

Noise Pollution – Amplifier Devices

An amplifier device includes loudhailers, mega phones, public address systems (other than at a railway station), remote telephone bells and telephone repeater bells.

Amplifier devices do not include stereos and radio noise, for noise issues relating to these devices contact the Police. If the noise is from a licensed premise, contact Liquor Licensing.

Noise from amplifier devices can disturb your neighbours. The noise can disrupt their sleep, interfere with normal daily activities and, if loud enough, it can also affect their health. This information sheet can help you to reduce noise from amplifier devices and meet legal requirements.

Be a good neighbour

Take the time to talk to neighbours. Find out what concerns they may have before installing equipment and seek suggestions about solving any noise problems. Solutions can often be found that satisfy everyone.

The law

Queensland's *Environmental Protection Act* includes noise limits for amplifier devices other than at indoor venues or open-air events. Council is legally required to enforce the noise limits. If issues between neighbours cannot be resolved and further complaints are made, Council will investigate and take the required action.

Allowable noise limits

The allowable noise limits for amplifier devices, other than at indoor venues or open-air events, is set out in the table below. If noise from amplifier devices exceeds the noise limits when measured at a neighbours premises, Council may take further action.

Time	Day	Noise Limit
7am to 10pm	Monday to Friday	if the amplifier device makes a noise of more that 10dB(A) above the background noise
10pm to 7am	Monday to Friday	no clearly audible noise allowed
8am to 6pm	Weekend or Public Holiday	if the amplifier device makes a noise of more that 10dB(A) above the background noise
6pm to 8am	Weekend or Public Holiday	no clearly audible noise allowed

Ways to reduce noise

To help reduce noise from your amplifier devices, you can:

Limit the hours of use

Consider not using the amplifier devices when neighbours are most disturbed by the noise.

Select a quieter alternative

Replacing the amplifier devices with an alternative eg flashing lights may help solve the problem.

Choose the location of the amplifier devices carefully

Locate amplifier devices as far away as possible from neighbours and away from sensitive areas, such as bedroom windows.

Install fences or barriers

Consider installing a solid fence without gaps between the amplifier device and your neighbour, this can help reduce noise levels.

For more information contact Council's Customer Service Centre or visit our website.