

## Closed Circuit Television (CCTV)

Rockhampton Regional Council uses 118 closed circuit television (CCTV) surveillance cameras to monitor and record activity to ensure the security of Council staff and assets; and in areas where anti-social behaviour or criminal activity is more likely to occur.

In deploying CCTV cameras at the listed locations, Council will comply with all requirements of the *Information Privacy Act 2009* (Qld) in relation to the handling of personal information. Signs have been placed in areas where activity is being monitored.

These cameras aim to provide a safer environment and reduce crime levels by deterring potential offenders and helping in crime detection.

CCTV cameras assist Council and the Queensland Police to work together to improve response times to crime and other emergencies. The installation of cameras was developed to:

- contribute to the provision of a safer physical environment
- assist Queensland Police to reduce crime levels by deterring potential offenders
- aid detection of crime, breaches of laws, identify offenders and assist with emergency response.

### Types of incidents recorded

Incidents involving an emergency, criminal activity or the potential for criminal activity are recorded by the cameras. The cameras' primary focus is on pedestrian areas.

### Storage of footage

Currently, due to different solutions used, the storage of electronic media varies from 1 to 4 weeks. If no request has been made to view or access footage during the set period, the electronic media is destroyed or overwritten.

### Funding

The CCTV systems are fully funded by the Rockhampton Regional Council on an annual basis.

### Access to footage

Images may only be viewed by authorised staff. Copies of recordings will not be made unless they are relevant to the purpose of surveillance, and recordings will not be made available for civil proceedings involving third parties except where required by law.

Circumstances under which recordings will be shown to a third party include:

- unlawful act (police)
- when otherwise required by the law (eg court order, etc)

Contact Rockhampton Regional Council on (07) 4932 9000 or 1300 22 55 77 for more information on accessing camera electronic media.



**Rockhampton Office**  
232 Bolsover St, Rockhampton

**Gracemere Office**  
1 Ranger St, Gracemere

**Mount Morgan Office**  
32 Hall St, Mount Morgan

### **Making a formal complaint**

If you believe the camera program has been improperly used against you or someone you know, you can make a formal complaint in writing to:

Chief Executive Officer  
Rockhampton Regional Council  
PO Box 1860  
Rockhampton Qld 4700



## Camera locations

Cameras are used in the following locations:

Camera Number	Location
AIR 001-069	Airport Precinct
BGZOO 01-02	Botanical Gardens /Zoo – Chimpanzee enclosure
CBDBOLS 01-02	Bolsover Street (between Fitzroy and Denham Streets)
CBDBOLS 03-04	Bolsover Street (between Denham and William Streets)
CBDDEN 01	Denham Street (between East and Quay Streets)
CBDDEN 02-04	Denham Street (between East and Bolsover Streets)
CBDEAST 01-03	East Street (between Fitzroy and Denham Streets)
CBDEAST 04-05	East Street (between Denham and William Streets)
CBDQUAY 01	Fitzroy Street (facing Quay Lane)
CBDQUAY 02	Corner Fitzroy and Quay Streets
CBDQUAY 03-04	Corner Denham and Quay Streets
CBDQUAY 05	Quay Street (between William and Derby Streets)
CBDSTHLIB 01	Driveway between City Hall and Rockhampton Regional Library
CBDVP 01-06	Riverbank area along Victoria Parade between Archer and Cambridge Streets
CBDWILL 01-02	Corner William and Quay Streets
CBDWILL 03-06	William Street (between Quay and East Streets)
CBDWILL 07-11	William Street (between East and Bolsover Streets)
CBDWILL 12	Corner William and Alma Streets
CSCMM 01	Customer Service Centre Mount Morgan, 32 Hall Street, Mount Morgan
CSCRN 01-03	Customer Service Centre City Hall Foyer, 232 Bolsover Street Rockhampton
FRBAR 01-04	Fitzroy River Barrage
GRAMC 01-08	Gracemere Animal Management Centre
GRLF 01-02	Gracemere Landfill – Lucas Street Gracemere
GWTP 01	Glenmore Water Treatment Plant – 40-44 Belmont Road Parkhurst
KG 01-15	Kershaw Gardens – Playground / Carpark
LCLF 01-20	Landfill - 152 Lakes Creek Road North Rockhampton
NRSTP 01	North Rockhampton Sewage Treatment Plant – 40-44 Belmont Road Parkhurst
PCYC 01-02	Bencke Park, North Rockhampton
PCYC 03-04	Walkway between Fitzroy Bridge and PCYC, North Rockhampton
PILTH 1-14	Pilbeam Theatre – 62 Victoria Parade Rockhampton
PKS 01-11	Sir Raymond Huish Drive, Rockhampton
PKS 12	Corner North Street and Victoria Parade, Rockhampton
PKS 13-16	Queen’s Park, North Rockhampton
POOLNTH 01-05	42nd Battalion Memorial Swimming Pool
POOLSTH 01-03	Second World Memorial Swimming Pool Complex
RAG 01-14	Rockhampton Art Gallery – 62 Victoria Parade Rockhampton
RES 01	Reservoir – 15 Birkbeck Drive Parkhurst
RHV 01-04	Rockhampton Heritage Village/Shearing Shed – 296 Boundary Road Parkhurst
RSG 01	Rockhampton Showgrounds main gate – 1-47 Exhibition Road Wandal