

**WIN A \$500 FLIGHT VOUCHER PROMOTION
PASSENGER SURVEY
ROCKHAMPTON AIRPORT**

TERMS AND CONDITIONS

1. Information on how to enter and the prize form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
2. Entry is only open to QLD residents aged 18 years and over within a 250km drive radius from Rockhampton city.
3. The Promoter (Lime Intelligence) reserves the right to request winner to provide proof of identity, and proof of residency of the submitted postcode entry and/or proof of entry validity in order to claim a prize. Proof of identification, residency and entry considered suitable for verification is at the discretion of the Promoter. In the event that a winner cannot provide suitable proof, the winner will forfeit the prize in whole and no substitute will be offered
4. Employees (and their immediate families) of the Promoter and agencies associated with this promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
5. Promotion commences on 03/06/2019 and final entries close at 11:59pm AEST on 19/06/2019 ("Promotional Period").
6. To enter, individuals must undertake the following steps during the Promotional Period:
 - Visit www.surveymonkey.com/r/ROKCOMMUNITY
 - Submit the fully completed survey. Follow the prompts to the input the requested details including their full name, date of birth and postcode;
7. The Promoter reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
8. Incomplete or indecipherable entries will be deemed invalid.
9. Only one (1) survey entry is permitted per person.

10. The draw will take place at Lime Intelligence, 138 Juliette Street, Greenslopes 4120, QLD on 20/06/2019 at 12:00pm (noon) AEST. Prize winners do not need to be present at the time of the draw. The Promoter may draw additional reserve entries and record them in order in case an invalid survey admission or ineligible entrant is drawn. The winner will be notified in writing by email within two (2) business days of the draw. The winner's name will be announced online at www.facebook.com/RockhamptonRegionalCouncil/ from 21/06/2019 and notified by email.
11. The Promoter's decision is final and no correspondence will be entered into.
12. The promotion is a game of chance and the first valid random entry drawn will win a flight prize which includes a \$500 flight voucher from Virgin Australia or QANTAS – winner to nominate 1 airline from options listed. The voucher may not be redeemed for cash and any unused balance of the vouchers will not be awarded as cash. Redemption of the tickets is subject to any terms and conditions of the airline issuer. Flight bookings and changes to travel arrangements are the responsibility of the prize winner. Spending money, meals, insurance, transport to and from departure point, additional transfers including transfers to and from airport and selected destination, and all other ancillary costs are not included.
13. In the event of war, terrorism, state of emergency or disaster, the Promoter reserves the right to cancel, terminate, modify or suspend the promotion or suspend or modify a prize, subject to any written directions from a relevant regulatory authority.
14. Subject to the unclaimed prize draw clause, if for any reason the winner does not take / redeem the prize (or an element of the prize) by the time stipulated by the airline issuer selected by the prize winner then the prize (or that element of the prize) will be forfeited.
15. If the prize (or part of the prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
16. A draw for the prize, if unclaimed, may take place on 28/06/2019 at the same time and place as the original draw, subject to any directions from a regulatory authority. The winner (if one is required) will be notified in writing by email within two (2) business days of the draw. The winner's name will be announced online at www.facebook.com/RockhamptonRegionalCouncil/ from 02/07/2019.
17. Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.

18. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
19. Any cost associated with accessing the online survey is the entrant's responsibility and is dependent on the Internet service provider used.
20. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act (Cth), as well as any other implied warranties under the ASIC Act (Cth) or similar consumer protection laws in NSW ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
21. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant
22. As a condition of accepting the prize, the winner (and his/her companion) must sign any legal documentation as and in the form required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.
23. The Promoter collects personal information ("**PI**") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. All entries become the property of the Promoter. The Promoter will not disclose entrant's PI to any entity outside of Australia.
24. The Promoter is Lime Intelligence (**ABN: 577553210137**) of 138 Juliette Street, Greenslopes 4120, QLD.

