

# RESIDENTIAL REBATE FOR WATER EFFICIENT PRODUCTS POLICY

## COMMUNITY POLICY



### 1 Scope

This policy applies to eligible residents who have purchased and installed water efficient products into residential premises in the Rockhampton Regional Council Region.

### 2 Purpose

To encourage the purchase of water efficient products in the Region and to provide clear and concise guidelines on seeking consideration for a rebate from Council.

### 3 Related Documents

#### 3.1 Primary

Nil

#### 3.2 Secondary

*Information Privacy Act 2009*

*Public Health Regulation 2005*

*Plumbing and Drainage Act 2002*

Notifiable Work Form 4/4A

Residential Rebate for Water Efficient Products Application Form

### 4 Definitions

To assist in interpretation, the following definitions apply:

Council	Rockhampton Regional Council
Customer	An individual, business or organisation
Eligible Resident	Property owners and tenants residing in the Region who have purchased and installed a water efficient product at a residential property in the Region.
Licensed Plumber	A plumber who holds a Queensland Building Construction Commission Licence.
Rebate	Reimbursement of a portion of the money spent for the water efficient product.
Region	Area defined by the electoral boundaries of Rockhampton Regional Council.
WELS	Water Efficiency Labelling and Standards scheme

### 5 Policy Statement

Customers who meet the eligibility criteria (as specified in paragraph 5.1) may be able to receive rebates for the purchase and installation of water efficient products in residential premises.

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## 5.1 Eligibility

To be eligible for a rebate, the requirements are:

- (a) Be the owner of an residential property or tenant of a residential property and registered at the tenancy address on the Australian electoral roll;
- (b) Have purchased and installed eligible water efficient products and made a claim within 12 months of the product purchase and installation as indicated from the date on the receipt;
- (c) A rebate can only be claimed for one product type per customer;
- (d) The rebate is for the retrofit of water efficient products in existing residential premises only, with the exception of the purchase of new washing machines for new premises which are also eligible for a rebate.
- (e) Complete a Residential Rebate for Water Efficient Products Application Form and submit to Council with the appropriate supporting documentation:
  - (i) Product specifications;
  - (ii) Photocopy of receipt/s (receipt name and address to match the name and address on the application form so that it is sufficient to verify the applicant);
  - (iii) Rebates for integrated rainwater tanks require a copy of the completed Notifiable Work Form 4/4A (section 87, *Plumbing and Drainage Act 2002*); and
  - (iv) Rebates for dual flush toilets require proof of installation by a licenced plumber.

## 5.2 Water Efficient Products

The residential rebate is available for the following water efficient products:

- |   |       |
|---|-------|
| (a) Washing Machine (WELS rating of four or more stars) | \$100 |
| (b) Shower Rose (WELS rating of three or more stars)    | \$ 25 |
| (c) Dual Flush Toilet                                   | \$ 50 |
| (d) Stand Alone Rainwater Tank                          | \$250 |
| (e) Integrated Rainwater Tank                           | \$500 |

### 5.2.1 Washing Machine Rebate

To receive the \$100 rebate, the washing machine must have a WELS rating of at least four stars.

Intending applicants are encouraged to seek confirmation of eligibility prior to purchase.

### 5.2.2 Shower Rose Rebate

To receive the \$25 rebate, the shower rose must have a WELS rating of at least three stars and use nine litres or less water per minute.

Shower roses installed in new premises are not eligible for the rebate.

### 5.2.3 Dual-Flush Toilet Rebate

To receive the \$50 rebate on a dual-flush toilet (cistern and pan) the new toilet must be a 6/3 litre or 4.5/3 litre system and replace an existing toilet system (cistern and pan).

Toilets installed in new premises are not eligible for the rebate.

To be eligible for this rebate the new toilet must:

- (a) Be installed by a licenced plumber (proof of this must be attached with the application);
- (b) Meet any relevant plumbing and drainage codes and Have the necessary Council permit where required.

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### 5.2.4 Rainwater Tank Rebate

The rainwater tank rebate is available for two categories:

- (a) Stand Alone Tanks - with outside use only; or
- (b) Integrated Systems - must also incorporate mains supply top-up (where available) with connection to at least one toilet, hot water system, and washing machine internal fixtures in addition to mandatory garden use.

The rebate is conditional upon tanks meeting the following requirements:

- (a) Minimum tank size is 5,000L;
- (b) Installation must include screening to exclude leaves, insects and other debris;
- (c) A minimum of 20 litres of the first flush of roof catchment rainwater diverted/discarded before entering the rainwater tank where the tank is connected to showers, wash basins, kitchen or hot water services.
- (d) Tanks subject to rebate must be used for the collection and storage of rainwater.

Rain water tanks installed at new premises are not eligible for the rebate.

Tanks must be installed in accordance with this policy and by a licenced plumber if required under part 1A division 2 of the *Public Health Regulations 2005*. The installation must also meet any relevant building, plumbing and drainage code requirements and have the necessary Council permits if required including a completed Notifiable Work Form 4/4A.

- (a) The colour, shape and position of the tank/s must show due regard to neighbourhood amenity and are assessed on a case by case basis.
- (b) An inspection of the installed tank may need to be conducted by Council prior to payment of rebate.

### 5.3 Terms and Conditions

The terms and conditions of rebates for water efficient products are:

- (a) Delivery and installation charges of water efficient products can be included as part of the total purchase price.
- (b) Rebate recipients consent to and recognise that Council may contact them to conduct research about the water efficient products purchased.
- (c) Rebates are processed as a direct debit in accordance with the details provided on the Residential Rebate for Water Efficient Products Application Form.
- (d) Recipients must repay any rebates provided if any of these terms and conditions are found to have been breached.
- (e) Council reserves the right, at its sole discretion and at any time, to change any or all of the terms and conditions for the rebate scheme or to cancel the rebate scheme.
- (f) The applicant(s) acknowledges and agrees that as far as the law permits, Council accepts no liability in respect of any claim, cause of action or loss or damage arising out of or in relation to, any rain water tank system, the consumption of any water from such rainwater system or other water efficient products subject to this rebate scheme.
- (g) The applicant(s) agree that they will indemnify and keep indemnified Council from any claim or liability arising out of or in relation to any rainwater tank system, the consumption of any water from such rainwater tank system or other water efficient products subject to this rebate scheme and application to the extent that any claim or liability is not caused by Council negligence or breach of this application or any other term implied by law.
- (h) In accordance with privacy legislation the information collected is used to process applications for rebates on the purchase of water efficient products. Information provided on the Residential Rebate for Water Efficient Products Application Form may be used to measure and monitor the

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success of this scheme.

## 6 Review Timelines

This policy is reviewed when any of the following occur:

- (a) The related information is amended or replaced; or
- (b) Other circumstances as determined from time to time by the Council.

## 7 Document Management

Sponsor	Chief Executive Officer
Business Owner	General Manager Regional Services
Policy Owner	Manager Fitzroy River Water
Policy Quality Control	Corporate Improvement and Strategy



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