36 9003
Ergon Energy – Customer Service	13 10 46
Ergon Energy – Faults Only	13 22 96
Rockhampton Regional Council	1300 22 55 77
Rockhampton Pound Facility	4927 7362
Yeppoon Pound Facility	0419 744 530
Mount Morgan Pound Facility	0418 753 681
Main Roads – Road Conditions	13 19 40

EMERGENCIES

DISASTER COORDINATION CENTRE (Only operational in the event of a disaster)	1300 652 659
Police/Fire/Ambulance	000
State Emergency Service	132 500
Ergon Energy (life threatening emergencies only)	000 OR 13 16 70
Council - After hours emergency contact	1300 22 55 77

RADIO STATIONS

ABC Capricornia 837AM	4924 5111
Radio NAG 91.3FM	4939 8211
Radio 101.5 SeaFM & 107.9 Hot FM	4927 6222
Radio 4RO 990AM	4920 2000

WEBSITES

Bureau of Meteorology	www.bom.gov.au
Emergency Management Australia	www.disaster.gld.gov.au
Rockhampton Regional Council	www.rockhamptonregion.qld.gov.au
Main Roads – Road Conditions	www.131940.com.au

SOCIAL MEDIA

Rockhampton Regional Council Disaster Management	www.facebook.com/RRCDisaster
Queensland Police	www.facebook.com/QueenslandPolice
State Emergency Services	www.facebook.com/QLDSES
Queensland Fire and Rescue Service	http://www.facebook.com/QLDFireandRescueService

BI-LINGUAL INTERPRETATION SERVICES

Information on Rockhampton Regional Council's website can be viewed in different languages. If you require disaster information in a specific language visit www.disaster.qld.gov.au to view their resources.