

# Fitzroy River Water Service Request Form 2021-2022



Privacy Notice: Council deals with your personal information in accordance with law, including the *Information Privacy Act 2009*.

This form is to be completed when requesting a water or sewerage related service from Fitzroy River Water.

P: 07 4932 9000 | E: [enquiries@rrc.qld.gov.au](mailto:enquiries@rrc.qld.gov.au) | W: [www.frw.com.au](http://www.frw.com.au) | PO Box 1860 Rockhampton QLD 4700 | ABN: 59 923 523 766

Customer Details			
Organisation name:		ABN:	
Contact name:			
Preferred contact number:		Email:	
Residential Address			
Street number and name:			
Suburb:		State:	Postcode:
Postal address (if different):			
Property Details			
Street number and name:			
Suburb:		State:	Postcode:
Lot number:	Plan number:	Assessment number:	
Water Scheme			
Miscellaneous			
<input type="checkbox"/>	Water Main Pressure and Flow Test ( <i>tests are conducted from street hydrants located adjacent to development site</i> )	\$302.00 per test	
<input type="checkbox"/>	Water or Sewer Reticulation Network Analysis and Report for New Development ( <i>minimum of \$599.00 per job</i> )	\$284.00 per hour or part thereof	
<input type="checkbox"/>	Sub-Metering Connectivity Inspection	\$223.00 per inspection	
<input type="checkbox"/>	Sub-Metering Connectivity Inspection ( <i>over three stories</i> )	\$333.00 per inspection	
<input type="checkbox"/>	Water Meter Box Replacement	Private Works Quotation	
<input type="checkbox"/>	Water Service Relocation ( <i>relocate standard water service within declared water service area</i> )	Private Works Quotation	
<input type="checkbox"/>	Meters and Materials	Private Works Quotation	
Water Connection / Disconnection Fees			
<input type="checkbox"/>	New Residential Water Connection ( <i>new subdivision and/or residential properties that have ball valve installed and raised to 300mm below ground level – 20mm metered service only</i> ) <b>Completed Form 1 and Form 7 must accompany this form if not previously submitted (application fee will apply).</b>	\$543.00 per connection	
<input type="checkbox"/>	Water Service Disconnection	\$550.00 per connection	
<input type="checkbox"/>	Rockhampton to Yeppoon Pipeline Service Connection ( <i>please refer to FRW prior to receipting application</i> )	\$10,865.00 per connection	

<b>OFFICE USE ONLY</b>	Date:	CSO:	Receipt No.:
	CSO please tick if attached: <input type="checkbox"/> Form 1 <input type="checkbox"/> Form 7		Amount:

<b>Water Meter Testing</b>	
<input type="checkbox"/> Removal for Testing in NATA Accredited Testing Laboratory	Private Works Quotation
<input type="checkbox"/> Onsite Verification Test With Calibrated Meter For All Meter Sizes	\$202.00 per test
<b>Water Main / Service Locations</b>	
<input type="checkbox"/> Water Main / Service Locations <i>(not potholed)</i>	\$174.00 per hour or part thereof
<input type="checkbox"/> Sewer Main Locations	\$174.00 per hour
<b>Fitzroy River Barrage Irrigators</b>	
<input type="checkbox"/> Processing Fee – Seasonal Water Allocation <i>(for medium priority water allocation holders)</i>	\$114.00 per application
<input type="checkbox"/> Medium Priority Water Allocation Holder in Field Meter Testing <i>(as requested by MPWAH)</i>	\$202.00 per hour or part thereof
<input type="checkbox"/> Minimum Charge Per Water Year	As per contract
<input type="checkbox"/> Processing Fee – Standard Supply Contract <i>(for medium priority water allocation holders)</i>	\$114.00 per application
<input type="checkbox"/> Allocation Fixed Charge Rate	As per contract
<b>Trade Waste</b>	
<b>Annual Licence Fees</b>	
Category One: <input type="checkbox"/> Annual Fee	\$210.00 per annum
Category Two: <input type="checkbox"/> Annual Fee	\$210.00 per annum
	<input type="checkbox"/> Volumetric Rate <i>(minimum)</i>
	\$0.87 per kilolitre
Category Three: <input type="checkbox"/> Annual Fee	\$315.00 per annum
	<input type="checkbox"/> Volumetric Rate <i>(minimum)</i>
	\$0.87 per kilolitre
	<input type="checkbox"/> BOD5 Rate
	\$1.69 per kilogram
	<input type="checkbox"/> Suspended Solids Rate
	\$1.94 per kilogram
<b>Application Fees</b>	
<input type="checkbox"/> Category One Permit	\$225.00 per application
<input type="checkbox"/> Category Two Permit	\$225.00 per application
<input type="checkbox"/> Category Three Agreement	\$440.00 per application
<b>Miscellaneous</b>	
<input type="checkbox"/> Trade Waste Officer Charge Out Rate <i>(minimum charge one hour – this rate shall apply to all sampling programs and inspections required as a result of non-compliance with a Permit or Agreement)</i>	\$149.00 per hour or part thereof
<input type="checkbox"/> Penalty Charges <i>(for all parameters d = 1.2)</i>	\$2.00 per kilogram
<input type="checkbox"/> Testing Fees <i>(to be applied in conjunction with Trade Waste Officer charge out rate)</i>	Private Works Quotation
<b>Access Arrangements</b> <i>(if required – satisfactory arrangements must be made regarding access to premises – absence of such information may result in delays in performing inspection)</i>	
Owner of premises:	Preferred contact number:
Occupier of premises:	Preferred contact number:
Agent holding key to premises:	Preferred contact number:
Solicitor:	Preferred contact number:
<b>Payment Information</b>	
<b>In person</b>   You can pay at Council's Customer Service Centres: 232 Bolsover Street, Rockhampton; 32 Hall Street, Mount Morgan; 1 Ranger Street, Gracemere.	
<b>By phone</b>   Customer Service staff will contact you regarding payment via credit card or debit once this form is received.	
<b>By post</b>   Make your cheques/money order payable to 'Rockhampton Regional Council' and send to PO Box 1860, Rockhampton, Queensland, 4700.	