

FAQ FOR BUSINESSES

DEVELOPMENT APPLICATIONS

I LODGED A DEVELOPMENT APPLICATION. IS IT STILL BEING ASSESSED?

Yes, the Development Assessment team are still assessing applications and will try to the best of their ability to meet statutory time frames under the Planning Act 2016.

I WANT TO LODGE A DEVELOPMENT APPLICATION. HOW CAN I DO THIS WHEN THE DEVELOPMENT ADVICE CENTRE OFFICE IS CLOSED TO THE PUBLIC?

You are able to lodge your development application and pay the relevant application fee using eServices on Council's website. Alternatively, you can email your development application to developmentadvice@rrc.qld.gov.au and one of the team will contact you for payment.

DOES MY FOOD BUSINESS NEED A SPECIAL LICENCE TO UNDERTAKE FOOD DELIVERY SERVICE?

No, food business licences in the Rockhampton Regional Council area do not specifically restrict delivery activities. All Food Businesses must ensure all food is transported in a manner that ensures that the food remains safe and suitable. This factsheet provides advice on how to transport food safely.

https://www.foodstandards.gov.au/consumer/safety/faqsafety/documents/CharityFS_Transporting_food_July07.pdf

CAN I PROVIDE TAKEAWAY MEALS WHEN I HAVEN'T IN THE PAST?

Yes, a food business can provide takeaway meals even if they haven't in the past. There is nothing in your licence that prohibits it. Make sure your food is adequately packaged before providing it to the customer. Takeaway food is different from 'doggy bags' that you may have provided to customers in the past. Takeaway food is designed to be immediately consumed whilst 'doggy bags' are not.