

For Your Safety

Please be aware that the Library is a public building and parents, carers and guardians are responsible for the safety of their children.

Special areas have been set aside for children and young people and we request that adults refrain from using these areas unless accompanying children in their care or selecting resources for their children.

In the case of fire or other emergency, library staff will direct you to safe assembly points.

Online Catalogue @

www.rockhamptonregion.qld.gov.au/lively libraries

Resources & Services

- Print, audiovisual and eResources - Large Print, magazines, eBooks, eMags & eComics, eAudio, MP3 Audiobooks, DVDs, music CDs, digital movie streaming & jigsaws
- Databases - educational courses, motor manuals, newspapers, languages & more
- Genealogical databases available through the Rockhampton History Centre
- Free internet and wifi access / Printing, scanning & photocopying (fees may apply)
 - Programs, activities and events for adults, young adults and children

Public Libraries are a partnership between Local Government and the Queensland Government through State Library of Queensland.



Library Hours

Library Administration Office

Monday-Friday 8:00am-5:00pm
Phone 4936 8043

Rockhampton Southside Library

230 Bolsover Street, Rockhampton
Monday-Friday 9:00am-5.30pm
Saturday 9:00am-3:00pm
Phone 4936 8265

Rockhampton History Centre

230 Bolsover Street, Rockhampton
Monday-Friday 9:00am-5.30pm
Phone 4936 8040

Rockhampton Northside Library

154 Berserker Street, North Rockhampton
Tuesday-Friday 9:00am-5.30pm
Saturday 9:00am-12:00pm
Phone 4936 8373

Gracemere Library

1 Ranger Street, Gracemere
Monday-Thursday 9:00am-5.30pm
Saturday 9:00am-12:00pm
Phone 4931 5454

Mount Morgan Library

31 Morgan Street, Mount Morgan
Monday & Friday 9:00am-5:00pm
Wednesday 9:00am-5:00pm
(closed 1:00pm-2:00pm for lunch)
Saturday 9:00am-12:00pm



Rockhampton Regional Libraries

General Information For Members

Rockhampton Regional Libraries

07 4936 8043 | libraries@rrc.qld.gov.au



LivelyLibraries



Membership Card

Your membership card must be presented for borrowing, placing holds on items and accessing online library services and resources.

It is important that you advise the Library of the loss or theft of your membership card as soon as possible to prevent unauthorised use.

This card is supplied for your use only and should not be transferred to another person.

The library service accepts no responsibility for any use or misuse of a membership card and the cardholder remains responsible for any loans or fees on the card.

A replacement card can be supplied on presentation of identification and payment of a replacement fee.

Loan Period

The loan period for most items is 3 weeks.

This may be shortened to 1 week for items in heavy demand.

Renewals

If items are not on hold for another borrower, a renewal of a further 3 weeks is allowed.

Number of Loans

Resident, Non-Resident and Corporate members can borrow up to 20 items for a loan period of 3 weeks.

Visitor members can borrow up to 5 items for a loan period of 3 weeks.

E-members can access library online resources and services only.

Holds (Reserves)

If you require an item which is on loan to another borrower, you can place a hold to reserve the item on return.

If you require an item which is not in our catalogue, you can request the item and we will try to supply by either purchasing the item or borrowing from another library service as an Interlibrary Loan (ILL) - please note fees may apply.

These services can be accessed online, by request at the circulation desk, or by phone to any branch or Library Admin.

You will be advised by letter, email or phone (ILLs only) when items are available to collect. Holds not collected within one week are returned to the library shelves.

A limit of 10 items can be placed on hold at one time, of which 5 can be ILLs.

Loss/Replacement Fees

Items that are lost or damaged incur fees as per Council's Fees & Charges Schedule. This information can be located on Council's website www.rockhamptonregion.qld.gov.au.

To avoid paying fees associated with lost or damaged items, we advise the following:

- take note of your items' due date
- a due date slip is supplied with the names and due dates of all items borrowed - keep it in a safe place
- if you have supplied an email address, you will receive a reminder notice before your items' due date
- renew loans before the due date, either online, by phone or at the library
- ensure your contact details are always up-to-date with the library

Borrowing will be blocked if one or more items are overdue or if fees exceed \$5.00.

If items are not returned within two months of the due date, you will be liable for the full replacement cost of the items.

Returns

Items can be returned to any Rockhampton Regional Library regardless of which branch they were borrowed from. Southside, Northside and Gracemere Libraries have after-hours chutes where items can be returned when the library is closed.