

# Fitzroy River Water Service Request Form 2023-2024

Privacy Notice: Council deals with your personal information in accordance with law, including the *Information Privacy Act 2009*.

This form is to be completed when requesting a water or sewerage related service from Fitzroy River Water.

P: 07 4932 9000 | E: [enquiries@rrc.qld.gov.au](mailto:enquiries@rrc.qld.gov.au) | W: [www.frw.com.au](http://www.frw.com.au) | PO Box 1860 Rockhampton QLD 4700 | ABN: 59 923 523 766



## Customer Details

Organisation name:	ABN:
Contact name:	
Postal address:	
Preferred contact number:	Email:

## Property Details

Street number and name:		
Suburb:	State:	Postcode:
Lot number:	Plan number:	

## Service Request Details

### Miscellaneous

<input type="checkbox"/> Water Main Pressure and Flow Test ( <i>tests are conducted from street hydrants located adjacent to development site</i> )	\$415.00 per test
<input type="checkbox"/> Water or Sewer Reticulation Network Analysis and Report for New Development ( <i>minimum of \$599.00 per job</i> )	\$311.00 per hour or part thereof

### Sub-Metering

<input type="checkbox"/> Sub-Metering Connectivity Inspection	\$243.00 per inspection
<input type="checkbox"/> Sub-Metering Connectivity Inspection ( <i>over three stories</i> )	\$364.00 per inspection

### Water Connection / Disconnection Fees

<input type="checkbox"/> New Residential Water Connection ( <i>new subdivision and/or residential properties that have ball valve installed and raised to 300mm below ground level – 20mm metered service only</i> ) <b>Completed Form 1 and Form 7 must accompany this form if not previously submitted (application fee will apply).</b>	\$600.00 per connection
<input type="checkbox"/> Water Service Disconnection ( <i>refer to Water and Sewerage Private Works Application Form for 50mm and over</i> )	\$602.00 per connection
<input type="checkbox"/> Rockhampton to Yeppoon Pipeline Service Connection ( <i>please refer to FRW prior to receipting application</i> )	\$11,915.00 per connection

### Water Meter Testing

<input type="checkbox"/> Onsite Verification Test with Calibrated Meter for All Meter Sizes	\$221.00 per test
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### Main / Service Locations

<input type="checkbox"/> Water Main / Service Locations: <input type="checkbox"/> Potholed <input type="checkbox"/> Not potholed	\$190.00 per hour or part thereof
<input type="checkbox"/> Sewer Main Locations	\$190.00 per hour

## Payment Information

**In person** | You can pay at Council's Customer Service Centres: 232 Bolsover Street, Rockhampton; 32 Hall Street, Mount Morgan; 1 Ranger Street, Gracemere.

**By phone** | Customer Service staff will contact you regarding payment via credit card or debit once this form is received.

**By post** | Make your cheques/money order payable to 'Rockhampton Regional Council' and send to PO Box 1860, Rockhampton, Queensland, 4700.

OFFICE USE ONLY	Date:	CSO:	Receipt No.:
	CSO please tick if attached: <input type="checkbox"/> Form 1 <input type="checkbox"/> Form 7	Amount:	