

Fitzroy River Water Service Request Form 2024-2025



Privacy Notice: Council deals with your personal information in accordance with law, including the *Information Privacy Act 2009*.

This form is to be completed when requesting a water or sewerage related service from Fitzroy River Water.

P: 07 4932 9000 | E: enquiries@rrc.qld.gov.au | W: www.frw.com.au | PO Box 1860 Rockhampton QLD 4700 | ABN: 59 923 523 766

Customer Details		
Organisation name:		ABN:
Contact name:		
Postal address:		
Preferred contact number:	Email:	
Property Details		
Street number and name:		
Suburb:	State:	Postcode:
Lot number:	Plan number:	
Service Request Details		
Miscellaneous		
<input type="checkbox"/> Water Main Pressure and Flow Test <i>(tests are conducted from street hydrants located adjacent to development site)</i>		\$432.00 per test
<input type="checkbox"/> Water or Sewer Reticulation Network Analysis and Report for New Development <i>(minimum of \$681.00 per job)</i>		\$323.00 per hour or part thereof
Sub-Metering		
<input type="checkbox"/> Sub-Metering Connectivity Inspection		\$253.00 per inspection
<input type="checkbox"/> Sub-Metering Connectivity Inspection <i>(over three stories)</i>		\$379.00 per inspection
Water Connection / Disconnection Fees		
<input type="checkbox"/> New Residential Water Connection <i>(new subdivision and/or residential properties that have ball valve installed and raised to 300mm below ground level – 20mm metered service only)</i> Completed Form 1 and Form 7 must accompany this form if not previously submitted (application fee will apply).		\$624.00 per connection
<input type="checkbox"/> Water Service Disconnection <i>(refer to Water and Sewerage Private Works Application Form for 50mm and over)</i>		\$626.00 per connection
<input type="checkbox"/> Rockhampton to Yeppoon Pipeline Service Connection <i>(please refer to FRW prior to receipting application)</i>		\$12,392.00 per connection
Water Meter Testing		
<input type="checkbox"/> Onsite Verification Test with Calibrated Meter for All Meter Sizes		\$230.00 per test
Main / Service Locations		
<input type="checkbox"/> Water Main / Service Locations: <input type="checkbox"/> Potholed <input type="checkbox"/> Not potholed		Private Works Quote
<input type="checkbox"/> Sewer Main Locations		\$198.00 per hour
Payment Information		
<p>In person You can pay at Council's Customer Service Centres: 232 Bolsover Street, Rockhampton; 32 Hall Street, Mount Morgan; 1 Ranger Street, Gracemere.</p> <p>By phone Customer Service staff will contact you regarding payment via credit card or debit once this form is received.</p> <p>By post Make your cheques/money order payable to 'Rockhampton Regional Council' and send to PO Box 1860, Rockhampton, Queensland, 4700.</p>		

OFFICE USE ONLY	Date:	CSO:	Receipt No.:
	CSO please tick if attached: <input type="checkbox"/> Form 1 <input type="checkbox"/> Form 7		Amount: